UNIVERSITY of **HOUSTON**GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 7/25/21

Job Title	Community Program Coordinator
Employer/ Agency	Re:MIND Depression & Bipolar Support
Job Description	The Community Program Coordinator provides leadership and direction for creating and maintaining the re:MIND support group program. This is accomplished primarily by training, managing and guiding facilitators, as well as marketing and networking for support group locations within assigned territory.
	 Support Groups Responsible for managing approximately 15-25 support group locations within assigned territory. Ensures attendance at groups is recorded and reported on a monthly basis to the
	Program Director. • Ensures new participant information for all groups is entered into database on a monthly basis.
	 Completes quarterly program reports on all assigned groups. Provides community resource referrals for participants in the program. Assists in the planning of all volunteer and group events.
	 Acts as liaison between re:MIND and assigned support group locations point of contact. Attends staff meetings with Executive Director & Program Director.
	 Available to attend assigned support groups to help set boundaries with difficult participants if needed. Ensures groups are maintaining high attendance numbers and strategizing with the
	Program Director to grow attendance numbers at lower performing sites. • Assists the Program Director with new start up locations. Facilitators
	• Responsible for the recruitment, training, and supervision of Volunteer Facilitators, Professional Facilitators and Certified Peer Specialists who conduct open and closed
	support groups within assigned territory. • Performs evaluations/observations of assigned support groups on an annual basis. Reports results to Program Director.
	 Makes recommendations for termination of facilitators when necessary. Contacts assigned support group facilitators at least once a month as to the status of each group and document in a progress note.
	 Coordinates and facilitates trainings and seminars as scheduled by Program Director. Formulates individualized training plans for new facilitator candidates. Maintains facilitator personnel files including performance reviews, training
	attendance, and correspondence for assigned groups. • Handles and resolves complaints from participants and facilitators of assigned group locations.
	• Provides crisis support to facilitators via cell phone during scheduled group time in the event of a crisis at assigned group location.
	 Reviews and Processes invoices for assigned groups before turning into Program Director. II. Inquiries
	 Assists staff in answering calls and emails. Provides referrals as needed.

	• Compiles and modifies, as needed, a community resource referral list.
	III. Programs and Evaluation
	• Attends all related committee meetings as assigned by Program Director or Executive
	Director.
	• Trains facilitators in the implementation of new programming.
	• Develops new ways to evaluate and increase the effectiveness of groups/facilitators.
	• Assists in ongoing development and implementation of program policies and
	procedures.
	• Assists Program Director in performing on-going community needs assessments in
	determining the opening of new support groups.
	• Assists Program Director in Annual Participant Satisfaction Survey.
	• Serves as source of information and education with regard to depression and bipolar
	disorder for Board members.
	IV. Marketing and Networking
	• Identifies support groups in need of additional marketing within assigned territory.
	• Assists in establishing collaborative partnerships in the mental health community.
	• Advocates and educates the community regarding mood disorders including
	conducting educational presentations when requested.
Qualifications	•LCSW, LMSW, LPC or LMFT in good standing with appropriate licensing board.
Qualifications	• Clinical knowledge of mood disorders.
	• Clinical experience working with individuals and groups.
	• Experience with leadership and supervision/evaluation.
	• Knowledge of a wide array of community resources.
	• Ability to work well in a small office which requires teamwork in planning, input and
	evaluation.
	• Ability to juggle multiple projects and in a time sensitive fashion.
	• Strong communication and outreach skills with public speaking experience.
	• Must have excellent organizational and critical thinking skills.
	• Required: Computer skills in MS Office such as PowerPoint, Word and Excel.
Salary/Hours	Salary commensurate with experience. Health and life insurance, retirement plan,
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	vacation and nonday schedules are offered with employment.
Employer/Agency	Re:MIND Depression & Bipolar Support
EmployenAgency	
City, State, Zip	Houston, TX
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A 11 41 BA 41 1	
Application Method	https://www.remindsupport.org/employment-houston/
Opening Date	Immediate
Opening Date	Innivenue

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