

WebCT Student Problem Report

Please fill out the following information and describe the problem in as much detail as possible. The more information you supply, the more quickly the problem can be resolved. Items with * must be filled out. Return this form to the Information Technology Support Center in Room 116-PGH. You can also get help at 713-743-1411, or send email to support@uh.edu, or go to <http://www.uh.edu/webct> and click on "Student Help"

Student Information

* Last Name _____ * First Name _____

WebCT ID _____ PeopleSoft ID _____

ISO/Student ID No _____

Home Phone _____ Work Phone _____

* Email address _____

What web browser are you using? (Circle all that apply)

Internet Explorer Netscape AOL Other _____

What is the version of the web browser? 3.x 4.x 5.x 6.x 7.x Other

Where are you connecting from? School Work Home

Course Information

* Course _____

* Section Number _____

* Instructor's Last Name _____

Problem Information

* Time and Date of Problem _____

Which WebCT feature are you having trouble with? (Circle all that apply)

Log on Can't see course(s) Course content Quiz

Assignments Email Chat Discussion Grades

Other

* Describe the problem in as much detail as possible.
