DSA IT Services

Providing Reliable Support & Innovative
Technology Solutions

FY 2025 One-Time Funding
Professional Development
   Full-Time Staff Conference Attendance & Student Staff IT Certification

FY 25 – One-time Funding Request $19,292.00

Professional Development- Full-Time Staff Conference Attendance and Student Staff IT Certification

Program: $18,200.00 + $1092 (6% Admin Charge) = $19,292.00

In an era of ever-evolving technology, particularly within higher education, we remain steadfast in our commitment to expanding our vision. Our goal is to create an efficient and proactive information technology environment that delivers seamless support and offers tier-one customer service, ultimately enhancing staff productivity and service quality.

DSA IT Services currently comprises nine full-time team members and four dedicated student staff. A significant portion of our budget is allocated toward crucial functions such as computer support and replacement and the compensation of our dedicated staff, including student employees. Additionally, the return of 5% of the DSA IT base budget leaves us with limited resources for training and ongoing professional development.

In the spring of 2019, in response to recommendations from an External Review, we were tasked with enhancing our team by bringing on full-time staff. This pivotal funding request will empower our team to engage in valuable opportunities such as attending conferences and pursuing specialized technology training directly related to Higher Education systems. Additionally, it will enable us to establish a robust certification program tailored to our student staff.

Outlined below are examples of the compelling opportunities that our team can partake in, along with the certifications our students and full-time staff will earn through this requested funding:

- **SXSW Creatives Conference**: As a renowned event in the creative and technology industries, SXSW offers a rich environment for learning and networking. Our participation in this prestigious conference will facilitate knowledge exchange and provide insights into cutting-edge trends and innovations.
- **NASPA Conference**: NASPA, a leading association for Student Affairs Administrators in Higher Education, hosts a conference that enables us to delve into the intersection of technology and student affairs. This conference empowers us to explore new strategies and solutions in this critical field.
- **Educause Institute Management Program:** This program equips our team with advanced management skills and strategies tailored to the ever-evolving landscape of higher education IT. It empowers us to lead with vision and drive transformative change within our institution.
- **NERCOMP Annual Conference:** The NorthEast Regional Computing Program (NERCOMP) Annual Conference offers an invaluable opportunity to engage with peers and experts in our region. This collaborative experience enhances our knowledge base and allows us to tap into local expertise.

Additionally, we are dedicated to ensuring that both our student employees and full-time staff attain relevant IT certifications. This certification program will equip them with the skills and credentials necessary to excel in their roles, contribute to our institution's IT infrastructure, and stay at the forefront of technological advancements. To bring these transformative opportunities to fruition, we request $1400.00 to fund staff certifications, enabling us to bolster our team's expertise and capabilities. This investment supports our commitment to delivering excellence. It ensures that our entire team, from

student employees to full-time staff, graduates with the certifications and skills needed to excel in the ever-evolving field of higher education technology.

As technology continues to shape the future of higher education, your support in this endeavor is pivotal. Together, we can elevate our institution's IT capabilities, enhance our staff's professional development, and ultimately provide the best possible service to our university community.

Educause Management Institute, NASPA, SXSW and NERCOMP Annual Conference: $16,800.00

- Registration - $5,000.00
- Travel/ Hotel - $10,500.00
- Meals - $1,300.00

Certifications: Registration: $1,400.00

- Comp TIA A+ Technician - $700.00
- Network +- $700.00

Grand Total: $18,200.00 + $1092 (6% Admin Charge) = $19,292.00