

NSSE 2021 Academic Advising

Frequencies and Statistical Comparisons

University of Houston

First-Year Students

				Frequency Distributions ^a				Statistical Comparisons ^b		
				Univ of Houston		Academic Advising		Univ of Houston	Academic Advising	Effect size ^d
Item wording or description	Variable name	Values ^c	Response options	Count	%	Count	%	Mean	Mean	
1. During the current school year, how many times have you discussed your academic interests, course selections, or academic performance with the following individuals?										
a. Academic advisor, faculty, or staff assigned to advise you	AAD01a	0	0	92	16	1,035	6	1.8	2.4 ***	▼ -.51
		1	1	157	27	3,027	18			
		2	2	169	26	4,954	29			
		3	3	89	16	4,402	25			
		4	4 or more	67	10	3,656	20			
		—	Not applicable	23	4	203	1			
		Total		597	100	17,277	100			
b. Academic advisor(s) available to any student	AAD01b	0	0	218	37	5,264	30	1.3	1.5 ***	-.19
		1	1	116	20	3,580	21			
		2	2	124	20	3,298	19			
		3	3	64	12	2,502	15			
		4	4 or more	41	6	1,887	11			
		—	Not applicable	33	6	685	4			
		Total		596	100	17,216	100			
c. Faculty or instructor(s) <i>not</i> assigned to advise you	AAD01c	0	0	349	59	8,297	48	0.7	1.0 ***	-.26
		1	1	81	13	3,153	18			
		2	2	57	9	2,434	14			
		3	3	26	5	1,353	8			
		4	4 or more	25	4	1,064	6			
		—	Not applicable	55	10	932	5			
		Total		593	100	17,233	100			
d. Student services staff (career services, academic support, Trio, etc.)	AAD01d	0	0	375	63	9,163	54	0.6	0.9 ***	-.25
		1	1	68	11	2,649	15			
		2	2	51	8	2,189	13			
		3	3	25	4	1,282	7			
		4	4 or more	21	4	1,040	6			
		—	Not applicable	54	10	888	5			
		Total		594	100	17,211	100			
e. Success or academic coach	AAD01e	0	0	439	74	11,256	66	0.3	0.7 ***	-.28
		1	1	38	6	1,620	9			
		2	2	30	5	1,396	8			
		3	3	10	2	1,039	6			
		4	4 or more	14	2	863	5			
		—	Not applicable	62	11	1,058	6			
		Total		593	100	17,232	100			
f. Peer advisor or mentor	AAD01f	0	0	377	63	8,136	48	0.7	1.1 ***	▼ -.32
		1	1	48	8	2,618	15			
		2	2	50	8	2,176	13			
		3	3	19	3	1,534	9			
		4	4 or more	42	7	1,883	11			
		—	Not applicable	57	10	895	5			
		Total		593	100	17,242	100			
g. Other, please specify:	AAD01g	0	0	12	39	444	30			
		1	1	1	5	64	4			
		2	2	1	10	96	7			
		3	3	0	0	96	7			
		4	4 or more	5	18	374	27			
		—	Not applicable	8	27	373	26			
		Total		27	100	1,447	100			

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2. [If answered "0" to 1a., 1b., and 1c.] Do you know how to contact (in person, email, phone, or online) an advisor at your institution?^j										
	AAD02	No		13	26	74	14			
		Yes		34	55	388	74			
		Unsure		11	19	64	12			
		Total		58	100	526	100			
3. Thinking about academic advising, how much have people and resources at your institution done the following?										
a. Been available when needed	AAD03a	1	Very little	86	14	962	6	2.5	2.9 ***	-.41
		2	Some	183	31	4,338	25			
		3	Quite a bit	193	33	7,276	42			
		4	Very much	94	16	4,264	25			
		—	Not applicable	37	7	373	2			
		Total		593	100	17,213	100			
b. Provided prompt and accurate information	AAD03b	1	Very little	47	7	884	5	2.7	2.9 ***	-.28
		2	Some	180	31	4,157	24			
		3	Quite a bit	218	38	7,322	43			
		4	Very much	100	17	4,419	26			
		—	Not applicable	42	7	351	2			
		Total		587	100	17,133	100			
c. Provided information about learning support services (tutoring, writing center, success skills, etc.)	AAD03c	1	Very little	66	10	1,061	6	2.6	2.9 ***	-.33
		2	Some	164	29	3,836	23			
		3	Quite a bit	189	33	6,854	39			
		4	Very much	109	18	4,885	29			
		—	Not applicable	63	11	530	3			
		Total		591	100	17,166	100			
d. Notified you of important policies and deadlines	AAD03d	1	Very little	78	12	1,415	8	2.6	2.9 ***	-.29
		2	Some	171	30	4,151	24			
		3	Quite a bit	194	34	6,566	38			
		4	Very much	99	17	4,626	27			
		—	Not applicable	48	8	412	2			
		Total		590	100	17,170	100			
e. Reached out to you about your academic progress or performance	AAD03e	1	Very little	225	38	4,340	25	1.9	2.4 ***	-.40
		2	Some	142	24	4,686	28			
		3	Quite a bit	91	16	4,137	24			
		4	Very much	47	8	2,946	17			
		—	Not applicable	85	14	1,052	6			
		Total		590	100	17,161	100			
f. Followed up with you regarding something they recommended	AAD03f	1	Very little	191	31	3,800	22	2.0	2.4 ***	-.38
		2	Some	157	27	4,635	27			
		3	Quite a bit	88	16	4,306	25			
		4	Very much	46	7	2,826	16			
		—	Not applicable	108	19	1,592	10			
		Total		590	100	17,159	100			
g. Asked questions about your educational background and needs	AAD03g	1	Very little	211	35	4,487	26	1.9	2.3 ***	-.40
		2	Some	142	25	4,689	27			
		3	Quite a bit	72	12	4,134	24			
		4	Very much	41	6	2,564	15			
		—	Not applicable	125	22	1,280	8			
		Total		591	100	17,154	100			
h. Actively listened to your concerns	AAD03h	1	Very little	97	16	1,791	11	2.3	2.8 ***	-.43
		2	Some	184	32	4,391	26			
		3	Quite a bit	137	23	5,701	33			

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

First-Year Students

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Item wording or description	Variable name	Values ^c	Response options	Count	%	Count	%	Mean	Mean	
i. Respected your identity and culture	AAD03i	4	Very much	67	10	4,164	24	3.0	▼	3.2 *** -.26
		—	Not applicable	104	18	1,096	7			
		Total		589	100	17,143	100			
		1	Very little	31	5	512	3			
		2	Some	97	17	2,360	14			
j. Cared about your overall well-being	AAD03j	3	Quite a bit	148	25	5,687	33	2.6	▼	2.9 *** -.33
		4	Very much	168	28	6,799	40			
		—	Not applicable	145	25	1,787	11			
		Total		589	100	17,145	100			
		1	Very little	63	10	1,271	8			
4. Thinking about academic advising, about how often did someone at your institution discuss the following with you?	AAD04a	2	Some	166	29	4,018	23	2.8	▼	3.5 *** -.61
		3	Quite a bit	154	26	5,738	33			
		4	Very much	101	16	5,163	30			
		—	Not applicable	107	18	971	6			
		Total		591	100	17,161	100			
a. Your academic goals and future plans	AAD04a	1	Never	80	13	785	5	2.8	▼	3.5 *** -.61
		2	Rarely	137	23	2,076	12			
		3	Sometimes	167	28	5,260	31			
		4	Often	102	18	4,991	29			
		5	Very often	50	8	3,606	21			
b. How your major or expected major relates to your goals and future plans	AAD04b	—	Not applicable	55	9	378	2	2.9	▼	3.5 *** -.58
		Total		591	100	17,096	100			
		1	Never	96	17	984	6			
		2	Rarely	107	18	1,990	12			
		3	Sometimes	153	26	4,707	28			
c. Special opportunities (study abroad, internship, service-learning, research, etc.)	AAD04c	4	Often	116	20	5,204	30	2.3	▼	3.1 *** -.62
		5	Very often	59	9	3,797	22			
		—	Not applicable	58	10	405	3			
		Total		589	100	17,087	100			
		1	Never	166	28	1,965	12			
d. Participation in co-curricular activities (organizations or clubs, performing arts, sports, etc.)	AAD04d	2	Rarely	135	22	3,119	18	2.4	▼	3.0 *** -.48
		3	Sometimes	125	22	5,161	30			
		4	Often	67	12	3,772	22			
		5	Very often	25	4	2,408	14			
		—	Not applicable	70	12	667	4			
e. Resources for your well-being (health, counseling, financial guidance, etc.)	AAD04e	Total		588	100	17,092	100	2.8	▼	3.1 *** -.31
		1	Never	160	27	2,425	14			
		2	Rarely	129	20	3,381	20			
		3	Sometimes	138	24	4,914	29			
		4	Often	63	11	3,486	20			

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5. How much have each of the following helped you develop your academic goals and future plans?										
a. Academic advisor, faculty, or staff assigned to advise you	AAD05a	1	Very little	147	25	2,460	15	2.2	2.6 ***	-.39
		2	Some	168	30	4,897	28			
		3	Quite a bit	144	24	5,489	32			
		4	Very much	64	10	3,557	21			
		—	Not applicable	67	11	625	4			
		Total		590	100	17,028	100			
b. Academic advisor(s) available to any student	AAD05b	1	Very little	152	26	3,556	21	2.0	2.3 ***	-.27
		2	Some	166	28	4,275	25			
		3	Quite a bit	86	15	3,655	21			
		4	Very much	42	7	2,105	12			
		—	Not applicable	143	24	3,431	20			
		Total		589	100	17,022	100			
c. Faculty or instructor(s) <i>not</i> assigned to advise you	AAD05c	1	Very little	186	31	4,304	25	1.8	2.1 ***	-.34
		2	Some	128	22	3,918	23			
		3	Quite a bit	48	8	2,699	16			
		4	Very much	24	4	1,418	8			
		—	Not applicable	202	35	4,653	27			
		Total		588	100	16,992	100			
d. Online advising system (degree progress report, etc.)	AAD05d	1	Very little	171	29	3,963	24	1.9	2.2 ***	-.29
		2	Some	148	26	3,874	23			
		3	Quite a bit	71	12	3,150	18			
		4	Very much	29	5	1,842	11			
		—	Not applicable	168	29	4,172	25			
		Total		587	100	17,001	100			
e. Website, catalog, or other published sources	AAD05e	1	Very little	158	27	3,811	23	2.1	2.2 **	-.14
		2	Some	167	28	4,665	28			
		3	Quite a bit	99	17	3,385	20			
		4	Very much	52	8	1,746	10			
		—	Not applicable	112	19	3,371	20			
		Total		588	100	16,978	100			
f. Student services staff (career services, academic support, Trio, etc.)	AAD05f	1	Very little	190	31	4,646	27	1.7	2.0 ***	-.33
		2	Some	135	23	3,668	21			
		3	Quite a bit	39	7	2,382	14			
		4	Very much	16	2	1,331	8			
		—	Not applicable	208	36	4,959	30			
		Total		588	100	16,986	100			
g. Success or academic coach	AAD05g	1	Very little	197	33	4,319	25	1.6	2.0 ***	-.39
		2	Some	86	15	2,767	16			
		3	Quite a bit	35	6	1,966	11			
		4	Very much	13	2	1,247	7			
		—	Not applicable	257	44	6,682	40			
		Total		588	100	16,981	100			
h. Peer advisor or mentor	AAD05h	1	Very little	178	30	3,847	23	1.9	2.2 ***	-.31
		2	Some	100	17	3,539	21			
		3	Quite a bit	56	10	2,743	16			
		4	Very much	33	5	1,712	10			
		—	Not applicable	219	38	5,133	31			
		Total		586	100	16,974	100			
i. Friends or other students	AAD05i	1	Very little	77	13	1,694	10	2.5	2.7 ***	-.22
		2	Some	192	33	4,822	29			
		3	Quite a bit	158	26	5,692	33			

*p<.05, **p<.01, ***p<.001 (2-tailed); Refer to the endnotes page for the key to triangle symbols.

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Item wording or description	Variable name	Values ^c	Response options	Count	%	Count	%	Mean	Mean	
j. Family members	AAD05j	4	Very much	100	16	3,941	23	2.7	2.9 ***	-.18
		—	Not applicable	62	11	836	5			
			Total	589	100	16,985	100			
		1	Very little	84	14	1,689	10			
		2	Some	158	26	3,962	24			
		3	Quite a bit	165	29	5,293	31			
k. Other, please specify:	AAD05k	4	Very much	138	23	5,395	31	2.7	2.9 ***	-.18
		—	Not applicable	44	8	607	4			
			Total	589	100	16,946	100			
		1	Very little	0	0	9	2			
		2	Some	0	0	33	7			
		3	Quite a bit	0	0	47	9			
		4	Very much	0	0	101	19	2.7	2.9 ***	-.18
		—	Not applicable	10	100	329	62			
			Total	10	100	519	100			
		1	Very little	0	0	9	2			
		2	Some	0	0	33	7			
		3	Quite a bit	0	0	47	9			

6. Regarding academic advising, who has been the most helpful and in what way?

This final question asked students to respond in an open text box. Comments were recorded for 403 first-year students and 928 seniors. Responses are provided in your NSSE21 Student Comments Report and in a separate SPSS data file.

These open-ended responses appear exactly as respondents entered them and may not be suitable for distribution without prior review.