

<b>Job Title</b>	<b>Community Health Liaison/Program Manager, Medicaid Partnership</b>
<b>Employer/ Agency</b>	MedArrive <a href="https://medarrive.com/">https://medarrive.com/</a>
<b>Job Description</b>	<p><b>MedArrive is a proud Equal Opportunity Employer</b> – we recruit, train, compensate and promote our team members based on qualifications. We know how important it is not only to include, but to actively seek out a diversity of opinions and voices.</p> <p>We want to hear from you regardless of your race, religion, national origin, sex, gender identity, sexual orientation, disability, age, veteran status, or any other applicable legally protected characteristics.</p> <p><b>About The Company</b></p> <p><b>MedArrive</b> exists to expand access to care, drive efficiency, and reduce healthcare expenses by supporting an under-utilized healthcare resource: EMS providers. With COVID-19, we offer actionable solutions to immediately relieve the burden facing our healthcare system. Our mission is simple, <i>Improving people's lives by bringing more humanity to healthcare in the home</i>. Our enemy is an often soulless, transactional healthcare system that's increasingly engineering the vital human touch away from the experience - and often hard to access.</p> <p>MedArrive is a tech and healthcare services business that enables EMS providers (EMTs and paramedics) to provide care in non-traditional settings under physicians' oversight. The primary use case is care in the home, e.g., ongoing chronic condition monitoring for a homebound patient by an EMS provider under an EMS professional's oversight of a physician or urgent care response. Our company partners with EMS agencies to leverage their excess capacity on the labor supply side, health systems to gain access to overseeing physicians and payers to set up reimbursement pathways for these services.</p> <p><b>Join a mission-driven company for an opportunity to create a brand-new community health program and grow as a leader within a fast-paced environment, with plenty of upward trajectory career growth.</b></p> <ul style="list-style-type: none"> <li>• Assessing and addressing social determinant needs for patients, in collaboration with medical team.</li> <li>• Researching community resources in order to connect patients with organizations to help with: housing, food insecurity, employment, childcare, etc.</li> <li>• Coordinate with the Managed Medicaid provider to help connect patient with medical care and to encourage follow-up with their PCP, chronic care Provider, and mental health treatment</li> <li>• Strategic partner for company leadership in creating and managing a community health solution for a managed Medicaid population.</li> <li>• Create a replicable Playbook and Implementation Plan for future</li> </ul>

	<p>programs, and be able to work strategically while implementing the program in real-time</p> <ul style="list-style-type: none"> <li>• Project management of launch/implementation plan for first program in Houston</li> <li>• Ability to incorporate feedback from daily operations to improve the initial program model</li> <li>• Work as a collaborative partner with the Managed Medicaid Client</li> </ul> <p>Additional Responsibilities as needed:</p> <ul style="list-style-type: none"> <li>• Additional operational or clinical special projects as business needs progress</li> </ul>
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<p><b>Qualifications</b></p>	<p><b>Minimum Requirements</b></p> <ul style="list-style-type: none"> <li>• Bachelor’s Degree</li> <li>• 3- 5 years’ experience managing large-scale projects</li> <li>• Experience with community health, case management and/or social work.</li> <li>• Ability to communicate and interact with Senior Leadership and external executive audiences.</li> <li>• Excellent written, oral, and interpersonal skills</li> </ul> <p><b>Preferred Requirements</b></p> <ul style="list-style-type: none"> <li>• Master’s Degree preferred; Clinical Social Work, Psychology, Public Health</li> <li>• Certified Community Health Worker</li> <li>• Experience working with a Medicaid population</li> <li>• Spanish speakers preferred</li> </ul> <p><b>Skills &amp; Abilities</b></p> <ul style="list-style-type: none"> <li>• Demonstrated understanding of community resources in the Houston area.</li> <li>• Successful at patient engagement and utilizing motivational interviewing techniques.</li> <li>• Project Management skillset</li> <li>• Successful track record of establishing credibility and trust with a diverse patient population</li> <li>• Strong critical thinking, creative problem solving, judgment, and client management skills</li> <li>• Ability to maintain confidentiality, tact, and diplomacy</li> <li>• Energy and enthusiasm consistent with working for a startup; ability to self-teach in order to problem solve, takes initiative</li> <li>• Strong organizational skills; ability to remain organized and productive in a fast-paced work environment with competing priorities</li> </ul>
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<b>Salary/Hours</b>	\$60,000-\$80,000
<b>Employer/Agency</b>	Med Arrive
<b>Address</b>	Position is Work From Home, applicant must be based in Harris County, TX
<b>Contact Person</b>	Inna Plumb
<b>Contact Title</b>	COO
<b>Telephone Number</b>	2154853238
<b>Email Address</b>	<a href="mailto:inna@medarrive.com">inna@medarrive.com</a>
<b>Application Method</b>	Via our website: <a href="https://medarrive.com/careers?gh_jid=5362730002">https://medarrive.com/careers?gh_jid=5362730002</a>
<b>Opening Date</b>	Immediate

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at [mswjobs@central.uh.edu](mailto:mswjobs@central.uh.edu) with the hiring details of your new job opportunity. Thank you.