

# How to Get a Metro Q Card

1. Register for your semester classes.
2. Get a Cougar ID card
3. Pay for your classes and get a class schedule
4. The next business day you can register for your Metro Q Card on-line;  
*the registration link will only be visible after receiving a class schedule.*

## **AccessUH > Parking Self-Service > Purchase Permits & Order METRO Cards**

*For detailed registration information and visual screenshots go to:*

<http://www.uh.edu/af-auxiliary-services/parking/transportation-options/metro-cards/>

5. Complete the registration/transaction process. The final transaction screen will indicate Purchased Items & Transaction Summary / No Charge
6. **PICK-UP** cards the next business day after 2:00 pm @ the Welcome Center Parking & Transportation Services Counter.
7. A \$5.00 minimum load is required on all new cards. You can Load Fare at the (Welcome Center Parking and Transportation Center Counter or at these locations close to UH:  
  
HEB Food Store #369 – 6102 Scott @ OST  
Kroger Food Store#223 – 4000 Polk @ Cullen  
Fiesta Mart #17 – 4200 San Jacinto @ Wheeler  
Randalls #1773 – 2225 Louisiana @ Webster
8. **REPLACEMENTS** – Your Student Q Card is automatically registered with METRO one week after delivery to the Welcome Center Parking and Transportation Services Center Counter. All lost or stolen replacement cards are issued through METRO’s Treasury Window @ 1900 Main Street, 1<sup>st</sup> Floor.
9. **MANAGE YOUR CARD ONLINE** – Load and check your current balance on METRO’s website at: <http://www.ridemetro.org/Pages/FareMyQ.aspx> In order to use this site you must obtain a METRO-supplied password by calling METRO Customer Service at (713) 635-4000. Your user account is your email address.
10. If you have any questions, or challenges in obtaining a Metro Q Card online, please visit the Parking and Transportation Services Counter in the Welcome Center.