

<b>Job Title</b>	Case Manager I (\$15, 000.00 Sign-on and Referral Bonus)
<b>Employer/ Agency</b>	Houston Methodist Willowbrook Hospital
<b>Job Description</b>	<p><b>PEOPLE - 15%</b> Communicates in an active, positive and effective manner to all health care team members and reports pertinent patient care and family data in a comprehensive and unbiased manner, listens and responds to the ideas of others. (EF) Collaborates with staff from the interprofessional health care team concerning safety data to improve outcomes and the safe transition of care through effective patient handoffs and uses a structured format for regular communication with patients and families. (EF)</p> <p><b>SERVICE - 25%</b> Assesses all patients timely and thoroughly. Participates in daily Care Coordination Rounds, and identifies, communicates barriers to efficient patient throughput. (EF) Facilitates discharge planning activities for assigned patients and collaborates with the social worker and other members of the interprofessional health care team, as well as patient and family, on complex discharges. Maintains ownership of the discharge planning process on assigned units. (EF) Initiates and facilitates referrals for home health care, hospice, and durable medical equipment. Consults with Social Worker to assess psychosocial needs associated with transition to alternative levels of care, ensuring discharge disposition is to the appropriate level. Facilitates transfers. (EF) Supports patients and families in preventing/resolving clinical or ethical issues. (EF)</p> <p><b>QUALITY/SAFETY - 25 %</b> Modifies care based on continuous evaluation of the patient's condition, demonstrates clinical problem-solving and critical thinking, and makes decisions using evidence-based analytical approach. Documents assessment and interventions efficiently and effectively. (EF) Plans for routine discharge and elevates emergent situations. (EF) Manages usual patient assignment and other unit demands, completes responsibilities in timely manner with accurate documentation, organizes multiple priorities and anticipates/plans for potential problems. (EF) Focuses on discharge domain by contributing to departmental targets for quality and safety measures on scorecard. (EF)</p> <p><b>FINANCE - 25%</b> Contributes to meeting departmental financial target on scorecard, with focus on</p>

	<p>length of stay. (EF)  Performs review for medical necessity of admission, continued stay and resource use, appropriate level of care and program compliance using InterQual Hospital Severity of Illness and Intensity of Service Criteria or Milliman Care Guidelines. Manages assigned patients in Observation Status, daily, informing physicians of timely disposition options to assure maximum benefits for patients and reimbursement for the hospital. (EF)  Applies approved utilization criteria to monitor appropriateness of admissions, level of care, resource utilization, and continued stay (EF)</p> <p><b>GROWTH/INNOVATION - 10%</b>  Identifies and presents areas for improvement in patient care or department operations and offers solutions by participating in unit projects and activities. (EF)  Identifies areas for improvement based on understanding of evidence-based practice literature. Initiates evidence-based practice/performance improvement projects based on these observations. (EF)</p>
<b>Qualifications</b>	<p><b>EDUCATION REQUIREMENTS</b>  Graduate of education program approved by the credentialing body for the required credential(s) indicated below in the Certificates, Licenses and Registrations section  Bachelor's degree preferred</p> <p><b>EXPERIENCE REQUIREMENTS</b>  Three (3) years hospital nursing clinical experience  Case management experience preferred</p> <p><b>CERTIFICATES, LICENSES AND REGISTRATIONS REQUIRED</b>  Texas RN license or temporary TX RN license, should obtain permanent license within 90 days. Compact license acceptable according to current Board of Nursing requirements.</p> <p><b>KNOWLEDGE, SKILLS AND ABILITIES REQUIRED</b>  Demonstrates the skills and competencies necessary to safely perform the assigned job, determined through on-going skills, competency assessments, and performance evaluations.  Sufficient proficiency in speaking, reading, and writing the English language necessary to perform the essential functions of this job, especially with regard to activities impacting patient or employee safety or security.  Ability to effectively communicate with patients, physicians, family members and co-workers in a manner consistent with a customer service focus and application of positive language principles.  Knowledge of Medicare, Medicaid and Managed Care requirements  Progressive knowledge of community resources, health care financial and payor requirements/issues, and eligibility for state, local and federal programs  Progressive knowledge of discharge planning, utilization management, case management, performance improvement and managed care reimbursement.  Understanding of pre-acute and post-acute venues of care and post-acute community resources.  Ability to work independently and exercise sound judgment in interactions with physicians, payors, and patients and their families  Well versed in computer skills of the entire Microsoft Office Suite (Excel,</p>

	Outlook, PowerPoint and Word) Strong assessment, organizational and problem solving skill Maintains level of professional contributions as defined in Career Path program
<b>Salary/Hours</b>	Full-time
<b>Address</b>	18220 State Highway 249
<b>City, State, Zip</b>	Houston, TX 77070
<b>Application Method</b>	Apply Online: <a href="https://www.houstonmethodistcareers.org/job/case-manager-i-15-00000-sign-on-and-referral-bonus-case-management-social-work-houston-methodist-wi-17-20306/">https://www.houstonmethodistcareers.org/job/case-manager-i-15-00000-sign-on-and-referral-bonus-case-management-social-work-houston-methodist-wi-17-20306/</a>
<b>Opening Date</b>	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at [mswjobs@central.uh.edu](mailto:mswjobs@central.uh.edu) with the hiring details of your new job opportunity. Thank you.