UNIVERSITY of HOUSTON
GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 3/24/22

Job Title	Community Navigator
Employer/ Agency	BakerRipley
Job Description	The Community Navigator is part of the BakerRipley (BR) Socioeconomic Mobility Initiative. The functions of the Navigator role are rooted in the EMPath Model, a national economic mobility and coaching model. The Navigator will coordinate with BakerRipley's cross-functional teams to deliver a holistic approach to intake and referrals across the agency, compatible with the United Way Navigator approach.

Reporting to Employer Engagement Manager, the Community Navigator is responsible for assisting families by utilizing the EMPath Model, in connecting to much-needed community resources with patience, cultural competence and diligence in supporting the client's journey towards economic independence. The ideal candidate will possess an understanding of the crucial role of personal and professional networks in helping families crush barriers to inequities by maximizing assets of communities where we operate.

The Community Navigator will be responsible for:

- In the first year, will support 130-170 clients navigate resources that help them achieve their aspirations and address current needs.
- Within the first 90 days, develop & implement a regional resource guide to support other teams within the Navigation network to facilitate neighbor connections to resources and staff knowledge-sharing.
- Collaborate on the creation and execution of a robust intake & referral system using Salesforce, upskilling other staff members on usage.
- Share subject matter expertise on navigation with Economic Initiatives Neighbor Support Taskforce to increase capacity for coaching and navigation across programs.
- Continuously improve Navigation program through feedback, evaluation, and participation in program planning activities.

CORE DUTIES AND RESPONSIBILITIES:
- Assess client readiness
- Using the knowledge of motivational interviewing skills to assist clients with determining goals
- Develop an individualized client pathway to regional services/programs
- Participate in the United Way Professional Learning Community
- Collect team insights regarding common gaps/barriers and challenges for sharing with the network
- Ensure effective collaboration/referrals with United Way regional providers
- Participate in EMPath training
- Serve as a model for BakerRipley cross-functional team of coaches, navigators, and case managers.
- Work collaboratively with participants to maximize self-determination
- Respond flexibly to a fluid and evolving program environment
- Use knowledge of principles, procedures, techniques, trends, and literature of strengths-based and participant-driven program models to assess clients
- Using the knowledge of principles of community organizing, service |

	coordination, and advocacy to initiate and coordinate service delivery and conduct regular client follow-up services • Perform other duties as assigned
Qualifications	REQUIRED SKILLS: • Empathic, compassionate, nonjudgmental, motivating and encouraging • Uses a strength-based and relational approach with clients • Exhibits cultural humility • Meets clients where they are • Allows client to lead • Strong listening ability • Knowledgeable of community resources • Builds a supportive relationship with client throughout the journey . EDUCATION & EXPERIENCE: • A Masters Degree in Social Work or related field with 2-3 years of relevant experience. • Bilingual ability- English/Spanish • Demonstrated knowledge and cultural competence in serving multicultural and immigrant populations.
City, State, Zip	Houston TX 77041
Application Method	Application link https://recruiting.ultipro.com/NEI1004/JobBoard/be77a20f-1de8-2d7b-7b3e-0ee8465a4825/OpportunityDetail?opportunityId=5e77cb2b-0baf-4bdf-b72e-29113efe90b2
Opening Date	Immediately

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