### I. Setting Listserv password

Before you can manage the Listserv lists that you own, you will need to set up a Listserv password. This is a one-time procedure, although for security purposes it is a good idea to change your password periodically.

To set your list password via the Web, go to: http://listserv.uh.edu/cgi-bin/wa

You will see the following screen:



This is the main Listserv Web interface page. From here, click on:

#### Mailing list management interface (list owners only).

You will see the following screen:

# UNIVERSITY of HOUSTON LISTSERV.UH.EDU

UH HOME | MAPS | SEARCH UH | FEEDBACK

Subscriber's Corner Email Lists

Log In

# Login Required

ease enter " button. If t assword, yo	your email address and his is the first time you s u will need to get a new	I your LISTSERV password and see this prompt, or if you have for w LISTSERV password first.	click on the "Log orgotten your
	Email Address:		
	Log In	Change Password	

In the paragraph of text just above the login boxes, click on the link that says:

### Get a new LISTSERV password first.

The screen should then look like this:

# UNIVERSITY of HOUSTON LISTSERV.UH.EDU

UH HOME | MAPS | SEARCH UH | FEEDBACK

Subscriber's Corner Email Lists

Log In

# Register LISTSERV Password

Please enter your email addr Password" button. If you alre It was, this procedure will aut you will be entering below.	ess and the desired passwo ady had a LISTSERV passw omatically replace your exist	rd, then click on the "Register ord but cannot remember what ing password with the new one
Email Address:		
Password:		
Password (Again):		(Verification)
	Register Password	

Enter your e-mail address and the password that you want to use to manage your lists, and then click the **"Register Password"** button. Listserv will send a confirmation e-mail to the address you entered. To complete the password activation process, you must click on the link contained that e-mail message. This will activate your Listserv password.

If you forget your Listserv password, you can use the same procedure described above to reset it.

# II. Reviewing the list, and adding and deleting subscribers

After setting your password, you will be able to and add and delete list subscribers.

Again, start from <a href="http://listserv.uh.edu/cgi-bin/wa">http://listserv.uh.edu/cgi-bin/wa</a>:

From this page, you can access the following services:	
Online mailing list archives.	
<ul> <li><u>CataList</u>, the official catalog of public LISTSERV<sup>®</sup> lists.</li> </ul>	
Online documentation in HTML format: <u>LISTSERV user's guide.</u> <u>LISTSERV list owner's guide start.</u> <u>LISTSERV list owner's guide.</u> <u>LISTSERV list manager's guide.</u> <u>University of Houston</u>	
<u>Mailing list management interface</u> (list owners only).	
<u>Server management interface</u> (LISTSERV administrator only).	
LISTSERV.UH.EDU	8 🕅

Click on the link that says "**Mailing list management interface (list owners only)**". Then, on the next screen, log in by entering your e-mail address and Listserv password. There will be a screen that says "**Password Saved**." On that screen click the link that says, "**Follow this link**." You will then see the following screen:

UH HOME   MAPS	SEARCH UH   FEEDBA	CK					
st Management * Subso	criber's Corner Email Lists					Prefere	nces Log O
List Dashboard List Configuration List Reports Customization	ent Dashboard	(EXAMPLE-I	LIST)			🔗 EXAMPL	.E-LIST Hor
Subscriber Managemen							Update
Show Lists:     Dashboard for ac     Technical Suppo     Technical sup     Tech	cs4@yahoo.com rt port has been enabled. If you en contact the server administrator la cont this icon, an email message scribling your problem. Please be	counter problems with y clicking on the life b opens. Enter any as detailed as possib	your pooy ble.				Edit Tabl
List Name	Subscribers	Send	Subscription	Log: Subscribe	Log: Signoff	Log: Post	
EXAMPLE-LIST [Configure]	0 [View]	Editor, Hold, Confirm [Edit]	Open, Confirm [Edit]	[+]	[*]	[*]	
EXAMPLE-LIST1 [Configure]	0 [View]	Editor, Hold, Confirm [Edit]	Open, Confirm [Edit]	[*]	[+]	[+]	

As shown on the above screen, under the pull-down menu in the upper, select the **"Subscriber Management"** option. You will see the following screen:

# UNIVERSITY of HOUSTON LISTSERV.UH.EDU

UH HOME | MAPS | SEARCH UH | FEEDBACK

List Management   Subscriber's Corner Email Lists	Preferences Log Out
Subscriber Management	
Select List ©	Update
Select List EXAMPLE-LIST An example list EXAMPLE-LIST1 An example list	

On the above screen, in the pull-down menu labeled **"Select list"**, select the name of the appropriate list, and then click the button labeled "**Update**".

You will see the following screen:

UNIVERSITY of HOU LISTSERV.UH.EDU	STON			
UH HOME   MAPS   SEARCH U	H   FEEDBACK			
List Management   Subscriber's Corner	Email Lists			Preferences Log Out
Subscriber Manage	ement (EXAMPLE-LIST)			SXAMPLE-LIST Home
Select List: EXAMPLE-LIST An example list				Update
Single Subscriber Bulk Operations				
EXAMPLE-LIST				
Examine or Delete Subscription				
Name or Address:	henry@somewhere.com tenry Brown *Ma Search in EXAMPLE-LIST Clear			
Add New Subscriber				
Email Address and Nan	te: henry@somewhere.com Henry Brown Henry Brown <henry@somewhere.co Send Email Notification Do Not Notify the User</henry@somewhere.co 	1 m>		
	Add to EXAMPLE-LIST Clear			
Review List Members: In Browser   By	Email			

On the above screen, enter the e-mail address (optionally followed by the first and last name) of the person you want to add or delete in the appropriate box. (Use the **"Examine or Delete Subscription"** box to delete a subscriber or the **"Add New Subscriber"** box to add a subscriber.) Then, click the button underneath that box and follow the instructions.

Note that if you are using the "Examine or Delete Subscription" box, you can enter a part of the e-mail address or a part of the person's name, if you do not know the complete e-mail address or name under which the person is subscribed to the list. Listserv will search through the list subscribers and show any matching entries. You will then be able to select the appropriate entry to delete.

You may also get a complete list of the current list subscribers from the above screen, under the "**Review** List Members" section near the bottom.

### **III. Bulk Operations**

The method discussed above is useful for adding or removing individual subscribers. If you need to add multiple subscribers, there is an easier procedure for doing this:

1. Using an editor or word processor, create a text file containing the list of subscribers to be added. Each line of the file should contain an entry for one person, consisting of the person's e-mail address, optionally followed by their first and last name. For example:

JDoe@UH.Edu John Doe JPublic@UH.Edu Jane Public

2. Save the file. The file must be saved as a "text" file. (If you are using a Macintosh computer, save the file as "Windows text".)

If you have a spreadsheet containing a list of subscribers that you want to add to the list, you may use this same procedure to import the subscribers. First, arrange the spreadsheet columns in the format shown above (email address in the first column, optionally followed by name in following columns). Then, save the file as a "text" or "tab-delimited text" file.

(Continued below.)

3. Once the text file containing the subscribers has been created, go to the **subscriber management** page shown on page 7. (If necessary, begin on page 4 and follow the steps described above to navigate to the subscriber management page.)

4. From the **subscriber management** screen shown below, click on the "**Bulk Operations**" button.

UNIVERSITY of HOUSTON LISTSERV.UH.EDU			
UH HOME   MAPS   SEARCH UH   FEEDBACK			
List Management   Subscriber's Corner Email Lists			Preferences Log Out
Subscriber Management (EXAMPLE-LIST)			SXAMPLE-LIST Home
Select List: EXAMPLE-LIST An example list G			Update
Single Subscriber Bulk Operations EXAMPLE-LIST Examine or Delete Subscription			
Name or Address: henry@somewhere.com Henry Brown s*Ma			
Add New Subscriber			
Email Address and Name: henry@somewhere.com Henry Brown Henry Brown <henry@somewhere.com> Send Email Notification Do Not Notify the User</henry@somewhere.com>			
Add to EXAMPLE-LIST Clear			
Review List Members: In Browser   By Email			

5. Click the **"Browse..."** button, near the bottom of the screen (shown below), to select the file that contains the subscriber list. Then, click the **"Import**" button. Listserv will automatically upload the text file from your local computer and add the subscribers to the mailing list.



## IV. Sending messages to the list

Once subscribers have been loaded into the list using the procedures described in this document, you can send e-mail to the list subscribers by composing an e-mail message using your regular e-mail program. Address the message to:

<list-name>@listserv.uh.edu

(Replace <list-name> with the name of your list.)

After you send the message, Listserv will receive it and distribute it to the list subscribers.

## V. Finding additional information

The procedures described in this document are described in more detail, along with additional information about managing lists, in the **"LISTSERV list owner's quick start"** available from the main Listserv management page (<u>http://listserv.uh.edu/cgi-bin/wa</u>).

Complete Listserv documentation is available online at: http://www.lsoft.com/manuals/index.html

If you have additional questions or encounter problems using the UH Listserv system, please contact the IT Support Center by calling 713-743-1411 or by sending electronic mail <u>listserv@uh.edu</u>. You can also request help online at http://www.uh.edu/infotech.