

# UNIVERSITY of HOUSTON

## Food Service Advisory Committee

**Date:** October 4, 2019  
**Place:** Classroom and Business Building, Room 508  
**Time:** 12:00-2:00 PM

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**In Attendance:** Alexcis Mendoza, Allison Lawrence, Bryan Medrano, Charles Pereira, Chris Caldwell, Christina Dias, David Riddle, Eve Esch, Gillian Bautista, Hannah Matthews, Imani Anderson, Keith Kowalka, Lisa Martin, Matt Prasifka, Maysarah Kazia, Melissa Ieans, Randolph Campbell, Stephen Gregg, Anamane Villagomez, Kristina Silguen

**I. Meeting Called to Order at 12:07 PM**

II. Open Forum

III. Approval of September Meeting Minutes

✓ Motion entertained to approve minutes; all in agreement, minutes approved.

IV. Chairperson's Report

- a. Thank you to Chartwells for holding down the fort during the recent Imelda flooding.
- b. At-Large Positions were previously held by 2 students for residential and commuter areas; Decision made to now have only 1 student from each area
- c. Subcommittee Signup –Email will be sent out to ask for volunteers for the meal plan and hours of operations subcommittees.

V. UH Dining Services Update by Alexcis Mendoza

- a. **Action Item Recaps – Cajun Chicken** is back at Mondo's & added to Red Combo; **Boost App**- continued discussion re: full menus and customizable options; **Food Insecurity**- logistics in discussion and will be shared once decided upon; **Tandoori Nite**- now open on Fridays from 10:30a – 2:00p
- b. **Associate Update** – Kudos to Chartwells during tropical storm Imelda. 52 managers voluntarily stayed overnight during the flood, in addition to other employees and students. We now have to cook these floods into our model, this is the third year in a row. UHD was the scariest of all. From a preparedness standpoint, we should expect the worse (flooding) and always have extra water and extra food available.
- c. **Be a Star West Division Awards** - Chef Brugger and Richard Stidham received Campus Executive Chef of the Year and Living the Brand Awards, respectively.
- d. **Special Event Update** – Acai Bowls reeled in 65+ transactions, while the 90s throwback was scarcely attended, due to Imelda's flooding.
- e. **Celebrity Chef at Cougar Woods** – Chef Alex Padilla (Executive Chef of legacy restaurants and oversees the Original Ninfa's kitchen) will be joining us on October 14 at Cougar Woods to cook up his classics.
- f. **Health & Wellness** – Food recovery (Aug, Sept) semester update totals 215 lbs.
- g. **Fair Trade Education** - event was held at Moody Towers with a highlight on chocolate tastings
- h. **Residential Dining and Local Purchasing Updates** – August and September 2018

totalled \$4660.75, whereas, August and September 2019 totalled \$6687.55. Increase of \$2026.80 in local spend.

- i. **FarmShelf** – smart, beautiful and organic greens growing system from seed to plate onsite, showcasing Chartwells commitment to innovation.
  - j. **Retail Update** – Stormy Holt won Starbucks Store Leader of the Quarter; Chic Fil A has increased revenue with breakfast meal period by 20%
  - k. **UHSL** – College of Technology had ribbon cutting ceremony with amazing food catered by Fresh Fork (described as molecular gastronomy).
  - l. **Starship Delivery Robots** - equipped with 10 cameras; tampering prevention features; ability to traverse busy walkways; ability to say various phrases such as “Have a Nice Day.”; battery charged overnight to last all day; target date for UH Campus: November 2019.
- VI. Snack Vending Price Increase Proposal
- a. Opened floor for discussion, comments, suggestions, emotional outbursts
  - b. 3 years since last increase; Motion entertained to increase price from \$1.25 to \$1.50
  - c. Motion to Increase approved.

VII. Member Items

- a. For David & Charles to address: Chic Fil A- Service is slower and not a lot of “niceness” from employees; Charles addressed issues regarding one register and a fryer being down for past few weeks; glitch in Boost app as well. Working on improvements.
- b. Ginger Ale placed on Chartwells Plan O Gram; per Charles, consider it done.
- c. Food catered at Faculty/ Staff tailgate in September was awesome, good feedback.
- d. Chris addressed event whereby leftover catering items were not allowed to be taken by paying department; David explained that due to health reasons and lengthy food exposure, Chartwells is not allowing this practice any longer. It’s a risk they are not willing to take.
- e. Town Hall Meeting -Get committee’s feedback re: best date for campus community; Just have one meeting, afternoon preferably. An update is due as there has been significant changes to ARC. Chartwells will provide food for the Town Hall meeting.
- f. Retail Price Update – Will vote Spring 2020 (Market Stores and Pizza Hut)

**VIII. Meeting Adjourned at 12:55 PM**

**Next Meeting**

Dates: November 1, 2019  
Time: 12:00-2:00 PM  
Location: TBD