

The University Speech-Language-Hearing Clinic (USLHC) is closely monitoring the outbreak of COVID-19 (coronavirus). Given the current situation, the USLHC will begin providing speech/language and audiology services through telepractice the second week of April. Telepractice is the delivery of speech and language services using interactive technologies (use of audio, video or other electronic communications) between a practitioner and a client/patient who are not in the same physical location. These technologies may include, but are not limited to video, phone, and email.

Thank you for the opportunity to continue serving you during these uncertain times. We look forward to working with you face-to-face in the near future.

Established Speech/Language Clients

- If you are an **established speech/language client**, a clinician will contact you to review the requirements associated with telepractice including consent for services and scheduling. If telepractice is not a viable option at this time, suggestions regarding activities to maintain skills learned in therapy will be offered until face-to-face therapy resumes.
- For **new speech/language clients** wanting to schedule an appointment or for general information regarding our services, please call 713-743-0915.

Established Audiology Clients

- **For general hearing aid and appointment questions**, please contact Michele Ozgen at 713-743-0915 or mmandevi@central.uh.edu, and she will assist you or schedule a telepractice appointment with the audiologist. Depending on your needs, curbside service and remote hearing aid programming may be available for you.
- **For hearing aid troubleshooting questions**, please schedule a time for telepractice assistance by calling 713-743-0915 or emailing mmandevi@central.uh.edu Depending on your needs, curbside service and remote hearing aid programming may be available for you.
- **To speak with an audiologist**, please call 713-743-2905 and leave a message or email cnandrew@central.uh.edu. Our audiologist, Chereece Andrews, Au.D. will return your call or email.
- **For new audiology clients** wanting to schedule an appointment or for general information regarding our services, please call 713-743-0915.

Please continue to check this website for updates regarding our delivery of services during this unprecedented time.

Following are CDC guidelines to protect yourself and others against COVID-19:

- Clean your hands often with soap and water for 20 seconds or use a hand sanitizer that contains at least 60% alcohol.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home if you are sick.
- Cover your nose and mouth with a tissue when you cough or sneeze or use the inside of your elbow. Throw used tissues in the trash and immediately wash/clean your hands.
- Wear a facemask if you are sick.
- Clean and disinfect frequently touched surfaces daily.