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| Job Title | Social Worker, Complex Case Management |
| Employer/ Agency | Memorial Hermann |
| Job Description | <p>The Licensed Clinical Social Worker systematically intervenes to provide clinical social work and complex discharge planning to patients and their families who have psychosocial needs, require assistance with eligibility determination for social programs and funding sources, and qualify for community assistance from a variety of special funds and agencies. In addition, offer crisis intervention and/or mental health assessment to patients and families with psychosocial needs and coordinates and facilitates the development of a multidisciplinary discharge plan for the care of high-risk patient populations. This role will participate in an interdisciplinary team (including Physicians, Case Managers, Staff Nurses and other members of the care team) to provide services for individuals from at-risk population and ensure that psychosocial issues are attended to and treated as required across the continuum of care.</p> <ul style="list-style-type: none"> • Assesses patient’s and family’s psychosocial risk factors through evaluation of prior functioning levels, appropriateness and adequacy of support systems, reaction to illness and ability to cope. • Develops and carry out a treatment plan by the use of a clinical social work diagnoses, assessments, and treatment interventions. • Intervenes with patients and families regarding emotional, social, and financial consequences of illness and/or disability; accesses and mobilizes family/community resources to meet identified needs. • This may include short term individual, marital and family therapies as well as crisis intervention. • Provides intervention in cases involving child abuse/neglect, domestic violence, guardianship (temporary/ permanent), institutional abuse, foster care, adoption, mental health placement, advance directives, adult/elderly abuse, child protection and sexual assault. • Serves as a resource person and provides counseling and intervention related to treatment decisions and end-of-life issues. • Advocates for patient and family empowerment and independence to make autonomous health care decisions and access needed services within the health care system. • Participates in discharge planning activities for complex patients, in order to ensure a timely discharge and to provide appropriate linkage with post-discharge care providers. • Interacts with families exhibiting complex family dynamics that impact directly on patient care and discharge. • Communicates with the clinical and case management team members regarding the discharge planning status of all patients referred by them. • Provides consultation to clinical and case management team members when coordination with significant or intensive community resources is necessary to achieve desired treatment outcomes. • Receives referrals for complex patient problem resolution from clinical and case management team members. |

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| | <ul style="list-style-type: none"> • Works in collaboration with the clinical and case management team members on transition planning and referrals to post acute care providers. Keeps clinical and case management team members up-to-date on the status of the post-acute provider acceptance and clearance for discharge. • Validates discharge criteria for patient and families and notifies Case Managers of newly-identified resources or change in previously-identified resources. • Educates patient/family and physician regarding post-acute options and addresses issues of choice. • Provides direct supervision of baccalaureate social workers, and MSWs with less than three (3) years of hospital experience. • Provides mentorship to all levels of social work in current social trends and practice. • Provides direct supervision to all on campus social work students conforming to each university's and Memorial Hermann educational standards. • Ensures safe care to patients, staff and visitors; adheres to all Memorial Hermann policies, procedures, and standards within budgetary specifications including time management, supply management, productivity and quality of service. • Promotes individual professional growth and development by meeting requirements for mandatory/continuing education and skills competency; supports department-based goals which contribute to the success of the organization; serves as preceptor, mentor and resource to less experienced staff. • Other duties as assigned. |
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| <p>Qualifications</p> | <p>Graduate of an accredited masters of social work program (MSW) Licenses/Certifications: Current license as a Clinical Social Worker (LCSW) in the state of Texas required; ACM certification from American Case Management Association (ACMA) preferred</p> <ul style="list-style-type: none"> • Three (3) years' healthcare social work experience required • Acute inpatient hospital social work experience preferred • Effective oral and written communication skills • Working knowledge of DSM V and ICD-10 manuals • Demonstrates advanced knowledge and skill in social work assessment and treatment of patients for mental health status and substance abuse screening • Excellent therapeutic communication and negotiation skills in interactions with patients, families, physicians and health care team colleagues • Strong analytical skills • Working knowledge and/or experience in utilization management, managed care, and payor issues • Exposure and/or experience in ambulatory and post-acute care, as well as, community resources • Ability to work independently, as well as, to develop collaborative relations with physicians, families, patients, interdisciplinary team and other community agencies • Effective oral and written communication skills • Demonstrates commitment to the Partners-in-Caring process by integrating our culture in all internal and external customer interactions; delivers on our brand promise of "we advance health" through innovation, accountability, empowerment, collaboration, compassion and results while ensuring One Memorial Hermann. |
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| Salary/Hours | Full Time |
| Employer/Agency | Memorial Hermann |
| City, State, Zip | Houston, TX |
| Application Method | https://jobs.memorialhermann.org/job/houston/social-worker-complex-case-management/5358/10620861104 |
| Opening Date | Immediate |

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mawjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.