

Date: December 7, 2018

Time: 12-2:00 PM

Location: Auxiliary Services Conference Room

In Attendance:

Abel Valencia

Cameron Barrett

Chris Caldwell

David Riddle

Davis Darusman

Eduardo Abrams

Emily Messa

Eve Esch

Hannah Matthews

Keith Kowalka

Lauren Easton

Lisa Martin

Matt Prasifka

Neil Hart

Rosie Ashley

Tomas Bryan

Food Services Advisory Committee Meeting Minutes

Meeting called to Order at 12:15 PM

- I. **Open Forum** – No items for Open Forum

- II. **Chairman's Report – Chris Caldwell, Student Council**
 - Reminder for members to please communicate if you are not able to attend the meeting at least 24 hours in advance;
 - Great Final Manias event, thank you Chartwells and Auxiliary Services!

- III. **UH Dining Services Update – David Riddle, Chartwells**
 - Overnight dining is the thing now. 2017 had approximately 400 diners during 11 PM – 5 AM time slot; 2018 has generated 800+ during same timeframe.
 - Celebrity Chef Series – Chancellor Khator visits local celebrity Chef Kaiser (UH Hilton Graduate).
 - Residential Dining – Stuffed Spud bar presented
 - Friendsgiving was a hit with many students participating
 - Fertitta Center Opening – Chancellor Khator in attendance, food selection was incredibly unique and awesome!
 - Restaurant Week – Teaching Kitchen sponsored a Gingerbread house making class.
 - GRA (Green Restaurant Association) Certification for Moody Commons (November 2018) & Cougar Woods (May 2018). Not many restaurants are GRA certified.

- Farmers Market – Fall 2018 final event @ Lynn Eusan Park was most profitable. Utilization of flex \$ will be promoted for future use at the market.
- Guest Feedback – Chattback (Moody 210 texts; Cougar Woods 117 texts; Retail 21 texts-always has the least responses)
Happy or Not – No change to overall rating
- Moody Dish Machine – 150+ students petitioned for cleaner dishes @ Moody. Chartwells invests \$18K annually for the dish cleaner which has since generated -0- complaints. Also, a new chemical supplier has been contracted and we're back on track with clean dishes. Spotlight added overhead to see dishes better.
- Waste to landfill – Dining is composting all leftovers. Chefs do not buy any items that are not compostable. Getting rid of plastic wrap as well
- Chick Fil A offering Peppermint Chocolate Chip Milkshake for limited time only
- Boost promotion with pre-orders (Awake bite with every order until Dec. 14)
- Satellite Dining Reopens on January 14, 2019. Grand Reopening January 16, 2019

IV. New Business

- Retire Faculty/Staff Meal Plan Proposal – Yes vote
- Door Rate Increase Proposal –Yes vote
- **ACTION ITEM: David to look at trend for 3:00 – 7:00 AM timeslot**

V. Member Items

- Plastic Straws – Einsteins will be test location for the removal of straws for one semester. Placement of signs requesting straws at each location.
- Bill/Resolution – Wasn't sure what the "ASK" was to the policy board, need to figure it out and request it within the resolution. Plastic straw consumption will be limited and then eliminated, at all venues overseen by Chartwells. Maybe a five question survey can be populated?

VI. Meeting Adjourned at 12:57 PM

NEXT MEETING: January 4, 2019 (12:00 – 2:00 PM)
Cougar Village 2, Room S113