**BY THE NUMBERS**

- **6,957**: Students served by University Career Services (appointments & drop-ins)
- **7,500+**: Pounds of food distributed by Cougar Cupboard in 2020
- **56%**: Increase in Center for Students with DisABILITIES active students
- **10.2%**: Increase in African-American student admissions

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**ZERO**: Waitlist for CAPS counseling services after Stepped Care Model implemented

**2,822**: Desktop and website support requests to DSAES IT

**1,197**: Number of beds in The Quad, which opened August 17, 2020
Unique patients seen by the Student Health Center: 4,042
Total # of Fraternity & Sorority Chapter members at end of Spring 2020: 1,094
Of FTIC applicants admitted to UH: 63%
Increase in attendance of Student Centers Film Series: 81.92%
Total calls received by the Enrollment Services Call Center: 260,005
Visits to the LGBTQ Resource Center: 2,451
Number of new allies trained by Cougars in Recovery: 130
UH Enrollment: Fall 2020

- Total Enrollment: 47,100
- New FTIC: 5,245
- New Transfers: 4,612
NEW ENROLLMENT BREAKDOWN

<table>
<thead>
<tr>
<th>Year</th>
<th>FTIC</th>
<th>Transfers</th>
<th>All Others</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall 2016</td>
<td>4468</td>
<td>5329</td>
<td>2491</td>
</tr>
<tr>
<td>Fall 2017</td>
<td>4962</td>
<td>5263</td>
<td>2552</td>
</tr>
<tr>
<td>Fall 2018</td>
<td>5201</td>
<td>5324</td>
<td>2501</td>
</tr>
<tr>
<td>Fall 2019</td>
<td>5682</td>
<td>4634</td>
<td>2322</td>
</tr>
<tr>
<td>Fall 2020</td>
<td>5245</td>
<td>4612</td>
<td>2686</td>
</tr>
</tbody>
</table>
FALL 2020 CLASSES BY TYPE

- **Online Only**: 83.6%
- **Hyflex**: 12.6%
- **Face to Face**: 3.7%
COUGAR ACADEMIC PROFILE: FALL 2020

TOTAL FTIC APPLICATIONS: 34,494

FTIC STUDENTS IN TOP 10% OF HIGH SCHOOL CLASS: 34.07%

TRANSFERS AVERAGE GPA: 3.14
SATs were canceled globally in January 2020, impacting the average SAT score for Fall 2020.
EMERGENCY AID

- CARES ACT: $18.3 Million
- MINORITY SERVING INSTITUTION: $1.2 Million
- COUGAR EMERGENCY FUND: $1 Million
- GEER GRANT: $6 Million
3.275
Average GPA for Cougars in Recovery members, Fall 2019 to Spring 2020

**WELL-BEING INITIATIVE**
Campus Rec expanded well-being initiatives by hiring a registered dietician & expanding the "Exercise is Medicine" and employee wellness programs

**MOBILE FLU CLINIC**
The Student Health Center partnered with HEB for mobile flu vaccinations on the UH campus for the first time

**45TH**
The Children Learning Centers' anniversary this past fiscal year

**39**
Veteran Allies trained by Veterans Services' UH Green Zone

**57,669**
# of visitors to the A.D. Bruce Religion Center


**LIVING LEARNING**

Student Housing and Residential Life launched the Minority Male Living Learning Community in Fall 2019.

**10.2%**

Increase in the number of Weeks of Welcome Day of Service attendance, with students contributing 486 service hours to the Third Ward & Houston community.

**2.6 MILLION**

Number of visitors to all Student Centers locations between September 1, 2019, and August 31, 2020.

**18**

Number of interns at the Center for Student Media.
STUDENT SUCCESS

14,464
Total number of students and alumni served by University Career Services (one-on-one/drop-in counseling appointments/virtual chats, alumni & college-based outreach)

1,186
Number of student conduct cases referred to the Dean of Students, a drop of 316 referrals from the year before

617,813
Total semester credit hours for Fall 2019, Spring 2020 and Summer 2020 processed by the Office of the University Registrar

70
UH staff members trained by the Money Matters Institute in Integrated Enrollment Services since it launched in 2018
DIVERSITY & INCLUSION

13.7% INCREASE
In attendees at LGBTQ Resource Center outreach programs

91%
of attendees to the Women and Gender Resource Center’s THE HIVE knowledge club said it was helpful to their career and/or studies

299
Number of faculty, staff and students who attended the Center for Diversity & Inclusion’s Campus Conversations to discuss the impact of George Floyd’s murder.

YEAR 1
Diamond Family Scholar Program launched with its first cohort. This Urban Experience Program effort offers support for students aging out of the foster care system.

9,050
walk-ins assisted by the International Student and Scholar Services Office
<table>
<thead>
<tr>
<th>PHILANTHROPY HIGHLIGHTS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>772</strong></td>
</tr>
<tr>
<td>Individual donors made 1,011 unique donations</td>
</tr>
<tr>
<td>$1.6 MILLION</td>
</tr>
</tbody>
</table>
On March 23, 2020, when the UH campus moved to remote operations, each department in DSAES quickly adapted, using a combination of software like Zoom and Microsoft Teams, as well as social media platforms, to continue serving the UH community.

<table>
<thead>
<tr>
<th>5,001</th>
<th>38,549</th>
<th>10,275</th>
<th>10,000+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virtual appointments completed by Admissions, the Office of the University Registrar, SBS and SFA</td>
<td>Total number of participants in Campus Rec's virtual programs (rec sports, group fitness, personal training, etc.)</td>
<td>Number of requests for assistance processed by the International Student Scholar Services Office from May 9, 2020, to July 17, 2020.</td>
<td>Number of new students who completed virtual orientation during remote operations</td>
</tr>
</tbody>
</table>
Number of students across the whole UH system were sent an online training activity guide about COVID-19 safety and UH procedures. Designed by Campus Solutions Services, the training went out to all Fall 2020 students.

New online workshops created by Counseling and Psychological Services to offer relevant, supportive, mental health content to the UH community during COVID-19.

Virtual Career Fairs hosted by University Career Services targeted at juniors, seniors and May 2020 graduates.

Number of students who attended Center for Student Involvement's virtual student organization fair for Fall 2020.
In the works but launched during COVID-19, telepsychiatry was very well received by patients. After overwhelming positive feedback, the Student Health Center will keep telepsychiatry as an option for students.

1,500+
Number of students who remained on campus for the duration of the spring semester. Student Housing and Residential Life provided support to these students throughout remote operations.

TEST OPTIONAL
After both the ACT and SAT requirements were waived, around 2% of FTIC students underwent a holistic review for admissions for summer and fall terms. Applicants could submit letters of support, resumes and personal statements.
HONORS AND AWARDS

HOPE PACHECO
50 of 50 Alumni Recognition, Graduate College of Social Work
GCSW Field Supervisor of the Year Award, Graduate College of Social Work

CREATIONSTATION & STUDENT STAFF
2020 ACUI National “Steal This Idea” Graphics Competition

MONICA THOMPSON
Ed.D. in Ethical Leadership

LUIS GONZALEZ
Top 10 Program: “The Lizards of Leadership,” SWACURH, Regional

JOEY RATCLIFF
Ed.D. in Ethical Leadership

LAUREN ELLZEEY & CREATIONSTATION TEAM
2019 ACUI Region II Conference Graphics Competition

SHREYA DESAI
CIVSA Student Development All-Star Award

KEITH T. KOWALKA
2020 ACUI Revis A. Cox Memorial Award

TIFFANY BITTNG
Ed.D. in Ethical Leadership

STUDENT CENTERS TEAM
Sustainability Gold Green Office Award

MICHELLE RICE-SHAW
M.B.A. in Human Resources Management

SHRL MARKETING DEPARTMENT
Marketing Awards (Website Category) Award, ACUHO-I, National

DAN MAXWELL
2020 Robert H. Shaffer Distinguished Alumni Award, Indiana University Bloomington
2020 Pillar of the Profession Award, NASPA & NASPA Foundation

ANDREI MERKOULOV
Top 10 Program: “Fighting Water, Feeding People,” SWACURH, Regional

CECILIA SUN
President-Elect, Association of Counseling Center Training Agencies

LORRAINE SCHROEDER
HOUmanitarian Award, Mayor’s LGBTQ Advisory Board

LESLIE TREVINO
Top 10 Program: “Effective Communication for Problem Solving,” SWACURH, Regional

DON YACKLEY
Bob Cooke Distinguished Service Award, SWACUHO, Regional

AILIN FEY
Top 10 Program: “The Stop, Drop, and Rolls of Programming,” SWACURH, Regional

ASHLEY BICKNELL
Chair, Austin Regional Counselors

LAURA GALLOWAY
Region II Director, CIVSA

ALEX PRESTON
M.B.A.
THANK YOU

UNIVERSITY of HOUSTON

STUDENT AFFAIRS & ENROLLMENT SERVICES