

How to Remove Clicker ID from TurningPoint Account

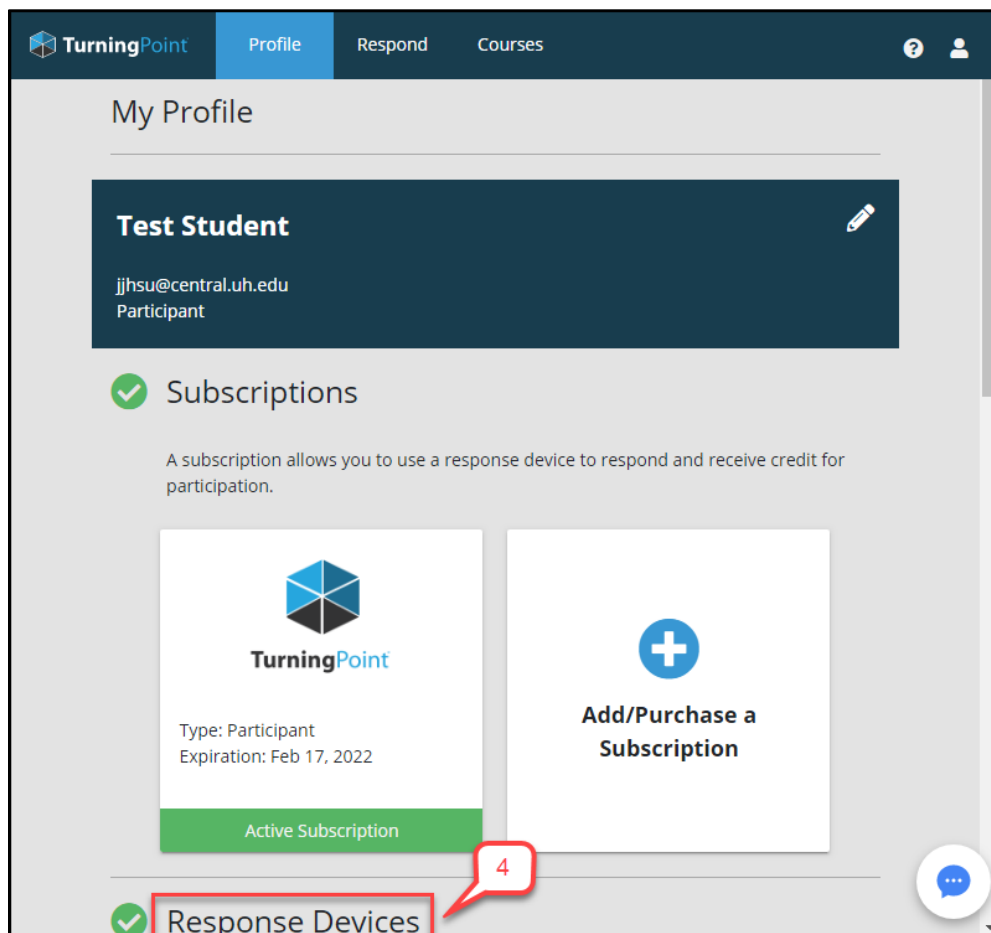
If you see a Clicker ID listed in your Turning account and you do not own this Clicker, you can use the one of following options to remove it. However, it is strongly recommended to **use the Option I.**

Option I: Blackboard Course

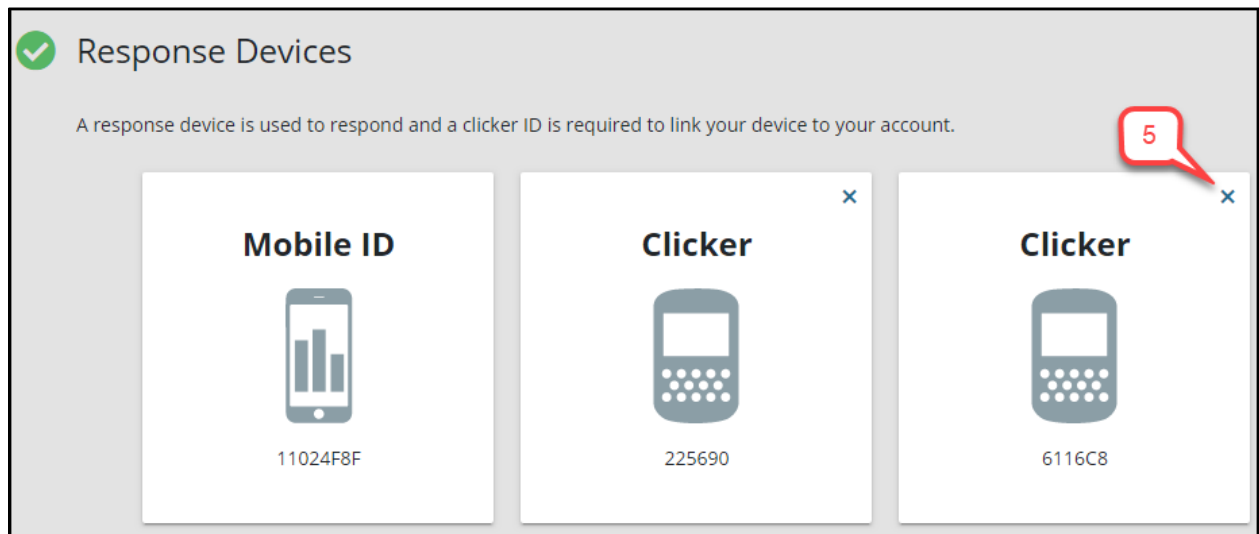
1. Open Blackboard.
2. Select the class you use clickers for.
3. Find the folder related to clickers. Select the TurningPoint icon as shown below.



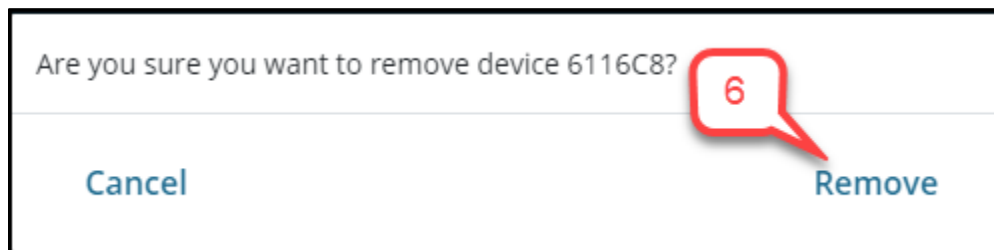
4. In the “**Profile**” tab, scroll down to the **Response Devices** section.



5. In the “**Response Devices**” section, click the **X** for the clicker you want to remove.



6. Click **Remove** in the dialog box that pops up.



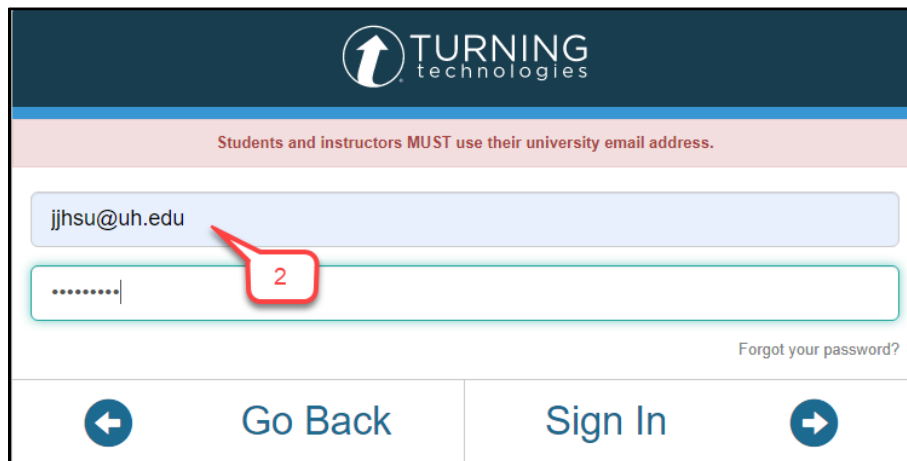
Option II: TurningPoint Company Website

If you are no longer registered to a class using clickers this semester, you can directly login to your TurningPoint account.

1. Go to <https://account.turningtechnologies.com/account/>

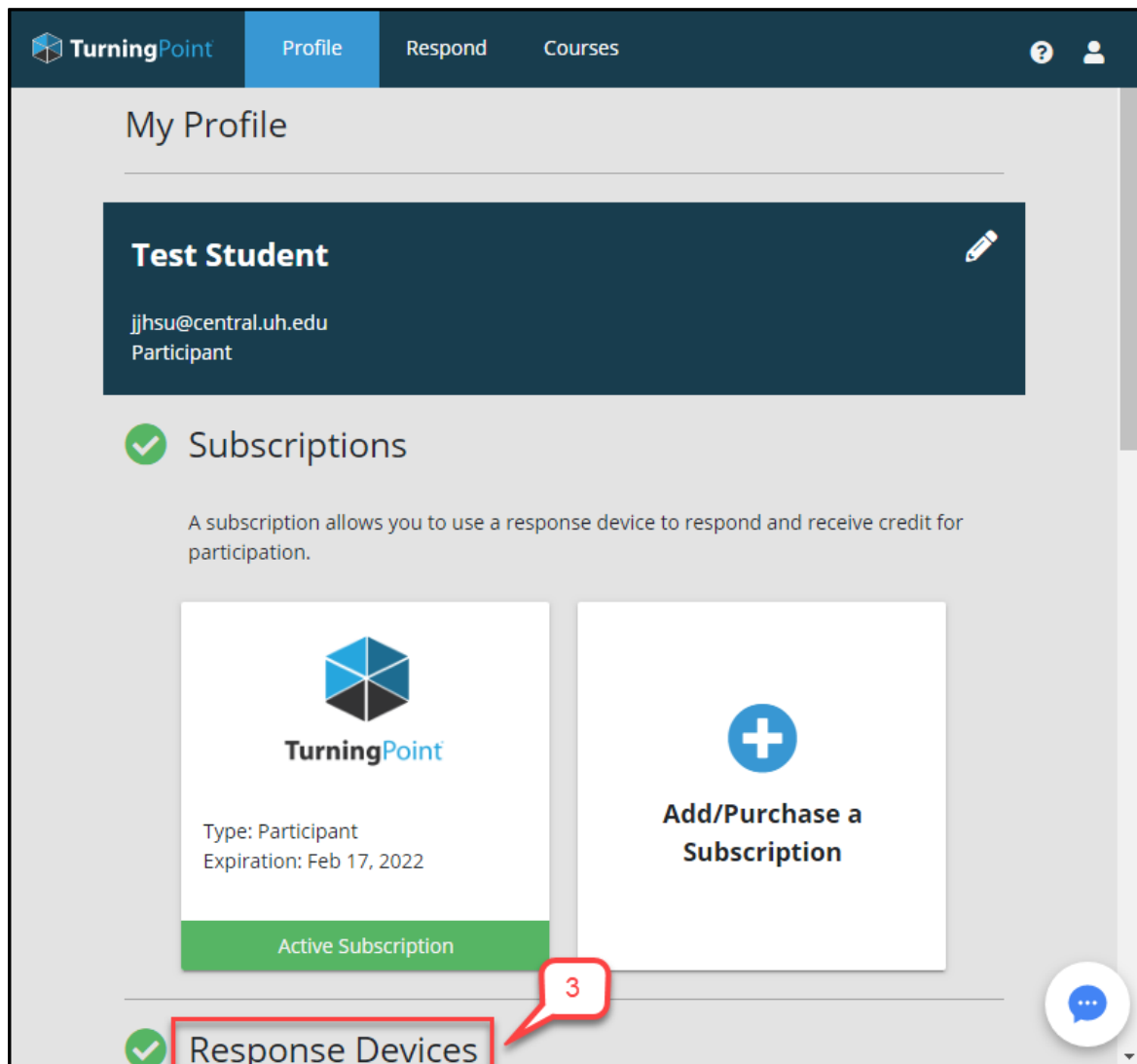
Note: Do not use Microsoft Edge browser

2. Login into your TurningPoint account. Use your UH email (xxxx@uh.edu) address to login.



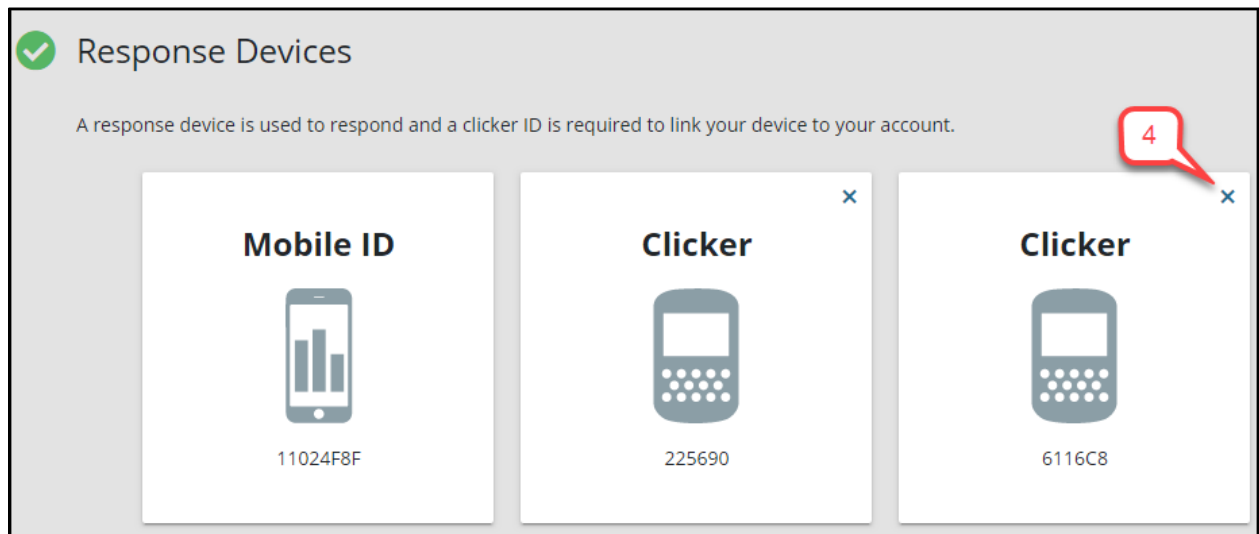
The image shows the TurningPoint login interface. At the top is the TurningPoint logo. Below it, a red banner states: "Students and instructors MUST use their university email address." There are two input fields: the first contains the email "jjhsu@uh.edu" and the second contains masked characters ".....". A red callout bubble with the number "2" points to the password field. To the right of the password field is a link that says "Forgot your password?". At the bottom are two buttons: "Go Back" with a left arrow and "Sign In" with a right arrow.

3. In the "Profile" tab, scroll down to the "Response Devices" section.



The image shows the TurningPoint "My Profile" page. The top navigation bar includes "TurningPoint", "Profile" (selected), "Respond", and "Courses". The main content area is titled "My Profile" and features a dark blue header for "Test Student" with the email "jjhsu@central.uh.edu" and the role "Participant". Below this is a "Subscriptions" section with a green checkmark icon, a description: "A subscription allows you to use a response device to respond and receive credit for participation.", and two cards. The left card shows the TurningPoint logo, "Type: Participant", "Expiration: Feb 17, 2022", and a green bar labeled "Active Subscription". The right card has a plus icon and says "Add/Purchase a Subscription". At the bottom, a "Response Devices" section is highlighted with a red box and a red callout bubble with the number "3". It includes a green checkmark icon and a dropdown arrow.

4. In the “**Response Devices**” section, click the **X** for the clicker you want to remove.



5. Click **Remove** in the dialog box that pops up.

