Plan of Action:
University of Houston at Sugar Land and at UH Katy

Parking and Transportation Services
Fall 2022
Overall

• VIRTUAL PERMITS are here!! The virtual permit program begins on Aug. 15, 2022.

• We will continue to have two full-time parking employees at UHSL who will work Monday-Saturday, as well as conducting additional spot audits after hours and on weekends.

• Enforcement is handled directly by our third-party contractor working closely with our assistant director responsible for enforcement. We will be instituting virtual permits beginning Aug. 15 and most enforcement will be done by a vehicle with license plate recognition cameras.
License Plates Must be Visible from the Drive Lane

With virtual permits, a vehicle's license plate acts as the permit. When parking a vehicle on campus with a virtual permit, a clearly readable license plate in the location designed by the manufacturer must be visible from the drive lane. This means that any vehicle that does not have a front license plate cannot back into a parking space, otherwise a citation will be issued.
How Many Cars Can You Have on Your Permit?

• You can have only one vehicle on your parking permit.

• But you can have multiple vehicles on your parking account. So, if there are several vehicles in your family that you may end up using at one time or another, add them to your parking account.

• Just make sure the vehicle you will be using the first day of school is the one that is associated with your permit.
What If You Need to Use a Different Car?

- What if the car you normally drive won’t start and you need to drive a different vehicle? No problem!

  - All you need to do is sign in to your myParking account in AccessUH and switch out the vehicle associated with your permit.

- The process is easy and can be done through your phone using the UH Go app.

- Instructions can be found on our website.
Parking and Transportation Services will advertise the new rate schedule prior to the Sept. 1, 2022 roll out.

Library patrons will still be able to utilize gated visitor lot and be supplied a validation by the library at no cost to the library or the patron.

Parking rates have been adjusted for the FY23 school year. Validation rates for the departments will remain the same.
Visitor Parking (continued)

- In addition to the gated visitor lot, we also offer virtual metered parking in Lot 1A and in limited spaces in front of the Technology Building. Departments now have the ability to purchase meter validations as well. These validations will be sold at $5 per validation.
- For FY22, we have had more than 10,000 mobile pay transactions at UH at Sugar Land.
Virtual Metered Parking @ UH Sugar Land

Parking and Transportation Services will be slightly adjusting rates for the metered parking service as well for FY23.

These rates, with the exception of the first 30 minutes, will mirror the gated visitor rates.

- **0-30 minutes**: $1.50
- **31 min-1 hours**: $3
- **1-2 hours**: $5
- **2-3 hours**: $7
- **3-4 hours**: $9
- **4-24 hours**: $12

One hour to all day max are the same rate as the gated visitor section.
Permits and Registration

• Permit parking is available for UH at Sugar Land. At all times, any vehicles parked at UHSL must have a valid UH parking permit or utilizing paid parking. Permits are virtual.

• Any valid UH parking permit will be allowed to park at UH at Sugar Land, with the exception of the UH at Katy permit. That permit can only be used on the Katy campus.

• A UH at Sugar Land permit continues to be offered for students, faculty and staff. Students must be taking at least 50 percent of their credit hours in face-to-face classes at the UHSL campus to be eligible to purchase a UHSL permit.

• Permits can be purchased online via the myParking portal on AccessUH.

• UHSL and WCJC permits are $305 for the 2022-2023 academic year. New this year is the UHSL semester permit that can be purchased for $130 for the Fall semester. This permit is non-refundable.
Permits and Registration (continued)

• PTS staff will be available to answer any parking-related questions via phone call or email to the Parking Office and will make a campus visit to both UH Sugar Land and UH Katy in the second or third week of school.

• UH at Sugar Land parking permits can be used at the main campus but the holders of the permit must park in Zone E ONLY during restricted hours (Monday-Friday, 7 a.m.-3 p.m.) The permit can be used to park in all zones during non-restricted hours.

• UH main parking permits are valid at UH at Sugar Land in any non-reserved space.
Enforcement

• Parking rules and regulations are enforced 24 hours a day, seven days a week.

• To appeal a citation:
  • Log in to your myParking Account using your Cougarnet username and password, or, if you are a visitor, create a guest account.
  • Select "Citations" on the top menu bar.
  • Look for the citation you would like to appeal, and click “Appeal this Citation.”
  • You forfeit the right to appeal after the tenth calendar day from when the citation was issued.

For further information on the appeals process and enforcement, visit the PTS website.
Shuttle Transportation

• To ride the UHSL shuttle bus, a student must be taking at least one face-to-face class at both the main campus and in Sugar Land. A sticker will not be required to board the shuttle bus at this time.

• The UHSL shuttles are not a park-and-ride service. They are not to be used to commute to and from work or school.
Shuttle Transportation (continued)

- The Sugar Land shuttle service will run from 7 a.m.-10 p.m. Monday-Thursday, and 7 a.m.-7 p.m. Fridays.

- Monitor shuttles and their location in real time through the UH Go app.

- We will not, per normal procedures, offer shuttle service on holidays, winter and spring breaks, and during the summer months.
Event Parking

- Parking and Transportation Services will charge for parking at any special events held at UH at Sugar Land, including on the weekends. The parking charges can be paid by the attendee, the holders of the event, or the department setting up the event.

- The event parking request form is available online.
Reserved Parking

- Both departmental and individual reserved parking spaces are available.

- The FY23 rate is $1,270.

- For further details, contact Parking and Transportation Services at parking@uh.edu or 832-842-1097.
COAST Program

• The COAST (Coogs on Alternative and Sustainable Transportation) program offers financial incentives for the use of alternative transportation in lieu of parking a vehicle on campus.

• Applicable COAST components at UH at Sugar Land include carpooling, vanpooling, biking and Uber. Specific details on the incentives offered can be found at www.uh.edu/coast.

• COAST members are ineligible to purchase parking permits.
Fort Bend Park and Ride

There are 200 designated spaces in UHSL Lot 3 for the use of Fort Bend County Park and Ride and METRO Vanpool parking only.

Faculty, staff and students are strictly forbidden from parking in this area.

Violators are subject to ticketing and further escalation.
• The only way to access the UH Katy parking lot is either with a valid permit or by paying the daily rate.

• The opportunity for departments at UH Katy to validate parking electronically will be available.

• Parking permits strictly for use at the Katy campus are available for purchase in the parking portal. The annual rate for parking at UH Katy will be $105. **These permits are only valid in Katy and they are non-refundable.** However, a UH Sugar Land permit is valid at the Katy location, as is any valid UH parking permit.

• There will be no UH shuttle service offered to the Katy campus for the foreseeable future.
Parking and Transportation Services will advertise the new rate schedule prior to the Sept. 1, 2022 roll out.

UH Katy has done nearly 3,000 visitor transactions since the inception of the gates. Of those transactions, nearly 40% were validated or in the grace period.

Parking rates have been adjusted for the FY23 school year. Validation rates for the departments will remain the same.

<table>
<thead>
<tr>
<th>Duration</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-30 minutes</td>
<td>NO CHARGE</td>
</tr>
<tr>
<td>31 min-1 hours</td>
<td>$3</td>
</tr>
<tr>
<td>1-2 hours</td>
<td>$5</td>
</tr>
<tr>
<td>2-3 hours</td>
<td>$7</td>
</tr>
<tr>
<td>3-4 hours</td>
<td>$9</td>
</tr>
<tr>
<td>4-24 hours</td>
<td>$12</td>
</tr>
</tbody>
</table>