Job Title: Social Work Case Manager

Employer/Agency: TSU SHAPE Initiative

Job Description:
The TSU SHAPE Initiative CHANGE program Case Manager is tasked with providing remote-based program-based assessments and psychosocial case management services for CHANGE program participants. The case manager will conduct CHANGE initial assessments, monthly check-ins and follow-ups using standardized tools according to currently established program protocols and grant funder requirements. The case manager will also support referred participants with identifying and accessing external community resources, health-related entities and/or social service systems to meet identified needs and reduce barriers through advocacy, empowerment, education and cultural competency. Key performance activities include 1) Initial assessment of service needs; 2) Development of an individualized plan; 3) Coordination of services/resources to implement the plan; 4) Consistent service plan monitoring to assess plan efficacy; and 5) Periodic re-evaluation and adaptation until resolution is achieved. Case manager is responsible for participating in scheduled CHANGE team meetings, providing team-based support and professional advice, submitting routine case management performance and progress reports, maintaining regular communication with team leadership and other duties as assigned.

Qualifications:

REQUIRED QUALIFICATIONS & LICENSES
- Graduate of an accredited social work program (BSW or MSW)
- Current license as a Bachelor or Master-level Social Worker (LBSW or LMSW) in the State of Texas.
- A minimum of 2-years social service-related work experience (BSW/MSW 1-year internship may be considered in lieu of 1-year of required work experience).

PREFERRED QUALIFICATIONS
- A minimum of 6-months paid or volunteer experience working with HIV/AIDS and/or substance using populations.
- Active Case Management Certification (CCM, ACM-SW, A-SWCM) membership in relevant case management organization.
- Fluent in Spanish.

KNOWLEDGE/SKILLS
- Willingness to document or complete program-related orientation trainings to include human subject certifications and relevant continuing education.
- Extensive knowledge of engaging community-based resources, health entities, social service system networks and telehealth policies.
- Proficient in mobile technology, standard computer software applications (e.g. Microsoft Office Suite, Teams collaboration, Adobe Acrobat Pro, etc.), video conferencing (Zoom, Bluejeans, GoTo Meeting, etc.), electronic survey platforms, client documentation, electronic health record operations and reporting.
- Able to work independently and cooperatively as part of a team.
- Receptive to receiving constructive feedback and maintaining accountability.
- Excellent verbal and written communication, organization, prioritization, and problem-solving skills.

Salary/Hours: DOE/Full-Time/Remote

Application Method: Responses due by August 25, 2020; Please see full application requirements: http://www.tsu.edu/about/administration/finance/departments/procurement-services/purchasing/purchasing-bid-posting.html

Opening Date: October 1, 2020

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.