Office of Administration Spring 2025 Service Updates

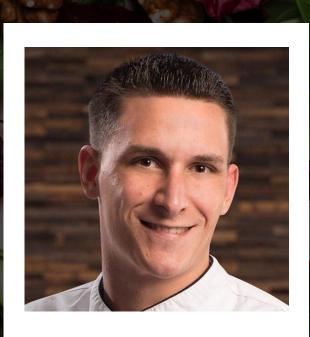
NEW DINING TEAM MEMBERS



Erich GeigerVice President of Operations



Benito GavirioSenior Executive Chef



Patrick LesantoResident District Manager













Cougar Woods Dining Commons

\$6.75 meals on Fridays when you wear red!

Spring into Dining: Cougar Woods' Fresh Look

PREVIEW OUR REFRESHED STATIONS BELOW



Garden Bar

Fresh, crisp, and customizable —Garden Bar offers a vibrant selection of greens, toppings, and house-made dressings to create your perfect salad or bowl. Whether you're building a classic or going bold, the possibilities are endless.



Bold Bistro

Classic comfort meets contemporary flair at Bistro Bistro. Enjoy an elevated menu of hearty dishes, seasonal specialties, and signature bistro favorites crafted with



Ciao Chow

Bringing Italian-inspired delights to your plate, Ciao Chow serves up fresh pasta, flavorful sauces, hand-tossed pizzas, and other traditional favorites with a modern twist.



Delicious Without

Inclusivity and flavor come together at Delicious Without, offering allergen-friendly meals. Savor delicious, safe, and thoughtfully prepared dishes that everyone can enjoy.



La Mesa

Taste the vibrant flavors of Latininspired cuisine at La Mesa, where bold spices, authentic recipes, and fresh ingredients come together for an unforgettable dining experience.



Pit Stop

Take a break and fuel up at Pit Stop, featuring pit-fired dishes that are smoky, savory, and perfectly grilled. From barbecue classics to tire-roasted creations, it's a flavor-packed destination.



World Table

In partnership with the Institute for Global Engagement, embark on a global culinary journey with World Table. Each day brings new flavors and international dishes, celebrating diverse cuisines and cultures from around the world.



Sugar Rush

Indulge your sweet tooth at Sugar Rush, where delectable desserts, pastries, and confections are made fresh daily. From classic favorites to inventive treats, it's the perfect way to end your meal.

Updates in Retail Dining

- Houston Street Subs opened this spring, replacing Melt Lab.
- What It Do BBQ opened in Stadium Garage.
- Asado introduced new snackable bowls and a la carte items.
- Breakfast tacos are now available for purchase at the Student Center Market.
- Paper Lantern launched a new menu based on student choice favorites.
 - Beef Broccoli
 - Bang Bang Shrimp
 - General Tso's Chicken
 - Sweet Sour Chicken
- Einstein's re-opened.
- Use GrubHub for mobile ordering and Starship delivery.



SHOW YOUR SPIRIT!

COUGAR RED FRIDAY DISCOUNTS



Get one chicken or pecho asado taco for \$2.50



10% off for students paying with Cougar Cash or ShastaBucks at Absurd Bird, The Burger Joint, The Taco Stand & The Nook



Buy a shake or bowl and **get** a cold brew or protein ball for **free**



10% off for students paying with Cougar Cash or ShastaBucks



Eat breakfast, lunch, or dinner at Cougar Woods or Moody Dining Commons for only **\$6.75**

Discount does not apply to items such as red pins, belts, earrings, and minor clothing articles.

UH Campus Store – Best Sellers



Nike Sideline







lululemon

Receive a 10% employee discount on regularly priced logoed merchandise.











COUGAR TEXTBOOK ACCESS PROGRAM (CTAP)

What Are the Student Benefits of CTAP?

Transparency

All undergraduate students pay the same per-term price, regardless of major or number of credit hours taken.

Affordability

One predictable, per term fee that allows you to know exactly how much to budget.

Access

Course materials accessible on or before the first day of class.

Convenience

No shopping around. No book lists to worry about. Saves time.

Flexibility

Students may opt out per term based on individual needs.

What Are the CTAP Fees?

Fall \$299

Spring \$299

Summer \$180

*Subject to 8.25% sales tax



COUGAR TEXTBOOK ACCESS PROGRAM (CTAP)

Average Participation Rate 80%

Total Student Savings \$35 million

63% of participating students believe they performed better in class because of CTAP, than they might have otherwise.

86.6% of participating students agree that CTAP provided them with a more positive student experience because they didn't have to worry about procuring materials on their own.

A FEW PARKING REMINDERS

- UH parking permits are virtual. There are no physical hang tags to place in vehicles.
- With virtual permits, a properly displayed license plate must face the drive lane.
- Make sure the license plate numbers on your permit are entered correctly in your parking account.
- Faculty-staff parking permits are paid for through payroll deduction.
- If you have a permit for a parking garage, you enter in one of three ways:
 - 1. Swipe your physical Cougar Card
 - 2. Scan your digital Cougar Card through the UH Go app on your phone
 - 3. Register your toll tag to your parking account for hands-free entry



ACTIVE VEHICLES ON A PARKING PERMIT

Students can have up to three vehicles (and faculty-staff can have five) on their parking permit. If you bring a new vehicle to campus, make sure it is associated with your permit. The process for adding an active vehicle is as follow:

- Log in to AccessUH
- Go to your myParking account
- Click "Manage Permit Vehicles"
- Click on the permit number of your active parking permit
- Scroll down and click "Add Vehicles to Permit"
- You will see a list of active vehicles on your parking account
- Check the box of the vehicle to add to the permit
- Click "Add the Selected Vehicle"
- If vehicle to add to permit is not on the list, click "Add a New Vehicle," then fill in the vehicle details and click "Next"



PROPOSED PERMIT PRICING

Permits Sold FY25	FY25 Monthly	Tiers	FY26 Monthly	FY27 Monthly
10,067	\$70.83	Tier 1 Elgin, Stadium, Welcome Center Garages	\$70.83	\$70.83
6,432	\$58.33	Tier 2 East/Gateway Garages	\$58.33	\$58.33
2,134	\$45.83	Tier 3 Zones B and C	\$50	\$54.50
5,099	\$41.67	Tier 4 Zones A,D, E,F,G,H	\$42.92	\$44.17

Please Note:
None of the
garage
permit rates
are
increasing
over the next
two years.



SPECIALTY PERMITS PROPOSED MONTHLY RATES

Current Active Permits	Permit Type	Current Rate	FY26 Rate	Percent	FY27 Rate	Percent
873	Gated - Premium	\$77.58	\$79.92	3%	\$82.33	3%
400	Gated - Regular	\$72.58	\$74.75	3%	\$77	3%
34	Reserved Covered	\$158.75	\$163.50	3%	\$168.42	3%
70	Reserved	\$116.67	\$120.17	3%	\$123.75	3%
208	Zone H Covered	\$42.67	\$44.83	5%	\$47	5%
173	ADA	\$41.67	\$42.92	3%	\$44.17	3%
1115	Evening/Weekend	\$13.83	\$14.50	5%	\$15.25	5%
223	Tuesday/Thursday	\$29.83	\$31.33	5%	\$32.92	5%
151	Monday/Wednesday/Friday	\$39	\$40.92	5%	\$43	5%
54	Motorcycle	\$8.75	\$9.17	5%	\$9.67	5%
207	UH Katy	\$9.67	\$10.17	5%	\$10.67	5%
1998	UH Sugar Land	\$28	\$29.42	5%	\$30.83	5%

TOP 4 WRITTEN CITATIONS

NO VALID PERMIT

Vehicle has no permit assigned to it or is not active on parking permit.

NO VISITOR PAYMENT

Vehicle parked in textto-pay space without payment.

PARKED WITH INCORRECT PERMIT

Vehicle is parked in an area that permit is not valid for.

NO SCANNABLE PLATE FACING DRIVE LANE

Vehicle does not have a valid plate facing the drive lane and thus cannot be verified by license plate recognition.





TWO GATED LOTS CLOSING SOON FOR CONSTRUCTION PROJECTS

Two gated parking lots will be going away as the University makes way for new construction projects:

13A

Gated lot 13A will be closing in May as UH prepares to build a new residential community. All current 13A permit-holders will be sent emails asking where they would like to be relocated once the lot closes.

6B

Gated lot 6B will be closed sometime after the closure of 13A, but an exact date is not yet known. It will be the site of a new dining facility.





WELCOME CENTER GARAGES CONVERSION

The Welcome Center Garage and the Welcome Center Student Garages will undergo a reconfiguration for the fall semester:

- All contract parking locations in both garages will be open to students, faculty and staff. Currently, students do
 not park in same areas as faculty-staff. There will be one permit to park in both garages.
- The first floor of the Welcome Center Garage will be used for premium gated parking for faculty-staff who
 choose to get that permit.
- The roof of the Welcome Center Garage is where visitor parking will be relocated. It will be text-to-pay.
- Gated lot 1A will be converted to text-to-pay visitor parking.



Cougar Card Office

DIGITAL COUGAR CARD AVAILABLE IN THE UH GO APP!







- Access into your approved gated parking location (*excluding Welcome Center Garage)
- Enter MD Anderson Library
- Use it for meal plan, Cougar Cash or ShastaBUCKS transactions
- · Use it at CASA for testing verification
- Use it to deposit money to your Cougar Cash or ShastaBUCKS account
- Use it to view your transactions and remaining balances

Must have an approved photo to view your digital Cougar Card. For instructions on how to upload your photo,

CLICK HERE.



3 EASY STEPS TO GET YOUR COUGAR CARD







Upload photo in AccessUH → Cougar Card Connect



Receive photo approval



Schedule an appointment or join our virtual line for same-day service in AccessUH → CougarQ



Building Access



Testing Identification
Credential (CASA Testing Center)



Campus Vending



Library Privileges



Classroom/Event Attendance



Parking Garage Access



Mail Room Access



Printing Labs



Dining Services



Athletic Events



Campus Recreation & Wellness Center Access



COUGAR CARD OFFICE - ShastaBUCKS

Debit account; easy-to-use, cashless form of payment

- All UH students, faculty, and staff have a ShastaBUCKS account.
- Account only becomes active when money is deposited.
- Convenient option for any cardholder to preload funds to make purchases at any participating on-campus merchants.

Benefits of ShastaBUCKS

- Dollar-to-Dollar declining balance account
- No credit card fees
- Provides security and convenience
- No need to carry cash on campus
- On Campus Food Purchases (Residential & Retail Locations)
- On Campus Non-Food Purchases (Textbooks, Apparel, Supplies, & Accessories)
- On Campus Printing
- On Campus Vending Machines snack and beverage
- Continuous Roll Over (until graduation or departure from University)





COPY & PRINT SERVICES

HOW TO SUBMIT A PRINTING ORDER

STATIONARY ITEMS (Letterhead, business cards, envelopes, etc.)

Complete the stationary order form by **clicking here**.

Submit the completed form with samples (if any) via email to **cpd@uh.edu**.

You may also submit your order through inter-office mail. Please address the envelope to Copy and Print Services, Mail Code 1002.

PRINT ORDERS

Email your printing needs or printing project details to **cpd@uh.edu**.

A team member will respond to your email to obtain any additional information to develop a quote or a proof for formal approval.



COPY & PRINT SERVICES



We are here to give your brand a voice.

PROMOTIONAL PRODUCTS

Contact: cpd@uh.edu



DELIVERY SERVICES



Amazon Locker Issues?
Amarilda
4211 Elgin Street, Houston, TX 77204
Please Contact Customer Support
1-877-346-6244



Updates in CPD

Copy and Print Services

- Online ordering website launching this semester
- Submit non-custom orders like stationery and handbills

Delivery Services

- Launch of Mail and Package Tracking Portal this semester
- Features include online tracking status and request submission
- Upcoming announcements about this feature



Thank you.