
NSSE 2013

Student Comments

University of Houston

The final page of the NSSE survey asked students to respond to the following question in an open text box:

"If you have any additional comments or feedback that you'd like to share on the quality of your educational experience, please type them below."

Important:

- Confidential student responses to this question appear on the following pages. Because student comments are confidential, student identifiers are not given in this report but are provided in a separate SPSS data file. For this reason, please use discretion when using, storing, and disseminating the SPSS file.
- **These comments appear exactly as the students entered them and may not be suitable for distribution without prior review. Faculty members, administrators, or other students may be mentioned by name, and comments were not edited for grammar, offensive language, excessive length, or otherwise questionable content.**
- Comments are sorted by class, enrollment status, and gender. Information for these variables was provided by your institution.

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Class	Enrollment	Gender	Comments
First-year	Full-time	Female	<p>The University needs to update, revamp and consolidate their programs regarding digital media. Look at what the college of natural science and mathematics say is required and necessary to be able to COSC 3319: Web Development . Well first, buckeroos, you need to have taken COSC 3380: Design of File and Database Systems, which is "Techniques for file organizations on secondary storage, performance, design, and management of large integrated databases, data models, query languages". But wait.. it gets better because to be able to take COSC 3380 you have to have taken . . . MATH 3336: Discrete Mathematics and COSC 2320: Data Structure and then it gets even better!</p> <p>Those courses require that you have COSC 2320: Data Structure, which requires MATH 1432: Calculus I, which requires MATH 1431: Calculus, which requires MATH 1330: Precalculus! All that just for MATH 3336! On the other side to take COSC 2320 you must have, COSC 1320: Introduction to Computer Science I, which requires COSC 1410: Introduction to Computer Science I, and that requires MATH 1431: Calculus. Finally you now have all your prerequisites so that you can take a class that will teach you "DHTML, CSS, CGI, JavaScript, server side programming paradigm, XML and transformation, Web services, Service Oriented Architecture".</p> <p>I have been doing professional web design and development for 20 years now and I can tell you for a fact none of those classes are needed. Let me reiterate . . . NOT A SINGLE ONE OF THOSE CLASSES ARE NEEDED TO LEARN ANY THING TAUGHT IN THAT COURSE! In fact the the database part of COSC 3338 should be taught AFTER someone has taken COSC 3319!</p> <p>It is beyond comprehension that a supposedly tier one school should be behind other universities! I could go on about how the web design course in DIGM does not teach code or how there is another web development course in the communications program, making three course that should be teaching the same thing or how the online courses from the logistic department are sub par and over priced for what how they are taught and that in one class it took over 6 weeks to get a graded mid term back. Suffice to say that I am disappointed and that U of H has earned its nick name of Houston High.</p>
First-year	Full-time	Female	Love UH. Couldn't be more pleased and proud of my school.
First-year	Full-time	Female	As per the Academic Advisor section, I ended up enjoying and gaining more from the Honors College advisors than I did from my assigned advisor at the College of Education.
First-year	Full-time	Female	<p>University of Houston is a great school with good professors that care about whether you are learning or not. Some complaints: some of the architecture is a little drab. Furniture inside library and many buildings is old and worn-down, with gum stuck to the back of many of the desks. We need new furniture and desks for the library! Since we are Tier One we need our school to take pride in its cleanliness and neatness in campus image as well! I would also like for UH to have healthier dining options besides run-of-the-mill Chick Fil A, Taco Bell, McDonald's etc. Thanks! Go Coogs!</p>
First-year	Full-time	Female	<p>I just wanted to comment on the quality of the academic advisors. There are a couple of them that have been instrumental in advising me about which courses to take for the following year (after I decided to change my major, that is). Before deciding to change my major, however, I had to go through 3 different advisors to remedy a situation I had, and I found out that two of the advisors had given me poor academic advise. One of the two, by the way, told me that the situation I was in was my fault and that I can no longer pursue the major I wanted whatsoever. That was very discouraging and made me feel like there was no hope in relying on advisors, up until I changed my major and found one very helpful advisor in the college of technology. I feel as though some of these advisors are either rude, condescending, or just plain unhelpful.</p>
First-year	Full-time	Female	Overall, I feel a bit let down. When I am paying all of this money for tuition, but then am teaching myself half of things I am learning, it is very frustrating. I understand the faculty that teach us are extremely smart, a lot of them have a Ph.D, but I think they should have to go through some preliminary testing, because a lot of them just do not know how to actually teach and make us understand.
First-year	Full-time	Female	<p>The Academic Advisors were nowhere to be found. I would try to schedule an appointment with one, but I could never actually talk to one, instead they would try to get me into their college program so their assistant would schedule me an appointment for the college info, not with the academic advisor. Even when requesting to see them, they were never available at a time where I could meet them, and their information was never available, or they would never respond to my emails asking them questions. They have been the worst part of my experience for University because I have had to do serious digging to find out what I need to do, and still, my questions have not been answered.</p>
First-year	Full-time	Female	<p>I am an english major, but there are only two academic advisors for every undergraduate English major, so they are rarely ever available which is frustrating when I need academic help. I feel that the University of Houston is ignoring my major and all students in the English major by not providing us with the amount of advisors we need. I know the University of Houston has the resources to provide us with a decent amount of advisors, it just chooses not to. I do not know if this statement will ever really be heard but at least I tried.</p>

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Class	Enrollment	Gender	Comments
First-year	Full-time	Female	I believe I am getting a very high quality education, but I know I could be doing more to be getting even more out of it.
First-year	Full-time	Female	I wish faculty (professors) would start communicating with their students more and getting to know them more as a person rather than a number. I also would like if social events were during times when students dont have classes so we could participate (like later in the day). It would be nice if advisors sent us notices and check ups and important information, but they don't. Even when you do get an appointment, I always feel like I am being rushed out in 5 minutes even though I have 30 minutes to explain my legitimate concern.
First-year	Full-time	Female	I have encountered numerous professors here that make it very difficult to care or show them any kind of respect. The majority would be in the CORE classes that everyone has to take to receive a degree. They can be rude, disrespectful, narcissistic, and they will randomly make things up that are NOT on their syllabus without warning to students. I expect to be treated with respect in the classroom as a student who wants to learn, and not be blindsided with things that were not told to me through the professor, or syllabus.
First-year	Full-time	Female	UH needs more proactive advisors. the academic advisor in the industrial engieneering department was great, he was also a professor. the advisors in the civil engineering department were not helpful at all and are professors. I do not think there should be a correlation between being a professor and a good academic advisor, but that seemed to be the case.
First-year	Full-time	Female	My school only cares about money and research for graduate students not us undergrads. I wish I would have gone somewhere else.
First-year	Full-time	Female	I dont have any additional comments
First-year	Full-time	Male	N/A
First-year	Full-time	Male	UH Sucks!
First-year	Full-time	Male	It's AWESOME! Go Coogs!!!
First-year	Full-time	Male	Parking is an absolute pain in the posterior. Please make more available parking spots for those who cannot afford commuter or garage parking.
First-year	Full-time	Male	For the most part, everything was exemplary besides my academic adviser being horrible with communication and assistance.
First-year	Full-time	Male	Anything requiring the help of student services (housing, financial aid, what ever) becomes an utterly impossible task. Except for rare occasions, these people are incompetent and rude. Also the campus is VERY unsafe!!
First-year	Full-time	Male	Hire more advisors for Kinesiology. The system is awful and needs major improvement. It's nearly impossible to schedule an appointment with them.
First-year	Full-time	Male	awesome
First-year	Full-time	Male	Have a nice day :)
First-year	Full-time	Male	My time within the Honors College has been extraordinarily enlightening and enjoyable. I have no complaints regarding it. My complaints are solely regarding the computer science department. Specifically, upon asking a professor three weeks after an assignment was graded if there was a grading mistake, the professor disdainfully dismissed my question by first laughing, then stating "I waited too long" and "It would take too much effort to change the grade now". I sent three emails prior to meeting the professor and received no responses. I am still uncertain whether there was a mistake to begin with. I am unconcerned about the grade; it was a minor assignment. Since this occurred fairly early within my academic career, I am worried I will have similar experiences later on.
First-year	Full-time	Male	I have only had 8 professors so far here at UH but each one has been a tier 1 professor sans 1.
First-year	Full-time	Male	Went to private schools most of my life. Was homeschool for a couple of years in middle school because the school I was attending in the 5th grade wanted me on ADHD medication. Being apart of a school smaller than 500 students allowed me to participate in sports (track and football), choir (making it to all state 2 years in a row), and still be able to take dual credit and AP courses. This said I am definitely not used to the size of the campus, considering I didn't know everyone in my tinny school. Now I'm in an unaccredited program, something that my advisors failed to mention, that is seeking accreditation. Need to get out of this program, because there is no point in spending this amount of money on a worthless degree. Considering that the job market isn't booming still, if I manage to land an internship doesn't mean I can get a job. Honestly I'm partially responsible for not seeking the information sooner, but accreditation seems like something advisors should advise me about. They want as many students to graduate from their program to obtain accreditation, but not discussing this information seems slightly underhanded. Think I've made about 4 people I would consider pseudo friends and the fact that I spend a tremendous amount of time in the second worse commute city doesn't make being in campus fun or accessible. Still my choice that I regret, but this commuter school is only good when it comes to classes, and some of those are taught mediocrelv at best.
First-year	Part-time	Female	I feel that if my professors were to show more understanding to their students, rather than merely viewing them as paychecks, I believe that I would be more inclined to study and participate in class.
First-year	Part-time	Female	blahhh

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Class	Enrollment	Gender	Comments
First-year	Part-time	Female	This institution is nice and I would recommend it to anyone. A lot of organizations, a lot of places to get help, even though I don't know where most of the things being held are and have missed a lot of workshops I could be going to. However, some classes were poorly organized, research professors teaching didn't know ways to effectively teach students, especially in the advanced science and some advanced mathematics courses.
First-year	Part-time	Female	The institution I attend needs a better science and math department, pronto
First-year	Part-time	Male	The ability of the College of Engineering's academic adviser for the Electrical and Computer Engineering department to convey an idea in understandable English is extremely lacking. Likewise, the ability of the Student Financial Services department to keep track of student loans is extremely sub-par. The political science department at The University of Houston is also something of a joke. A freshman level course that is only taught because it is required by the state should be taught close to the book; not by what the professor thinks is relevant in current news.
Senior	Full-time	Female	This school has excellent faculty, but many students are amotivated (intrinsically), and the financial office makes it very clear that you are just a number to them. Also the parking situation this year was horrendous. Further, there was a fire/flood in one of the dorms, and they are refusing to pay for the students to stay in the Hilton on campus for about a week. That pretty much sums up U of H and how much it values its students.
Senior	Full-time	Female	The schools that UH is now competing with since it has received teir-one status have a policy that tuition amount caps at 12 hours. This means that if you take over 12 hours you are still charged the 12 hour rate. That is a large incentive to attend those institutions other than UH. I thing UH would do well to adopt that policy. My favorite part of attending UH is the large amount of diversity, including the non-traditional student population.
Senior	Full-time	Female	I think this institution (UH) unnecessarily hard. It is hard on students for no reason. Chemistry professors are awesome but biology professors overall are horrible. THE advisers are horrible, they didn't help me at all. They never know what they are talking about, instead they give me bunch of flyers and paper and packets to read.
Senior	Full-time	Female	trying to get into a graduate program and it seems quite difficult- even with above average grades, excellent referrals from faculty and alot of professional organization activity; very disappointing after working so hard during the undergraduate degree.
Senior	Full-time	Female	I've been to 5 institutions and Landis Odoms, by far, is the best advisor I have ever had. I credit my degree to him helping me get through the process.
Senior	Full-time	Female	The academic advisors in the college of education are not very helpful. They have told me incorrect information and are not very nice.
Senior	Full-time	Female	N/A
Senior	Full-time	Female	The advisors are good but they definitely don't go above and beyond their typical job duties. I really enjoy coming to this school. I was born and raised in houston and proud to be a cougar.
Senior	Full-time	Female	N/A
Senior	Full-time	Female	After my second semester here as a transfer student, I received a letter the University had changed my degree to another college. The advisor for the new college attempted to be helpful, but the information he had was dated and I researched the grad school requirements myself and updated the college's infomation. This was the beginning of many unnecessary, time consuming and financially draining mistakes, taking classes I did not need and waiting only until weeks prior to graduation to find out if I qualified to graduate in May or not. Access to the advisor is limited and mandatory holds prior to sign ups causes undue stress on the students. This is very frustrating for someone who did not know how the system worked and had very little assistance. I could write the manual now.
Senior	Full-time	Female	I am graduating in May and I enjoyed this school and the staff very much, I did however have a problem with the preparation for new students. I realize this is a university moving up in ranks we need more students and better athletic facilities, but I disagree with making current students uncomfortable to make room for all of the changes. I find it frustrating and disheartening that we lost an entire parking lot (the one I have payed good money to use for years) just to start construction on a brand new stadium. I think the school should have completed another parking garage before tearing up a huge parking lot. I also think the desks in the classrooms are ridiculous, I am talking about the wooden rickety ones in Agnes Arnold and spread through out the school. I often found myself distracted reading notes previous Coogs left behind and wondering, "how long has this been here?" Too long. I got the feeling the University of Houston only cared about new students, not the current students.

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Class	Enrollment	Gender	Comments
Senior	Full-time	Female	<p>Parking is horrible.</p> <p>Financial Aid staff is ridiculously slow and rude.</p> <p>People soft seems to crash when you need it the most.</p> <p>Carrie Young is the best advisor in the whole world. (Moores School of Music)</p> <p>Robert Mayes is the best professor in the whole world (Moores School of Music)</p> <p>The gay professors are sexist towards women and taking over the music education school (Moores School of Music)</p> <p>M.D. Anderson library is outstanding.</p> <p>Wonderful campus, but parking is still horrible.</p> <p>Way too many multiple choice computer based tests in core classes. Core classes are huge and rarely have emphasis on critical thinking. Multiple choice tests require you to regurgitate information, which is the lowest form of thinking.</p>
Senior	Full-time	Female	The parking was horrible. The academic advisor for chemical engineer is never in her office and if she is, she is not helpful at all.
Senior	Full-time	Female	I very much enjoyed attending the Univeristy of Houston. The diversity of the staff and students not just ethnically but age wise has been a very interesting experience. I recommend UH to students who are not solely after the typical "college experience." I worked multiple jobs and held internships throughout my tenure, and the university provided flexible schedule times and a great fusion of adjunct working professors to deliver quality internal working knowledge.
Senior	Full-time	Female	<p>I would like to add career services has been great in attending to the students.</p> <p>The other departments (Housing, Parking, Dining Hall personnel) have been absolutely rude and do not plan with dealing with them.</p>
Senior	Full-time	Female	<p>UH has given me a great experience!</p> <p>Also, it should be noted that I attended UH for 2 years, this year and last. This year I am living in a house within driving distance but last year I stayed in a dormitory.</p>
Senior	Full-time	Female	<p>I didn't feel like I was treated same like other American students were born here. Some professors were not friendly at all ,but they can be friendly & be BIAS w/ other students especially white American born here. Some professors make mistakes with my scores' calculation and when you want to discuss it with them, they can be rude enough to convince you that they are right & we are wrong. When the student follow up w/every grade & attend every class,and sure 100% that my calculation correct, the professor & his assistance don't believe the student as much they believe whats right for themselves. Some professors are worthless .They are ignorant,don't teach correctly ,they tease and laugh and when you have a question, they create any excuse to tell why you got "C" ! .Professor need to me more professional,active listener ,and treat all student ,doesn't matter what nationally& age ,the same level.Be there when we need them.One of the adviser was really rude at the Hilton college .Most student don't feel comfortable with him.Some professors make you their best friend & give you respect above what you deserve. Dean Bowen is great dean .Thank you</p>
Senior	Full-time	Female	Edward Manouelian was such a great advisor! He helped me so much!! The low rates regarding advisor were for other advisors.
Senior	Full-time	Female	n/a
Senior	Full-time	Female	<p>This major is extremely collaborative within the group and highly isolated from the rest of campus, so my answers reflect that. Also, almost all of us are extremely goal-oriented and seeking jobs in our field during school, before we graduate. While our college is all right, curriculum changes and the rush to attain tier one status have ended up creating a lot of collateral damage among the student ranks by having overqualified professionals teaching courses they don't know how to teach.</p> <p>The administration of the school has been nothing but trouble, too. I have nothing good to say about UH payroll, the president's office, housing, or financial aid. Proof positive that UH does not require drug testing before hiring.</p>
Senior	Full-time	Female	no
Senior	Full-time	Female	<p>I'm grateful for the experiences that I've had at the University of Houston. I consider myself to be privileged to have been able to study in the prestigious Creative Writing program and been afforded the opportunity to study under professors such as Alexander Parsons, Dr. Paul Butler, and Dr. John Harvey in the Honor's College. I have gained an incredible amount of knowledge from them in regards to academia, my writing, but also my journey in the human situation. They have inspired me and I am a better student, a better writer, and a better person because I have studied under them.</p>
Senior	Full-time	Female	I only wish I knew more math...

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Class	Enrollment	Gender	Comments
Senior	Full-time	Female	I understand that the English advisers receive many emails a day, but most students agree that they never receive responses. What good is it if advisers tell us to email them and they don't answer? There are just too few advisers for the amount of students. Walk-in lines are too long and usually we don't have time for an appointment for one tiny question or appointments are full weeks in advance. When a question comes up we need answers then, not 2 weeks from then. This is, by far, the most annoying thing about the English department at The University of Houston. The rest of the faculty minus the advising structure is pretty good though incredibly unorganized most of the time.
Senior	Full-time	Female	In the honors college of my institution, my experiences with the professors have been adverse. They are demeaning, pretentious, and racist at times. They do not provide a good learning environment.
Senior	Full-time	Female	University of Houston rocks! Go Coogs!!!
Senior	Full-time	Female	Safety around campus is a major concern. It is always present in everything I do and it influences my decision on how long to stay at school to study etc. It kind of limits my desire to participate in more activities because some of them might involve staying on campus late and I do not feel safe. Also, the excessive use of Power Point Presentations on behalf of some professors was not a good thing for my learning and I felt like I was not getting my money's worth because the quality of the classes decrease with the increase of PPT.
Senior	Full-time	Female	At first I did not know much about the University of Houston with the exception that my sister graduated from the university and that my parents attended for a certain period. However, now that I attend the school and have experienced what I have experienced, I know with certainty that I could not have picked a better university or institute for higher learning. Go Coogs!!!
Senior	Full-time	Female	I love this school!
Senior	Full-time	Female	The academic advisers are not available very often. And when I did have an appointment with them, I was unable to get any useful information as to improve my academic situation. I would like to see the institution to provide more tutoring opportunities for higher level courses.
Senior	Full-time	Female	As far as academic advising Alma Gonzalez sucks I did a study abroad in summer 2010 and I also got an internship this semester and she discouraged me from both very negative person, i did both but she was not helpful. Good thing I found the career service center and Reginal helped so much, he encouraged me to look for an internship and gave me advice on how to go about this.
Senior	Full-time	Female	N/A
Senior	Full-time	Female	Coming to this school, I had high expectations because I was interested in Psychology and I had heard that this institution had a nice reputation with the Liberal Arts and Social Sciences departments. My sister went to A&M with Architecture. I have had more difficulty than I had ever expected. Financial advisors were awfully bland and less helpful than I wanted. They neglected me, often, to let me know important information, to let me know about things I may be missing, to guide me really at all where I should be going, and one semester this cost me an entire semester of tuition (I depend on financial aid, so this was a major problem). Most often I had to do their job for them. They hardly offered any advice or help to make up for any mistakes, most of the time it was just, "Oh So-and-So told you that? Oh, I'm sorry I don't know." On a scale of 1-10 for financial aid advisors, I would give them a -2.

Academic advising was a little better, but only in my Psychology department (my major). My Education minor advisor was also misleading with information (She told me I could minor in Education and become certified with Psychology, and then a year later I found out this was not possible). The Education department is very lackluster in any aspect. They treated me as if I was just another number in line, and wanted to finish my "problems" as quickly as possible so they could move on. I was so offended on multiple occasions with their inability to seem caring at all. I also made the Dean's list for a couple of years in a row, and was never notified about this; there was no letter of "Congratulations! You're special!" or anything, which is a little embarrassing for an institution that "values" their Tier 1 status and students. On a scale of 1-10 for academic advisors, I would give them a -10.

The faculty was great. Most of my teachers really let me know that I was important with my ideas, my participation, and really seemed that they were very accomplished (Dr. Edward Sheridan is an example). I would rate them a 9 overall, because there was always that one teacher that just didn't seem to like his/her job.

Overall, I would rate University of Houston (Main Campus) a 4.5. It may depend on your race and ethnicity how you are treated with the academic/financial aid advisors (racially biased much?) and quite often with so many emails regarding assaults and robberies I did not feel very safe at all on this campus (hence why I chose not to reside on campus). I had so many issues with advisors that I felt like I would have had an easier time at A&M where my sister went. If I could go back and re-choose my university, I would have applied for UT or A&M, because I definitely had the grades for those universities.

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Class	Enrollment	Gender	Comments
Senior	Full-time	Female	The academic advisors at the college of education are awful. I was a transfer student, and my advisor never helped me figure out which of my classes were able to transfer. I had to do COUNTLESS petitions (some of which I had to re-do because she lost them) and constantly had to email/call my advisor to respond to my questions. I would not recommend this university to anyone EVER. In fact, the only pleasant experience I had while I was here was my Shakespeare class with Dr. Jamie Ferguson. Other than that, this university is a joke and I will never associate myself with attending here.
Senior	Full-time	Female	Although I believe the education I received was beneficial, I loathe the parking available at this school. Furthermore, the roads on campus are in dire need of reconstruction and the neighborhood next to campus is not very safe either. Parking a great distance on campus with all the threats that have occurred on campus made it to where I did not want to spend the extra time on campus that I would have normally done. Additionally, the library we have is excellent along with the librarians. However, more money should be invested in expanding the number of computers available below the library. The population at the campus is growing and therefore more demand for other services.
Senior	Full-time	Female	n/a
Senior	Full-time	Female	Having more class choices for management and marketing majors
Senior	Full-time	Male	I feel University of Houston cares more about its tier one status than it does about its students.
Senior	Full-time	Male	Education major advisors are not professional. When I walk inside the building I feel as if a student don't ask, a counselor won't tell type of environment. My written questions in paper and I write down their responses; these advisors lack the answers for appropriate guidance into my education. I'm not satisfied with their simple answers. I feel there is always more than just "follow your degree plan and you will be fine." My journey is more than just a degree plan. I, just like any other student have life responsibilities. An ear would aid our difficulties and sometimes support is appreciated. I don't mind bugging these counselors and show my face every day but it's my insurance to ensure 100% of my education to be completed.
			This is an FYI on student services office material supplies located at the library: I'm disappointed with the service this college is offering to us students. For example, the copy machine in the library is not functioning. I find this small detail very disturbing and at the same time, I have to pay a student fee for this service not to mention making copies is also an additional charge; ridiculous. The employees in the front desk are neither friendly nor helpful.
Senior	Full-time	Male	Academically UH is very deserving of tier one status. However, the administrative side of UH is lacking, many students have problems with financial aid, admissions, parking, etc. UH is currently trying to bring more students to campus and improve campus life. While I was in the dorms three years ago the campus was constantly dead. I still feel like I don't ever know if anything interesting is happening on campus.
Senior	Full-time	Male	This school needs to be using part of its vast budget to push or lobby the city to improve the infrastructure around the university, for example: beat up roads, unsafe bike lanes and routes, and safer pedestrian byways.
Senior	Full-time	Male	The University of Houston's educational atmosphere is extraordinary. I would choose this institution over and over again. One of the most impressive characteristics I saw in the culture of the university is how students work and study at the same time therefore being able to bring real world contributions to classes and maximizing the learning experience. One last thing, Go Coogs!!
Senior	Full-time	Male	Needs better transportation and parking arrangements
Senior	Full-time	Male	na
Senior	Full-time	Male	A lot of the questions asked about the institution. I do not think the institution had anything to do with my education and personal growth. I don't even know which department makes up the institution. It was the faculty and students that contributed to my education and personal growth. If it were up to me, the president of the university would make less money than all of the faculty I have had over the past four years.
Senior	Full-time	Male	Attending the University of Houston has been (what else) an educational experience. Aside from the material from my courses, the most important things I have learned here are how to teach myself, how to set goals and make a plan to achieve them, and, most importantly, the confidence that I can achieve my goals when I set my mind to it. The only complaint which I believe deserves to be voiced regards the classes offered for Physics majors. Although some classes are fantastic, others were a waste of time and money. The Physics department at the University of Houston requires more Professors like Dr. Wood, who is brilliant in his presentation of difficult material in a clear and concise manner which is easily digestible by the student body. The quality of my education would have been vastly improved had more of my professors exhibited the proficiency to not just disseminate information, but knowledge.

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Senior	Full-time	Male	<p>As an international transfer undergraduate student, I have really felt left out of many opportunities at UH. It began with scholarships and grants, then with time I noticed that my immigration status prevented me from many career development and research opportunities. The response to this is usually that UH has no control over these policies, however, the university does know that these plights exist for international students. Given that the institution CONSTANTLY boasts of its diversity, I think that it should be doing more to help the international students that help make the campus so ethnically diverse. Furthermore, the institution needs to do more to educate professors and staff that interact with students about the realities of life as an international student. Too often have I been told by professors and staff something to the effect of, "It's easy to get a job in Houston. I know many students that work while studying." This "well-known fact", by the way, is easily debunked by comparing the number of international students on CPT (<200) to the total number of international students (>4,000).</p> <p>That said, for U.S. citizens and permanent residents, this is an excellent institution. Though these students often complain, it is clear to someone who is, essentially, on-the-outside-looking-in, that the opportunities for financial assistance, and academic and career development are myriad. This is especially true for students in the college of engineering. Also, with the growth of houston and the changes in immigration policy, I think things will get better.</p>
Senior	Full-time	Male	Petroleum engineering need better career recruiting services.
Senior	Full-time	Male	My experience would have been enhanced if there were well organized and publicized research opportunities that did not require an exhausting application process.
Senior	Full-time	Male	It felt like this survey was mostly geared toward liberal arts majors with the "solving issues" questions at the beginning. Not very applicable for a math major.
Senior	Full-time	Male	<p>The University of Houston is a different place from that which I entered in 2008. This place has made leaps and bounds, and I have never been more proud to be a UH Cougar. However, recent events within the chemistry department have troubled me a great deal. With the loss of several world class chemistry professors has come the degradation of the undergraduate chemistry degree plan and experience. The students in our department received an email stating that no upper-level electives will be offered until further notice, and that one of our key senior level classes (one of my personal favorite courses, advanced inorganic chemistry) will be unavailable in the fall semester and may be substituted with a graduate level physical inorganic chemistry course. This piece-mealing of degrees and inability to hold on to brilliant teaching and research faculty is not the stuff of a Tier One institution. I understand that there are budget concerns and so on, but it is unacceptable to me that the undergraduate students in this department are deprived of the education and class choice that we deserve as seniors at a world class research institution. Let it be known that I have already taken all affected courses, and so I have no personal resentment or impact as a result of this business. I am merely concerned as a member of this department and this university community.</p> <p>Aside from this, I have genuinely enjoyed my experience here. It's a great campus with a lot of spirit and great sporting events. Just don't leave the academics behind! Figure out how to keep these guys!</p>
Senior	Full-time	Male	I enjoyed my time at the University of Houston. I made a lot friends and feel I received a quality education.
Senior	Full-time	Male	Transfer process should be smoothed out in particular students from out of state.
Senior	Full-time	Male	<p>Good to see the university is moving toward a more residential community. Transferring here from Morehouse College, I thought this school was "dead," in a sense regarding the social aspects. Need more student events, preferably events with music, and better advertising of those events. A majority of students here act shy in my opinion, but once you start talking you realize they are the complete opposite. Need more events to bring people together and break the ice.</p> <p>Professors need to give more hw and quizzes to keep students on task and up to date. Will help with class discussion b/c students will prepare before hand and have something to talk about in class. Compared to my previous college, this school gives fewer hw assignments. Don't over due it, but some teachers give 2 or fewer quizzes a semester. They could push us a little harder.</p>
Senior	Full-time	Male	Absolutely amazing change in culture in the years that I have been attending the University of Houston. We are headed for Tier 1 status. It definitely makes a difference when people are eager to come to class rather than the dreary community college feel of the past. With more people living on campus now the campus is much more vibrant and is only growing!
Senior	Full-time	Male	None
Senior	Full-time	Male	This survey was poorly written.
Senior	Full-time	Male	I find this university to have a very poor showing, and from the viewpoint of a student in the Physics Department, it is not worthy of a Tier One classification in any category. Not enough focus is given to the success of the students, and money is spent on projects that have a low priority compared to other pressing matters.

NSSE 2013 Student Comments

University of Houston

Class	Enrollment	Gender	Comments
Senior	Full-time	Male	The University of Houston is overall a very good school. The academic atmosphere is positive, facilities are great (and constantly either fixing or improving), and everything is for the most part organized. However, if I were to make one complaint, it is that some professors give the impression that they are teaching just because they have to. I've had my fair share of professors that teach solely with PowerPoint with very little explanation and simply a lot of recitation. This is predominant in science (usually biology) classes and becomes a nuisance after memorizing chapter after chapter without really learning much. That being said, there are also many amazing teachers who really explain the subject and prompt students to thoroughly understand all subjects in the class. I suppose the balance between these different types of professors depends on one's major/minor, but it is at least what I've seen in general.
Senior	Full-time	Male	No additional comments.
Senior	Full-time	Male	The fees keep getting higher and higher without any significant change in the quality of the courses. The institution charges more money for construction of new buildings rather than going to investors. They are hiring inexperienced faculty members who have no industry background and can not relate or give examples to students. The courses are not offered every semester, forcing students to wait a whole year to take the course. They need to change the way they are running the engineering department specifically chemical engineering.
Senior	Full-time	Male	The University of Houston has given me all the tools and connections that I would possibly need to succeed in the real world. It all boils down to how you use the information and services provided to make the difference. An excellent and top tier institution. It will only get better as time passes.
Senior	Full-time	Male	University of Houston has been a horrible experience. The focus has been on "building the future" by favoring incoming freshman, screwing transfer students, shutting down excessive parking, taking on too many projects and providing no assistance or feedback. The financial aid office is atrocious and unorganized; many hours were wasted here asking the same questions and turning the same papers in. Faculty and staff send you on a run-around all the time and no one can help with anything. The mathematics department is great but the mechanical engineering department has been a nightmare and the undergraduate adviser is extremely lazy, unhelpful and constantly lies about what he can and will do. I would never recommend this university and often tell people to apply elsewhere. I would never hire an engineer from UH because most of them cheat and faculty does not care, especially in mechanical engineering. They have been informed on several occasions and do nothing about it. The professors could care less about teaching anything or sharing knowledge; everything has been self-taught. PROMES and SEP are the only thing bailing this awful school out. Be advised, stay away!

NSSE 2013 Student Comments

University of Houston

Class	Enrollment	Gender	Comments
Senior	Full-time	Male	<p>The Honors College at the University of Houston is by far the best educational experience I will ever have.</p> <p>It challenged me to read more, think more in depth, and to communicate interesting ideas with my classmates. I improved more intellectually my first year of college than I ever have in my life.</p> <p>On the other hand, the Computer Science program at the University of Houston is almost entirely about rote learning. Which is necessary for technical skills.</p> <p>However, when humans in the future look back at the way computer science is taught today, it will seem backwards and archaic. Too many of my programming teachers have lectured using powerpoints instead of creating a simple program to demonstrate an example about coding.</p> <p>Students are never encouraged to create programs outside of class, and there is never a moment where you are asked to explore what you know to create a project to demonstrate your personal progress.</p> <p>Sometimes I wonder if colleges will be able to maintain better quality courses than the internet.</p> <p>However, in terms of learning technical skills to prepare me for the workplace, the University of Houston's computer science curriculum and teachers have done a fantastic job.</p> <p>But I want to use my skills as a programmer to create new software that has not been created before. And only two out of my thirteen classes has taught me how to think when writing a program.</p> <p>In order to follow my dreams, I will need to begin my actual education upon graduating from college. I've had too much busywork to study the skills I need to design the software I want to make.</p> <p>So I'm excited to finish my last day of college so I can get a piece of paper that says I finished college and payed a lot of money for it.</p> <p>Because after that day, I'll be able to begin my actual education that will allow me to follow my dreams.</p> <p>However, I feel the University of Houston is doing their best, and computer science is still a relatively new field (compared to mathematics).</p> <p>They definitely need to implement hands on creative exploration for computer scientists. Once they begin fostering creativity in their students, I think UH can have an outstanding computer science curriculum.</p>
Senior	Part-time	Female	Overall a good experience. My advisers were great and helpful. Financial Aid was not so helpful.
Senior	Part-time	Female	More online classes would be perfect! UH is a commuter school and almost half of the students are full time workers! Also try to offer all the classes in ALL semester to speed up the process.

NSSE 2013 Student Comments

University of Houston

Class	Enrollment	Gender	Comments
Senior	Part-time	Female	<p>- If it weren't for the Wolff Center for Entrepreneurship I would not have applied to UH. About 95% of my "high rated" responses and feelings toward my educational experience were thanks to the WCE program faculty, mentors and students.</p> <p>- Textbook prices (especially eBook prices, which have ridiculously low overhead costs) are ridiculous. Some instructors publish their own books and require students to purchase them.</p> <p>- Students buy parking passes for spaces that aren't even available. Low income students that can barely afford to pay tuition have to buy economy lot passes (far walking distances from campus) and can only park there if they can arrive on campus earlier than the rest of the entire student body fighting for the parking. If not, forced to park at a location down the freeway from campus and take a shuttle (TIME CONSUMING).</p> <p>- There are WAY TOO MANY incidents of students being robbed, broken into, followed, watched, and other attempts of god knows what on campus.</p> <p>- There isn't enough emphasis on actually learning the material, and too much emphasis on memorization for exams.</p> <p>Memorizing formulas, memorizing definitions, etc...what good does it do for students to temporarily cram that information for the purpose of an exam?</p> <p>In the real world, we have access to that information when we need to use it. Why not allow students to use the information available online or elsewhere to solve problems? That way instructors can focus on students understanding and applying the actual material.</p> <p>- The educational system is OUTDATED. Education is moving online quickly and will soon be free for anyone with internet access. It's already begun with Khan Academy, Coursera and other sites. If you want to keep students engaged and willing to invest in physical educational institutions, a dramatic change needs to be made, not just in this college, but colleges everywhere.</p> <p>Final Thoughts: For insight and advice on how college education can be engaging, effective and impactful, look to the nation's entrepreneurial programs.</p>
Senior	Part-time	Female	The vast majority of my great experiences as an undergraduate originated from the department of Communication Sciences and Disorders. The CORE classes held very little meaning to me.
Senior	Part-time	Female	On the question about my parents education: Why isn't vocational school a choice?
Senior	Part-time	Female	An experience I've had with an Academic advisor in my college seemed as if they are too busy to help me and expected me to look up the stuff myself. I've since selected a different advisor, but I do believe that they need to be more "nurturing" and helpful. I am a senior about to graduate and I have not been asked about my plans after school and when I asked about grad school info they directed me to look online for answers (of which i already had).
Senior	Part-time	Female	<p>I am disgusted at how out dated teaching methods are here. The online classes are a joke.</p> <p>In many of my online classes they are not teaching the current updated topics or methods relevant to the degree. For example the online only COMM class with Liu, all the HTML and "frames" many online classes have not been updated since army 2000s!!</p> <p>Being taught are obsolete and no longer supported by modern browsers. They are still showing examples that used Netscape!</p> <p>For a large number of my COMM classes, I would have done better buying a book and teaching myself. I was not academically challenged nor was I taught current relevant methods.</p> <p>I am outraged of the gross misuse of my fees. Thanks for the Easy As's UH but I really wanted my money to buy a real education.</p>
Senior	Part-time	Female	<p>I am returning to school and work full time so some of the question do not apply. I would higly recommend the University of Houston as a forward thinking and deverse organization.</p> <p>Thank you,</p>
Senior	Part-time	Female	I have enjoyed being a student at the University of Houston. The English courses offered were well worth my tuition cost. The professors are the best of any school I have ever attended. However, the parking was terrible and the area was dangerous, which is the only problem that being a student there presented.
Senior	Part-time	Female	The Conrad Hilton school needs more academic advisors. And there needs to be a more pleasant process to financial aid, it has gotten better over the years but is still pretty terrible.
Senior	Part-time	Female	I really wish to see the university enforces the academic dishonesty. It is very discouraging what I studied is not worth what other student just share the answers during the test.
Senior	Part-time	Female	I am an older student and I am ignored by the students in this insitution and discouraged from succeeding by some professors but not others.

NSSE 2013 Student Comments

University of Houston

Class	Enrollment	Gender	Comments
Senior	Part-time	Female	I am purely a distance education student. I have been a bit frustrated at the lack of opportunities to participate in special lectures or at least see them after the fact. There are also no student groups for online students nor are there any concessions for us to participate in the on campus groups. The discussion aspects of Blackboard are lacking in usability, especially BB Learn. There are many features of social media and discussion boards that I have come to take for granted that are simply absent. Features like tracking a discussion so that you know when people have replied to something you said, a personal picture that can be seen with posts to help personalize and create connections. I felt in general most of my classes did not emphasize critical thinking or questioning over simple regurgitation of information. There is no connection with professors, despite my penchant for engaging the professors in discussion about the course material I did not have a single professor connected to my major who could write a letter of reference for me. I have often felt that the instructors took the DE classes less seriously and did not structure the material thoughtfully for the online course. I am disappointed that although I pay the same as a traditional students I receive poorer service in return and have less or no access to many of the resources I am paying for. I plan to attend an online only school for my masters degree in the hopes that without the competition with on-campus students I might get better service.
Senior	Part-time	Female	My educational experience at UH has helped broaden my views and deepen my understanding of various subjects on many levels. I love school and will continue to take classes after I graduate with my BBA in Finance this December.
Senior	Part-time	Female	This University needs alot more school spirit, fun on-campus activities, regardless of the fact that it is a commuter university. Students should enjoy being on campus, and there are no fun things on campus.
Senior	Part-time	Female	I am receiving a quality education. I like the ethnic diversity which is better than when I attended Louisiana State University. since I received my associates degree at Lee College in Baytown, Texas. I have received A's in almost every class at U of H except 2. They were a A- and B-. I am so far graduating with Latin Honors. I hope to continue to make A's. That's my main purpose in college. To graduate with Latin Honors and learn every little thing I can in my classes.
Senior	Part-time	Female	Advisers that are available and sources of information would have made my educational process run smoothly. I have had to research everything on my own and have been pushed back on graduation due to lack of information from advisers. The advisers in the education department have been unfriendly and unavailable all years I have attended this school. This is the one area my university needs to completely overhaul.
Senior	Part-time	Female	I returned to school in spring 2010 to finish a long overdue degree. I am in my late 50's, have been married for 28 years, raised three children and manage a large volunteer program for a well-known local non-profit organization. My interactions with other students, faculty and university staff are very different than those of a traditional college student. However, I notice an increasing number of older students in my classes. Perhaps there should be a few programs with particular appeal/focus on the older student who may already be established in a career. Thanks!
Senior	Part-time	Female	I think The University of Houston offers an array of opportunities to its students and provides great scholarship amounts to deserving students. Students just need to be more proactive. Maybe professors and advisors can help get the word out more.
Senior	Part-time	Female	I enjoyed my time at UH and had some really good teachers. The students here are friendly and helpful. The main thing i see that needs improvement is that the 2 advisors for the CLASS are not enough for the amount of students enrolled. It was very difficult to schedule an appointment with them and even then, they were not the most helpful and did not show any personal interest in the students.
Senior	Part-time	Female	good school but professors have too many students so
Senior	Part-time	Female	Senior and junior level classes should be offered after 4 p.m.. People who work full time can not enroll in anything but an online class which is not even offered for junior/senior classes.(for my major)
Senior	Part-time	Female	I am a mother of 4 and it is very difficult for me to get involved. It would have been nice for the campus to have family housing close by, I would have used it and it would have helped me out tremendously.
Senior	Part-time	Female	I really do appreciate the learning experience that the Bauer College of Business has provided for me. I also appreciate the concern that NSSE has for the experience that students have had. I feel that there are many colleges within the University of Houston which are located on specific places in campus; i wish that there would be more announcement emphasis on all the student involvement events on campus held. For example if there is a certain college in the university that is holding an event, Student Government Association should help how distribute the information to other colleges. I wish I could have gotten more involved; like they say sometimes you have to see the Ad to catch your attention to get involved. Thanks very much for your time. Have a Bless day.
Senior	Part-time	Female	n/a
Senior	Part-time	Female	This is my second year here and I have had 4 advisors! Nothing is consistent and the is do follow through. I am never notified when my advisor changes. I am very disappointed on how the nutrition department is ran with their counselors.
Senior	Part-time	Male	none

NSSE 2013 Student Comments

University of Houston

Class	Enrollment	Gender	Comments
Senior	Part-time	Male	School needs more study lounges.
Senior	Part-time	Male	I love UH I hope my son will want to attend there as well. The level of education, the real world experiences and the school spirit make it a special place to learn.
Senior	Part-time	Male	I HATE THIS SCHOOL!!!
Senior	Part-time	Male	<p>I would encourage most anyone to attend the University of Houston. In the past I also attended the University of Oklahoma and have taken business management courses online through an online university so I have had a varied experience with several schools. The College of Technology at the University of Houston has prepared me for good jobs and many of my classmates have been offered jobs or started working for local technology companies before graduation. The College of Technology provides us with access to many cutting edge software programs that are used in industry. We are provided with "hands on" experience working with tools and electronics equipment that help students develop skills that are used on the job/industry. I have had to go back and refer to lab manuals and my books and papers to help supplement on the job training required of my new job in the oil and gas industry. My college has a very strong relationship with many companies and has career fairs and networking events every semester. The course work is very challenging but rewarding. The College of Technology is a very good school and has faculty that cares about their students. Many of the professors are more like mentors than professors. Although there are a few bad professors (but there are at most any university) I would say that I will graduate from UH having built friendships and relationships that will carry over far into my career.</p> <p>Although UH has invested a lot of money in renovating the dorms and many buildings on campus there are several items that I would focus on next to make the institution stand out even more to prospective students. The advising department is not very strong when it comes to student interaction.</p> <p>We need advisers that are passionate about helping the students and focus/worry/care about each and every student. Unfortunately, I personally have never felt, during my interactions with the advisers in my college, that they really cared about my future and my goals. The advisers at the College of Technology are very difficult to get a hold of. A student has to schedule months in advance to meet with their adviser only to be cancelled on several times. The prevailing attitude seems to be that you are just a number and "we will never see this person again". This was not the case at the University of Oklahoma where they make you feel like you are family or that they really do care about you. Please note that this is not a blanket statement on all advising staff at the university and that other colleges within the UH system might be doing a good job, I only speak regarding the College of Technology at UH.</p> <p>If UH wants to make students feel like they are getting their money's worth we might need to make some changes or bring on some new people who truly care and have more passion for their job. The same goes for some of the people in administration (non-faculty). I write this from my own personal experience and from comments and the experiences of my fellow students. Regardless, UH offers a very good educational value. I am considering going back to the University of Houston to pursue a masters or doctorate degree after gaining more experience working in industry. I know that UH provides students with the tools and resources to be successful in many careers. I know I made the right choice because, as I read about high unemployment rates around the country, I feel confident that my education at UH has prepared me for many job prospects in the current job market. Thanks to UH I have already obtained a new job in the oil and gas field and have received several competing offers. Many of my classmates have also received employment offers and have started working before graduation. Even though UH is not perfect it truly is a great place to study and meet other intelligent people. I will gladly donate to my school and work with faculty and staff to help future UH students graduate and succeed in their careers.</p>
Senior	Part-time	Male	The business school is highly underrated here. If you want to learn, then you will find the opportunities to do so with some of the most provocative and challenging faculty out there. They also cater to student orgs like they are first class citizens which allows for a lot of additional networking opportunities. Another big bonus is how close the MBA students are with the undergrads. There is even an organization that has both undergrads and grads in it called the investment banking scholars.
Senior	Part-time	Male	The University of Houston is a great place to learn and develop yourself, but requires you to take the initiative and make of it what you want. It is a school for adults and those that are willing to put forth the effort to better themselves and their community.
Senior	Part-time	Male	So glad to be done with this school, May 11th can't come soon enough.
Senior	Part-time	Male	I work full time and go to school part time, and "campus life" is largely irrelevant to me.

NSSE 2013 Student Comments

University of Houston

Class	Enrollment	Gender	Comments
Senior	Part-time	Male	UH needs to fix the quality of teaching at NSM. Most professors do not know how to teach, don't care about the coursework or students, are too involved with their research, have thick incomprehensible accents and don't know how to make a balanced exam. I suggest counsellors to help professors make well balanced exams, English tutors to help professors speak English properly, and having more stress on English speaking and communication skills when hiring professors. These are minor fixes but would help the students tremendously. Attending UH set me back 4 years in my plans to become a professional because of these problems. (And I have been top of my class every school I have been to ever since elementary school) I wish I went somewhere else.
Senior	Part-time	Male	The quality of my classes was superb. The way the college structured it was not. Counselors only see you once a semester to tell you to go take classes out of a certain list of classes. There was very little guidance to getting a degree with some structure. My university had wonderful professors but very understaffed and unengaged counselors.
Senior	Part-time	Male	TOO MANY QUESTIONS!!!!
Senior	Part-time	Male	The amount of information conveyed/learned never amounts to the dollars paid. University diplomas are pieces of overpriced paper only proving that you went through the system, but does not guarantee you know more than what's the basic graduating requirement.
Senior	Part-time	Male	I have find it surprising that with senior classes there is no tutoring services. These classes can be extremely difficult and there is no support outside of class, at least to my knowledge. I am also concerned with the number of Withdrawls allowed per your academic career (we are only allowed 6).
Senior	Part-time	Male	I think the Business school and my Power Electrical classes heavily swayed my answers to be more beneficial to UH than would have been otherwise. Had I not had such a keen interest in Power, then my answers toward the ECE department would have been much worse; and had it not been for my Business Management Minor, my overall answers toward this university would have been much worse. I think UH is overall a decent school, but in its quest to become Tier One, it has sacrificed teaching for research professors who are doing a very poor job in the Electrical and Computer Engineering Department.
Senior	Part-time	Male	There is so much broken stuff at this university. Engineering severely needs a new building since some labs are no joke in broom closets but there is money to build a new stadium. This school focuses too much on image and too little on the students. The advisers and faculty other than professors don't know anything about the program they are advising. There is also not a 24 hour computer lounge. How are committed students supposed to be able to study to the fullest of their abilities?
Senior	Part-time	Male	Having a well informed, inviting, caring advisor really helps a college student. For my experience I've had bad advisors, but Mr. Landis Odoms really helped me when I needed information to steer into the correct direction.
Senior	Part-time	Male	This was too long and I did not like being pestered via email roughly 7 times to do it. Make these shorter, email people on e, then leave them alone. Try a phone call survey
Senior	Part-time	Male	The only important thing here is, is if your form is filled out correctly.
Senior	Part-time	Male	Get better security and parking on campus
Senior	Part-time	Male	Parking at this institution is atrocious. I drive one hour to get to campus and drive around the parking lot for almost 1.5 hours trying to get a parking spot (I pay full price parking every semester).
			Advising is horrible. Every time I go to advising, I wait up to an hour. Sometimes when there is nobody else waiting, I still wait for up to an hour. Nobody at the advising front desk tells me anything and I wait. The very few times I have actually been to an academic adviser, they have been condescending and not helpful. They always try to "toot their own horn" about what they did in school to get where they are. When they answer questions, they are contrary to information posted on the website.
			Class availability is not good. This system is set up for students who do not have to work or take care of family. The system is set up here for students that have mommy and daddy taking care of them and dont have ANY other responsibilities.
			The faculty at this institution is excellent. Every professor I have had, no matter the size of the course, has been engaging with students and always available to answer questions or give guidance. Professors answer emails quickly and are happy to meet with students for any reason. The relationships with faculty members at this institution have been inspririno!
Senior	Part-time	Male	Some professors should be more courteous and concerning to students and not so insulting.
Senior	Part-time	Male	Go Coogs!
Senior	Part-time	Male	Develop a survey that is more relevant to working adults like myself. In short, what obstacles do older (27 - 60) students face while attending college.
Senior	Part-time	Male	GLAD TO BE DONE. WORST COLLEGE EXPERIENCE IMAGINABLE.

NSSE 2013 Student Comments

University of Houston

Class	Enrollment	Gender	Comments
Senior	Part-time	Male	Our advisers need to be more proactive and forthcoming about academic planning and goal setting. I feel that each answer to a question comes out of the advisers paycheck; especially in the education college. There seems to be a certain apathy towards advising. I feel more excitement to discuss academic issues from my professors, and they have hundreds of papers and students to grade and evaluate. The advisers can only see a handful of students a day, if WE sign up to see them.
Senior	Part-time	Male	The phrase to big comes to mind. Most advisors have so many students they don't have the time to spend more than a couple minutes with each, and outside of a few, remember any of them. With resources being squeezed and expansion the "goal" how can it go any other way. Student teacher ratio' s expanding beyond belief and the quality of instruction going The same. Not that this is a fault of the instructor, they do what they can but when class sizes expand so much it becomes more of an audience than it does a classroom. The "one on one" instruction is a thing of the past and so many students fail because they have little resources to assist. Or the resources they have available are unavailable to them. I work full time and go to school part time, There is not a single resource available after hours to assist in any way much less classes for adults wanting to get their degree. If I had the choice to go somewhere else I would, because they offer night, evening, weekend, online instruction for people who aren't able to make classes during the middle of the day.
Senior	Part-time	Male	Slow down. Concepts are more important than writing a code or solving a complex equation. More projects. Make the students worry about understanding the class instead of doing well on the test. MatLAB is pointless for a mechanical engineer. Offer more practical electives. Everyone is not going to get there Ph. D., most will go in to the workforce.