UNIVERSITY of **HOUSTON** GRADUATE COLLEGE of SOCIAL WORK

**Date Posted:** 7/29/24

Job Title Bilingual Crisis Hotline Counselor- Shift 1 **Employer/Agency** Houston Area Women's Center **Job Description** Provide crisis intervention, emotional support, information & referral, • education, support, and advocacy to survivors of domestic and sexual violence. Conducts danger assessment and creates safety plans with survivors Provide shelter screening and coordination of shelter placement and emergency transportation of clients. Make CPS and APS reports as required and needed. Keeps accurate client and hotline records for monthly reports. Communicate with on-call staff including Coordinator, hospital accompaniment counselors and community partners. Communicate with HAWC's answering service to relay and respond to messages. Communicate with Coordinator and other hotline staff at the counseling building regarding case management and other issues. Attend mandatory monthly meetings with Hotline & Crisis Intervention Services Coordinator, and/or meet as assigned. Other duties as assigned. Should such duties become routine, the job description will be reviewed and revised. Qualifications Bachelor's Degree in bachelor's degree in Psychology, Sociology, Social Work, Criminal Justice and Social Sciences One year of experience working with social services setting Bilingual (English/Spanish) You have a valid Texas driver's license with a good driving record; reliable transportation; ability to travel to off-site locations utilizing personal transportation Salary/Hours Full Time Monday - Friday from 8:30am-5:30pm Local Travel: 25% Hourly Pay Rate:\$18.04 hourly Pay schedule bi-monthly Medical, Dental, Vision, Life and Disability Insurance Programs Generous Paid time Off- 11 paid holidays per year, 3 personal holidays per year, 15 paid Vacation days per year, Approx 7 hours per month of accrued Sick days 401K the agency matches 125% of employee contributions up to 4% of the annual salary of a full-time employee Company paid Life Insurance Company paid Long Term Disability **Employee Assistance Program** 

Address	El Camino Street
City, State, Zip	Houston Texas, 77054
Telephone Number	281-572-0161
Email Address	Talentacquisition@hawc.org
Application Method	On our career page at <u>Bilingual Crisis Hotline Counselor- Shift 1</u> (paycomonline.net)
Opening Date	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.

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