

Facilities in *REVIEW*

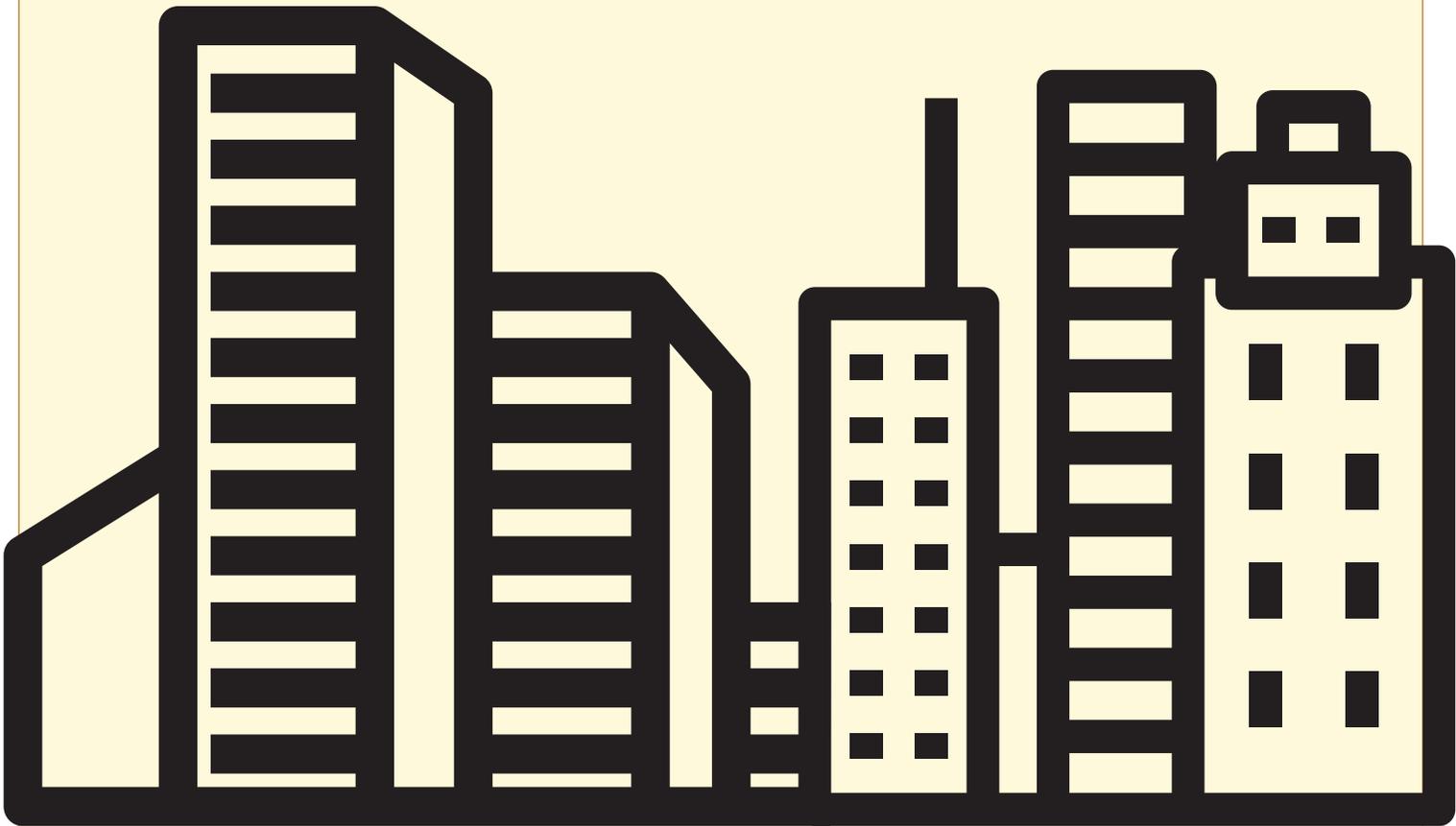
**SPRING &
FALL**

2019



UNIVERSITY
HOUSTON

FACILITIES/CONSTRUCTION MANAGEMENT



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CONTENTS

Building Cleaning Project Page 6

Planning receives Houston Business Journal's
Annual Landmark Award Page 11

University Elevator Maintenance Page 13

Employee Recognition Award Recipients Page 20



LETTER

From the Editor

We are beyond grateful to present the 2019 edition of “Facilities in Review”, the now yearly publication of the University of Houston department of Facilities/Construction Management (F/CM). With this publication our objective is centered on educating the campus about our department’s projects, accomplishments and recognitions. We want to give a detailed view of the work that Facilities does and the people who are behind the scenes in keeping the University functioning, creating new ideas for expansion and devolvement, and how we can better serve and maintain the beauty of this campus!



In this magazine you will catch a glimpse of prestigious award recognitions such as Ricardo Beltran receiving a Global certification that less than 2,500 people in the world have received. Our Director of Corrective and Preventive Maintenance was recognized and honored with a TAPPA Distinguished Service award. Maintenance and updates like our building cleaning and bicycle rack spring cleaning. You will also see some new additions that include, That’s a Wrap luncheon to honor the closing of a successful school year. Facilities Planning and Construction won two Landmark Business Journal Awards. Our social media is constantly growing throughout the semester. Be sure to follow to gain weekly updates on our department. Thank you for taking the time to read and learn more about our department. The Facilities Communication team hopes that you enjoy this special edition as much as we have.

*- Destinie Holiday,
Program Manager 1*

University of Houston - Clear Lake Expansion

The UH System continues to grow to better serve its increasing community.



Facilities Communication sat down with Jim Norcom III, the Principal Project Manager with Facilities Planning and Construction, to discuss the updates on his various Capital Construction Projects for the University of Houston System. He was given the assignment to oversee the augmentation project management to construct a Health Science and Classroom Building at the University of Houston -Clear Lake Pearland as well as a Science, Technology, Engineering & Research Building; Recreation & Wellness Building and the first Student Housing all at the UH-Clear Lake campus.

The University of Houston-Clear Lake has over 8,000 students in their undergraduate and graduate programs and is trying to better serve its students as well as enhance the learning environment for higher education. To this end, the campus has seen the completion of the Science, Technology, Engineering & Research Building and the Recreation & Wellness Building. The Student Housing which is currently under construction is scheduled for substantial completion by July and hopes to have 250 beds available for students prior to the orientation and move-in scheduled for the fall semester.

They are also looking to expand the capabilities of the Bayou Café at the Clear Lake campus in the near future. His key client on this project is the Associate Vice President for Facilities Management and Construction at the University of Houston-Clear Lake, Eric Herrera as well as the Dean of Students, David Rachita and the New Student Services Director. Norcom also manages projects for the University of Houston- Victoria and at the University of Houston Downtown campuses as well as the E. Cullen and PGH Fire Light Safety Projects. He keeps abreast of every project by holding a weekly

conference call with the respective project managers. He also communicates with the various contractors, stakeholders and clients to know their expectations for the project. Norcom wants the UH community to know that the expansion and growth on the Central campus is also reflecting on the entire UH System. He states that each project is its own individual and this makes his job interesting and challenging in a good way. Along with being the Principal Project Manager, he currently serves on the board for the Texas Association of Physical Plant Administrators board.



Building Cleaning Project

Facilities enhances the campus' beauty one building at a time.



Facilities began the project of building cleaning in 2016 lead by the Director of Corrective and Preventive Maintenance, Jerry Bogna. With this project, Facilities has made several buildings around campus spotless along with the assistance of an ABA cleaning service, BelTEX. We are receiving a tremendous amount of positive feedback and comments on our social media sites from highlighting each buildings, “Before and After” photos. Many other building leads have requested for their buildings to receive their very own deep cleaning. However, the development of each building’s project is quiet tedious and requires various steps throughout the process. Specifically, with the amount of time it takes to clean a certain building. Most buildings take an average of 2 to 12 days to be completed.

Recently the MD Anderson Library, for instance, took a total of 12 days to clean the entire building! While, the Ezekiel Cullen Building only required 8 days to be completed.

Each building that is considered for a cleaning goes through a “prioritized process” to determine their eligibility in being serviced. Such factors include, the current condition of the building, the availability of the building, and most importantly the level of student activity. Due to the large student population, Bogna guarantees that the building cleanings are preferably scheduled to be done during the relatively low occupancy of students. He states, “We try to schedule it [the cleanings] on holidays, breaks, weekends

—anything that is outside of normal activity hours for the school. We don’t want to impact classes, if we can help it.”

Nonetheless, the results of each structure is stunning and the difference in their overall appearance is definitely recognizable. Facilities is happy to have partnered with such a great company and are looking forward to many more building cleanings in the near future.



BEFORE



AFTER

Jerry Bogna honored with Distinguished Service Award

Director of Corrective and Preventive Maintenance recognized for his commitment to following industry best practices



Jerry Bogna, our Director of Corrective and Preventive Maintenance, received the honor of the TAPPA Facilities Management Distinguished Service Award. Mr. Bogna is recognized for his dedication to uphold the organizational value of promoting educational facilities professionals, and following industry best practices while serving as a leader.

Texas Association of Physical Plant Administrators (TAPPA) is a non-profit organization in the state of

Texas that encourages common interests, proficiency and professionalism in maintenance and planning for higher education facilities. As a state chapter of APPA (Leadership in Educational Facilities) nationwide, TAPPA represents over 175 Texas education organizations including universities, junior and community colleges, and 4-year colleges. Assistant Vice President of Facilities, Mr. Jefferey Benjamin, P.E., congratulated Director of Preventive and Corrective Maintenance, Jerry Bogna, on his recognition through TAPPA. TAPPA Awards honored outstanding contribution to the industry as well as the mission of the organization. Criteria for the TAPPA Stars Across Texas Award is based on seven categories (Leadership, Strategic and Operational Planning, Customer Focus, Information and Analysis, Development and Management of Human Resources, Process Management and Performance Results). Any current member of the TAPPA can submit nominations. This year, there are three awards including Business Partner Distinguished Service Award, Facilities Management Distinguished Service Award and Stars Across Texas Award.

As the Director of Maintenance Services, Mr. Bogna is in charge of maintaining equipment and facilities in satisfactory operating condition by providing systematic inspection, detection, and correction of incipient failures before it occurs, gets worse or develops into major defects. Mr. Bogna has been working with Facilities for 7 years and has achieved many awards, including The Friend of the Division Award, Cougar Cudos for participation in Hurricane Harvey. While working at UH he consistently strives for better team performance and improving customer service on campus.



Ricardo Beltran Receives Prestigious Global Certification

Facilities' Functional Analyst is now a Certified Expert

Ricardo Beltran, Functional Analyst for Facilities Management, recently received his certification from the GIAC GICSP (Global Information Assurance Certification & Global Industrial Cyber Security Professional). The process to obtain the certification required all applicants to successfully pass a 110 question test that examines the knowledge of every technical and industrial aspect in system security. By passing this exclusive certification, Beltran is now 1 out of less than 2,500 people in the world who are allowed to have this form of licensing. Upon receiving the results of the exam, Beltran was at a loss for words. Through countless hours of studying, determination, and with over 10 years of working in the technical field his reaction was priceless, "I wanted to cry! It was a huge honor to be able to do that!"



This certification now entitles Beltran to be classified as an expert in Information Technology and in Operational Technology. It does not stop there, as he is determined in keeping his philosophy of positivity and setting goals to always accomplish something new. Beltran has worked with Facilities for the past four years and has no problem taking initiative in leading many projects. He believes that by creating a new goal every day is the definition of success, "By the time I leave work, I want to make sure that I accomplished something big." Beltran,

along with the entire Facilities IT team strives to do their very best in helping employees with all their technical and computer needs by making sure our internet access is secure, there is so much these workers do for the Facilities Community. We want to thank Ricardo Beltran on this accomplishment as he continues to enhance his skills for Facilities.



Graduate College of Social Work Mural Renovation

Facilities works on 'Pulling Together' for GCSW mural restoration project

If you have ever visited the Graduate College of Social Work, you most likely have come across artwork inside the building facing the entrance. This mural was created when the new dean of the College, Dr. Ira C. Colby, joined the University in the Fall semester of 1999. At this time, Dr. Colby connected with artist, Reginald Adams, with the vision of the artwork being surrounded around the Social Work college opening new doors of possibilities in the community and the social services. It was meant to capture the journey of the students who graduated and went into the community to contribute to various organizations. Adams describes, “The idea was that we are all ‘pulling together’ - the title of the mural- in that narrative around the University’s values and objectives”. Adams started to visualize people pulling together, hence the chains included in the artwork. The Mural shows everyone pulling the chains together that is opening the door of opportunity. Another detail Adams mentions is, “The mirrored glass shows where everyone can have a mirrored reflection of themselves once those doors open.” The faces featured within this piece are actually based on the students, faculty, and alumni at that time. His objective was to capture the likenesses of people within the College of Social work at the time of the murals creation with the techniques he knew then. The total amount of time for construction for the mural took almost a year. There was much conversation, feedback and engagement from the University’s community later followed by production over a 4 or 5 month period. Adams acknowledges if he was to redo this project today, “it would be exactly what people remember but also fresher, with a means of reengaging the common community. Some of the face were arbitrary and this new design will bring more life to the mural. The detail would be much finer compared to the current piece and the application would be different. He would like to recreate it seamlessly but it would not be the same tile work. It can be recreated to its recent likeness but it would be an upgrade. The mural is a memory and it speaks to this college and resonates with the students, faculty and visitors of the University. “

Project manager, Allison Wright, will lead the construction plan for this renovation. There is a possibility for a fundraising to be targeted towards the renovation of this art piece. There are two proposals: one for the restoration and the other for the replacement/ that will be done will be in the best interest of the University.



Fertitta Center awarded Houston Business Journal's Annual Landmark Award

Fertitta Center Renovation Leads to Prestigious Award

The Fertitta Center, formerly Hofheinz Pavilion, began in 2017 and finished in late 2018, bringing a new breath of life into the arena with very impressive updates.

Overseeing the renovation was Senior Project Manager Jerry Mizell, who's been with Facilities for over 3 years now. "The project didn't come without its challenges," said Mizell. One of the first hurdles that had to be overcome was the fact that Hofheinz Pavilion was nearly 50 years old, (opening in 1969). With little having been updated since its opening, there was a lot of work to be done. There was a tremendous amount of asbestos in the building, so much so that 12% of the project budget was dedicated solely to the removal of the remaining asbestos throughout the building. The asbestos was removed in fourths at a time, with everything having to be removed, from seats to the floorboards. Another inconvenience to the project was 2017's Hurricane Harvey. Harvey hit towards the



beginning of the renovation, leaving Hofheinz with up to 8ft of water that had to be pumped out so that the project could continue. Even with these hurdles, the biggest challenge became time. Remaining on the schedule was crucial to this project and to Mizell, as the inaugural game for the UH Men's Basketball season was scheduled for December 1st, 2018." So impressive that the Fertitta Center was awarded a Houston Business Journal's Annual Landmark Award. The Houston Business Journal awards recognition to nominated Houston Area projects. Projects are submitted to 16 different categories, and a committee then votes for each category. Fertitta was nominated under "public assembly building" where the projects are considered based on aesthetics, design and quality of the project. Fertitta Center made it into the final round of consideration with two other finalists, but Fertitta ultimately came out on top and took home the win.

Thankfully, the project was finished on schedule, on budget and with no injuries. This is directly on par with Mizell's philosophy when it comes to working on these types of projects. "A safe job is one that finishes on schedule, on budget, and with no injuries. You can see the quality of a project when it follows these steps", Mizell said. On winning the Houston Business Journal award Mizell said "Receiving the award was such a rewarding experience, not only for myself but for the team as a whole".

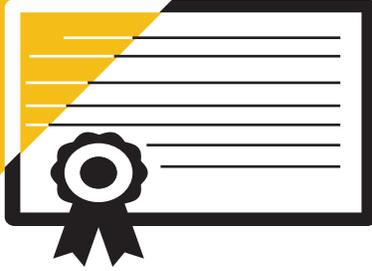
Not only was the project rewarding for Mizell and his team, but for anyone that has stepped into Fertitta Center since its renovation, who would say that the project was a success as well. Mizell has a few projects on his roster that includes, the opening of the Science and Technology building at University of Houston - Downtown, Garage 6 here on campus, renovations at Melcher Garrison and even the new Law Center.

We want to thank everyone involved in the process of the Fertitta Center's renovation that has led to major recognition, not only here at UH, but throughout the city of Houston.



Planning receives Houston Business Journal's Annual Landmark Award

UHCL Interior Planning Gains Recognition



Uh Facilities Planning has been recognized with a 2019 Landmark Award, education category, for their work on the UH-Clear Lake STEM Building. The award, presented during the 25th anniversary Landmark Awards dinner, recognizes those projects that create the foundation of the Houston area's landscape. The Science, Technology, Engineering and Math building is a state-of-the-art, 121,000-square-foot Science, Technology, Engineering and Math building featuring 13 faculty research labs, 15 teaching labs and a 100-seat tiered lecture hall, the construction of which had been highly anticipated by UH-Clear Lake's College of Science and Engineering.

While the entire UH project team, along with the architects, engineers and contractors, had a hand in the project's fulfillment, UH Facilities Planning was recognized for their contributions. UH Facilities Planner, Constance Hammack, is one of the many people



involved in the creative planning process which led to the award recognition. As Hammack explained, once the initiating construction documentation is finalized, her role as a Facilities Planner begins. This requires an average of 12-18 months to process the building's furniture, color palettes, and the overall collective design which includes the coordination and purchase in order to receive all pieces on time and in place, ready to go.

Hammack is very proud to have been a part of the University's planning team which received the award and is also happy about the amount of recognition UH-Clear Lake was given. Hammack said of the project's success, "I think it's going to be a really amazing space. And I know that the faculty and students are really enjoying it and a great moment for UH to shine. To me, there is nothing greater than that".

Bicycle Rack Spring Cleaning

Facilities Services and UH Police Department Partner to Maintain Bicycle Parking Spaces

The University of Houston Facilities Services along with the University of Houston Police Department continue to clean up the bicycle racks in order to maintain an adequate number of bicycle parking spaces on campus and furthermore maintain the overall aesthetics of our campus.

Bicycles and other items secured to bicycle racks or other objects on campus, that are abandoned, or appear to be abandoned, will be tagged (with a colored tag). Tagging will begin in mid-May, with a collection scheduled for the whole month of June 2019 extending until all tagged items are removed. Collected items will be impounded and will be stored at the University of Houston Police Department.

Facilities Services and UH Police Department is not responsible for the cost of locks, chains, other security devices, or any other item that may be damaged or destroyed as a result of removing any items and neither department have responsibility or liability to replace or make compensation for such items.

All bikes will be impounded and stored at UHPD and stored for a minimum of 30 days, then at the discretion of UHPD donated or disposed.

Before releasing an impounded bicycle, the prospective owner will be required to provide proof of ownership and to register your bicycle with the University of Houston Police Department prior to be released.

If you have any questions about the bicycle abatement initiative you may contact UH Facilities before removal or the after removal the Records Division at the UHPD (713-743-3333).



University Elevator Maintenance

UH Elevator Shop: Facts and Myths

The Elevator Shop is responsible for repairs and maintenance on elevators, escalators, dumbwaiters and lifts in all University buildings and facilities. With more than 90-years of experience, the UH Elevator Shop delivers with the safest, most reliable services around the campus. In other words, this team of eight skilled technicians constantly provides great service and keeps the elevators in excellent condition.

Response Time

“Our in-house elevator crew has an extremely good ability to respond rapidly and make flexible arrangements,” stated by Mr. Jerry Bogna, our Director of Corrective and Preventive Maintenance. In the case of emergencies, the elevator technicians have an estimated 1 hour or less response time depending on pending calls and what time it occurs, which is much better than the other corporations and institutions with the expected waited of 2-3 hours.

For the large campus events, the elevator emergency service is always on standby at commencements, football games, basketball games, and other events with a high volume of occupants.

“We’re on campus every day to help and assist people,” said elevator manager, William Anderson, who has 31-year of industry experience. “Response is one of our biggest concerns. We always try to respond as quickly as possible.”

Maintenance

For the elevator safety standards, the state requires annual inspection. All routine and periodic inspections and tests of the equipment have to be performed and then reported to the designated Texas Department of Transportation (TxDOT) representative. On behalf of the University elevator inspector, John Taylor, Lead Mechanic, actively assists the team to tackle any elevator malfunctions and problems occurred. To become an inspector for the University, Mr. Taylor, having more than 30-year experience, must be qualified as a certified state inspector first.

Our team regularly does monthly maintenance to keep elevators operating in safe, rapid, and reliable condition. In addition, some specific buildings request a weekly maintenance schedule.

“Regarding the mechanical side, we can’t finish the core inside without the approval,” said Mr. Anderson. “Any modifications or problems of the codes enacted, you need to get approved by the third-party elevator contractor.”

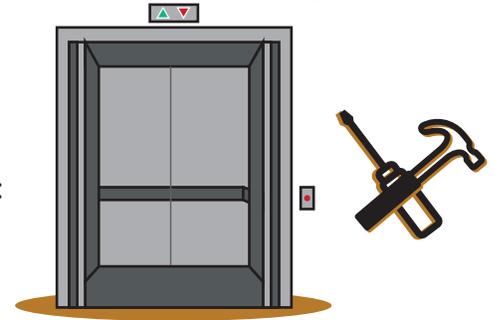
Qualification and Training

Since most of the elevator equipment is hidden from the passenger's view, there are a lot of myths and misconceptions forming the basis of a wide range of common elevator. After working in the industry for over 28 years, elevator shop supervisor, Roy Guerrero, revealed the truth behind the scenes. "To become an elevator technician, we must complete a 5-year apprenticeship program. Apprenticeships get a certain amount of classroom lessons and a certain amount of on-the-job training," Mr. Guerrero said. "Afterwards, the state require elevator technicians to pass an exam to ensure public safety." Besides, the technician is required to attend classes for any code changes with the certificates of compliance. Also, the University elevator team attend the national conference annually to obtain technical information, update newest technology and discuss the elevator issues with other technicians. "UH elevator shop is consistently on the lookout for the opportunity to improve our services with our technology," said Mr. Bogna.

Entrapment

Here's some advice to keep in mind if your elevator is ever stalled:

- Remain calm
- Press the call button: a call usually connects to UH Police Department (UHPD), then UHPD notifies the Facilities Service Center. Use the phone to locate the building you're at, and inform the problem at hand.
- Sit back, and relax: No matter how quickly building maintenance is called, you will have to wait for them to come and fix the problem.
- Never attempt to escape through the hatch, jump or pry open the doors without the help of the building management.
- Know that you won't free-fall: All elevators are equipped with safety brakes, so a free-fall is virtually impossible.



Holding The Door and 30-second Rule

"Please observe the safety rules for your own benefit and the benefit of others. Don't take the elevator out of commission," Mr. Bogna said. In elevator etiquette rules, people are normally polite by holding or standing in the elevator door for others to get in. If the door is blocked for 30 seconds, the elevator goes into nudge mode, where the door slowly closes regardless of it is being blocked or not, thus creating a potential safety hazard. Nudge mode can cause serious injury to people who do not get out of doorway fast enough. "It's safety protected. After buzzing 3 times, the elevator will turn the safety feature out, which causes the elevator to shut down. That's how people get stuck in the door," said Mr. Guerrero.

The safety of the UH campus community will always be our top priority. Please report elevators and lifts not functioning properly to the FIX-IT Customer Service Center at 713-743-4948

That's A Wrap

Employee Luncheon

Employee Excellence Award Makes a Return

Facilities celebrated their inaugural “That’s A Wrap” Staff appreciation luncheon. This event was created to give employees and staff a day to celebrate the end of another great spring semester while also announcing the return of the Employee Excellence Award.

The luncheon is intended to recognize the excellent impact and phenomenal service of several employees’ contribution to Facilities. Fellow staff members were able to nominate colleagues who they felt exceeded in their work this year.



As a result, a total of 10 finalists were to be considered for the award. The list’s included: Jennifer Rea, Brittane Adams, Rick Beltran, Jennifer Brasher, Ruth Hulett, Carla Tisby-Riggs, Dwight Wilkins, Morris Woodard, Constance Hammock and Roderick Alexander.

The event concluded with Facilities’ very own Associate Vice Chancellor/ Associate Vice President, David Oliver, announcing Roderick Alexander as the winner of the Employee Excellence Award. As the lead of Facilities Local Custodial Services, Roderick has shown that he has gone above and beyond in his ability to assist in everyday tasks.



Winner of the Employee Excellence Award
Roderick Alexander



Social Media Within Facilities

A closer look at the process and purpose for Facilities Social Media.



Through the use of social media, Facilities has been able to promote all of our latest achievements such as campus projects, events, monthly newsletters, and so much more! With the addition of Instagram in the year 2018, our social media status has greatly improved.

Our Facilities Communication Student Worker Angie Sandoval, who is the lead over all our social media accounts, has been able to maintain a positive atmosphere throughout each platform. “It’s hard to keep up with it sometimes.” Said Angie, “But I love doing it! It’s so much fun attending events and be able to take pictures of everyone having a good time.” With the expansion of Instagram, Facilities has been able to reach out to the student body to give an inside look on everything Facilities has to offer. Through this, students are able to understand the purpose of FIXIT and how Facilities works 24/7 to keep the campus intained.

Ultimately, since the creation of our Instagram, all other social media platforms have benefited exceedingly.

When asked about the growth of Facilities social media’s Angie stated, “When we first started Instagram, I did not expect for it to grow so quickly! In under a month we were able to reach 100 followers, which helped to promote our other platforms such as Facebook and Twitter on Instagram as well.” As a result, Angie has continued to keep all our social platforms up to date and informative. Facilities invites you to visit all our social media platforms for important dates, upcoming events, Newsletter updates, behind the scenes photos and so much more! We look forward to reading your comments!



SOCIAL MEDIA



A huge congratulations to our Communications Student Worker Emma on graduating UH! On behalf of Facilities we wish you the best in your upcoming future and we thank you for all the hard work you have done throughout the years!
#congratsgrad #classof2019 #valentigrad



Our student workers working hard at Student Orientations! Here is Quynh eager to talk to many students!
#orientation #students #UH

It's a clear blue day here at the University of Houston! Shout out to the Houston weather!
#gocoogs #Houston

Thank you to everyone who stopped by the Facilities booth at Sustainability Fest! Lots of prizes were given away, all while learning Facilities goals and contribution in sustainability!
#sustainability #UHFacilities

The newest Garage location here at UH is almost ready! Check out their progress!!
#goodwork #UHFacilities

STATS
Jan. - Dec.

Twitter: 950

Facebook: 659

Instagram: 360

Snapchat: 130

Follow Us:
@UHFacilities



Facilities LEAD Program

LEAD, The leadership program designed specifically for the UH Facilities/Construction Management



Associate Vice Chancellor/Associate Vice President David Oliver has been strategizing a leadership development program for the Facilities/Construction Management department for quite some time. In August 2018, conversations began with Assistant Director Jacquie Vargas and Program Director Jennifer Rea on how to proceed.

The program was in the infancy stages so even a name was established: LEAD – Leadership Education and Development. Oliver had a specific vision in his head of how it would begin. He wanted to start with staff members in leadership roles.

The first phase of the program was using the DISC Assessment. Around 90 leaders from the 450 employees in the department completed the DISC behavior survey. A workshop was then provided explaining the different styles. Team meetings for each of the four areas were then scheduled so insight could be given on how they operate, make decisions and would communicate best with each other.

The second phase of the program gave 33 individuals a thorough 360 Degree Feedback session with an Executive Coach. Each individual had feedback taken from customers, peers and supervisors. For two months, each individual received one hour of coaching to help realize strengths and areas of opportunities.

The third phase of the program enrolled 25 of those leaders in a Dale Carnegie Skills for Success program. They had books to read, assignments to complete and met together for 8-weeks every Friday morning. It was a very engaging class and helped the leaders learn even more about each other and about themselves. Quotes from Dale Carnegie can be heard now in the hallways as people encourage each other to smile (#5 of *How to Win Friends and Influence People*) or begin with praise and honest appreciation (#22). “It’s a very prestigious course and requires much investment and involvement. We wanted to choose participants who were committed.” stated David Oliver.

None of the three phases were mandatory. Participants had to acknowledge they wanted to participate voluntarily.

“We are excited to have started this program and we look forward to planning for FY20. The long-term goal is to expand training opportunities to reach even more of our team members.” Mrs. Rea said.



Employee Recognition Award Recipients

Facilities Debuts Exclusive hats to Exceptional Honorees



Facilities makes a point to highlight the hard work of our team members. Recently, employees Jose Galeas, Bennie Lopez, and Dwight Wilkins were honored with an exclusive Facilities/Construction Management Hat due to their outstanding achievement and commitment in their roles. In order to receive this award the employee must first be nominated by the supervisor of their respective department. Once the Employee Recognition Form is filled out by the supervisor, an Executive Director signs off and then Associate Vice Chancellor/ Associate Vice President, David Oliver approves.

Mr. Oliver mentions that “F/CM continues to recognize employees who have helped the University maintain their resources, helped with safety issues and going above and beyond normal expectations. We have now started distributing Facilities/Construction Management hats to those designated employees through the F/CM Employee Recognition in addition to our other rewards.



Mr. Oliver had a vision for the F/CM hats which are limited edition and precisely designed for Facilities. So these hats are just as exceptional as the recognized team. Employee recognitions, are one of the many approaches used to focus on the influential work and dedication by our team members. These recognitions in the workplace, are great way to show appreciation overall acknowledge their everyday presence.



Christa Rieck
Executive Director, Facilities Planning



Rufus Kemp
Programs Administration Manager

PROGRAM



Rocky Garica
Supervisor, Auto Shop



Jose Galeas
Supervisor, Fire Alarm Shop



Roderick Alexander
Lead Custodian



Bennie Lopez
Fire Alarm Technician 2



Dewight Wilkins
Refuse Collector/Driver



Destinie Holiday
Program Manager 1



Robert Parker
User Services Spec 3



Hussain Alkinani
Project Manager



Chad Thome
Assitant Director, Technology Plant Ops

EMPLOYEE

RECOGNITION

AWARDS



UH SYSTEM FACILITIES FORUM 2019

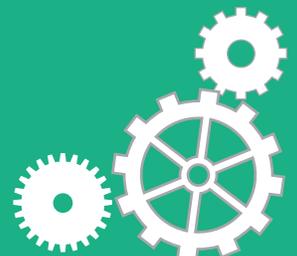


“The UH System Facilities Forum is a great opportunity for camaraderie and information sharing,” said Program Director 2, Jennifer Rea. Rea helped promote the event and lead the Facilities Forum event planning team.



The UH Facilities Forum is an annual, dynamic two-day event specifically targeted at all UH System’s facilities leaders and the key partners on their teams. “Shifting into High Gear” was this year’s theme, with the intention to set up and maintain connections between all four separate and distinct

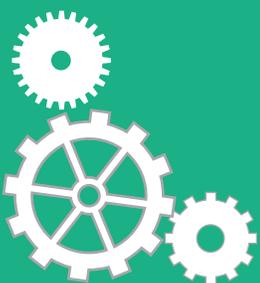
The objective of every Facilities Forum is to establish facilities networks, share knowledge and provide mutual support within the UH System. Associate Vice Chancellor/Associate Vice President, David Oliver, said: “The time we spend together during the forum builds our relationships and increases our knowledge.”





The Forum provides relevant presentations on topics of concern and interest to today's higher education facilities leaders. As part of this year's Forum, we were honored to host two workshops from EAB, an organization whose slogan is "Making Education Smarter". The EAB workshops helped provide a perspective on what is currently trending at institutions of higher education. We were also excited to have a workshop on Contracts from Dona Cornell, UH Vice President for Legal Affairs and General Counsel.

The Facilities Forum event was a huge success with the tremendous help from our UH Facilities' staff members. We want to say thank you for all of your hard work during this two-day event and we look forward to many more!





35th Annual Mayor's Proud Partner Award Winners



A&F Mayor's Proud Partner Recipients and Honorees

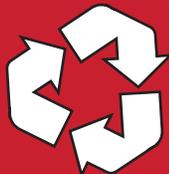
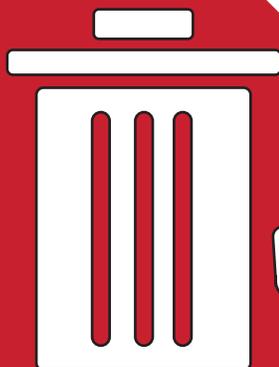
UH Facilities/Construction Management received two Mayor's Proud Partner Awards for the Fertitta Center and Bench Stock Inventory Disposal Project along with two Honorable Mentions for the Science Building Renovations and Parking Garage 5 construction.

Facilities Services', Bench Stock Inventory Disposal Project was recognized because of the sustainable elimination of obsolete inventory from F/CM shop areas. The Bench stock inventory disposal project enforced the creation of a sustainable workspace that allows Facilities/Construction Management to better serve the UH Community. All obsolete bench stock inventory was disposed in an environmentally friendly manner with the objective to limit the amount of waste sent to landfills. Programs Administration Manager, Rufus Kemp accepted this award. Facilities Planning and Construction's, Fertitta Center



Rufus Kemp Awarded for Bench Stock Inventory Disposal

was also recognized for the sustainable reconstruction of the former Hofienz Pavilion. The project was required to overcome the obstacle of handling, disposing of, and designing around the original construction material. The original, 50-year-old structure required environmental hazard removal to demolish components for renovation. The improved atmospheric quality of the renovation is a critical upgrade in



the health and safety of the community members using the building going forward. Senior Facilities Project Inspector, Ceasar Villagran and Senior Associate Athletic Director, TJ Meagher accepted this award.

Honorable Mentions:

Parking Garage 5 was recognized for creating a reduction in flooding in the campus area, with corresponding increase in passable roads during heavy rain events, reduction in water damage to vehicles, and decreased carbon emissions from reduced building and vehicle energy consumption.

The Science building renovations reflect durable,



TJ Meagher(L)
and Ceasar Villagran (R)

low-maintenance applications that respond well to local climate and community surroundings. The University of Houston is providing a community building that will have tremendous long term value and foster educational excellence, connectivity, and a healthy environment. We are grateful for the recognition of our sustainable efforts at this year's Mayor's Proud Partner Award and we will continue to contribute in Keeping Houston Beautiful.



President's Excellence Award Recipients

Each year the President's Excellence Awards honor the contributions and quality service of our outstanding University staff with special recognition and acknowledgement for their exemplary work. Awarded recipients are employees who embody the mission of the university, demonstrate leadership qualities, and exhibit characteristics valued among their peers. This year we are proud to announce that Carla Tisby-Riggs, Dwight Wilkins, and Roderick Alexander are the three recipients from Facilities that were recognized for the award.

Carla Tisby-Riggs, FIXIT Call Center Supervisor

Carla Tisby-Riggs exemplifies the spirit of an outstanding employee with her dependability and dedication to providing quality service. She has worked at Facilities for 13 years as an incredible resource and colleague. Tisby-Riggs' natural leadership skills and readiness to help captures the essence of her strong work ethic. When it comes to her philosophy towards work she strongly values the Golden Rule, honesty, and helping others to the best of her ability.



Dwight Wilkins, Refuse Driver

Dwight Wilkins has worked at Facilities for 6 years and served his community as a leader by example. Wilkins' is recognized as an outstanding employee in large part because of his ambitiousness and goal-oriented mindset. His strive for excellence in everything

he does sends a great message of encouragement to the team. His perseverance and hard work is valued and admired by all of those around him. "Dwight Wilkins is one of the most dedicated employees that I've ever had the privileged of managing. His close attention to detail and the pride he takes towards his day to day duties are second to none. He puts the customers first and always make sure they're satisfied. Dwight Wilkins is University of Houston Strong!" quoted by Tommy Walker, Supervisor of Waste and Recycling.



Roderick Alexander, Lead Night Shift Custodian



Roderick Alexander is an effective leader who has worked at Facilities for 11 years as the Lead Night Shift Custodian. According to his peers and supervisors, Alexander always goes above and beyond his required job responsibilities. He demonstrates outstanding ambition as a leader

and works hard alongside his team and inspires them to work just as hard as he does. His cheerfulness and close attention to detail makes him a truly valued team player. Alexander puts all of his heart into the work he does and exhibits excellence in every task.

BEHIND THE SCENES

When taking on projects, it's really admirable how they always see projects through from conception to completion. Whether it's graphic design, website work or writing articles, our team of Student workers are there to help! Everyone plays a crucial role in the success within the Facilities Communications office. It's truly a win-win situation for everyone. The students bring their fresh ideas and talents to us in exchange for valuable work experience they can take with them post-graduation.



BEHIND THE SCENES



“We’re blessed to have such an amazing communications team!”

- *Program Manager 1*

Destinie Holiday

FACILITIES COMMUNICATION

Name: Sonia Merrikh

What's your major? Political Science with a minor in Law, Valus, and Policy

What's your graduation date? Spring 2020

What's your dream job? Civil Litigation Attorney

What's your favorite show? How to Get Away with Murder



Name: Michele Totoy

What's your major? Architecture with a Minor in French

What's your graduation date? Spring 2020

What's your dream job? I would like to work for a landscape architecture firm and do community base projects around the world.

What's your favorite show? I love Pretty Little Liars but Game of Thrones is the all time favorite.

Name: Emmanuella Aina

What's your major? Communication student studying the media with a minor in Women's Studies

What's your graduation date? Spring 2019

What's your dream job? It will be great to be an ambassador advocating for people who don't have a forum to speak for themselves. I'll also love to be a news anchor for CNN Africa.

What's your favorite show? Jane the virgin has my affection. It's the right amount of drama I can handle.



Name: Jeylen Arteaga

What's your major? Interior Architecture

What's your graduation date? Spring 2019

What's your dream job? I would love to work for a Health Care Design Firm like Mass Design or Perkins + Will. I just want to help the world be a better place

What's your favorite show? Uhhhh I have a lot ! But I could rewatch The Office several times and my favorite anime Attack on Titans



TEAM



Name: Angie Sandoval

What's your major? Media Productions with a Minor in Marketing

What's your graduation date? Spring 2020

What's your dream job? My dream job is to be an actress or work in a film production company

What's your favorite show? BREAKING BAD is my all time favorite! Also FRIENDS, and Malcom in the Middle.

Name: Sara Katami

What's your major? Architecture

What's your graduation date? Spring 2020

What's your dream job? My dream job is to run my own Architecture Firm

What's your favorite show? Supernatural, Greys Anatomy, and the Marvel Series on Netflix



Name: Jesse Prado

What's your major? Media Production

What's your graduation date? Fall 2020

What's your dream job? Film Director/Screenwriter

What's your favorite show? Dexter, Stranger Things, It's Always Sunny in Philadelphia, The Boys, Narcos, Twin Peaks

Name: Quynh Nguyen

What's your major? Public Relations

What's your graduation date? Fall 2020

What's your dream job? My dream job would work in the marketing or advertising agency, where allows me to challenge myself in different projects/ industries. I love getting to know different clients and developing strategies to suit their needs.

What's your favorite show? Steve TV show, The OA



Building Futures,

Maintaining Excellence.



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