

# PARTICIPANTS

The information and findings presented in this report were made possible by a highly focused Executive Committee. We take this opportunity to thank all those who participated in this effort by offering their time and contributing suggestions over the course of our investigation.

## University of Houston

282 University Center  
Houston, Texas 77204-3049  
www.uh.edu

### *Project Executive Committee*

- Mr. Keith Kowalka - Executive Director, University Center and Associated Facilities
- Mr. Sam Dike, President, SGA
- Mr. Jonas Chin, Vice President SGA
- Mr. Micah Kenfield, Chairperson, University Center Policy Board
- Dr. Elwyn Lee, Vice Chancellor for Student Affairs, UH System / Vice President for Student Affairs, UH
- Ms. Diane Murphy, Associate Vice President, Student Affairs Administration
- Dr. William Munson, Associate Vice Chancellor/Associate Vice President for Student Development and Dean of Students
- Mr. Dave Irvin - Associate Vice Chancellor for Plant Operations UH System / Associate Vice President for Plant Operations UH
- Ms. Luiza Maal, AIA, Senior Project Manager
- Mr. Henry Anderson, Assistant Director, UC Building Services
- Ms. Esmeralda Valdez, Director, Business Services
- Ms. Linda Jauregui, Office Coordinator, UCAF

### *Project Site Visit Team*

- Mr. Keith Kowalka - Executive Director, University Center and Associated Facilities
- Mr. Sam Dike, President, SGA
- Mr. Jonas Chin, Vice President SGA
- Mr. Micah Kenfield, Chairperson, University Center Policy Board
- Dr. William Munson, Associate Vice Chancellor/Associate Vice President for Student Development and Dean of Students
- Ms. Luiza Maal, AIA, Senior Project Manager
- Mr. Henry Anderson, Assistant Director, UC Building Services
- Ms. Cora Day, Staff Manager, Auxiliary Services
- Ms. Sonya Noruwa, Vice President Student Program Board
- Ms. Nicole Sopko, Vice Chair, UH Dance Marathon

### **Architecture and Programming**

#### **Holzman Moss Architecture**

214 West 29th Street Tower, 17th FL  
New York, New York 10001  
P: 212.465.0808  
F: 212.465.2226  
www.holzmanmoss.com

- Brad Lukanic, AIA, LEED® AP, Principal
- Debbi Waters, Principal

### **Market Assessment and Benchmarking**

#### **Brailsford & Dunlavy**

1140 Connecticut Avenue, N.W., Suite 400  
Washington, DC 20036  
P: 202.289.4455  
F: 202.289.6461  
www.facilityplanners.com

- Bart Hall, Senior Project Manager
- Hakim B. Chambers, Assistant Project Manager

### **Food Service Analysis**

#### **Envision Strategies, LLC**

5325 South Valentia Way  
Greenwood Village, CO 80111  
P: 303.928.1345  
F: 303.221.0600  
www.envstrategies.com

- Peg Rodger, Principal

### **Bookstore Analysis**

#### **Campus Bookstore Consulting Corp**

180 Denslow Road, Unit #3  
East Longmeadow, MA 01028  
P: 413.525.7195  
F: 413.525.4033  
www.cbcconsult.com

- Tom Byrne, President

### **Mechanical, Electrical, Plumbing Assessment**

#### **Shah Smith Associates, Inc.**

2825 Wilcrest Drive, Suite 350  
Houston, TX 77042  
P: 713.780.7563  
F: 713.780.9209  
www.shahsmith.com

- Ajay Shah, P.E., Principal
- Joe Routhier

# MEETING DATES

## Meeting Dates

### Trip

Trip #1

### Date

February 19, 2008

February 20, 2008

Trip #2

March 10, 2008

March 11, 2007

Trip #3 (Campus Tours)

April 14, 2008

April 15, 2008

April 16, 2008

Trip #4

April 24, 2008

Trip #5

May 6, 2008

Trip #6

June 13, 2008

Trip #7

July 11, 2008

## Representatives

In addition to the Project Executive Committee and open sessions with faculty/staff and project stakeholders, meetings were held with representatives from:

Activities Funding Board  
 Campus Activities  
 Catering  
 Cougar Byte Computer Store  
 Cougar One Card Office  
 Council of Ethnic Organizations  
 Dean of Students Office  
 Department of Public Safety  
 Freshman Year Residential Experience  
 Frontier Fiesta  
 Greek Life  
 Homecoming Board  
 Houston Collegiate Pan-Hellenic Association  
 InterFraternity Council  
 Jonorr's Beauty Salon  
 Metropolitan Volunteer Program  
 Multicultural Greek Council  
 National Pan-Hellenic Association  
 Physical Plant Operations  
 Residence Halls Association  
 Resident Advisors  
 Shasta's Cones & More  
 Student Alumni Connection  
 Student Employees  
 Student Fees Advisory Committee  
 Student Government Association  
 Student Information and Assistance Center  
 Student Legal Services  
 Student Program Board  
 Student Video Network

The Daily Cougar  
 UC Administrative Services & Operations  
 UC Business Office  
 UC Conference & Reservation Services  
 UC Creation Station  
 UC Games Room  
 UC Marketing  
 UC Technology Support Services  
 UH Business Services  
 UH Dining Services  
 UH Wellness  
 University Bookstore  
 University Center and Associated Facilities  
 University Center Policy Board  
 Veterans' Services Office  
 Women's Resource Center  
 Woodforest National Bank

# DEMAND-BASED PROGRAMMING

The input for the Demand-Based Programming process is obtained from Questions 115-136 in the "Possible Improvements" section of the student and faculty/staff survey. This question asked respondents to indicate how frequently and at what time of day they would typically use a variety of spaces that are or could be provided in UH's University Center. Demand prioritization was examined separately for students and faculty/staff; the results for each stakeholder group are provided as follows.

## Faculty/Staff Results

Activity	Priority Category	Peak Accommodation			Space Type	Peak Demand	Space Allocation Based on Prioritization of Demand			Combinations
1 Coffee House / Performance Venue	first	75%	to	85%	Sq. Ft.	1,052	800	to	900	2
2 Convenience Store	first	75%	to	85%	Sq. Ft.	283	212	to	241	1
3 Computer Lab	second	55%	to	65%	Sq. Ft.	463	255	to	301	2
4 Informal Outdoor Spaces	second	55%	to	65%	Sq. Ft.	743	409	to	483	2
5 Informal Lounges / Social Gathering Areas	second	55%	to	65%	Sq. Ft.	830	457	to	540	2
6 24 Hour Study Lounge	third	40%	to	50%	Sq. Ft.	579	232	to	290	2
7 Sports Bar / Lounge	third	40%	to	50%	Sq. Ft.	1,162	500	to	600	2
8 Copy / Print Center	fourth	25%	to	35%	Sq. Ft.	448	112	to	157	1
9 Games / Informal Recreation Space	fourth	25%	to	35%	Sq. Ft.	1,101	300	to	400	2
10 Small Group Study Rooms	fourth	25%	to	35%	Sq. Ft.	999	250	to	350	2
11 Dance / Night Club	fourth	25%	to	35%	Sq. Ft.	586	147	to	205	2
1 COMBINED 1: Retail services						731	324	to	398	
2 COMBINED 2: Social, activity & recreational areas						5,474	1,434	to	3,128	
Approximate Population =		9,342								

Priority Order of Activities/Program Reconciliation For Faculty / Staff Population

Faculty / Staff Responses			
	Activity	Number	Percent
1	Coffee House / Performance Venue	94	11.2%
2	Convenience Store	86	10.3%
3	Computer Lab	66	7.9%
4	Informal Outdoor Spaces	62	7.4%
5	Informal Lounges / Social Gathering Areas	61	7.3%
6	24 Hour Study Lounge	58	6.9%
7	Sports Bar / Lounge	58	6.9%
8	Copy / Print Center	48	5.7%
9	Games / Informal Recreation Space	40	4.8%
10	Small Group Study Rooms	39	4.7%
11	Dance / Night Club	21	2.5%

*Activity Priority Analysis - By Depth of Demand*

Depth of Demand is measured by the number of respondents indicating they would engage in a specific service or activity at least two times per week. The measure is significant in that it indicates the extent to which activities are integral to students' regular routine.

Faculty / Staff Responses			
	Activity	Number	Percent
1	Coffee House / Performance Venue	387	46.2%
2	Convenience Store	386	46.1%
3	Informal Lounges / Social Gathering Areas	266	31.8%
4	Sports Bar / Lounge	262	31.3%
5	Copy / Print Center	254	30.3%
6	Informal Outdoor Spaces	209	25.0%
7	Games / Informal Recreation Space	181	21.6%
8	Computer Lab	156	18.6%
9	24 Hour Study Lounge	151	18.0%
10	Small Group Study Rooms	141	16.8%
11	Dance / Night Club	120	14.3%

*Activity Priority Analysis - By Breadth of Demand*

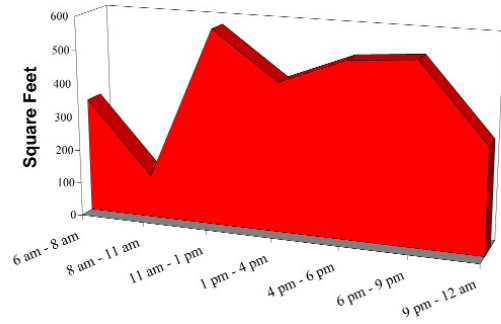
Breadth of Demand is measured by the number of respondents indicating they would engage in a specific service or activity, even if only occasionally. The measure is significant in that it indicates the extent to which activities have some amount of appeal to students.

Faculty / Staff Responses				
	Activity	Depth	Breadth	Priority
1	Coffee House / Performance Venue	11.2%	46.2%	first
2	Convenience Store	10.3%	46.1%	first
3	Computer Lab	7.9%	18.6%	second
4	Informal Outdoor Spaces	7.4%	25.0%	second
5	Informal Lounges / Social Gathering Areas	7.3%	31.8%	second
6	24 Hour Study Lounge	6.9%	18.0%	third
7	Sports Bar / Lounge	6.9%	31.3%	third
8	Copy / Print Center	5.7%	30.3%	fourth
9	Games / Informal Recreation Space	4.8%	21.6%	fourth
10	Small Group Study Rooms	4.7%	16.8%	fourth
11	Dance / Night Club	2.5%	14.3%	fourth

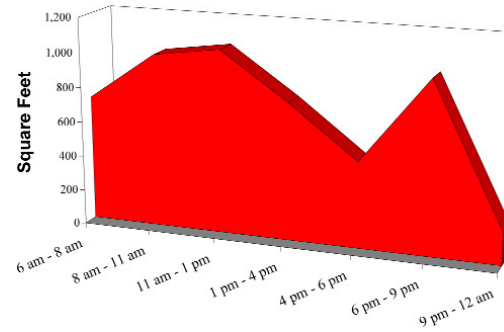
*Activity Priority Analysis - By Depth and Breadth of Demand*

A balanced approach to activity prioritization considers the implications of both depth and breadth of demand. In this analysis, breadth of demand can be used to reorder services and activities within their priority categories based on depth.

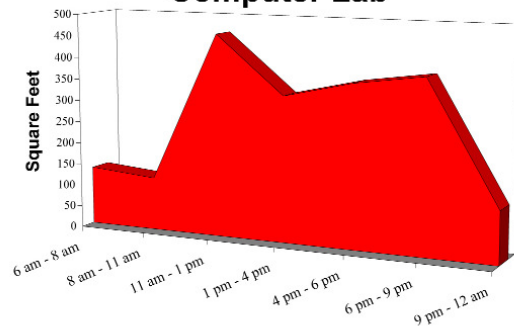
**24-Hour Study Lounge**



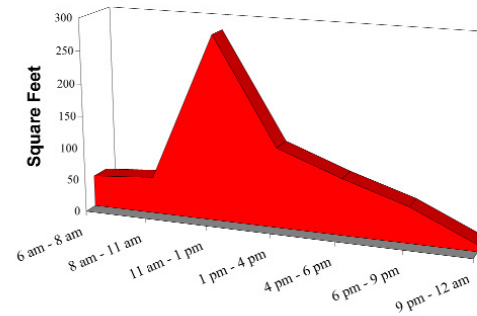
**Coffee House / Performance Venue**



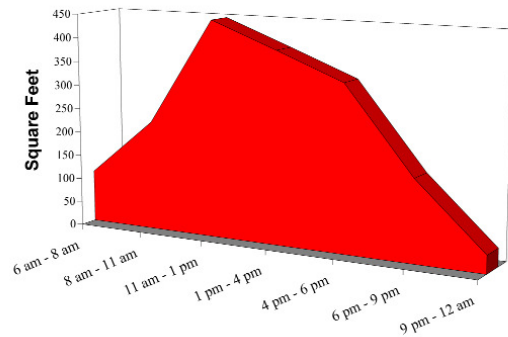
**Computer Lab**



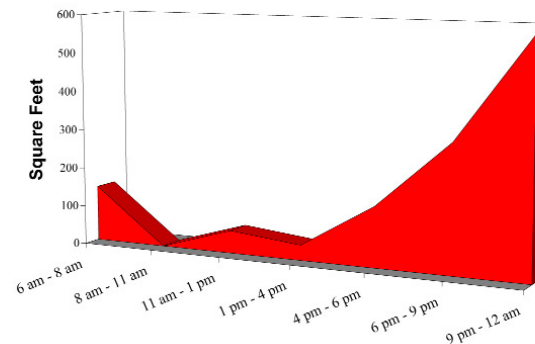
**Copy / Print Center**



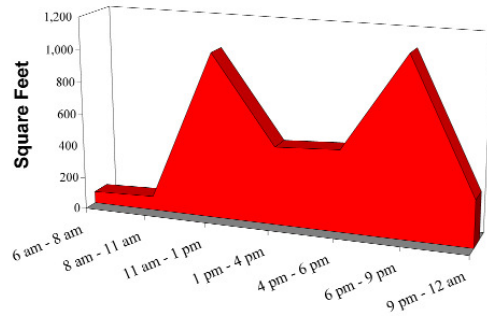
**Convenience Store**



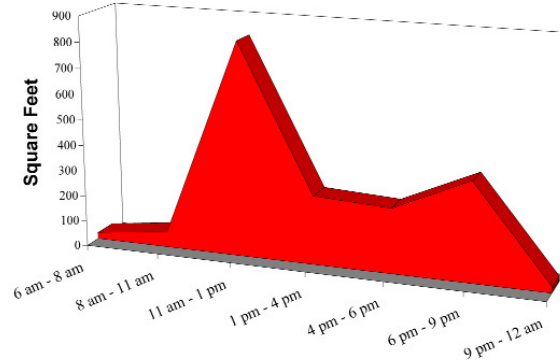
**Dance / Night Club**



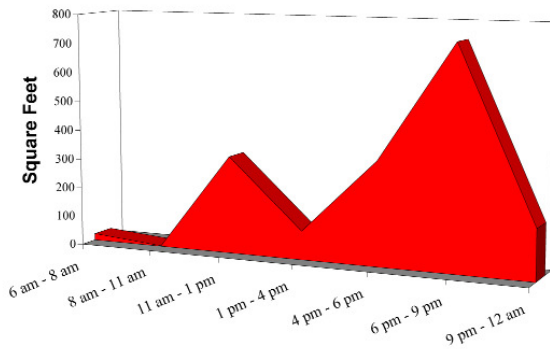
**Games / Informal Recreation Space**



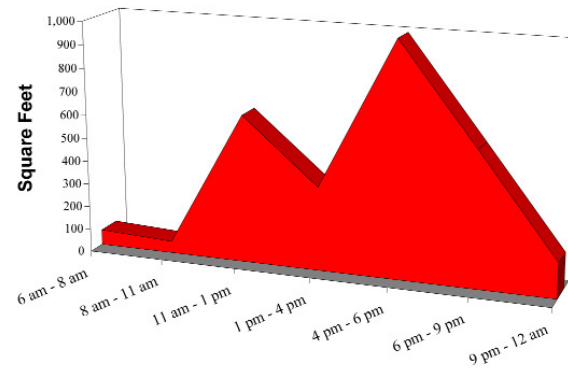
**Informal Lounges / Social Gathering Areas**



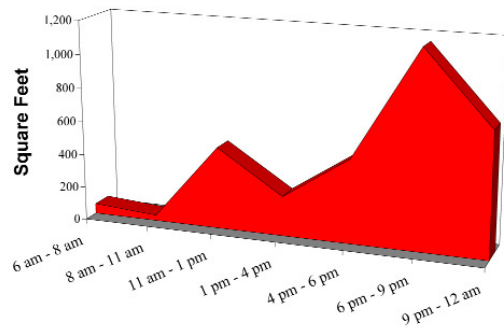
**Informal Outdoor Spaces**



**Small Group Study Rooms**



**Sports Bar / Lounge**



## Student Results

Activity	Priority Category	Peak Accommodation			Space Type	Peak Demand	Space Allocation Based on Prioritization of Demand		
1 Computer Lab	first	75%	to	85%	Sq. Ft.	8,549	6,400	to	7,300
2 24 Hour Study Lounge	first	75%	to	85%	Sq. Ft.	10,730	8,000	to	9,100
3 Coffee House / Performance Venue	second	55%	to	65%	Sq. Ft.	6,246	3,400	to	4,100
4 Informal Outdoor Spaces	second	55%	to	65%	Sq. Ft.	4,752	2,600	to	3,100
5 Small Group Study Rooms	second	55%	to	65%	Sq. Ft.	10,592	5,800	to	6,900
6 Informal Lounges / Social Gathering Areas	third	40%	to	50%	Sq. Ft.	4,112	1,600	to	2,100
7 Copy / Print Center	third	40%	to	50%	Sq. Ft.	4,273	1,700	to	2,100
8 Convenience Store	fourth	25%	to	35%	Sq. Ft.	860	215	to	301
9 Sports Bar / Lounge	fourth	25%	to	35%	Sq. Ft.	7,838	2,000	to	2,700
10 Games / Informal Recreation Space	fourth	25%	to	35%	Sq. Ft.	8,718	2,200	to	3,100
11 Dance / Night Club	fourth	25%	to	35%	Sq. Ft.	6,151	1,500	to	2,200
1 COMBINED 1: Academically-related space & services						29,871	20,200	to	23,300
2 COMBINED 2: Social, activity & recreational areas						37,817	9,115	to	17,300
Approximate Population =		32,658							

Priority Order of Activities/Program Reconciliation for Student Population

Student Responses			
	Activity	Number	Percent
1	Computer Lab	1371	39.2%
2	24 Hour Study Lounge	1369	39.2%
3	Coffee House / Performance Venue	804	23.0%
4	Informal Outdoor Spaces	729	20.9%
5	Small Group Study Rooms	704	20.1%
6	Informal Lounges / Social Gathering Areas	645	18.5%
7	Copy / Print Center	644	18.4%
8	Convenience Store	609	17.4%
9	Sports Bar / Lounge	607	17.4%
10	Games / Informal Recreation Space	482	13.8%
11	Dance / Night Club	319	9.1%

*Activity Priority Analysis - By Depth of Demand*

Depth of Demand is measured by the number of respondents indicating they would engage in a specific service or activity at least two times per week. The measure is significant in that it indicates the extent to which activities are integral to students' regular routine.

Student Responses			
	Activity	Number	Percent
1	24 Hour Study Lounge	2,313	66.2%
2	Computer Lab	2,186	62.6%
3	Informal Outdoor Spaces	2,094	59.9%
4	Informal Lounges / Social Gathering Areas	2,048	58.6%
5	Small Group Study Rooms	2,015	57.7%
6	Coffee House / Performance Venue	1,986	56.8%
7	Copy / Print Center	1,974	56.5%
8	Convenience Store	1,949	55.8%
9	Games / Informal Recreation Space	1,855	53.1%
10	Sports Bar / Lounge	1,747	50.0%
11	Dance / Night Club	1,213	34.7%

*Activity Priority Analysis - By Breadth of Demand*

Breadth of Demand is measured by the number of respondents indicating they would engage in a specific service or activity, even if only occasionally. The measure is significant in that it indicates the extent to which activities have some amount of appeal to students.

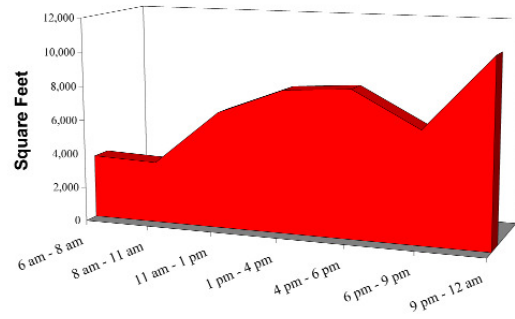
Student Responses				
	Activity	Depth	Breadth	Priority
1	Computer Lab	39.2%	62.6%	first
2	24 Hour Study Lounge	39.2%	66.2%	first
3	Coffee House / Performance Venue	23.0%	56.8%	second
4	Informal Outdoor Spaces	20.9%	59.9%	second
5	Small Group Study Rooms	20.1%	57.7%	second
6	Informal Lounges / Social Gathering Areas	18.5%	58.6%	third
7	Copy / Print Center	18.4%	56.5%	third
8	Convenience Store	17.4%	55.8%	fourth
9	Sports Bar / Lounge	17.4%	50.0%	fourth
10	Games / Informal Recreation Space	13.8%	53.1%	fourth
11	Dance / Night Club	9.1%	34.7%	fourth

*Activity Priority Analysis - By Depth and Breadth of Demand*

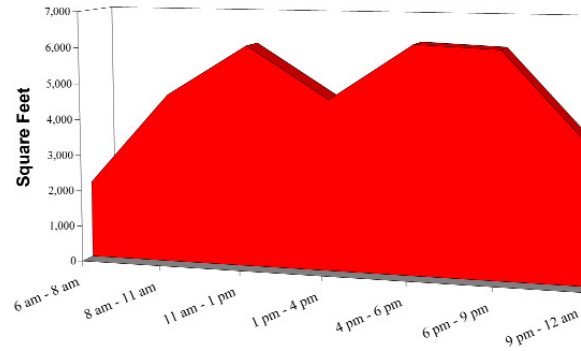
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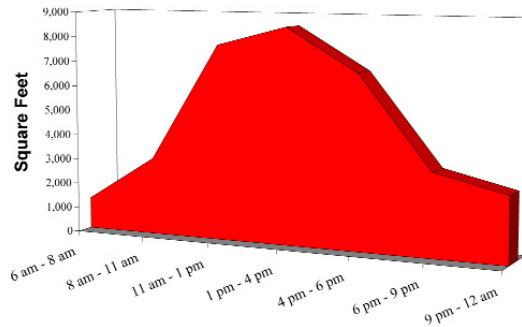
**24-Hour Study Lounge**



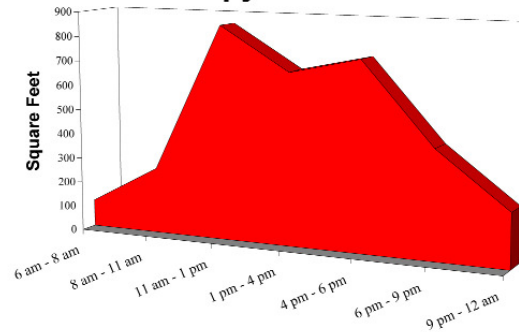
**Coffee House / Performance Venue**



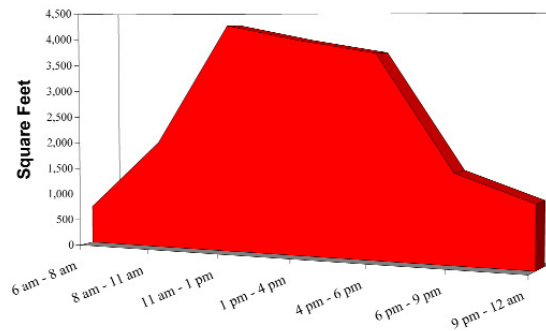
**Computer Lab**



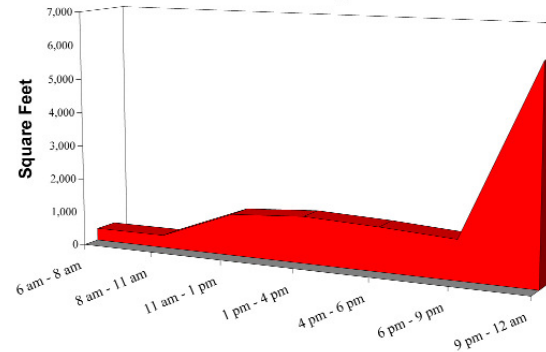
**Copy / Print Center**



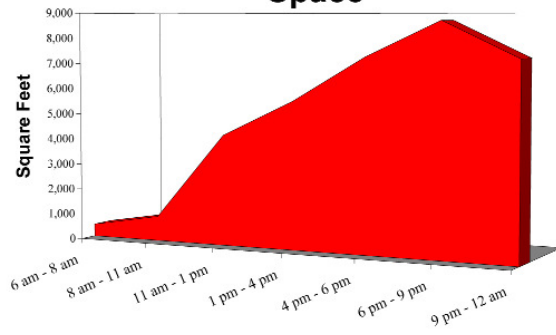
**Convenience Store**



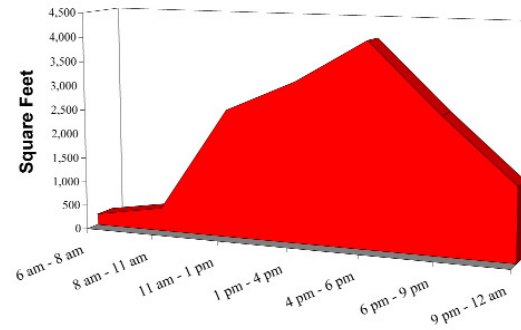
**Dance / Night Club**



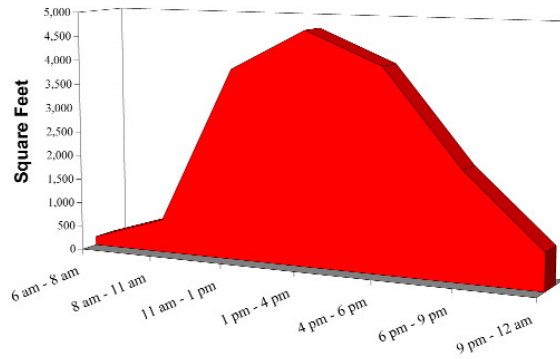
**Games / Informal Recreation Space**



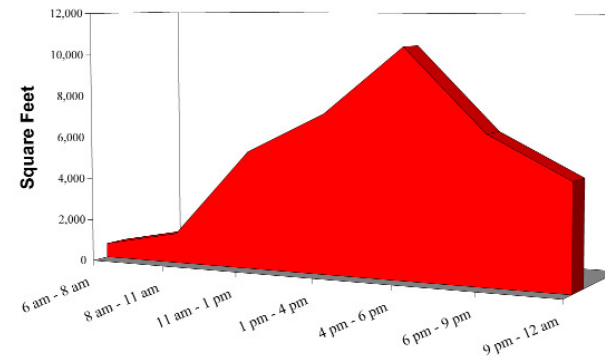
**Informal Lounges / Social Gathering Areas**



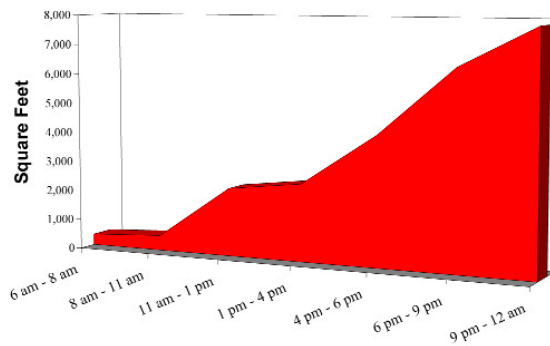
**Informal Outdoor Spaces**



**Small Group Study Rooms**



**Sports Bar / Lounge**



# BUILDING PROGRAM

Development of the building program was based on the utilization of existing space, current services and program offerings and activities, demand as based on focus group and interview findings, and peer comparisons, as well as anticipated growth for each department. The Building Program represents future needs as enrollment headcount reaches 45,000 students. The program denotes student life space needs for the University Center Complex.

As developed, the following space program proposes:

Proposed:	215,604 nsf	311,823 gsf
Existing:	171,329 nsf	247,624 gsf
Increase:	64,199 nsf	26%

Included within the net square feet are:

- Lounge Areas
- Commuter Services
- Recreation and Entertainment
- Ballroom/Large Event Space
- Conference / Meeting Room
- Bookstore
- Dining Services
- UH Dining Services Offices
- Additional Retail Services
- Student Organizations
- Student Publications
- University Center Administration
- Administration
- Building Support
- Building Loading

	PROPOSED PROGRAM SPACES				Existing Total NSF	Delta		Remarks
	University Center							
	# Ocps	Qty	Area NSF	Total NSF				
<b>Lounge Areas</b>				<b>13,518</b>	<b>11,057</b>	<b>2,461</b>	<b>22%</b>	
<b>Information</b>								
Electronic Information Board		4	10	40				
Information Desk / Ticket Sales	4	1	400	400				
E-Mail Stations	1	12	24	288				
Displays / Exhibit		15	10	150				
<b>Active Lounges (Loud, High Traffic Areas)</b>								
Large		2	2,700	5,400				
Medium		2	1,400	2,800				
Small		4	350	1,400				
TV Lounge		2	500	1,000				
<b>Passive Spaces (Quiet, Secluded Areas)</b>								
Meditation Rooms		8	80	640				TTU Model
Study Lounge		1	1,400	1,400				
<b>Commuter Services</b>				<b>1,620</b>	<b>1,620</b>	<b>0</b>	<b>0%</b>	
Coordinator Office		1	120	120				
Commuter Friendly Lounge	1	1	1,500	1,500				
<b>Recreation &amp; Entertainment</b>				<b>14,138</b>	<b>14,487</b>	<b>-349</b>	<b>-2%</b>	
<b>Games Room</b>								
Lounge Area		1	800	800				
Billards and Games Area		1	3,000	3,000				
Bowling		1	7,000	7,000				
Service Counter	3	1	64	192				
Transaction Queing Area	10	1	15	150				
Bowling Ball Storage / Locker Area	1	1	200	200				
Storage	1	1	300	300				
Internal Circulation (17%)				1,979				
<i>Subtotal</i>				12,821				
<b>Recreation Office</b>								
Private Office	1	1	120	120				
Night Office	1	1	120	120				
Professional Workstations	1	1	80	80				
Students Workstations	1	2	36	72				
Vault		1	55	55				
Supply/Storage/Copy Area	1	1	80	80				
Internal Circulation (17%)				90				
Remote Supply Storage Area	1	1	700	700				
<i>Subtotal</i>				1,317		0		

	PROPOSED PROGRAM SPACES				Existing Total NSF	Delta	Remarks
	University Center						
	# Ocps	Qty	Area NSF	Total NSF			
<b>Small Conference Rooms</b>							
Future Conference Rooms	20	1	440	440			Configured in Rows
Future Conference Rooms	15	1	350	350			Configured in Rows
San Jancinto Room	15	1	350	350	350		
Palo Duro	15	1	350	350	350		
Rio Grande Room	15	1	375	375	375		
Salt Grass	20	1	462	462	462		
Rodeo Room	20	1	462	462	462		
<i>Subtotal</i>				2,789	1,999	790	
<b>Cinema/Auditorium</b>							
Auditorium	350	1	10	3,500			
Projection Room		1	350	350			
Lecture Platform		1	700	700			
Lobby	350	1	6	2,100			
Backstage Support		1	900	900			
<i>Subtotal</i>				7,550	0	7,550	
<b>Support Spaces</b>							
Table and Chair Storage		1	500	500			
A/V Equipment Storage		1	300	300			
Projection Booth		1	200	200			
<i>Subtotal</i>				1,000	2,256	-1,256	
<b>Bookstore</b>				<b>37,000</b>	<b>24,925</b>	<b>12,075</b>	<b>48%</b>
<b>Retail - Sales Floor</b>							
Textbooks							
Emblematic							
School Supplies							
Technology Center							
General Books							
Misc. Retail							
Flex Retail Space							
Checkouts							
Customer Service							
<i>Subtotal</i>				29,000	14,783	14,217	

	PROPOSED PROGRAM SPACES				Existing Total NSF	Delta	Remarks
	University Center						
	# Ocps	Qty	Area NSF	Total NSF			
<b>Small Conference Rooms</b>							
Future Conference Rooms	20	1	440	440			Configured in Rows
Future Conference Rooms	15	1	350	350			Configured in Rows
San Jancinto Room	15	1	350	350	350		
Palo Duro	15	1	350	350	350		
Rio Grande Room	15	1	375	375	375		
Salt Grass	20	1	462	462	462		
Rodeo Room	20	1	462	462	462		
<i>Subtotal</i>				2,789	1,999	790	
<b>Cinema/Auditorium</b>							
Auditorium	350	1	10	3,500			
Projection Room		1	350	350			
Lecture Platform		1	700	700			
Lobby	350	1	6	2,100			
Backstage Support		1	900	900			
<i>Subtotal</i>				7,550	0	7,550	
<b>Support Spaces</b>							
Table and Chair Storage		1	500	500			
A/V Equipment Storage		1	300	300			
Projection Booth		1	200	200			
<i>Subtotal</i>				1,000	2,256	-1,256	
<b>Bookstore</b>				<b>37,000</b>	<b>24,925</b>	<b>12,075</b>	<b>48%</b>
<b>Retail - Sales Floor</b>							
Textbooks							
Emblematic							
School Supplies							
Technology Center							
General Books							
Misc. Retail							
Flex Retail Space							
Checkouts							
Customer Service							
<i>Subtotal</i>				29,000	14,783	14,217	

	PROPOSED PROGRAM SPACES				Existing Total NSF	Delta	Remarks
	University Center						
	# Ocps	Qty	Area NSF	Total NSF			
<b>Administrative Support Areas</b>							
Reception							
Waiting							
Conference Room							
Computer Room							
Human Resources							
Records Storage							
Bookstore Manager							
Textbook Manager							
Offices							
Employee Break / Restrooms							
Receiving / Storage							
<i>Subtotal</i>				1,200	1,163	37	
<b>Shipping/Receiving/Storage</b>							
Storage							
Textbook Offices							
Textbook Storage							
Textbook Staging							
<i>Subtotal</i>				6,400	8,624	-2,224	
<b>Other</b>							
Employee Break / Restrooms							
<i>Subtotal</i>				400	355	45	
<b>Dining Services</b>				<b>31,545</b>	<b>29,300</b>	<b>2,245</b>	<b>8%</b>
<b>Dining</b>							
Food Court		1	3,760	3,760			
Wendy's		1	1,924	1,924			
Chili's Too		1	2,000	2,000			
Future Concept		1	1,600	1,600			
Java City		1	500	500			
<i>Subtotal</i>				9,784	13,731	-3,947	
<b>Serving</b>							
C-Store		1	950	950			
Food Court		1	2,396	2,396			
Java City		1	150	150			
Wendy's		1	450	450			
Chili's Too		1	750	750			
Future Concept		1	450	450			
<i>Subtotal</i>				5,146	3,655	1,491	

PROPOSED PROGRAM SPACES					Existing Total NSF	Delta	Remarks
University Center							
# Ocps	Qty	Area NSF	Total NSF				
<b>Dish Wash / Pot Wash</b>							
							Supports Ballroom
	1	1,500	1,500				
	1	470	470				
	1	50	50				
	1	150	150				
	1	250	250				
	1	150	150				
<i>Subtotal</i>			2,570	1,428	1,142		
<b>Kitchen</b>							
	1	1,200	1,200				Supports Ballroom/Catering
	1	799	799				
	1	500	500				
	1	300	300				
<i>Subtotal</i>			2,799	5,374	-2,575		
<b>Storage</b>							
	1	4,800	4,800				Supports Ballroom
	1	425	425				
	1	799	799				
	1	80	80				
	1	534	534				
	1	300	300				
	1	300	300				
<i>Subtotal</i>			7,238	3,356	3,882		
<b>Support</b>							
	1	1,200	1,200				Supports Ballroom
	1	120	120				
	1	1,200	1,200				
	1	120	120				
	1	120	120				
	1	250	250				
	1	120	120				
<i>Subtotal</i>			3,130	1,554	1,576		
<b>UC Food Court /Chili's Too Offices</b>							
	1	1	120	120			
	1	4	80	320			
<b>Venue Manager Shared Office</b>							
	1	1	120	120			
	2	1	150	150			
	1	1	40	40			
				128			
<i>Subtotal</i>			878	202	676		



PROPOSED PROGRAM SPACES					Existing Total NSF	Delta		Remarks
University Center								
# Ocps	Qty	Area NSF	Total NSF					
<b>UH Dining Services Offices</b>			<b>3,112</b>	<b>1,742</b>	<b>1,370</b>	<b>79%</b>		
<b>Central UH Dining Services</b>								
	Reception/Waiting	4	1	30	120			
	Director's Office	1	2	175	350			
	Private Office	1	2	120	240			
	Professional Workstations	1	2	80	160			
	Receptionist Workstations	1	1	80	80			
	Supply/Storage/Copy Area	1	1	80	80			
	Internal Circulation (17%)				175			
<i>Subtotal</i>				1,205	593	612		
<b>Catering Offices</b>								
	Reception/Waiting	4	1	30	120			
	Director's Office	1	1	150	150			
	Shared Office	2	1	150	150			
	Catering Coordinator Workstations	1	1	80	80			
	Conference Room	12-15	1	300	300			
	Supply/Storage/Copy Area	1	1	80	80			
	Internal Circulation (17%)				150			
<i>Subtotal</i>				1,030	90	940		
<b>Accounting Offices</b>								
	Controller's Office	1	1	150	150			
	Accounting Clerk Workstations	1	4	80	320			
	Cash Room Clerk Workstations	1	1	80	80			
	Accounting Storage		1	200	200			
	Internal Circulation (17%)				128			
<i>Subtotal</i>				878	1,059	-182		
<b>Additional Retail Services</b>			<b>12,431</b>	<b>11,221</b>	<b>1,210</b>	<b>11%</b>		
	Cougar Byte Computer Store	1		1,850	1,850	1,831	19	
	Shasta's Cones & More	1		1,700	1,700	1,671	29	
	Jonorr's Beauty Salon	1		1,000	1,000	788	212	
	ATMS	6		64	384	80	304	
	Woodforest National Bank	1		2,800	2,800	2,859	-59	
	UC Creation Station	1		2,400	2,400	2,454	-54	
	Retail - Medium	1		300	300			
	Retail - Small	1		200	200			
	<b>Cougar 1 Card</b>					<b>1,538</b>		
	Private Offices	1	1	120	120			
	Professional Workstations	1	5	80	400			
	Transaction Station and Counter	3	1	64	192			
	Transaction Queing Area	25	1	15	375			
	Supply/Storage/Copy Room	1	1	150	150			
	Internal Circulation (17%)				210			
	Remote Storage		1	350	350			

PROPOSED PROGRAM SPACES					Existing Total NSF	Delta		Remarks
University Center								
# Ocps	Qty	Area NSF	Total NSF					
<b>Student Organizations</b>				<b>19,842</b>	<b>13,841</b>	<b>6,001</b>	<b>43%</b>	
<b>Central - Shared Support</b>								
	Reception/Waiting	10	1	30	300			
	Receptionist Workstations	1	2	80	160			
	Large Conference Room	25-30	1	600	600			
	Medium Conference Room	10-12	1	250	250			
	Open Work Areas - Fee Funded Groups	10	3	200	600			
	Workroom/Supply/Copy Area	1	1	500	500			
	Breakroom/Kitchenette		1	150	150			
	Remote Storage		1	1,200	1,200			
	<i>Subtotal</i>			3,300	1,104	2,196		
<b>Student Organization Suite</b>								
	Shared Student Organization Offices		5	200	1,000			
	Student Organization Cubicles	55	1	36	1,980			36sf per/person
	Open Work Space / Graphics		1	1,000	1,000			
	Open Lounge Space		1	600	600			
	Storage (large lockers)		15	15	225			
	Storage (small lockers)		30	3	90			
	Mailboxes		1	150	150			
	Internal Circulation (17%)				858			
	<i>Subtotal</i>			5,903	3,750	2,153		
<b>Greek Life</b>								
	GA Workstations	1	1	64	64			
	Council Workstations	1	4	64	256			
	Storage Closet	1	1	80	80			
	Internal Circulation (17%)				68			
	<i>Subtotal</i>			468	266	202		
<b>Metropolitan Volunteer Program</b>								
	Student Leader Workstations	1	3	64	192			
	Student Coordinator Workstations	1	2	36	72			
	Storage Closet	1	1	100	100			
	Internal Circulation (17%)				62			
	<i>Subtotal</i>			426	421	5		
<b>Student Program Board</b>								
	Student Leader Workstations	1	4	64	256			
	Student Chair Workstations	1	6	36	216			
	Remote Storage	1	1	150	150			
	Internal Circulation (17%)				106			
	<i>Subtotal</i>			728	1,153	-425		

	PROPOSED PROGRAM SPACES				Existing Total NSF	Delta	Remarks
	University Center						
	# Ocps	Qty	Area NSF	Total NSF			
<b>Council of Ethnic Organizations</b>							
Student Workstations	1	6	36	216			
Computer Area	1	3	25	75			
Storage Closet	1	1	120	120			
Internal Circulation (17%)				70			
<i>Subtotal</i>				481	387	94	
<b>Frontier Fiesta Association / Homecoming Board Office</b>							
Homecoming Board Workstations	1	7	36	252			
Frontier Fiesta Association Workstations	1	4	36	144			
Open Work Table		1	200	200			
Storage Closet	1	1	80	80			
Internal Circulation (17%)				115			
<i>Subtotal</i>				791	990	-199	
<b>Student Government Association</b>							
Receptionist Workstations	1	1	80	80			
President	1	1	120	120			
Executive Offices	1	5	100	500			
Student Workstations	1	1	36	36			
Senate Commons Area		1	300	300			
Storage Closet	1	1	80	80			
Internal Circulation (17%)				190			
<i>Subtotal</i>				1,306	1,033	273	
<b>Student Video Network</b>							
Reception/Waiting	3	1	30	90			
Private Office	1	1	120	120			
Student Leader Workstations	1	1	64	64			
Student Workstations	1	3	36	108			
Production Studio		1	700	700			
Audio/Video Editing Room	3	1	150	150			
Control Room	3	1	250	250			
AV Equipment Storage and Check Out	1	1	100	100			
Supply/Storage/Copy Area	1	1	80	80			
Internal Circulation (17%)				283			
<i>Subtotal</i>				1,945	1,370	575	
<b>Other</b>							
Dance Marathon	1	1	170	170	168	2	
Forensics Office	1	1	1,500	1,500	1,519	-19	
				1,670			

	PROPOSED PROGRAM SPACES				Existing Total NSF	Delta	Remarks
	University Center						
	# Ocps	Qty	Area NSF	Total NSF			
<b>Council of Ethnic Organizations</b>							
Student Workstations	1	6	36	216			
Computer Area	1	3	25	75			
Storage Closet	1	1	120	120			
Internal Circulation (17%)				70			
<i>Subtotal</i>				481	387	94	
<b>Frontier Fiesta Association / Homecoming Board Office</b>							
Homecoming Board Workstations	1	7	36	252			
Frontier Fiesta Association Workstations	1	4	36	144			
Open Work Table		1	200	200			
Storage Closet	1	1	80	80			
Internal Circulation (17%)				115			
<i>Subtotal</i>				791	990	-199	
<b>Student Government Association</b>							
Receptionist Workstations	1	1	80	80			
President	1	1	120	120			
Executive Offices	1	5	100	500			
Student Workstations	1	1	36	36			
Senate Commons Area		1	300	300			
Storage Closet	1	1	80	80			
Internal Circulation (17%)				190			
<i>Subtotal</i>				1,306	1,033	273	
<b>Student Video Network</b>							
Reception/Waiting	3	1	30	90			
Private Office	1	1	120	120			
Student Leader Workstations	1	1	64	64			
Student Workstations	1	3	36	108			
Production Studio		1	700	700			
Audio/Video Editing Room	3	1	150	150			
Control Room	3	1	250	250			
AV Equipment Storage and Check Out	1	1	100	100			
Supply/Storage/Copy Area	1	1	80	80			
Internal Circulation (17%)				283			
<i>Subtotal</i>				1,945	1,370	575	
<b>Other</b>							
Dance Marathon	1	1	170	170	168	2	
Forensics Office	1	1	1,500	1,500	1,519	-19	
				1,670			

PROPOSED PROGRAM SPACES					Existing Total NSF	Delta		Remarks
University Center								
# Ocps	Qty	Area NSF	Total NSF					
<b>University Center Administration</b>				<b>8,878</b>	<b>9,169</b>	<b>-291</b>	<b>-3%</b>	
<b>Central - Shared Support</b>								
	Reception/Waiting	8	1	30	240			
	Conference Room	10	1	200	200			
	Workroom / Supply / Storage / Copy Room		1	500	500			
	Kitchenette	1	1	80	80			
	Internal Circulation (17%)				173			
	<i>Subtotal</i>				1,193			
<b>UC Administrative Services &amp; Operations Office</b>								
	Director's Office	1	1	250	250			Includes Conference Table
	Associate Director's Office	1	1	150	150			
	Private Offices	1	3	120	360			
	Professional Workstations	1	2	80	160			
	Receptionist Workstations	1	1	80	80			
	Customer Relations Workstations	1	2	80	160			InfoDesk
	GA Workstations	1	2	64	128			
	Student Workstations	1	2	36	72			
	Internal Circulation (17%)				231			
	Remote File Storage Area	1	1	900	900			
	<i>Subtotal</i>				2,491	2,632	-141	
<b>UC Conference &amp; Reservation Services</b>								
	Assistant Director's Office	1	1	150	150			
	Private Offices	1	1	120	120			
	Reservationist Workstations	1	2	80	160			
	Set-Up Shared Office	4	1	140	140			
	AV Workstations	1	1	80	80			
	A/V Shop		1	300	300			
	Internal Circulation (17%)				162			
	<i>Subtotal</i>				1,112	1,433	-322	
<b>UC Technology Support Services</b>								
	Assistant Director's Office	1	1	150	150			
	Professional Workstations	1	1	80	80			
	Student Workstations	1	4	36	144			
	Server Room		1	150	150			
	Computer/Parts Storage		1	200	200			
	Open Work Table		1	200	200			
	Internal Circulation (17%)				157			
	Remote File Storage Area	1	1	450	450			
	<i>Subtotal</i>				1,531	1,534	-3	

	PROPOSED PROGRAM SPACES				Existing Total NSF	Delta		Remarks
	University Center							
	# Ocps	Qty	Area NSF	Total NSF				
<b>UC Business Office</b>								
Administrator's Office	1	1	150	150				
Assistant Admin	1	1	120	120				
Private Offices	1	2	120	240				
Professional Workstations	1	2	80	160				
Student Workstations	1	4	36	144				
Service Counter	2	1	64	128				
Transaction Queing Area	4	1	15	60				
Vault		1	55	55				
Internal Circulation (17%)				180				
Remote File Storage Area	1	1	700	700				
<i>Subtotal</i>				1,937	1,883	54		
<b>UC Marketing</b>								
Assistant Director's Office	1	1	175	175				
Activities Advisor's Office	1	1	150	150				
GA Workstations	1	2	64	128				
Student Workstations	1	2	36	72				
Internal Circulation (17%)				89				
<i>Subtotal</i>				614	164	450		
<b>Administration</b>				<b>6,589</b>	<b>4,599</b>	<b>1,990</b>	<b>43%</b>	
<b>Dean of Students Office</b>								
Reception/Waiting	6	1	30	180				
Dean's Office	1	1	250	250				Includes Conference Table
Associate DOS Office	1	1	150	150				
Private Offices	1	8	120	960				
Professional Workstations	1	5	80	400				
Receptionist Workstations	1	2	80	160				
Student Workstations	1	6	40	240				
Service Unit/Coffee		1	20	20				
Conference Room	8	1	200	200				
Supply/Storage/Copy Area	1	1	150	150				
Internal Circulation (17%)				461				
Remote Storage Area	1	1	400	400				
<i>Subtotal</i>				3,571	2,520	1,051		
<b>Campus Activities</b>								
Director's Office	1	1	175	175				
Assistant Director's Office	1	2	150	300				
Private Offices	1	13	120	1,560				
Activities Funding Board GA Workstations	1	1	64	64				
GA Workstations	1	2	64	128				
Student Workstations	1	3	36	108				
Storage Closet	1	1	80	80				
Internal Circulation (17%)				411				

	PROPOSED PROGRAM SPACES				Existing Total NSF	Delta	Remarks
	University Center						
	# Ocps	Qty	Area NSF	Total NSF			
<b>Veterans' Services Office</b>							
Reception/Waiting	3	1	30	90			
Program Manager's Office	1	1	150	150			
Private Office	1	1	120	120			
Professional Workstations	1	3	80	240			
GA Workstations	1	1	64	64			
Student Workstations	1	4	36	144			
Student Study Area	12	1	250	250			
Computer Area	12	1	400	400			
Supply/Storage/Copy Area	1	1	80	80			
Internal Circulation (17%)				261			
<i>Subtotal</i>				1,799	969	830	* Potential for Reduction
<b>Student Legal Services</b>							
Reception/Waiting	3	1	30	90			
Program Manager's Office	1	1	150	150			Includes Conference Table
Private Offices	1	1	120	120			Includes Conference Table
Professional Workstations	1	1	80	80			
Student Workstations	1	1	36	36			
Supply/Storage/Copy Area	1	1	80	80			
Internal Circulation (17%)				95			
<i>Subtotal</i>				651	309	342	
<b>Wellness Center</b>							
Private Offices	1	1	120	120			
Student Workstations	1	1	36	36			
Common Area	1	1	250	250			
Supply/Storage/Copy Area	1	1	80	80			
Internal Circulation (17%)				83			
<i>Subtotal</i>				569	225	344	
<b>Building Support</b>				<b>7,661</b>	<b>9,834</b>	<b>-2,173</b>	<b>-22%</b>
<b>Offices</b>							
Reception/Waiting	3	1	30	90			
Assistant Director's Office	1	1	150	150			
Private Offices	1	1	120	120			
Receptionist Workstations	1	1	80	80			
Building Services Library	1	1	200	200			
Custodial Lockers and Breakroom	1	1	1,100	1,100			
Internal Circulation (17%)				296			
<i>Subtotal</i>				2,036	3,389	-1,353	

PROPOSED PROGRAM SPACES					Existing Total NSF	Delta	Remarks
University Center							
# Ocps	Qty	Area NSF	Total NSF				
<b>Maintenance</b>							
	1	1,000	1,000				
	1	450	450				
	1	75	75				
	1	850	850				
<i>Subtotal</i>			2,375	3,715	-1,340		
<b>Housekeeping / Janitorial / Storage</b>							
	8	50	400				
	1	1000	1,000				
	1	500	500				
	1	350	350				
	1	1000	1,000				
<i>Subtotal</i>			3,250	2,730	520		
<b>Building Loading</b>			1,200	1,395	-195	-14%	
<b>Loading</b>							
	4	300	1,200				
<i>Total NSF</i>			215,604	171,329	44,275		
<i>net to gross ratio 0.45</i>				76,295	19,924		
<i>Total GSF</i>			311,823	247,624	64,199		



# SURVEY RESULTS

## Student Survey Frequencies - In Key

### No DBP or Bookstore / Food Svc. Results

Q1. What is your UH status? (SELECT ONE)

Count	Percent	
2615	.74.84%	Undergraduate
879	.25.16%	Graduate / Professional / Doctorate
3494 Respondents		

Q3. Do you live on campus or off campus? (SELECT ONE)

Count	Respondent %	Response %
431	.12.42%	.12.42% .On campus
3040	.87.63%	.87.58% .Off campus
3469 Respondents . . . .3471 Responses		

Q4. In which residence hall do you currently live?

Count	Percent	
25	.5.90%	Bates Hall
40	.9.43%	Bayou Oaks
35	.8.25%	Cambridge Oaks
52	.12.26%	Cougar Place
64	.15.09%	Cullen Oaks
3	.0.71%	Oberholtzer Hall
22	.5.19%	Law Hall
122	.28.77%	Moody Towers
17	.4.01%	Settegast Hall
44	.10.38%	Taub Hall
424 Respondents		

Q5. How far do you currently live from campus? (SELECT ONE)

Count	Percent	
55	.1.81%	.1/2 - 1 mile
105	.3.46%	1 - 2 miles
388	.12.78%	3 - 5 miles
535	.17.63%	6 - 10 miles
1952	.64.32%	more than 10 miles
3035 Respondents		

Q6. How much time per day do you currently spend on-campus while not in class?

Count	Percent	
490	.14.50%	1/2 hour or less
328	.9.70%	hour
374	.11.07%	1-2 hours
354	.10.47%	3-4 hours
320	.9.47%	5-6 hours
1514	.44.79%	more than 6 hours
3380 Respondents		

Q7. What are the best places to interact informally with other students?

Count	Respondent %	Response %
1262	.37.63%	.10.62% At a club or organization event
822	.24.51%	.6.92% .At an off-campus apartment / house
442	.13.18%	.3.72% .At an off-campus / community event
988	.29.46%	.8.31% .At an off-campus restaurant / club
1204	.35.90%	.10.13% .Campus Recreation and Wellness Center
1411	.42.07%	.11.87% .In an academic building
422	.12.58%	.3.55% .In an on-campus residence hall
1401	.41.77%	.11.79% .M.D. Anderson Memorial Library
1878	.55.99%	.15.80% .University Center
1690	.50.39%	.14.22% .University Center Satellite
139	.4.14%	.1.17% .Welcome Center & Parking Garage
228	.6.80%	.1.92% .Other (please specify)
3354 Respondents		

Q8. Where do you go to study? (SELECT A MAXIMUM OF THREE LOCATIONS)

Count	Respondent %	Response %
1322	.39.32%	.18.95% .A classroom / academic building
586	.17.43%	.8.40% .campus
133	.3.96%	.1.91% .In a residence hall study lounge
1972	.58.66%	.28.26% .M.D. Anderson Memorial Library
1964	.58.42%	.28.15% .My room or apartment
221	.6.57%	.3.17% .University Center
319	.9.49%	.4.57% .UC Satellite
460	.13.68%	.6.59% .Other (please specify)
3362 Respondents . . . .6977 Responses		

Q9. How satisfied are you with the following amenities and spaces on campus?

Count	Percent	
1074	.31.96%	.Very satisfied
1988	.59.17%	.Satisfied
252	.7.50%	.Unsatisfied
46	.1.37%	.Very unsatisfied
3360 Respondents		

Q10. How satisfied are you with the following amenities and spaces on campus?  
Bookstore selections (i.e., apparel, textbooks, merchandise, etc.)

Count	Percent	
693	.20.71%	.Very satisfied
1998	.59.70%	.Satisfied
541	.16.16%	.Unsatisfied
115	.3.44%	.Very unsatisfied
3347 Respondents		

**Survey Results**

Q11. How satisfied are you with the following amenities and spaces on campus?

Food service locations

<u>Count</u>	<u>Percent</u>	
693	.20.75%	. . . . .Very satisfied
1939	.58.07%	. . . . .Satisfied
572	.17.13%	. . . . .Unsatisfied
135	.4.04%	. . . . .Very unsatisfied
3339		Respondents

Q12. How satisfied are you with the following amenities and spaces on campus?  
Food service options selections (i.e., Subway, Chick - Fil- A, Wendy's, Taco Bell, etc.)

<u>Count</u>	<u>Percent</u>	
595	.17.84 %	. . . . .Very satisfied
1438	.43.12%	. . . . .Satisfied
921	.27.62%	. . . . .Unsatisfied
381	.11.42%	. . . . .Very unsatisfied
3335		Respondents

Q13. How satisfied are you with the following amenities and spaces on campus?  
Formal meeting spaces that can be reserved

<u>Count</u>	<u>Percent</u>	
456	.13.81 %	. . . . .Very satisfied
2244	.67.96%	. . . . .Satisfied
512	.15.51%	. . . . .Unsatisfied
90	.2.73%	. . . . .Very unsatisfied
3302		Respondents

Q14. How satisfied are you with the following amenities and spaces on campus?  
Games room (i.e., bowling alley, billiards, video games)

<u>Count</u>	<u>Percent</u>	
659	.19.95 %	. . . . .Very satisfied
2165	.65.55%	. . . . .Satisfied
395	.11.96%	. . . . .Unsatisfied
84	.2.54%	. . . . .Very unsatisfied
3303		Respondents

Q15. How satisfied are you with the following amenities and spaces on campus?  
Group study space for students

<u>Count</u>	<u>Percent</u>	
567	.17.00 %	. . . . .Very satisfied
1778	.53.31 %	. . . . .Satisfied
802	.24.05%	. . . . .Unsatisfied
188	.5.64%	. . . . .Very unsatisfied
3335		Respondents

Q16. How satisfied are you with the following amenities and spaces on campus?

Indoor seating

<u>Count</u>	<u>Percent</u>	
531	.15.90 %	. . . . .Very satisfied
1936	.57.96%	. . . . .Satisfied
708	.21.20%	. . . . .Unsatisfied
165	.4.94%	. . . . .Very unsatisfied
3340		Respondents

Q17. How satisfied are you with the following amenities and spaces on campus?  
Large multipurpose event room

<u>Count</u>	<u>Percent</u>	
612	.18.55%	
2374	.71.94%	
281	.8.52%	
33	.1.00 %	
3300		Respondents

Q18. How satisfied are you with the following amenities and spaces on campus?

Lounge space for quiet study and conversation

<u>Count</u>	<u>Percent</u>	
575	.17.29%	
1714	.51.55%	
851	.25.59%	
185	.5.56%	
3325		Respondents

Q19. How satisfied are you with the following amenities and spaces on campus?  
Lounge space for socializing and programming

<u>Count</u>	<u>Percent</u>	
571	.17.24%	. . . . .Very satisfied
2057	.62.11 %	. . . . .Satisfied
585	.17.66%	. . . . .Unsatisfied
99	.2.99%	. . . . .Very unsatisfied
3312		Respondents

Q20. How satisfied are you with the following amenities and spaces on campus?  
Outdoor seating

<u>Count</u>	<u>Percent</u>	
521	.15.63%	. . . . .Very satisfied
1730	.51.89%	. . . . .Satisfied
931	.27.92%	. . . . .Unsatisfied
152	.4.56%	. . . . .Very unsatisfied
3334		Respondents

**Survey Results**

Q21. How satisfied are you with the following amenities and spaces on campus?

Outdoor social and performance spaces	
<u>Count</u>	<u>Percent</u>
478	.14.49%
1961	.59.46%
737	.22.35%
122	.3.70%
3298 Respondents	

Q22. How satisfied are you with the following amenities and spaces on campus?

TV lounges	
<u>Count</u>	<u>Percent</u>
451	.13.65%
2010	.60.84%
733	.22.19%
110	.3.33%
3304 Respondents	

Q23. How satisfied are you with the following amenities and spaces on campus?

Retail space	
<u>Count</u>	<u>Percent</u>
359	.10.91%
2043	.62.08%
726	.22.06%
163	.4.95%
3291 Respondents	

Q24. How satisfied are you with the following amenities and spaces on campus?

Student organization location	
<u>Count</u>	<u>Percent</u>
412	.12.56%
2290	.69.80%
458	.13.96%
121	.3.69%
3281 Respondents	

Q25. How satisfied are you with the following amenities and spaces on campus?

Student organization space	
<u>Count</u>	<u>Percent</u>
403	.12.29%
2210	.67.42%
537	.16.38%
128	.3.90%
3278 Respondents	

Q26. How often do you typically visit the University Center? (SELECT ONE)

<u>Count</u>	<u>Percent</u>	
437	.0.44%	.per week
1276	.30.48%	.week
688	.16.43%	.Once per week
1626	.38.83%	.Occasionally
160	.3.82%	.Never
4187 Respondents		

Q27. At what time of the day do you typically visit the UC? (SELECT ALL THAT APPLY)

<u>Count</u>	<u>Respondent %</u>	<u>Response %</u>	
285	.7.20%	.3.99%	.7 am - 9 am
624	.15.75%	.8.73%	.9 am - 11 am
1982	.50.04%	.27.74%	.11 am - 1 pm
1776	.44.84%	.24.85%	.1 pm - 3 pm
1077	.27.19%	.15.07%	.3 pm - 5 pm
817	.20.63%	.11.43%	.5 pm - 7 pm
413	.10.43%	.5.78%	.7 pm - 9 pm
132	.3.33%	.1.85%	.9 pm - 12am
40	.1.01%	.0.56%	.12am - 2am
3961 Respondents .7146 Responses			

Q28. How long do you typically use the UC when you visit? (SELECT ONE)

<u>Count</u>	<u>Percent</u>	
209	.5.27%	.minutes
1771	.44.63%	.5 to 30 minutes
1124	.28.33%	.hour
463	.11.67%	.About 1 hour
290	.7.31%	.1 to 2 hours
111	.2.80%	.hours
3968 Respondents		

Q29. What are the main reasons you visit the UC? (SELECT A MAXIMUM OF THREE REASONS)

<u>Count</u>	<u>Respondent %</u>	<u>Response %</u>	
79	.1.99%	.1.01%	.Employment / I work there
3442	.86.74%	.44.10%	.To get something to eat
647	.16.31%	.8.29%	.To attend a meeting
666	.16.78%	.8.53%	.To attend an event
23	.0.58%	.0.29%	.To meet a professor
1077	.27.14%	.13.80%	.To meet friends
854	.21.52%	.10.94%	.To relax and hang out
342	.8.62%	.4.38%	.To study
675	.17.01%	.8.65%	.Other (please specify)
3968 Respondents			

**Survey Results**

Q30. Please indicate the reasons you do not visit the UC more often. (SELECT ALL THAT APPLY)

Count	Respondent %	Response %	Response
478	.13.61%	.4.64%	.Appearance
590	.16.80%	.5.72%	.Atmosphere of building
125	.3.56%	.1.21%	.Building is often empty
818	.23.29%	.7.93%	.Building is too crowded
62	.1.77%	.0.60%	.Building is unsafe
652	.18.56%	.6.32%	.Cost of services and activities are too expensive
637	.18.14%	.6.18%	.Friends do not visit the UC
617	.17.57%	.5.98%	.Hours of operation are too limited
1054	.30.01%	.10.22%	.Lack of comfortable places to relax
1288	.36.67%	.12.49%	.Lack of convenient parking
184	.5.24%	.1.78%	.Lack of convenient public transportation
314	.8.94%	.3.05%	.Lack of variety and quality of activities (e.g. programs, student activities)
720	.20.50%	.6.98%	.Lack of variety and quality of services (e.g., food service, bank, copy center)
1076	.30.64%	.10.44%	.Location is not convenient
411	.11.70%	.3.99%	.None of the University Center features / services appeal to me
826	.23.52%	.8.01%	.Not aware of programs and activities offered
49	.1.40%	.0.48%	.Restrictive rules
409	.11.65%	.3.97%	.Other (please specify)

3512 Respondents

Q31. How often do you typically visit the UC Satellite? (SELECT ONE)

Count	Percent	Response
271	.6.56%	.per week
1056	.25.56%	.week
464	.11.23%	.Once per week
1506	.36.46%	.Occasionally
834	.20.19%	.Never

4131 Respondents

Q32. At what time of the day do you typically visit the UC Satellite? (SELECT ALL THAT APPLY)

Count	Respondent %	Response %	Response
191	.5.88%	.3.72%	.7 am - 9 am
558	.17.19%	.10.88%	.9 am - 11 am
1942	.59.83%	.37.86%	.11 am - 1 pm
1472	.45.35%	.28.70%	.1 pm - 3 pm
706	.21.75%	.13.76%	.3 pm - 5 pm
260	.8.01%	.5.07%	.5 pm - 8 pm

5129 Responses . . . . .3246 Respondents

Q33. For how long do you typically visit the UC Sat

Count	Percent	Response
219	.6.72%	.Less than 5 minutes
1415	.43.40%	.5 to 30 minutes
977	.29.97%	.30 minutes to 1 hour
327	.10.03%	.1 hour
272	.8.34%	.1 to 2 hours
50	.1.53%	.More than 2 hours

3260 Respondents

Q34. What are the main reasons you visit the UC Satellite? (SELECT A MAXIMUM OF THREE REASONS)

Count	Respondent %	Response %	Response
26	.0.80%	.0.45%	.Employment / I work there
2999	.91.71%	.52.25%	.To get something to eat
130	.3.98%	.2.26%	.To attend a meeting
116	.3.55%	.2.02%	.To attend an event
37	.1.13%	.0.64%	.To meet a professor
1041	.31.83%	.18.14%	.To meet friends
853	.26.09%	.14.86%	.To relax and hang out
411	.12.57%	.7.16%	.To study
127	.3.88%	.2.21%	.Other (please specify)

3270 Respondents

Q35. Please indicate the reasons you do not visit the UC Satellite more often. (SELECT ALL THAT APPLY)

Count	Respondent %	Response %	Response
96	.2.71%	.1.23%	.Appearance
178	.5.02%	.2.27%	.Atmosphere of building
46	.1.30%	.0.59%	.Building is often empty
1053	.29.72%	.13.45%	.Building is too crowded
30	.0.85%	.0.38%	.Building is unsafe
605	.17.08%	.7.73%	.Cost of services and activities are too expensive
393	.11.09%	.5.02%	.Friends do not visit the UC Satellite
955	.26.95%	.12.20%	.Hours of operation are too limited
506	.14.28%	.6.46%	.Lack of comfortable places to relax
475	.13.41%	.6.07%	.Lack of convenient parking
119	.3.36%	.1.52%	.Lack of convenient public transportation
598	.16.88%	.7.64%	.Lack of variety and quality of services (e.g., food service, bank, post office)
217	.6.12%	.2.77%	.Lack of variety and quality of activities (e.g. programs, student activities)
1083	.30.57%	.13.84%	.Location is not convenient
278	.7.85%	.3.55%	.None of the UC Satellite features / services appeal to me

**Survey Results**

670 . . .18.91 % . . . . .8.56% . .Not aware of programs and activities offered  
 22 . . . .0.62% . . . . .0.28% . .Restrictive rules  
 503 . . .14.20% . . . . .6.43% . .Other (please specify)  
 3543 Respondents

Q137. What types of programs and services would you like to see in the University Center / UC Satellite? (SELECT ALL THAT APPLY)

Count	Respondent %	Response %	
1174	.33.00%	. . . . .4.10%	.Academic support offices (e.g., academic tutoring and writing center)
899	. .25.27%	. . . . .3.14%	.Administrative support offices (e.g., registrar, cashier's office, financial aid)
613	. .17.23%	. . . . .2.14%	.Barber shop
1760	. .49.47%	. . . . .6.14%	.Bookstore
1491	. .41.91 %	. . . . .5.20%	.Commuter student lounge (lockers, microwave, etc)
1689	. .47.47%	. . . . .5.89%	.Computer-equipped lounge areas
1407	. .39.54%	. . . . .4.91 %	.Email stations
1408	39.57%	4.91 %	Games / informal recreation space (e.g. bowling / billiards, table games, videogames, etc.)
1433	. .40.28%	. . . . .5.00%	.Informal lounge / social gathering areas
1093	. .30.72%	. . . . .3.81%	.Information center
1144	. .32.15%	. . . . .3.99%	.Meeting / event rooms
765	. .21.50%	. . . . .2.67%	.Multicultural centers
1291	. .36.28%	. . . . .4.50%	.Music store
521	. .14.64%	. . . . .1.82%	.Nail / tanning salon
1076	. .30.24%	. . . . .3.75%	.Newsstand
1517	. .42.64%	. . . . .5.29%	.Outdoor green space / informal gathering areas
1016	. .28.56%	. . . . .3.55%	.Outdoor performance venue
1811	. .50.90%	. . . . .6.32%	.Post office or mailing center
1815	. .51.01%	. . . . .6.33%	.Shaded patios and outdoor seating areas
855	. .24.03%	. . . . .2.98%	.Space for arts / crafts (pottery, wood-working, dark-room etc)
884	. .24.85%	. . . . .3.08%	.Student org. offices and resource center
1544	. .43.40%	. . . . .5.39%	.Ticket office (including Ticketmaster and University Events)
1244	. .34.96%	. . . . .4.34%	.Video / DVD store
208	. .5.85%	. . . . .0.73%	.Other programs and services (please specify)

3558 Respondents

Q138. Please select the three most important types of space to be included in the University Center / UC Satellite project. (SELECT THREE)

Count	Respondent %	Response %	
1300	. .36.33%	. . . . .12.89%	.Coffeehouse / entertainment venue
2346	. .65.57%	. . . . .23.25%	.Food court

763	. .21.32%	. . . . .7.56%	.Group study rooms for students
301	. .8.41 %	. . . . .2.98%	.Large multipurpose event room
1148	. .32.08%	. . . . .11.38%	.Lounge space for quiet study and conversation
621	. .17.36%	. . . . .6.16%	.Lounge space for socializing and programming (i.e., TV lounge)
389	. .10.87%	. . . . .3.86%	.Meeting rooms
1008	. .28.17%	. . . . .9.99%	.Movie theater / performance space
579	. .16.1 8%	. . . . .5.74%	.Outdoor social space / amphitheater
792	. .22.14%	. . . . .7.85%	.Recreation space (e.g., bowling, video and arcade games, billiards)
151	. .4.22%	. . . . .1.50%	.Practice space for student performance groups
691	. .19.31%	. . . . .6.85%	.Retail spaces

3578 Respondents

Q139. If a new University Center/ UC Satellite is built that better meet your needs, how often would you use it? (SELECT ONE)

Count	Percent	
1365	. .37.49 %	. . . . .5 or more times per week
1629	. .44.74%	. . . . .2-4 times per week
341	. .9.37%	. . . . .Once per week
262	. .7.20 %	. . . . .Occasionally (less than once per week)
44	. .1.21 %	. . . . .Never

3641 Respondents

Q140. If a new University Center/ UC Satellite is built that better meet your needs, how long would you use it? (SELECT ONE)

Count	Percent	
42	. .1.17%	. . . . .Less than 5 minutes
304	. .8.47%	. . . . .5 to 30 minutes
757	. .21.09%	. . . . .30 minutes to 1 hour
722	. .20.11 %	. . . . .About 1 hour
1040	. .28.97 %	. . . . .1 to 2 hours
725	. .20.19%	. . . . .More than 2 hours

3590 Respondents

Q141. How high a priority should UH place on expanding and / or improving the University Center / UC Satellite? (SELECT ONE)

Count	Percent	
699	. .19.20%	. . . . .Very high priority
1053	. .28.93%	. . . . .High priority
1434	. .39.40%	. . . . .Moderate priority
343	. .9.42 %	. . . . .Low priority
111	. .3.05 %	. . . . .Very low priority

3640 Respondents

**Survey Results**

Q142. Which one of the following statements comes closest to your reason for indicating that it is unimportant for UH to expand and / or improve the University Center / UC Satellite? (SELECT ONE)

Count	Percent	
170	.37.53%	.A University Center / UC Satellite expansion / renovation are necessary, but UH has more pressing priorities right now.
21	.4.64%	.If students want better facilities, they can explore off-campus opportunities.
191	.42.16%	.The current facilities are satisfactory to meet current and near-term needs.
71	.15.67%	.Other (please specify)

453 Respondents

Q143. If the University was to significantly expand and improve the UC and/or UC Satellite so that any expanded / improved facilities include many of the spaces you selected previously, how likely would you be to support a UC Fee increase (added to current fee) of \$75 to \$125 per semester?

Count	Percent	
330	.11.10%	.Very likely
854	.28.73%	.Likely
565	.19.01%	.Unlikely
863	.29.04%	.Very unlikely
360	.12.11%	.Unsure - need more information

2972 Respondents

Q144. How likely would you be to support an extra \$10 per semester increase in UC Fees to integrate sustainable design elements and attain LEED Certification for the improved and / or expanded University Center / UC Satellite?

Count	Percent	
944	.31.77%	.Very likely
991	.33.36%	.Likely
344	.11.58%	.Unlikely
463	.15.58%	.Very unlikely
229	.7.71%	.Unsure - need more information

2971 Respondents

Q145. What is your age? (SELECT ONE)

Count	Percent	
8	.0.27%	.Under 18
456	.15.29%	.18 - 19
1464	.49.08%	.20 - 24
576	.19.31%	.25 - 29
327	.10.96%	.30 - 39

101	.3.39%	.40 - 49
44	.1.48%	.50 - 59
7	.0.23%	.60 and over

2983 Respondents

Q146. What is your enrollment status? (SELECT ONE)

Count	Percent	
2414	.81.64%	.Full time
543	.18.36%	.Part time

2957 Respondents

Q147. What is your enrollment level? (SELECT ONE)

Count	Percent	
381	.12.81%	.Freshman
421	.14.16%	.Sophomore
695	.23.37%	.Junior
694	.23.34%	.Senior
722	.24.28%	.Graduate / Doctorate
61	.2.05%	.Other (please specify)

2974 Respondents

Q148. In which school or college are you enrolled in? (SELECT ONE)

Count	Percent	
62	.2.08%	.Architecture
540	.18.11%	.Business
289	.9.69%	.Education
300	.10.06%	.Engineering
69	.2.31%	.Hotel and Restaurant Management
100	.3.35%	.Law
611	.20.50%	.Liberal Arts and Social Sciences
389	.13.05%	.Natural Sciences and Mathematics
33	.1.11%	.Optometry
146	.4.90%	.Pharmacy
40	.1.34%	.Social Work
155	.5.20%	.Technology
86	.2.88%	.Undeclared
109	.3.66%	.University Studies
52	.1.74%	.Other (please specify)

2981 Respondents

Q149. What is your race / ethnic background? (SELECT ONE) (OPTIONAL)

Count	Percent	
284	.9.79%	.African American
775	.26.71%	.Asian / Pacific Islander
558	.19.23%	.Hispanic
80	.2.76%	.International

## Survey Results

11 . . . .0.38% . . . . .Native American  
 1136 . .39.15% . . . . .White / Other  
 58 . . . .2.00% . . . . .Unknown  
 2902 Respondents

Q150. What is your gender? (SELECT ONE)

Count	Percent	Response %
1396	.47.35%	. . . . .Male
1552	.52.65%	. . . . .Female

2948 Respondents

Q151. What is your family status? (SELECT ONE)

Count	Percent	Response %
2253	.75.91%	. . . . .Single without children
322	.10.85%	. . . . .Married / partnered without children
100	.3.37%	. . . . .Single with children
293	.9.87%	. . . . .Married / partnered with children

2968 Respondents

Q152. How do you typically travel to campus from where you live? (SELECT ALL THAT APPLY)

Count	Respondent %	Response %
34	.1.30%	. . . . .1.23% . .Bike
2453	.93.91%	. . . . .88.94% .Drive
177	.6.78%	. . . . .6.42% .Public transportation
52	.1.99%	. . . . .1.89% .Walk
42	.1.61%	. . . . .1.52% .Other (please specify)

2612 Respondents . . . .2758 Responses

Q153. Typically how long is your commute to campus during the academic year? (SELECT ONE)

Count	Percent	Response %
45	.1.72%	. . . . .5 minutes or less
205	.7.82%	. . . . .6 - 10 minutes
340	.12.97%	. . . . .11 - 15 minutes
341	.13.01%	. . . . .16 - 20 minutes
578	.22.04%	. . . . .21 - 30 minutes
1113	.42.45%	. . . . .more

2622 Respondents

Q154. How are your tuition and fees funded? (SELECT ALL THAT APPLY)

Count	Respondent %	Response %
752	.25.35%	. . . . .12.39% .Academic scholarship
16	.0.54%	. . . . .0.26% .Athletic scholarship
166	.5.60%	. . . . .2.74% .Employer program
1150	.38.77%	. . . . .18.96% .Family support

871	.29.37%	. . . . .14.36% .Grant
574	.19.35%	. . . . .9.46% .Personal savings
1149	.38.74%	. . . . .18.94% .Personal income
1288	.43.43%	. . . . .21.23% .Student loans
101	.3.41%	. . . . .1.66% .Other (please specify)

2966 Respondents

Q155. How are your living expenses funded? (SELECT ALL THAT APPLY)

Count	Respondent %	Response %
202	.6.85%	. . . . .4.33% .Academic scholarship
10	.0.34%	. . . . .0.21% .Athletic scholarship
67	.2.27%	. . . . .1.44% .Employer program
1399	.47.44%	. . . . .29.98% .Family support
220	.7.46%	. . . . .4.71% .Grant
535	.18.14%	. . . . .11.47% .Personal savings
1582	.53.65%	. . . . .33.90% .Personal income
516	.17.50%	. . . . .11.06% .Student loans
135	.4.58%	. . . . .2.89% .Other (please specify)

2949 Respondents

Q156. Please feel free to provide any additional comments or suggestions regarding this project:

1097 Respondents

Q157. If you would like to stay informed or further contribute to the Student Union Feasibility Study, please provide your email contact information.

662 Respondents

## Student Survey Comments

### Supportive

1. A lot of the amenities that make the UC attractive are already there, the problem with the UC is that the space/ program / building are not architecturally attractive. There is no connection to the outside. When I enter the UC, I feel like I'm entering a box. There no natural lighting inside the building, which is very unattractive and kills the ambiance of a great social gathering space. The locations of the amenities are also the problem, thy are all remote and hard to get to. I would like to walk in the UC and have everything in front of me, without having the hassle of going through countless stairs and feeling like I'm in a dungeon, but there is nothing the university can do about that because that's how the building is built. The inside feels very crowded and dark even though it may not be crowded or dark. I suggest remodeling the UC or tear it down and make a new one. Add more transparency to all sides of the building and

- incorporate the outside/ nature/ landscaping to the program of the building, that way it feels much more open and large when in reality it has the same square footage as before. Also don't fragment all the services like it is right now, try to incorporate them all in on easy to follow space, and add higher ceilings, which will also give a more spacious effect.
2. A new and improved university center would be invaluable to future Cougars. I'm sure sponsors would step up and help out with endowments and donations.
  3. A new building would be beneficial to the school as long as it was affordable for the college student and the construction didn't take a long time thus interrupting the flow of college life.
  4. A New UC would be great....but so would developing all this near the new Stadium District in the master plan!
  5. A new University Center or some sort of renovation sounds good.
  6. As long as we know where it's going, I don't mind the fees.
  7. Awesome!
  8. Better UC/Satellite facilities and events are needed to increase student involvement, school spirit, and university life
  9. Both the UC and Satellite UC are old and outdated. They need significant upgrading to attract and retain more students on campus. The UC should be a lot larger. Too bad a new one was not included along with the Wellness Center.
  10. Collect as much information as possible from students, staff and faculty, thanks.
  11. Currently I see UH as a major commuter school. I think that if there were more places like the UC with better parking, more students would stay on campus longer during the day.
  12. Definitely needs to be improved.
  13. Do something to improve the look of the UC. The building looks old and tired, as if it were ready to die and pass on to the after life.
  14. Expand what we have. It's nice to see improvements on existing points, plus I like the walk.
  15. Expanding the UC would be a great idea that would have benefits in the long run that attract incoming students in the Houston area to stay at home instead of going off to school.
  16. Expanding the University of Houston is a wonderful idea. Both the UC and satellite could use some remodeling. UH is a great school with many bright minds; however, I feel that our school is often overlooked in our status. I believe the first priority is to support our athletes even more and definitely elevate our school spirit. Second, safety is a major concern for me as well as many of the students who study late on campus; CAMPUS SECURITY is obviously an area to work on. Lastly, I believe money would be well spend by supporting student organizations with a more suitable study space/information/support center, particularly our engineering students would really appreciate having such a study area since we do spend most of our day and night at school studying; Believe me, freezing at night while working on a project or preparing for an exam is not the best feeling. lol. thank you.
  17. From what I have seen and heard about the immediate future of UH, I will be proud to say where I went to school. Some of the new construction is marvelous. The recreation center was a godsend and now with McAllister's that area is continuing to boom.
  18. Glad to see something is happening with the Master Plan, let's see some more building happening on campus too!
  19. Go ahead
  20. Good
  21. good job
  22. good luck
  23. good luck!
  24. good project
  25. good questions
  26. Good survey
  27. great addition to the campus of UH
  28. Great effort to improve the quality of student life on campus, I appreciate it!
  29. Great Ideas!!!
  30. Great job- UC is wonderful.
  31. great survey
  32. I am a theatre major, so of course, I am most excited to hear of possible performance spaces across campus. This would be an amazing addition for theatre students because it would mean less limitation to the spaces we have now and more opportunity to see other performances. I would support a fee increase if there was promise of additional performance venues.
  33. I am glad that I heard this news.
  34. I am glad to see that UH is looking into expanding the UC and its services. This is far past due. Perhaps updating this facility will help make this institution feel more like a college campus instead of a place where students take class and go home.
  35. I am happy to see that UH is considering making changes/updates to the UC/Satellite. I completed my undergrad at UH in 2001 and the campus has changed significantly since then. UH should be not only the premier university in the Houston area, but I would like to see us challenge UT for high-quality students. That said, UH should not lose sight of the fact that we cater to a demographic that I believe UT does not.
  36. I attended the University of Maryland and have seen the Stamp Student Union. It really is a great place, and I think that something of that nature would help UH as it becomes a more impressive university. Daniel Skates
  37. I believe that this project will keep more of the commuting students on campus.
  38. I believe this survey process will be successful and lead to the UC shine again!



39. I CAN'T WAIT TILL WILL BE OPEN... HOPEFULLY WHEN I WILL STILL BE IN SCHOOL.
40. I feel like our UC is a building out of the Cold War era. Squat, blocky design that looks somewhat like a bomb shelter. At looking at the services and the design provided to other universities I say it is past time to improve the face of the social interactive space the university provides for its students. A university is a center of education and socialization for students, both equally important; and both must be equally well funded.
41. I feel that this a very good idea.
42. I feel that this would be a great idea. I can't wait to see the improvements.
43. I first want to congratulate the University of Houston for really wanting to improve the facilities, I believe that these changes, starting with the surveys, and when they become reality, they will make the University of Houston a more attractive place for future prospect students. But personally I am tired of people seeing it as the school that you go to because is the one that's there not because "heyyyy I want to go to U of H, it's my dream school." Which is not a bad things it actually leaves a lot of room for improvement, creativity and innovation. Which is already starting, the future projects will make our school be seen with a total different eye. But as we all know, the change starts within not from outside. And actually having students involved in this process it makes us students feel part of the change and in the future say, hey I helped to make this happen. :) Thank you!
44. I fully support any improvements to this university. Glad to see the efforts are happening. Keep it up please!
45. I hope the projects will be pushed through
46. I hope the University Center gets a whole new design.
47. I hope they improve it; the UC sets the tone for the campus. Right now it says "we don't really care all that much, a passing grade is good enough".
48. I hope this project succeeds because I am tired of feeling as if my UH education is not as good as a UT education
49. I like it, and I really encourage expanding places like the UC and the satellite, because after all at the end of the day, we all need entertaining, socializing and comforting places like these.
50. I like it, but I think that other issues should be addressed instead of the renovation of some facilities.
51. I like the idea of renovating the UC or UC Satellite; I think it would generate a lot of business. The core business would come from distressed students looking for a lounge or a place to grab a quick bite. I would like to see the final results of the survey and any market research completed on the project. I think this is a great opportunity. If there are any retail pad sites available please let know, I might be interested. Thank you.
52. I like the survey and recommend using the suggestions listed. Just make sure to have a good run through before acting.
53. I love the University of Houston and I hope various improvement are made in both the UC and the Satellite. We need to make this school better in other to reach tier 1 status. GO COOGS!!!!
54. I love UH
55. I love UH
56. I love UH and would enjoy watching the evolution of the university. UH is a top notch school and to be a top notch school we must show the commitment of looking like one as well.
57. I really hope all of this will come together and possible. It will be a great addition to the University.
58. I really hope that these improvements that I and others suggest in this survey get done soon (within the next 5 years) because that would help EVERYONE on campus. It would ease life for those that live on campus, as well as keep everyone that commutes on campus longer. Go Coogs!
59. I think improvement of UH is very vital in restoring our campus's school spirit - I would like to see more students live on campus, and take a more active role in UH
60. I think it would be a good idea to improve UH's student center. Having visited over a dozen major campuses in my life (places like UW in Seattle, University of MI in Ann Arbor, MI, and Ole Miss in Oxford, MS), I would have to say that UH's facilities aren't nearly as appealing as some I have seen. I think that UH is a world-class academic institution, and it would be nice if its student union were up to par.
61. I think it would be a great idea to expand the UC and help to involve more students in the university experience.
62. I think it's a great idea to upgrade the UC.
63. I think it's great that you guys are doing this.
64. I think it's very good
65. I think it's very important for the university to remodel the UC and make it not only more functional, but also iconic.
66. I think it's very important to build venues that will allow the university to host more public events and inspire students to spend more time on campus socializing with other students, such as a performance venue.
67. I think that expanding the UC Satellite is a great idea. Right now we need more space, and more cell phone reception!
68. I think that if the UC is to be renovated the UC should appeal to the commuter students. I believe that the a student union is a place that students can gather to do homework and socialize before going home after a long day of classes.
69. I think that it is great that we are taking steps on making UH a more prominent school in our society and that it is very important that the students enjoy the campus they are attending.
70. I think that it is great that you are getting students input to decide what should be improved.
71. I think that modifications to these facilities are needed in order to make the campus look and feel more up to date. I also feel that the UC and UCS are not the only buildings that need to be renovated. Most or all of the buildings where classes are held should be remodeled in order for the campus to look more 2000s instead of mid 1900s.

72. I think that the UC/UC Satellite is HIGH priority. Let's get our gathering spaces up to par with other great colleges!
73. I think the UC and UC Satellite are great places on campus, and a few improvements suggested from this survey would make them even better, which would cause students to use them more.
74. I think the UC is outdated and needs a facelift.
75. I think the University is doing a great job keeping up with additions to the campus.
76. I think there is always room for improvement. However, I think the two are already great places for student to be able to meet.
77. I think this is a fantastic idea, although U of H is already an amazing campus there is room for expansion and improvement.
78. I think this is a good idea and a good way to judge how the student body feels about the campus.
79. I think UH has made some good improvements lately. I look forward to seeing more. I would recommend placing little snack bars more conveniently around campus with healthy options.
80. I will be happy with whatever the University decides to do. It has accommodated all my needs by far.
81. I would highly encourage this project; I feel there is a lot of room for improvement at the UC and the satellite, to make the on campus experience more enjoyable.
82. I would like to see the UC more appealing. It looks like it needs to be remodeled.
83. I would love to have more reasons to stay on campus longer.
84. I would love to see the UC expand and become a much better place to hang out, eat and study.
85. I would prefer a modern building for a UC than renovating the old one as it will put more constraints on the new design.
86. I would surely welcome your idea of improving the facilities in the UC and in the UC Satellite. I think if improvements are made and maybe a new building, can bring about a new atmosphere and new enthusiasm. We'd definitely love it. All the Best.
87. If the UC Satellite and the UC were more like the Campus Rec and Wellness Center...that would be pretty much amazing!
88. Improving the University Center should be a big priority - the current facilities are among the worst I have seen at a major university and are not in keeping with the positive image UH wants to project.
89. It is a great project. My brother went to U of H about 10 years ago and paid fees for the REC which I enjoy now. We are the future.
90. It is a nice idea to build up both of these buildings, adding nice services and amenities, but a complete drastic change is not needed. I'm pretty satisfied with the way it is, but adding onto them and making them better is a good idea.
91. It is a very good idea to re-new the UC building. It is very old and a new look will make UH look like a up to date campus.
92. it is going to make UH a heaven
93. It is nice to see UH striving to improve it through the thoughts of the students.
94. it looks to be a good project hope I see it in action soon
95. It sounds good.
96. . . . .It sounds interesting.
97. It will be a great idea but some people will complain in paying more for it
98. It's a great idea to build a new UC, and I look forward to this change.
99. . . . .its all fine
100. It's quite essential!
101. just do what you do
102. Make all the necessary changes mentioned in this survey as soon as possible.
103. Modernizing the student center is a great idea. Our student center has been below the curve for some time.
104. My overall opinion about this project is that their good reasons for it
105. please make this a very high priority
106. please upgrade the facilities.. the UC and the UC Satellite. I would like to see more options in other buildings .. like Einstein Bagels is in the Agnes Arnold area. Why not include other options?
107. sounds very interesting. when would this be finished? because it would not be cool if it was finished after I graduated, when I helped fund it :)
108. The UC is a great place and a great location on campus. It just needs a few changes to make it even better, a little bit of an update to make it feel new and fresh.
109. the project is a great idea...the UC and the UC Satellite offer most of the things listed, just not the same in both places...The UC satellite is more convenient to where my classes are, therefore I use it more. The hours of operation should also be expanded for early morning people...maybe having something open at 6am instead of 7am.
110. The UC should be something that all University students should be proud of. Right now, it is a shame how the "University Center" is missing letters, the paint is peeling and how "empty" it feels. The dining space is set up very awkwardly and the food can be prepared better and with more openness. The one good thing about the UC is the underground where the meeting rooms are. More emphasis on this area should be done as most people do not even go there. Computer labs would be an asset but the MD Anderson and the UScholars has enough. Overall, the UC needs more work to make it a highlight at our school.
111. The University Center is the most visible and used building on campus. Unfortunately it also is one of the most dated and inefficient buildings as well. I think that the University Center should be razed and completely redone. I'm not trying to be harsh, but after visits and attendance at other universities, U of H's University Center is sorely lacking. If I had to pick one area to focus on it would be the bookstore. It already seems undersized and cramped. At a minimum I would double the size of the

bookstore and take cues from other universities on how to modernize it. The bookstore should also be designed to service a large number of students during peak times (beginning/end of semesters) by having the ability to triple the amount of cashier stations. Furthermore, design the new University Center with many more casual seating areas besides those in the cafeteria. One thing that I particularly enjoyed during my time at Montana State University was the more formal lounge in their Strand Union building. This area I think is called the Leigh lounge, but I'm not sure. It was more formal than most of the social areas and had a warm and cozy feeling to it with nicely appointed decor, carpeting, oversized chairs, couches, and even a piano. The atmosphere that this room created was calming and quiet. Students could kick back and relax, perhaps even take a cat nap between classes. Beyond these reasons, it was also somewhat of a showpiece for the university, although I couldn't find any pics of the interior. Lastly, if UH does decide to start from ground up with this new facility, the building should appear more significant than it does now. Of particular importance, it should be designed with a timeless quality that could be expanded over time as needed. I recommend that you guys should see how Montana State University's Strand Union Building (SUB) looks and feels to begin to gather some ideas. Particularly their bookstore and their more formal lounge. Thanks.

112. The University of Houston is working its way up. Since it is a commuter school, one of the things that would get students to stay on campus would be to expand the Satellite and the UC. Students will have more reason to stay on campus, and this will allow them more opportunity to get involved, indirectly helping them gain a sense of pride for the school.
113. this is a great idea and improving the uc/sat is a great recruiting tool for incoming freshmen
114. this is a great idea, but hopefully it is like and how students want it.
115. This project is awesome and would like to see changes when necessary.
116. This university has great potential. A great educational background and a great sports logo to work their marketing department. The focus should be to inform people of the great opportunities that are here on campus with marketing sports apparel at retail stores off-campus and designing effective advertising to show the educational benefits of this University.
117. UC Satellite doesn't really need to be renovated, the University Center itself needs to be ESPECIALLY renovated
118. UH means a lot to me. I truly hope that a project like this can improve the overall atmosphere on campus. Good Luck
119. very interesting
120. very interesting! I am looking forward to see it.
121. Was an efficient survey. We should expand the university center so people feel it's more informal. Right now it is mainly used for the food. We should add more food choices for variety.
122. when uc will have been expanded, it will provide job opportunities. and I think it's important because many student are seeking employment on campus and that'd be great to work in a renovated building.

123. You are all doing a wonderful job
124. You are doing a good job with services so far
125. you guys are doing a good job on improving the look of the university

### Non-Supportive

126. uh as it is now already cater to the students and they succeed in allowing us students to use the resources for academics
127. uh has far more pressing things to worry about before expanding their already decadent UC and satellite facilities
128. UH main campus is already too far away from a quiet, academic environment. Stop wasting money to further mess it up.
129. Very satisfied with current UC and UC Satellite
130. very thing is good don't need to improve
131. We do not need more services that cost more. We need our University to be maintained and for smart fixes that provide more space for students to study.
132. There is nothing wrong with the UC...leave it alone!!! Ya'll need to fix the on-campus housing such as the Towers!!!! Stop building that stupid grad loft crap!!! Lower the parking garage fee and allow that pass to be used all over campus and not just the garage!!!
133. The University Center is adequate for our needs now, and I do not think many students will support a significant increase for UC services. I do not use the UC Satellite, so I do not know what it needs. New investments should be offset with lowered tuitions.
134. The school and neighborhood lack a single suitable bar or pub. Rice has two nice places on campus. There are a lot of people spending a lot of time on campus, and it would be great if there were a place to socialize in the evenings.
135. The U.C. is in great shape. I think all the food, activities, and the book store are just fine.
136. The UC and UC Satellite is satisfactory to students needs. Most students are worried about the increasing tuition each year rather than a better place to eat or hangout.
137. The UC is fine. other areas need improvement first. I can't believe this school is wasting their time on this! Then you want to talk about increasing tuition/fees?!?!?
138. Sounds like another gigantic money drain; UH is a commuter campus so more convenient close-in parking is where most money should be spent. Most students need to get from class to work or vice versa very quickly; the fees for parking have gone up but as the university expands all the close in lots became faculty parking and so we are paying more for less. The new fitness/recreation center is great but everyone I know never uses it since the parking is ridiculously inconvenient compared to a similar service off campus. UH needs to serve its primary customers (commuters) better.

139. Right now, it is not necessary for UH to work on improving UC center/satellite. If UH is willing to spend money, spend it on the science lab where there is always a shortage of chemicals and as a result, labs takes forever to be done. Renovate the old science building and the Fleming building. I believe that the UC satellite/center don't need any major attention for at least another 5 years to come.
140. Please do not expand the UC. Due to the current economic situation(gas price inflation, overall tuition increases), we would be hard-pressed to find the funds required to support an expansion of the new UC. Please do not expand/change/modify the UC, doing so would be a mistake as awful as the "WELCOME CENTER". The "WELCOME CENTER" is a tragedy of university fund allocation, serving no new purpose aside from housing an overpriced parking garage.
141. our university center and satellite are very nice, especially our satellite. our UC is nice when you walk in but I do not think we should use any funds (at the moment) to liven the place up. if you are planning to do this because you believe that by transforming the campus into a more beautiful environment will bring more students during enrollment or possibly transform our commute into a live-on campus than I believe necessary research must be conducted before UofH commits to spending any money. research that tries to find how high school (to-be) graduates or parents with future college student kids will feel sending their kids here to live on campus or to enroll rather than research on how current students will react.
142. if none of the facilities will be complete while I'm here then I don't want it. I'm not going to pay extra money so they can build for the four years I'm here and the year I graduate they open up a new uc.
143. I try to use the facilities for academic purposes, not socializing.
144. I think the project is a waste of money. There are tons of things that the money could be used for that will better the level of education. I would be more willing to up professors pay before this. If you want the best professors, you have to pay the best. Raising tuition and raising the standards for acceptance would also be a better option to me than building some complex to hangout and eat.
145. I think that presently the school is providing sufficient facilities to satisfy my needs. I think if your going to milk me for more money it should be to provide better ie. closer parking for students.
146. I think that the current UC is adequate enough for the average UH student. The only purpose the renovations would serve would be for on campus students. The average UH student commutes from all over the city of Houston, and its suburbs. I, for one, do not hang around campus any longer than I need to for my classes/library usage/study groups. I think that upgrading some of the existing classrooms, or adding more parking structure (corner of Cullen and wheeler would be a great spot) would be a better use of funds. I would gladly contribute to a parking or classroom renovation fund, but for recreation, I just don't feel that is necessary.
147. I really feel there are more important things UH should focus money on.
148. I really do not see a need to improve the UC at all. Maybe increase the hours, but it really is satisfactory. The university should SAVE OUR MONEY and increase our parking instead!
149. I think that the UC is fine. I do not see any need to totally revamp the whole thing. Rather we should focus on getting more student involvement in educational activities. Or to find ways to incorporate that into the UC.
150. I think that improvements to the UC or any other part of this campus is not needed right now. I certainly do not want to pay extra in fees for something that I am not likely to use. What needs to be worked on is providing more financial aid to those who truly need it but whose parent's income won't reflect that. My mother has two kids in college at once and she cannot pay for us so my sister and I have to take out loans every semester. I am climbing more and more into debt trying to pay for school while you all are trying to make additions to the university center that is already just fine, are you kidding me? The only improvements that needs to be made is the roads, they are terrible. There is an increase in tuition every year but the roads are still horrible, what is my money going to?
151. I think it is a waste of money for students.
152. I think a new UC would be nice, but it is not really necessary in my opinion. Yeah, the building is older, but old is nice sometimes. It carries a personality and familiarity with it. I am a grad student now, but I also attend UH as an undergrad, and it's nice to see familiar places still. When I returned to school, there were some new buildings I had to get reacquainted with, i.e. welcome center. I like the older buildings. They have memories, and they fulfill needs of students. The UC has food, it has games, it has the bookstore, it has areas to study. We don't need to raise fees to support the construction of a new building. The current one is just fine. However, adding a coffee shop would be cool.
153. I think that the university does not need to waste money on unnecessary issues, when they need to look into lowering the cost of living on campus and building more dorms.
154. I like the UC/Sat just the way they are. That is not to say that they cannot be improved, but I am very satisfied with them.
155. I feel like the centers we have are adequate at this time.
156. I feel like the centers we have are adequate at this time.
157. I don't believe the UC and satellite should be updated that much with all of these features but it could be remodeled.
158. I don't feel there is a need to rebuilt a UC
159. I believe that a renovation of the current UC or the construction of a new UC is completely unnecessary.
160. I am not in favor of any improvements on campus that will significantly raise university prices. Prices are already hard for some students to pay, their education should not be more difficult to fund because we have a game room on campus.

161. I am opposed to any improvements that would increase my tuition as a GRAD student. I already think it's unfair to bill me for computer lab, library, and health center use because I never use those services. I only am on campus for the duration of my classes. I already can't afford my out of pocket tuition.
162. Hard to support more construction with so much going on currently.
163. Don't need this project. WE NEED MORE PARKING INSTEAD
164. don't see the need of a new UC right now. I like the old place
165. As an engineering student, I don't see the need to build a new UC. Most students I know don't have time to lounge around or relax, but a change in food services would be nice. I think parking is more of an issue than places to eat since UH is a commuter school.
166. A new satellite or UC are not necessary for the UH campus. It will only bring more fees for students at UH.
167. As important as campus improvements is maintenance of existing campus facilities. Some buildings and areas of campus are clean, bright and well maintained, others are not. The university's highest priority should be to maximize the appearance of the existing infrastructure.

### Food & Retail

168. I'm currently a pharmacy student at UH but went to UT-Austin for undergrad and the difference b/t campus life here and UT are vastly different. The difference b/t UT and UH is the fact that UH is a commuter school and it's going to be very hard to build a campus life here at UH, but at the same time, it's not impossible; and thinking of ideas such as improving the UC Satellite and UC are a great start in accomplishing that. One of my main wishes for this school is that UH provide more late night eateries around campus. Things such as opening up dorm cafeterias to the public from 10-12 (at UT, we called that "late night," and it was very busy and successful). My schedule is literally from 9am-5pm, go home from 5-7pm, back on campus to study from 7-midnight. When I come back to campus, I obviously have to eat but my only options are Chili's (which I'm really getting tired of, and the service is declining on a daily basis), drive off campus to somewhere else and we all know the UH area is not the most safest of areas (i.e. Scott St.), or go home early and eat at my apartment which I hate doing since I can't study at home. Another thing, could we possibly get some breakfast eateries at UH? I know about Einstein's but that get's old, I really wish the Satellite would open up earlier and serve breakfast. every school I've been has a breakfast eatery, for some reason UH doesn't. I REALLY wish UH had a late night coffee stand or cafe, the Starbucks at the Satellite closes too early and the one in the business building closes at 8:30pm. As mentioned before, I study on campus to midnight and I need my coffee to stay up and around 9:30-10:30pm I can't go anywhere to get a GOOD cup of joe (let's be honest, the service of Starbucks at the Satellite is THE worst service I've had from a coffee place, they're rude, take a long time making drinks and they make my drink wrong ALL THE TIME and I don't have time to wait for them to make another one, I have to get to class). The Starbucks in the business building is really good, good people and good service but they're just a bit too far from my classes. Einstein's is ok, but they're service is not really that great, the workers all give you attitudes, which is something you don't want early in the morning when you're getting ready for class. An outdoor studying and/or eating area would be great as well b/c being cooped up in a building for 8 hours a day just makes you want to go outside and take a breath of fresh air (well, we are in Houston so that might not be such a good idea, hahaha). It's going to be heard for UH to establish a campus life but it's not impossible just be creative; don't think about the costs, think about the students first. Thanks.
169. I think the UC Satellite needs a vending machine if a student just wants to buy a soft drink and not wait in line.
170. University Center is nothing but a group of retail stores, so is university satellite. The retail shops do not offer healthy food choices to students. Never are there any quiet recreational times, the place is always crowded. 1.) I would like to be able to print from other places, not just the library and the central technology commons. 2.) I would like to have better choices for a healthy meal. Though Chick-fil-a, Wendy's, Sushi, and the deli at the satellite are great choices, but I could use more. 3.) I would like to see a television or large computer screen at certain strategic places which display the weather and most importantly the traffic status. I would like to know when I can leave school. 4.) also, I would like to participate more on campus, a good way to stay on top of what is going on would be to have LARGE billboards.
171. A dedicated Irish style pub would be an A+ in my books
172. A lot of what is offered on campus isn't too healthy a choice to eat. I really think if you want to improve student opinions of the campus food a better and healthier alternative would be a good place to start.
173. A mini grocery with basic essentials like bread, hen eggs etc will be good for times when my grocery gets over in middle of week and I don't want to go off-campus and spend work time on it. We already get milk get's over I can quickly buy this without having to go off campus.
174. A pub or bar would be the best thing to add. Something like Valhalla at Rice.
175. about library: it is like flee market. some young student make noisy conversation which is not related to group study in quiet study area. cell phone problem. I hope that cell blocker would be installed in library UC: I hate Wendy's burger (worse ever) store. they are not kind, and never issue receipt. I hope university can change another retail store such as Jack in the box, burger king or Macdonald...etc. I may think there is some lobby between school and the store.

176. Adding some better food/lunch facilities to the M.D Anderson Library building would be the most useful and it would be frequented by many students.
177. Aesthetic, comfortable and utilitarian student service spaces can only enhance the value of the university's experience. Healthier menu options on campus would be a welcome change.
178. All food services on campus, including McAlister's, Sonic, etc should allow/accept cougar cash as forms of payment without being forced into some contract with Aramark.
179. Although an expanded University Center would be nice, another food option or at least more meals in a machine at the law center are desperately needed for the evening students! The Subway shuts at 7:30 and for those of us who work full-time and have to fight traffic to make it to school by 6, that means we have 10 minutes between classes (7:20 - 7:30) to try to get a sandwich and what we encounter is the Subway ladies closing early or telling us that they stop getting paid at 7:30 so they're already cleaned up and have everything put away when we come in. More pre-made meals in the vending machines or a cart-based vendor with hot food on campus from 5-7:30 would be an extremely helpful addition for the large number of part-time students who cannot easily stop and park at University Center or get into the other graduate school buildings with food options.
180. As Asian student population is growing year on year enrolled for the graduate courses, I would advise you to kindly have a few more asian (particularly Indian) restaurants on campus
181. Being an Indian and a vegetarian, I find very less options in campus for dine. secondly every now and then the vending machines are out of stock
182. better food selection and Kim son needed to give you more food for the money you pay.
183. Can we have a small variety of kosher foods?
184. Change the policy on the Meal Plan. Make it so that students do not have to purchase a meal plan if they don't want to. The food sucks and kids are forced to pay \$1000 or more on something they don't want, and it is more expensive to have meal plan than to not have one. for example: if a student has the RFoC5, it is around \$7.25 a meal. If the student used them on breakfast or lunch, they would be paying more, because a breakfast is about \$5.25 and a lunch is about \$6.25.... Shouldn't it be cheaper?
185. change the whole staff because they are very rude
186. Cheap, but healthy food selection would be great to have on this campus. With such a great Wellness Center, it only makes sense that we have food choices that also reflect the promotion of good & healthy living. Also, it would help the campus if we have food venues open at later hours and on the weekends especially for those who study and live on campus. Even having a coffee shop where students can study and relax would be a great benefit and would just bring more life to this campus. Especially since so many students commute, it would make coming to school more enjoyable and make them want to stay longer.
187. Evaluate your food service employees. Every student I know agrees that the level of customer service we receive is unacceptably sub-par. They are rude and the quality of their work is poor. They also usually work in an unprofessional manner.
188. Fast food joints are not the answer, find a quality product at a competitive price, it doesn't need to be a starbucks but don't give me a product that leaves me wanting better.
189. Fire Aramark. The offer poor service and quality.
190. Focus on the law center. Subway is TERRIBLE, and it's all we have.
191. Food choices on campus must be convenient, diverse and healthy. I hate walking to the UC from S&R 1 to get food because the food there is awful. McAlister's Deli, the only slightly healthy choice is too far and I only eat there once in a while. The UC Satellite is more convenient now, but it's all fast food or just disgusting food. If Aramark is going to continue this level of food service, I will continue to eat off campus. I have eaten at Oberholtzer Hall as well and my biggest issue with the "Cafeteria Style" food there and at the UC and UC Satellite is that the food is worst than my high school cafeteria food! I often eat at Luby's off campus just to get freshly prepared entrees and fresh vegetables rather than fatty fast food or the disgusting frozen and canned food offered at UH. Mandola's Deli, Jason's Deli, Loma Linda's Mexican Restaurant, Skeeter's Grill and Boudreaux's Cajun Restaurant are all favorites of my classmates and colleagues on campus. We often eat away from UH (3 lunches per week at least) because of the lack of good fresh food.
192. Food in campus is too expensive comparing to the outside restaurants. we, students, feel like the University is ripping off us although we already pay the UC fee. Service in UC and Satellite needs to improve.
193. Food is very expensive in the food court. Example - Chili's at UH is the most expensive Chili's in Houston. And this is built for students!
194. have better food Having been one of the students who had to pay higher fees at Texas Tech for the SUB additions (ironically itself formerly called the "U.C."), I can tell you that the additional fees were worth it and the additions were (and presumably still are) frequented by the students -- free movies nights were always a blast. The UC at Tech is also in a high traffic area, though. Face facts -- most students, unless they are business students or RIHM students, probably only walk by the University Center at UH on the way to their cars. The Library only has one entrance (in and of itself very annoying) which puts me off of going to the UC, as I am fat, lazy and have no desire to walk that far out of my way for a lackluster experience. I personally have no need of the place except for two reasons: 1.) I desperately need some supply, thus I will grudgingly let B&N price gouge me for it --which is the reason I don't buy my books there, thank you; or 2.) I want to have a beer with lunch at the most dreary Chili's in the world...no music, no natural light, no atmosphere and the poorest menu possible. The worst thing is that the building itself is dreary and outdated as are most of the buildings at UH (excluding the School of

- Music). I would say the most apt word to describe it would be "soulless". Of course, after going to Texas Tech, I'd apply that term to all of the University of Houston. Aim for something with something with soul, something with character, but don't just give us a new coat of paint and a cookie cutter building with more space for generic retail garbage like Chili's or Starbucks. If I really, absolutely MUST have that stuff, then I'll get it when I leave the campus for the day. Set the example -- enhance the STUDENT experience, not the RETAIL PARTNER experience and build a UNIVERSITY Center, not a shopping mall. --M. Shawn Fox Rogers I welcome comments or responses at Fox.Rogers@gmail.com
195. How about a cafeteria that offers different food types throughout the week. Even though there may be several food chains in a place, after several years of eating the same food gets boring!!!!
196. How about not trying to kill us with food that is disgusting and cost too much. also the book store is way over priced...how can you expect people with a limited budget to stay in school when we can barely afford books?
197. I am considering going to UH for grad school so it would be nice to see these changes implemented. More vegetarian options would be more popular than I think schools realize. It would also be nice if the less expensive foods were healthier.
198. I am in favor of improving the UC and the UC Satellite. I use them all the time to get food and to use their game rooms to spend some time with friends. I would like to see the UC Satellite improved a little because it is too crowded as of now for me to be able to see it although it is very close to all of my classes. Instead I go to the UC even though it is farther away and I still get my food faster than if I had gone to the UC Satellite.
199. I am unlikely to pay for the additional fees because I am a senior and the expansion of the food courts will not benefit me while I am still here. The hours of operation for both food courts are poorly planned out. At the UC, only Wendy's is open for breakfast, lunch, and dinner. At the UC Sat., only Starbucks is open for breakfast, lunch, and dinner. And only Taco Bell, Pizza Hut, and that sandwich deli are open after 1 pm. Would you be satisfied if you only had those 4-5 options every day if you had a short break in between classes?
200. I do not shop at the University Bookstore because online shopping for the same exact books has made it much more affordable and they allow for returns and exchanges. I believe the bookstore is price gauging and taking advantage of students that a required to use it because of financial aid.
201. I don't believe the buildings need to be physically expanded but rather the existing buildings could be better utilized. The most important aspect of this to me would be to substitute expensive restaurants with more affordable ones and keeping short wait times to get food. None of the other stuff interests me and I wouldn't support subsidizing it with additional fees.
202. I don't know if it is so much about improving the UC is as it is offering higher-quality, low cost restaurants, like Barron's, that keep people on campus, and providing higher quality housing that doesn't force you to buy a food plan from a cafeteria that serves awful food that no one wants to eat.
203. I feel like the Bookstore is way too far from parking areas... most people park by Robertson or by the Fine Arts building and after trying to lug my heavy books from the UC to my car the first semester, I've been ordering off Amazon ever since. I also would hang out later on campus if I was more aware of events/services and if I felt SAFER
204. I feel that UH should adopt a better food service provider.
205. I feel there doesn't need to a complete revamping of the UC/Satellite areas; I just feel that there are some things what need to be updated. There isn't really a choice to eat for breakfast, also there needs to be more student interaction the game room and library is probably where I see the most student interaction.
206. I feel there should be more eating choices on campus. There should be some sort of trolley system on campus, since it is so big. it takes students about 15 minutes to get to their destination, of course that is depending where they are and where they need to be.
207. I hope the food is taste better, and the Library is quite.
208. I just wish the subway in the UC had the budget subway options that a real subway would.
209. I love that our student opinions are really taken into consideration when trying to improve/change the facilities. thank you for that. I also would LOVE to see a better, HEALTHIER food selection on campus! One of the major reasons why I don't eat on campus as often is because the only restaurants offered are fast food. And as a student who spends most of my time on campus studying, I want to eat something that will sustain me throughout the day and not cause me to worry about gaining weight! I find it funny that we have such an excellent fitness center and yet such poor food choices.
210. I love the clothing in the bookstore but I feel that it is far too expensive. I think most students would agree with me when I say that you would see a lot more people wearing UH merchandise if it were affordable. Also, if the choice of restaurants opened on the campus didn't jack up their prices, like Chili's, that would be great.
211. I often stay late and take dinner home to my spouse. The only options (if they are still open) at the Satellite are Taco Bell and Chinese food. I'd like to have more options.
212. I really feel like the food offered on campus is unacceptable. I am a music student and do not have time to go to the UC every day, so I eat at the Satellite. The only thing of quality there is Grille Works. I would eat at the sandwich place but I really do not like the ingredients they use to make their sandwiches. I feel that they are not up to the standards that they should be.
213. I really think a small grocery store with several healthy options would entice more people to live one campus

214. I suggest more health food selections such as places like McAlister's, Panera Bread, and Vietnamese food besides "fast food" choices like Wendy's and Chick-fil-a.
215. I think a bar/pub would be an excellent addition to the UC.
216. I think a buffet style food court would be a great addition to the University Center. If the price is fair, more students could appreciate this because it could be cost effective on our budgets and students definitely like all you can eat. Including myself. I would like to be informed of when these projects could be done because I am only going to be a student here for 1 more year. An email with possible completion dates would be great. SeanMike03@yahoo.com
217. I think a larger variety of foods and entertainment options would be well worth the increase in fees each semester. If this improvement will bring more students together, then why not! I also would love to see a wider variety of UH Logo apparel in the Bookstore. I LOVE clothing that has the school name on it and I buy it up because I am proud of my school so please look into adding a wider selection of items and maybe a little lower prices. Thanks!
218. I think hiring more friendly employees for the UC and satellite eateries should be a higher priority than building any new restaurants. The service is typically abysmal.
219. I think more low-fat, vegan, and vegetarian options should be added. There are very few options besides sandwiches that are healthy. I hate eating on campus because the quality of food is painful. The things the food offered here does to your body is not good.
220. I think more students would use the UC and Satellite if it better met their needs. I think with such a large percentage of students that commute, it would make more money if prices were slightly lower, it is so expensive for a student to simply eat lunch on campus. Most times they would rather go off campus to eat or bring their lunch which is such a hassle to do.
221. I think one thing that needs to be addressed are the hours for food availability. When I lived on campus I didn't have a car to take me to get something to eat. The only thing that I knew was open and close to me was Wendy's. All the other "eateries" were closed. Even this past semester when going to a late night event, the satellite was closest to where I was at and was going. The only thing that was open at 7 at night was the convenience store and starbucks. I felt annoyed that there were no places to eat dinner at 7 at night; I don't understand why we have these places to eat that close so early.
222. I think that a program with some of the colleges, specifically the Hilton, would be useful if the foodservice was to be improved. The University could develop Eric's, Barron's and the coffee shop that will soon be placed in the Hilton college instead of building a competing establishment.
223. I THINK THAT IT IS VERY IMPORTANT TO PROVIDE MORE RESTAURANTS AND PLACES TO EAT ON CAMPUS THAT ARE MORE SPREAD OUT TO BE MORE CONVENIENT. ALSO I THINK THAT IT WOULD BE VERY BENEFICIAL THAT THESE PLACES BE OPEN LATE.
224. I think that the UC could definitely use some improvement. A main concern to me is to be able to buy decent priced food that I know is health conscious and prepared in a clean environment. Often times the UC seems so unclean and dirty that I don't feel comfortable purchasing food there.
225. I think the best idea I read about in this survey is the idea of a mini-grocery type store on campus. That's the only thing that is really lacking.
226. I think the food choices on campus are a bit limited. I would enjoy more "ethnic" food establishments as well. taquerias, middle eastern, jewish deli, Vietnamese food, etc.
227. I think the UC shuttle service should drop people off and on to the other side of campus like the UC satellite area, or PGH. A place that serves organic foods and healthier foods would be nice. A personal locker to use the whole semester would be awesome!
228. I think, especially international students need a grocery store on campus.
229. I took this entire survey simply to say that I really wish there were some place that I could get a decent salad in the Satellite or UC Center. The salads available are horrible - iceberg lettuce sprinkled with a few pieces of carrots, etc.
230. I traveled from the Woodlands to the on-campus bookstore three times to get a book I needed for class (I take online classes). Every time I went, the book was sold out. I ended up having to drop the course because I was told that the book would be in, but it never was when I went. By that time, it would have been too late to get one online and it was also not available at other bookstores located in the Woodlands or near campus. I would like to see books available so I would not have to drop courses.
231. I typically only visit the UC center when I'm at school on tue/thurs b/w 1 pm and 3:30pm. I don't really like the food selections anywhere on campus. Too much fast food and nothing really substantial. I've really stopped eating there for that reason so I wait till I get back to North Houston to eat, usually somewhere like Chipotle, or Freebirds. Somewhere that I get a lot for the price and is not too fast foodish but not exactly a four star restaurant either. I want an Asian food in dining areas.
233. I want to have some more Asian Foods in UC Satellite, and UC. Because, in UH, many Asian students are enrolled, also many Americans like to try and eat Asian foods.
234. I wish we have better service in the food courts because the staff is rude and they do not have to be
235. I work full time & taking doctoral classes evenings & Saturdays. Commute is over an hour each way. Typically I want to get there, get my work done & get home to my family. Walking from Farish to the UC to get something to eat, then in opposite direction back to my car is just not appealing. Would LOVE to see more kiosk-type eating places throughout the campus rather than clustered at the UC. Typical break in a 3-hour class is 10 or 15 minutes. Can't get from Farish to UC & back in hat amount of time!



236. I would be more than happy to see a "new" university center. I think more food options should be available. The only thing that bothers me is the lines for food. 20 minute break and a 15 minute line don't really work out that well.
237. I would be satisfied just to have UC Satellite food court open later. Most of the food places close after lunch. There are many part-time evening students.
238. I would like to say that I think the University is laid out very well. The only problem I have is getting to the bookstore. I have to walk all the way across campus. I think we should think about putting a bookstore in the Satellite Lounge area. It would help everyone that has to park on that side of campus.
239. I would like to see a variety of different food chains. For example, why should we have three Subways on campus.
240. I would like to see cheaper and healthier options for dining as well as more family friendly facilities. We need a less expensive option for child care available on campus.
241. I would like to see food options closer to the Farrish Hall side of campus. There is nothing available in the evening as far as I know and see know reason to go to the UC when I never/rarely see their services advertised for evening students. Also I am leery of walking around campus at night since much of the space between the UC and FH is not utilized. I wonder how a kiosk or rolling cart would work closer to Cullen Blvd.
242. I would like to see more ethnic foods offered, such as, Ethiopian, Arabic, etc.
243. I would like to see more places that resemble restaurants in our food courts
244. I would like to see some improvements to the UC and the food choices (more healthy choices). But I don't think that 125 per semester in student fees for a commuter school like UH is good.
245. I would love more variety of food. The choices are very small and it is hard to eat healthy.
246. I would love to see more ethnic choices that are healthy. I do not eat as frequently as I would because the choices are typically unhealthy comfort food-even the veggies are soaked in butter. Something like Souper Salad would be great. Also, a print and copy center at PGH or UC Satellite would be great.
247. I would love to see that if we're going to keep RoCC Meal Plans mandatory, we should at least have more areas to dine with a little bit more variety. If not, I think the Meal Plans should be optional. Also, since I do live on campus, I'd love for more 24-hour study areas. That's MY main interest.
248. I would really appreciate more fresh, non-greasy food on campus. More vegetarian food would also be nice. There have been some gestures with the subs and the hummus; but the pre-packaged subs don't offer much variety, Subway's line is always very long, and your hummus is terrible. Maybe giving students a way to provide specific feedback on each pre-packaged item would be helpful. Also, as much as I appreciate the effort to improve on-campus amenities, fixing the terrible parking situation far is more important.
249. I would really like a Ticketmaster on campus. There should be non-dairy ice cream the Shasta ice cream place.
250. I would really like to see the UC Satellite provide a cheaper variety of food. Spending close to 6 dollars on one sandwich is ridiculous. I have even gone into the convenience store, buying three small items for lunch, totaling 12 dollars. That is far too much, and that is honestly the main reason I do not go there more often. I would always like to see much healthier choices for meals! FRESH Fruits and vegetables would be great!!! Is there a way to improve the lines at the satellite also?
251. I would support these developments if they included more healthy foods and more vegetarian options
252. I would very prefer if more of the on-campus restaurants accepted meal plans, since the food at RFOC (primarily at dinner and M-F breakfast) is sub par at best. The chicken wraps served at lunch and weekend breakfasts are the only meals I feel willing to pay the equivalent price of a meal plan (~\$6?) to eat. I don't know how feasible this is with chains like Chick-Fil-A or Starbucks, but a central food court that accepts meal plans and has a nice selection of restaurants would be appreciated.
253. If there were a place that served fresh, preferably organic, food I would definitely wait to eat there for lunch and/or dinner. Fast food and almost all of the restaurants on campus do not interest me at all. We also could use a jamba juice (or something that serves fresh fruit smoothies/wheat-grass shots/fresh carrot and orange juice). If there were fresh, healthy and aesthetically pleasing choices I would be more likely to arrange my schedule so that I could eat and study there instead of only staying when I have no other choice.
254. If we had Shipley's somewhere on campus, it would be really great. I think students would be so happy to have donuts or kolaches in the morning for breakfast. We need more places to be able to study, maybe more study lounges & computers with unlimited printers & copy machines. The bookstore is too expensive for me to buy some nice apparel to represent UH. The library needs to be 24 hours! Satellite has no service which makes students not want to go there. Shasta's should take cougar cash! The salon at the UC needs to be more cheaper. There should be event meeting rooms and rooms that we can rent for a couple of hours for dance practices and so on.
255. Improve the blighted area surrounding campus. Put more food service options near the Law Center. Build a new Law Building, preferably one that doesn't flood each time it rains.
256. In places like malls you don't have to pay to get in. I think you have to open up some retail space to help fund this expansion.
257. include businesses with fairtrade options

258. is it possible to ad a coffeeshouse @ the Optometry school or across the street @ the retail space available (by the Murphy's deli and sonic)? and a minimarket? the school has 100 students per year (4 year program) and 50 graduate students as well as patients that visit the clinics on a daily basis, so there is no reason not to allow us to have that luxury.. even just a coffee cart.
259. It concerns me that a large part of the student body is enrolled in Health & Human Performance studies and yet the healthiest food vendor we have on campus is Montague's Deli. I would love to see a vendor that offered a larger variety of fresh salads and healthier foods. Additionally, I have yet to find any vegetarian items that are served hot in the UC Satellite (unless you count chinese food - which I certainly don't). A convenience store that offers some healthier snack items like low/no sugar sweets and low-fat snacks would also be appreciated.
260. It is indeed very good to take opinions from students. I like the idea of a small grocery store very much. Its inconvenient for international students like us to go to the grocery store when we don't have a car. Public transport is bad and inconvenient. To go to the grocery is a weekly requirement which is inevitable.
261. It may be completely ridiculous but a tunnel system like the one down town the can have shops and food or just connect buildings would be really nice especially if it were just from PGH to the Library
262. IT NEEDS TO BE MORE MODERN AND PROVIDE MORE CHOICES FOR FOOD, THE ONES WE HAVE ARE FINE, BUT WE NEED TO HAVE MORE!!
263. it really is important for students, especially those without cars to have an accessible mini grocery store nearby. I hope the university can implement this.
264. It seems every time I have purchased food from the Satellite's food court I end up getting sick. I would like to see better oversight from the University regarding the sanitation and food quality (or lack there of) at the satellite.
265. it would be awesome to have a better and affordable food places
266. It would be great if a Starbucks or coffee shop was located in the same area as McAlister's and Sonic!
267. It would be great to have some select art supplies available for purchase.
268. It would be nice if all the vending machines accepted Credit Cards like MasterCard, Visa or Discover.
269. it would be nice to have more restaurants and study rooms in the Satellite Center
270. lower the price of food
271. Maybe put in greater variety of fast foods in the satellite, take out that grill works and that subs place, and throw in a Jason's deli, and take out that TV lounge and expand it and put in two more fast food places in its place, and throw a couple of LCD screens around the satellite where the seating areas are.
272. McAlister's is the best place on campus, but due to its popularity is starting to become rather crowded with long lines. I still wait because its better than everything else on campus. Some of the others would be alright, but they are run by Aramark. Chili's and Subway both have quality and consistency issues due to the staff being ran by Aramark.
273. McAllister's and sonic should take cougar cash!!
274. more breakfast choices, especially hot breakfast choices, needed at UC Satellite
275. More convenient hours of operation for shops
276. More quality and variety of ethnic and vegetarian food.
277. more selection of foods as well as a much more variety of HEALTHIER foods. more outdoor seating under shade
278. more variety students like to have more choices than just your regular fast food chains maybe even food stands it would make it easier, to just have them as you walk to class.
279. more vegetarian/vegan options, more comfortable lounges for studying, green space always great, newsstand
280. Most of all, I think we need more variety in food that can be bought at the UC. We need Whataburger.
281. My biggest concern is the limited operating hours at the UC Satellite food court.
282. My classes are in the evening and on the weekends. There seems to be little interest in providing services to students that attend classes at these times. I feel lucky if I can simply find a cup of coffee before a 7 p.m. class during the week.
283. My main concern is healthier food options in the UC. 95% of the options are fast food. And when I say healthy I don't mean these little coffee places or carts that offer little tasteless salads and sandwiches.
284. Need a larger variety of food choices in the UC Satellite, and healthier.
285. need for more vegetarian options. especially Indian varieties
286. Need more food choices- the eateries in the uc satellite close way to early. What about all the people who are still on campus after 230? It's a pain in the butt. I love OB, but its so far away. It would be great if there was another restaurant like that on the other side of campus. UC does not have enough sitting areas- no place to study, or lounge.
287. Need retail shops along a no-traffic street. Want to buy more than just UH merchandise. Maybe Texas souvenirs
288. Need to make more space and get more help for the taco bell people. Also customer service needs to be upgraded esp. at pizza hut. Also increase business hours til after 3 and 5 on finals week.
289. Needs cheaper food, longer hours, more protection, more convenient, no smoking.
290. NEW EXPANDED FOOD OPTIONS FAST!!!! MUST BE TOP PRIORITY!! AT REASONABLE PRICES, AND GOOD QUALITY!!!

291. One of the main improvements needed is to change the people that work there. They are rude and look unclean to touch the food. That is disgusting.
292. Overall I think that the University Center and the UC Satellite are nice social locations. Food service and expenses make the stay not enjoyable. Not to mention the limited food options and too crowded. I would like better food/restaurant/store hours. Every time I want to go and eat they are always closed. Sometimes the staff decide to close early. Its frustrating especially when you have been studying all day and you need nourishment. The Library is phenomenal but the PGH is a really old and they only have one place to eat for breakfast. The lines there are always long and I am always late to my classes because of it. Thanks, Leo
293. Overall, the UC is decent. I think the best ideas presented here and at other times I've heard about from others (and myself) are a movie theater and a grocery market. A movie theater on campus would be INCREDIBLE. And a grocery market would be really helpful, as the nearest grocery market thats any decent is not within walking distance to campus. It's really a pain to have to drive miles away to have access to a decent grocery market.
294. Personally, I think that what the UC and UC Satellite needs to improve on is making food affordable and allowing students to get their food fast. Also, Wendy's and Taco Bell contribute to the poor eating habits of students. I feel that if we improved the food selection and offered healthier food that tastes good, more people are likely to spend time in the UC as well as feel that at least they are paying for some good food instead of "junk food that they know is bad for them but they don't have any choice". Also, both areas need to improve their use of open space and access to technology services such as computers. I feel that if the area's offered more services such as a better barber shop or a post office that is ACTUALLY open at 9am and a UC that ACTUALLY sells UH clothing at a cheaper price, the students will be happier with their experience at UH and appreciate the fact that the university actually cares about the experience it gives its students.
295. Please add some healthy food in the food court at the UC. There are too many of junk/fast food places but not enough of diverse/healthy food.
296. Please go and observe employees working at the food center, specially those at Subway. You see how slow and inefficient they are. They spend too much time talking to each other and not attending their clients. You need to repeat multiple times the orders so that they can get it right.
297. Please have more restaurants that take Discover Cards. Very few eating places take Discover.
298. Please hire and train food service employees to be more efficient to improve sales and service during the lunch rush. More often than not, the tables at the UC satellite are unclean from 11:30 - 1 pm.
299. Please improve the condition of our eating places. The people that work here and have homes to go to have it so easy. For students that live on campus with no car our only recourse is to eat three times a day every day at the poor facilities offered by the campus. There are roaches in the cafeteria that crawl on the tables. And the meal plan is mandatory for underclassmen... You seriously have to improve the quality of the eating places or try eating there yourself for every single meal every single day.
300. Please include some only vegetarian food option, I mean some place
301. Please please put in a new art supply store for the fine arts school. minimal supplies would be necessary but they certainly ARE NECESSARY!!!
302. Please provide vegetarian food
303. please, please, please make sure we have cell phone reception throughout the facilities. Also, meeting rooms for student organizations are exceptionally hard to reserve. And it would be really nice if we didn't have to go to the library every time we needed to get some studying done. So study/lounge areas in the UC would be very useful and efficient.
304. Provide a greater variety of restaurants
305. Provide more option for Lunch and Breakfast. Also if possible, try to provide different international restaurant like Indian, chinese etc as many of students are from India and China and they prefer to eat such food.
306. put more blowdryer, microwave, hv underground walkway, add some local food service so more competition
307. Really really need healthier foods open late! Wendy's is not helping anyone.
308. Regarding the variety of food, it would be nice to have a Mexican food restaurant on/ near campus and more places that cater to people with food allergies and/or offer "prepared to order" meals. Eating on campus is HARD for me because of the lack of gluten-free options.
309. Restaurants at the UC Satellite should stay open after lunch hours and not just have certain ones open.
310. Should increase more vegetarian stuff in Food areas in UC or Satellite, such that one don't have to go to other places for eating.
311. Since I live on campus, I think that since living on campus requires that we sign up for a meal plan, the meal plan should go towards places like the UC and the UC Satellite. Because we're pretty much forced to eat at the Towers or the OB, and I have experienced food poisoning multiple times at the OB, so I quit going there. And the food at the Towers is disgusting. The times I can eat, there are only pizza and hamburgers available and nothing else! And both taste like butter. My friend has had problems because she is a vegetarian and the only food option for her is just salads. I'm sure she can't just live off of salad. Imagine eating the same thing every day of every year for four years! It's horrible! I would just like if there were more options, better tasting food, to not get sick afterwards and if the meal plan covered more than just cougar cash and the cafeterias. Maybe all the meal plans are different amounts of cougar cash and the cafeterias took cougar cash as well as all the other food places on campus...well, except Sonic and Shasta's!! I see Sonic all the time and it looks sooooo good but I can't eat there because they don't take cougar cash! What's weird, is they're both located on campus. Shouldn't they take cougar cash too? Anyways, I hope the change comes soon because I keep paying for a meal plan I don't use.

312. Since I visit the UC in between classes to grab lunch, I dislike waiting in long lines at Subway. I rarely eat at the Wendy's because I don't want fast food, and also no Chick-fil-A because I'm a vegetarian.
313. Since most of my classes are in the Science buildings, I use Satellite more often than UC. I would really enjoy it much more if the Food Court would open earlier- may be 9 with some breakfast menu. The salad bar would be a great thing to have. Besides food, a copying machine and a stamp machine with the mailbox would be a great addition to the Satellite, in my opinion.
314. since there are a lot of Muslim students in the UH, it would be beneficial if there is some "halal" food serving restaurant to meet their needs.
315. So is UC going to be tearing down and rebuilt during summer or something? The sofa and couch inside UC and Satellite is old. I want to be able to buy salad and organic food. The choice for food is very limited in my opinion; there are too many fast food restaurants. I'd like to see the food court provide more healthy food for me. Every time I go for lunch I ran out of options so I bought in 3C convenient store. I hope by expanding the UC or improve it will attract more people to go. And I'm likely to support the building of new UC and Satellite.
316. Start with the UC first. Bring Retail, more variety of food
317. The biggest problem with the on campus dining services is Aramark. I would be happy to pay a little more for good food if I knew my money was not going to support them. Mandatory meal plans for students living on campus needs to be abolished.
318. The food is of such low quality on campus. UH really needs to address the employee and food handling here. It is very below standard, as the article in The Daily Cougar have specified. It makes me very disappointed and I WILL NOT eat on campus again until the problem is addressed properly and fixed.
319. The food is unhealthy and there are not enough choices for vegetarians. There are more options for food at the A.D. Religion Center and Baptist Student Ministry than stores, and the food there is FREE!
320. The food offered on campus is too expensive, although the cost is in line with the food at off campus restaurants.
321. The main improvement I would like to see is a place where I can get a reasonably healthful meal later in the day. As of now, after 2:30 my choices become greasy Vietnamese or a long walk to get a greasy burger. The Subway by the way, is a joke. It's painfully slow, and every time I have gone there they are out of something, and there is some type of employee related fiasco. Last time I was there I had to listen to the girl who should have been making my sandwich yell at another woman on the line about how that she refused to serve the "M-F@#Ser" who just got in line, because she didn't like the way he took the sandwich from her the last time.
322. The main thing I would like to see is that the hours of operation should last longer at these places.
323. The primary suggestion I would give as a resident for the last 2 years on campus, is the improvement of the cafeteria services such as at the Oberholtzer Hall and Moody towers. I know that many on-campus residents quickly grow tired and even come to hate the food and service offered there and run, not walk, away from them if possible. I also believe that more commuters would be inclined to eat at them if the "all you care to eat" service was offered at either a more affordable price or a much much higher quality of service.
324. The question regarding where your meals were purchased/consumed would only allow me to select the option for prepared and eaten at home for one meal, when three of the meals listed could apply to that answer.
325. The selection at the UC is not that bad but I recommend a TEX-MEX restaurant (similar to Taco Cabana) that offers more personalized Mexican food than say Taco Bell. Also a study only area is needed. Many students go to socialize and it disrupts those trying to study. An outdoor patio would also be great for those who want to socialize. Some basic tables and chairs should be available for use.
326. the UC is a place where people usually somewhere students come to grab food and eat with their friends. Or simply to grab a bite at Wendy's since they have the dollar menu and don't want to pay 5 bucks per meal at every other place. Then comes the arcade, its a nice place to hang out that's away from all the study. Then the book store is important... the rest is just nice to have imo since I never use the bank, go upstairs, and rarely go to the underground section. what else can there be done other than make it look nice? Well.. there are long lines all the time at wends and other places. IT gets so jam packed there sometimes
327. The UC Sat. should sell things like scan trons and blue books. Also the workers should be more polite. Many of them talk on cell phones at work and never say please or thank you. Also, a computer lab for leisure would be good so that study labs are not filled with people who want to hang out and check e-mail. Quiet study areas are hard to come by.
328. The UC should definitely keep a location that serves alcohol; the Chili's Too seems very successful with their beer/wine/margaritas only bar.
329. The UC/Satellite has quite a few food chains but the quality of food and the service (especially for disabled) is not good enough. Some suggestions: 1 If you open new food court, include more food chains rather than having same chains around. 2.Extend operation hours ,especially during Fridays, unlike the satellite which closes too soon. 4.Food courts should have a more accessible/ readable menus for visually impaired rather than just one hanging in the back.
330. There are many vegetarians on campus (example: international students of Indian origin). Currently, we have very few options for eating some simple healthy Indian vegetarian meals. The non-Indian vegetarian meals provided in UC, like veggie pasta and subway sandwiches are prepared such that the meat often gets mixed with the vegetarian order. I suspect that many of us would start using food facilities on campus if we can get

- clean, simple and healthy vegetarian choices (some of them preferably Indian - as many of us from India attend U of H).
331. There is very few restaurant/store open in weekend. It's very difficult for students to study on campus in weekend.
332. There needs to be a more focus on providing better food options. Right now there are only a few places that offer healthy food while most on campus locations offer unhealthy food. I don't have a problem with unhealthy food, I just think that it should be an exception, not the rule. Instead of having a bunch of restaurants that only offer fried, greasy food, there should be more restaurants that only offer fresh, healthy, food. The purpose should be to offer good food for those who eat good food while encouraging
333. those who do not eat well to eat better.
334. There really needs to be some additional food areas closer to the law building. For the law students, there is huge time crunch and no real close food places.
335. things should be cheaper for students.... this is the first school that I have been to that prices of retail chains have the same prices as off campus.... there should be some type of discount for students and there is not like there is at other campuses.
336. thinking outside of a typical college campus facilities that typically cater to university demographics would do well. examples: Wal-mart, movie theaters, shopping mall with popular department stores and night clubs.
337. To be honest, I don't think we need another uc satellite right now. Our campus hasn't begun to expand significantly for us to require one. We just need more food selections.
338. too long. didn't get relevant until the end. lucky I caught on to how you guys r trying to get my permission to increase my tuition. please calm that down.
339. UC and Satellite: The main reason I use the facilities is for eating, and I don't think that their is a variety of things to eat on campus.
340. UH needs better food. The Current UC could use a renovation, but overall the facility itself is adequate. However, the food sold there is of poor quality, with poor service and pricing. A Chipotle would go a long way to improving this (Chipotle is ideal for a college because of the extremely quick service inherent in the way it is prepared, and the excellent quality)
341. variety doesn't simply mean more of same. variety has to offer some decent food that isn't fried and includes fish and chicken
342. Vegetarian options are important. Although I like Chili's (though not much vegetarian), the service is too slow to use on a regular basis. Overall, there are too few choices are offered dinner time.
343. Vegetarian options seriously need to be considered when selecting further food vendors on campus. Right now vegetarians and vegans are not granted the same amount of options that their omnivorous friends are allowed, and it is a missed market for the university. Perhaps more ethnic options should be considered: more asian, Indian, Mediterranean foods accommo-
- date both areas of eating habits. Right now the campus is heavily inundated with places that sell burgers, fries, and pizza. Only two of these items are vegetarian friendly, one vegan, and none of them are healthy.
344. We need another Starbucks at the Law Center and at the UC.
345. We need more fast food locations to choose from. Consider pricing when you choose what restaurants to put in place. It was my understanding that it is hard to get restaurants to agree to UH programs such as cougar cash. In my opinion these restaurants, once on campus, seem to be very crowded and make plenty of revenue. Because of the I believe that UH should require that these places use cougar cash etc. and even offer a discount to UH students.
346. We need more variety as far as food goes. More sit down dining options would be wonderful. Items such as Mexican or a place like Outback would be nice.
347. We should be guaranteed that the money set aside for this project will be used for this project. C-Store hours should be improved in all locations, Hours of service in the food courts as well.
348. While attempts at improving the food choices have been many, there are still relatively few places to get a quality, nutritious meal. Fresh salads, sandwiches, grilled chicken, etc., are great choices and easily prepared. I have to travel off-campus to these. Why are they no outside vendors on campus? The service personnel at many of the quick order places is poor at best and bordering on "rude" most of the time. It does not take 7 people to make a Subway sandwich, however, most of the time 7 UH food workers can't get it done. Anyone ever bothered to consult with the logistics and Operations Management Dept. at the Business school to figure out why 4 Starbucks clerks can't wait on 10 customers in a reasonable amount of time? Maybe the University should consider a little outside competition to improve the service and students might actually want to dine-in at on-campus eateries. Study areas: There are 35K students on this campus and relatively few "quiet" places to go and study. The library is loud and offers few choices for study. It reminds me more of Student Union, than a library. It's poor lay out is confusing. It is the last place I think of for study. Bauer boasts one of the best business schools around, but has an over-crowded Starbucks lounge for its premier students. The furniture choices (bet those were expensive!!!) are uncomfortable and inadequate for study. Someone decided to go all designer industry and lost the focus of the area. Can someone spend less money on plaques for the walls and little more on some seating in the common areas, so we have a place to sit while waiting for classes to begin? Try applying a little basic common sense when making decisions about what students need...they need a decent desk, a sturdy comfortable chair, access to a computer and printing facilities, places to relax with friends and food.
349. Why are campus bookstore book prices so high? Isn't a college education supported by the University of Houston? How can you support education with books in the range of \$2-300 each?

- 350. why not serving food that respects diversity and ethnicity ( halal, kosher...). The Vegetarian alternative is very poor in term of choices.
- 351. Work on the satellite campus areas. Build bookstores, and restaurants, meeting places at the sugarland campus
- 352. Would appreciate if more asian food stuffs are available in UC
- 353. Would like to see healthier food options on campus and lots more parking.
- 354. You don't have to add a new UC. Better food will do. There is no selection of healthy foods at both the Satellite and UC. Better food and lower prices. Please work to make this a more environment friendly campus aka "green."

### Suggestions

- 355. Establish public transportation between the Houston Med Center & the U of H campus. Also, establish a way to better evaluate professors in the classroom. 1. One of the questions in the survey makes no sense. E.g. I brownbag for more than just mornings, and I eat at Wendy's more than just lunch, but I can only choose one venue per allotted time slot. 2. I don't mind the increase in fees to improve the UC/Satellite, but please make optional fees for things I do not use, such as the rec center. 3. I actually prefer the satellite over the UC, but it's a 10 minute walk from Melcher Hall. 4. The UC has a lot it can improve on just through a change in policy and a change on how they market the UC. E.g. the lounge in the UC is great for both social and quiet study. The issue is when you have a conflict between groups that are there for social events and groups that are there for quiet study. 5. I NEVER knew that we had a buffet option on campus at the dormitories. And if I did know, I would have assumed it was only open to dorm students. 6. Don't underestimate parking as an issue to students participating more on campus. It is probably THE BIGGEST complaint around, after the price of books that is. It's not just location, but price of parking, and also how assessable parking is. 7. Add in a question that incorporates parking and run a correlation report on it and see the connection. I think it is great that you are trying to improve UH Student participation on campus. I hope all this helps.
- 356. A cleaner looking environment would probably entice more people
- 357. A little more variety in the UH Satellite would be nice. A music/bookstore would be a plus!
- 358. A major concern of mine is the lack of visibility of the Campus Activities Office. Most students do not know where it is or that it exists. The UC Underground is a very poor location for campus activities.
- 359. A major consideration for this project should be the sustainability of the products used. Solar panels, energy efficient appliances and renewable materials should figure prominently into the proposal in order to secure student support.
- 360. A new UC would be cool and all, but shouldn't the university improve its teaching facilities first? There are some real crappy rooms and labs on campus that need money to be fixed. Some departments don't even have computers with the software they need on them. I think a new UC would be nice, but I also think its not the most important thing.
- 361. add art to the building would be nice and lots of seating
- 362. All the right services are already available. More work needs to be done with attracting students and increasing interaction.
- 363. Although I like the idea of improving the UC (Satellite), I do not want the University to lose the feel that it currently has. The atmosphere on the campus is unique and inviting; it should not change even to "improve" the school.
- 364. Although it is off-topic, I would gratefully appreciate a cougar 1 card machine in the architecture building.
- 365. Any way to improve cell phone reception in the UC Satellite should be a priority. Obviously the fact of it being underground is problematic, but I spend a lot less time there than I would otherwise due to having no reception.
- 366. Architecture. It needs stunning architecture to put the University on the map.
- 367. As a former dorm resident, please remember the folks in the dorms.
- 368. Asking questions is good but don't ask too much next time
- 369. Because I am a law student, and a part-time one, I spend almost all of my time in the Law Center while I am on campus. Thus, expansion of University Center facilities will have little impact on my use of them. However, I would really appreciate some expansion/improvement of the Law Center facilities, particularly in terms of student activities (we are in a sub-basement that floods every time it rains - it's ridiculous) and food available there. Vending machines and an inferior-quality Subway that has limited hours is not conducive to my staying on campus, even when I need to. I commute from work and have little time during which to eat dinner between work and classes, and would greatly appreciate a place I could find consistently good food at decent prices on campus. But I don't have time to trek over to the University Center, and what's in our area doesn't meet those criteria. I'm admittedly biased, but as I also pay student fees (for services which I rarely use because they're inconvenient for one reason or another), I would appreciate some effort given to improving our Law Center facilities, if only to boost us further in the rankings (we've gone up 15 spots in the last 2 years, and facilities is a big thing holding us back).
- 370. Because I work full time and attend evening classes, I note that there are only a few food options available after last classes. Also, lighting could be improved; there are areas that do not "feel" safe. I have heard young students complain about housing situations on campus that seem very unsafe and, if investigated, might prove worthy of improvement. Young females students are vulnerable and should not fear for their safety.
- 371. Better access for handicapped students would be appreciated. In addition, more seating and food selections would make each visit more pleasurable.
- 372. Bring Soul Calibur back to the game room

373. Build a movie theatre on campus.
374. Cleaning up the UC is a good plan. There is also a bad smell in the lower "Cougar Den"
375. Commuter students do not have anywhere to hang their hats on campus, thus they are not necessarily interested in its long-term, or even short-term, improvement because it hardly affects them. If students were given the opportunity to keep a personal office somewhere on campus that was near food that was 100 percent their's, like faculty, in exchange for an extra fee on their bill, then they might feel more invested in the University and would physically be on campus more often to take advantage of on-campus services.
376. easy access complaint form, that you can print out and submit
377. expansion or improvements of UC or satellites should be all over campus, not just one area. This will benefit more students.
378. good, but remove the old ugly monument inside UC(dinosaur type one),and add some attractive creation.!
379. I believe that there are numerous improvements that need to be made to the campus. However, the direction of the improvements (as they appear from this survey) seem to be aimed at a social environment improvement versus an academic environment improvement. I believe that there are many buildings on campus that should be improved (or just basic maintenance) before the University begins any new projects. Since I am a junior (fixing to be a senior), I am thinking of how the improvements now on campus (and tuition cost) will affect my son (and my pocket book) in 15 years - what will be most beneficial to his academic career (a pub or a study area - a social area to drink or an area to improve his grades!!!!)
380. I believe that this project would have a major impact on the amount of students who use the facilities. Our University needs to stand out and show the world that we have the best students, professors and facilities and provide an excellent environment to learn and grow. I also think that some attention should be brought to the appearance of the C.T. Bauer College of Business. It looks old and run down. For a college with an established reputation for producing excellent business professionals the business school's outside appearance should be cleaned up and presentable. C.E.Os and powerful business executives visit the college on a daily basis and we need to show them a great first impression.
381. I believe the money would be better spent finding better faculty, as well as building improved classrooms and more computer labs to more diverse areas of the campus
382. I believe that more information about the expansion should be given out.
383. I don't think that making the UC nor the UC Sat better is that important. I think that the university should concentrate their funding on the classroom environment and or campus safety. Classrooms are too crowded and there aren't enough for enrollment. It is also extremely dangerous to walk around campus and only once saw security around for the 4 semesters that I've been here.
384. I don't think there should be another UC but a redesign upgrade of the current one. The satellite exterior needs a makeover also.
385. I enjoy using the facilities on campus. I don't use the Satellite as much because it is located on the opposite end of campus from the business college. I would like to suggest that Shasta, Sonic, McAlister's, and any other eatery that is located in the garage start to take Cougar Cash. I would definitely eat there more if they did. Thank you for giving me a voice in the concerns of my University.
386. I feel that more should be done to enhance the UC rather than the UC Satellite.
387. I have to walk to the welcome center and that is a long way many times a week and a bus should be provided from Cullen to the welcome center.
388. I just feel like there should be another one built in the corner of the Quadrangle to equalize the walking distance for everyone... Not a longer distance for some and shorter for others
389. I just think there needs to be a book store in the UC Sat..
390. I realize that not everyone is aware of all of the services that the UC provides. I would suggest posting a map with facilities within the UC and the Satellite to help improve student awareness of what is offered there. It would also be nice to let people know what rooms they can reserve/ask for either study groups or organization meetings.
391. I suggest more housing for students to live on campus and transition UH from a commuter school to a more typical college atmosphere. Also, the immediate area surrounding UH needs to be renovated as a Park to make UH have that "surrounded by green foliage atmosphere". Go Coogs!
392. I think all the facilities are fine. Maybe just update the University Center downstairs a bit. It's beginning to look a little worn down and ghetto. I wouldn't hangout there.
393. I think it is important for the University to worry more about obtaining excellent professors and advisors than trying to build more ways to entertain students. We are not at college to be entertained...we are there to learn and graduate.
394. I think more people will be pleased if UH not only improves on variety of food choice and activities; but also outdoor and indoor aesthetics. I'm very unsatisfied with aesthetics and atmosphere around campus... especially with so many wards surrounding the campus.
395. I think more then anything else. in garrison gymnasium kinesiology and nutrition major and health major student need quit and big study room where they have excess to different kind of major related magazine and where they can study its so inconvenient for student who have all the classes there but they have to go to library to study... other wise this project I great I think it will represent out university better
396. I think that a UC expansion should wait until the other building projects on campus are completed and fully funded, especially the SEC building.
397. I think that it is time for some much needed changes to the UC. I think it would be great if the university was able to fund new construction that

- will help to update the look of the building. We should consider trying to include a movie theater in the new development! My brother attends SFA and they have one there and he says that students from all over campus enjoy going to their UC to hang out between classes and even after because there is so much going on with \$1.00 movies etc. I think more students would enjoy the UC and all that it has to offer if it was a newer and more modern facility!
398. I think that while we are looking at improving things like what students like to do, I think that we should also work on security at the university. I would stay later at the university if I knew that I would be protected and not robbed as I'm walking out to my car.
399. I think the bookstore should have more computer stuff.
400. I think the concept of having a "family friendly" area where students with children and families can bring them for inexpensive entertainment is definitely an idea to consider. For example, maybe 2 Saturdays a month offer family friendly bowling or movies (current) for a reduced price, or dining where kids eat free at some of the great restaurants you already have. By allowing for a more family friendly atmosphere-with activities- during the weekends, commuter students will bring more revenue to the campus!
401. I think the food services can be widely improved to cater healthier foods at moderate prices. I would also like to see more support for campus activities like the Student Video Network by providing a better, improved studio space and proper funding.
402. I think the pharmacy school building should have more areas to study.
403. I think the UC and the Satellite serve the needs well in their current conditions. I think science buildings in particular need more attention cause that's where we're actually learning stuff. all that recreational stuff is secondary and more money should be invested in improving our classrooms and academic buildings. engineering and psychology (heyne) especially would benefit from such renovations.
404. I think the UC needs more work than the Satellite. The atmosphere of the UC seems to turn away people.
405. I think there are higher priorities than a new student union, e.g. a new pharmacy building in the Medical Center.
406. I usually use TV lounge, but their couches are really dirty. I can't sit on. I think it should get cleaned every week.
407. I was supposed to go to Texas State University, and one thing that they had there was 'Boko's Lounge' or something along the lines of that and it's where tired students can bring pillows, blankets, or check out pillows and blankets and take a nap. UH should do this. I see students taking naps EVERYWHERE on campus that just looks so uncomfortable.
408. I would add an additional Starbucks and Smoothie King to the UC. I would also extend the hours on both UC and Satellite as well as add more computer stations to these locations. I would also put additional food stores that will provide healthy and reasonable prices for students. Aside from the planned improvement of both UC and the Satellite, I would also recommend improving campus housing such as Cullen Oaks and the one across from it as well as improving the roads and parking lots.
409. I would like to see more books at the UC bookstore that could be just for personal reading, maybe to extend the variety selection to choose from.
410. I would like to see some of the buildings/classrooms updated before updates to the UC were preformed.
411. I would suggest that the Farish hall needs a lot of renovations. The rest-rooms are filthy and at many times I would avoid going to them, thus making it very inconvenient.
412. I, personally, have not heard about this proposal save for an email, so if there is considerable interest in pursuing this, I would strongly advise more public attention via signs, hand outs, fliers, etc.
413. If I had to only choose one improvement for the UC it would be a Post Office. More outdoor shaded areas would be preferable. More grass and greenery. Not so much concrete.
414. improve campus security/safety
415. IMPROVE Rfoc. INSTITUTE IT IN THE UC AND UC SATELLITE
416. in the older buildings we need new desks. they are designed for smaller people, and they are just old and worn down. People need to be comfortable when they are trying to learn.
417. Increased cellular phone reception in the UC satellite would be great.
418. Instead of spending money on the UC, I think UH should develop more living space for students, like studio apartments at better rates, or give students more scholarships..
419. It is important to improve our school image by upgrading the UC but safety should be the school's top concern right now. There are still parking lots that are poorly lit (which may be why we are seeing an increase in crimes on-campus) and also road condition is bad. There are pot holes and big cracks in several streets around the school. Students would have less money to spend at the UC if they have to fix their cars. There needs to be more officers patrolling parking lots. The emergency phones need to work and it needs to be more frequently checked to make sure they are working. More parking is needed where they are located closer to libraries and computer lab for students who have to stay late and study. It is good to improve school image but what good is upgrading a building where no students can come because of lack of safety, inconvenient parking options, and high costs for services/food??? Students' money would be better spent in giving students a more secure and convenient place to study. We are supposed to go here for an education. The money should also be used to obtain better trained professors. Thanks.
420. It would be convenient if the new center was built near the Quads area.
421. It would be great to have room where we could go and do painting, craft, woodshop, poetry, etc.
422. It would be interesting to have the students living on-campus involved to the greatest extent possible in the management of the proposed facilities as this would lead to a "social" effect on the other students.



423. It would be nice if the university create an annual cultural fair where all the international students could participate. Besides, the university could organize some competitions about the International culture, music, and policy.
424. It would be very convenient if the University could add more electricity outlets in the M D Anderson Library as in the weeks when the library is not opened early the number of outlets is very limited.
425. Maybe move the bookstore underground and the campus activities to the 1 st floor. People will go to the bookstore where ever it is but most people never visit the many great organizations on campus. Maybe add more rooms or remodel the blue and brown wing of the library, it just feels uncomfortable there.
426. more post office mail drop boxes on campus
427. More seating in the UC satellite.
428. More variety please.
429. Need a wider selection of books. No more online material
430. Need More bowling lanes and a climate control tunnel from the UC to the satellite, and a movie theater
431. need more space.
432. New furniture in the TV room in the US Satellite
433. performance hall with possibility of a runway for runway shows.
434. Perhaps the University could develop some type of program for helping commuting students find ways to connect with other students and arrange car pools or study groups that meet their needs.
435. PLEASE Build a new engineering student center and find place for all the engineering organizations.
436. Please build another UC Center possibly right in front of the Business building, between the library, and have a whole new selection of food services, with more recreation spaces. for bowling, pool, and miniature golf!
437. please give students more space to show their interests.
438. Please try to make university safer by making a boundary wall or something. Please enhance university infra so that students can move around using a bike.
439. Rather than improving the FOOD PLACES on campus. For example why don't we create an UNION just like on the one at University of Texas at Austin. it has a ballroom, study space, movie theater and so much more. although all that We need to first improve our ranking of the school! Its very important we do that so then we can get a big student body and improve the schools social life!
440. Satellite interior needs to be brightened
441. Should be investing in more classrooms for CLASS instead of food.
442. The artistic design of the building needs to be very interesting and modern.
443. The campus is large enough such that it can be a ten or fifteen minute walk to get to a student center--there should be something around Farish or the dorms.
444. The financial aid office needs to be large enough to accommodate more people at peak times of year and be in a more convenient central location. Same with the other offices that get over crowded. There should also be a more central publicized assistance center for general academic council.
445. The law school is in bad shape and in dire need of a new building. This should take priority over a new UC.
446. The majority of the students I know are commuters at this school. I guess an area that is comfortable and homey feeling would be good for students who have long commutes and are at school the majority of the day. Such as an area with places to nap in between classes and such if possible. More microwaves would also be good since there is often a line or the microwaves do not work for those who choose to save money and bring lunches from home.
447. The purpose of a UC is to serve as a gathering and student services access point on campus. Though focused on the UC the library also exists for a similar though broadened academic purpose. The real deal is, although we still reflect a large percentage of off campus student using on campus services, the percentages of number and variety of needs, type of services and hours on campus for services are changing. Your recognition that the UH campus is deferring to past usage based on formerly drawn student movement patterns needs to be addressed and executed is commendable and appreciated. 1. In that regard, access from the UC to M.D. Anderson Library is an illogical design flaw. The question is, "Why is there only one access point for the library? And why does it deny weather covered or any access from the east side of the library building? It would save a lot of often rain or heat paced steps and, who knows?, make sense for easier and more appropriate planning for ingress and egress from one major (high use) campus building access point to another. Please at the least, provide a throughway via the east side door (the one currently providing access only into the basement computer section of the library) an additional means to get to the first or main floor interior of the library. This is a DUH question. Were you only thinking of access from E.Cullen when you completed the recent great, and it was great, construction project at M.D. Anderson? 2. Have you guys been to the UT@Austin Student Union or the McLane Center on Baylor's campus? You might take a look at the services and planning methodologies used in those locations. 3. Parking is an issue on every major campus, and some secondary campuses. However the connection between use patterns and the reality of what we are told by officers and other parking staff or officials varies, especially between the street officers and the Parking Office. Confusing and differing information, enforcement and regulation problems exist. 4. Better shaded lighting reflectors are an issue of light pollution in the parking lots and stadium facilities. 5. M.D. Anderson Library - a) Group meeting rooms are consistently being occupied by individuals denying the groups needing a place to meet the space designed for "Group Use" b) It

- would help if there were reservation or info points on the 2nd/ 3rd floors of the library to keep the spaces more accessible to groups and assist with simple tech questions or location of resources. c) individuals should have WiFi enabled learning carrels as do most of the group study rooms (they probably do in some instances). 6. The perennial question is, "The price of oncalus purchased books, etc. B&N is a good source but there should be an alternative university element that allows for reasonable purchase costs access for its own students. I know this is probably an ideas stemming from Socialist philosophies (Oh those Commie rat pinko wierdos) of service to students being of importance, But go ahead think out of the box of total market demand-supply patterns free enterprise for just a moment. On the other free enterprise is a function of entrepreneurial opportunity and niche demand identification as much as it is the opportunity to rape and pillage what's left of student budgets. Isn't at least one of the purposes of a university to provide academic facilitation of learning and to contribute to the enhancement of community economic enterprise?
448. The school needs to cater to commuter needs. If the facilities are trying to increase use throughout the entire day, the amount of students living on campus should also be considered. Many students do not want to live on campus due to the surroundings of the university and the low quality of the current student housing.
449. The UC and Satellite need to be places that can also help with the increase of enrollment. If the university can offer fun locations for students to interact in, undergrads will be influenced to join in on that fun at that university.
450. The UC and the Satellite are great facilities and I enjoy them greatly. The only additional improvement I would like to see is to have some improvement in the signal strength for cell phone usage in both facilities. I would spend more time in each if I knew I wouldn't miss a call while there.
451. The UC and the Satellite can be improved but improving student recreation around campus needs to have the highest priority.
452. the UC just needs a face lift
453. The UC Satellite needs to be designed to allow students to get service on their cell phones. The UC needs to be better patrolled for violators of the smoking ban because people are continuing to smoke. I am allergic to cigarette smoke. It's very unhealthy for those who choose not to kill themselves by smoking because we still have to walk by and inhale secondhand smoke. This rule needs to be better enforced if you want people like me to go to the UC. I haven't been there in a month because of smokers.
454. the UC should have good wi-fi connectivity. which is not good at UC Satellite
455. The University Center should be a place where students love coming to, because they enjoy it, and it feels like a happy place with a free atmosphere, soft soothing lighting, maybe even very light music. Please Take care to focus on the atmosphere of the place, as a good atmosphere is very essential for a place like the UC to become popular.
456. The University has a habit of making decisions that affect students without regard for student concerns or input. So if a new UC facility is being planned, I suspect the University will proceed with another aesthetically uninspired design with the perfunctory student fee increases, be they \$5 or \$500. The point is the following; regardless of the amount in fee increases, we will have little choice but to pay, so please, please, please consider the design, location, and functions of the new facility thoroughly and stop contributing to this wretched patch-work of poorly thought-out buildings (SEC & SERC) that make up our campus.
457. The University of Houston administration needs to consider this very carefully, especially if the University is moving to provide more on-campus housing opportunities.
458. The University should have amenities that are helpful to the aims of the University. If it is to be a multicultural school that strives for excellence then games and fanfare must be put aside to offer students with information and personal development. Areas of study, Free newspapers to read, tv lounges with international news, and other such additions will greatly aid the students in the long run than a concert or extra game room.
459. The UOH campus has been a part of my life for the past eight years and during that time very little changes were made to the UC and UC Satellite. I feel right now would be the right time to push for a much needed update given current improvements in technology.
460. There are bigger issues than improving the social climate at U of H. For example, the professional staff is not reflective to the campus...Also, events are not publicized, the student body rarely is aware of what is going on...
461. There currently is 24 hour computer service and a sufficient number of computers in MD Anderson (a few more wouldn't hurt- especially if enrollment is growing). As far as recreation goes, we need more than one ping pong table at the REC center.
462. There needs to be better reception for cell phones in the library and for all the buildings
463. there needs to be one calendar, easily seen on campus of all school events
464. There should be a customer relations manager on duty during the day as well as night. Instead of only night.
465. There should be more tables placed outdoors around campus.
466. there should be some more job opportunities on campus to support international students international students find it very difficult to survive without funding. at least instate funding should be provided by the university.
467. Though it does not influence my use of the building, the outward appearance of the UC is likely to deter less informed students and visitors on campus to take advantage of its services.
468. Try not to sacrifice nature for technological advances or new building designs

- 469. Try to appeal to the staff as well, and people with children
- 470. UH is a great school. Need more whiteboards in Agnes Hall, instead of chalkboards.
- 471. Update exterior facilities to attract more people inside. New paint and more lively colors would help outside.
- 472. we need more school awareness of famous/important UH alumni. We need visible monuments expressing their contributions to society. The general consensus amongst a lot of people I know is that they go to UH because no one else excepted them, which also applies to me. but I would like to think that once people do come here that they discover or change their feelings for the university. I think its a little sad to see people walk around campus wearing another's schools logo on their person.
- 473. While I can understand wanting to make the UC better so that more students will frequent it and hang out there, I don't think it will compare to any of the universities you gave as examples until UH stops being a commuter school. For this to happen there needs to be at least some more undergraduate housing created to make the environment more representative of a typical university. Only then will you start to see the student participation that the other universities enjoy.
- 474. whoever manages this project needs to stay with the project after it's complete. for example, oversee food operations and quality control. there is no gain in expanding if the new food facilities do not provide quality service. I believe the current company in charge (Aramak) has gone too long without any one being supervising its' operations on campus.
- 475. why don't we work on academics and the quality of our teachers instead. I'd pay more for a better education! Fix the Biology and Psychology buildings. They are very dirty and have inadequate facilities. Out of my whole college career only 3 of my psychology teachers were PhDs. I wish you would spend money on better faculty so that I don't have to take courses from t.a.'s.
- 476. With an increasing commuter student population, having facilities/services in the academic building would avoid having to visit different buildings to obtain services and help with the logistics of attending class.
- 477. would absolutely need to see literature and virtual-demonstration blueprint on future design/improvement plans before decision to vote on any sort of fee increase! they should be emailed to every student and alumni or be made readily available; in order to make the most intelligent and sound decision possible; there should be various models of future blueprints for which students, alum, and faculty/staff to vote on which would be most favorable to meet needs in general. good luck to all!
- 478. Would like to see more tutoring in the UC center area for convenience/ especially Math
- 479. ya'll should put a different art centerpiece at the UC, and powerwash the whole center. also, nicer employees would be good.

## Safety & Cleanliness

- 480. I'd rather see more security on campus, especially at night, then a new lounge I'd rarely use and be forced to pay for. I don't feel very secure just seeing a cop drive past me, but I would feel better if they were stationed around campus like in parking lots and among buildings at night that I have to walk by myself through. I don't ever use the campus bus system and pay \$300-400 a semester for it apparently, when I prefer to walk to class and get exercise. This is a commuter school and PARKING IS ALWAYS A PROBLEM. I really don't care to spend time on campus except when I'm in my class. Even the library has become a "hang out" where people loudly joke around, eat fast food they brought in, and overcrowd computers to look at myspace.com. I don't know how anyone can study in there, so I find an empty classroom to study until my next class. Plus I have to work to pay for school so I get off work, go to school, and as soon as class has ended I just want to go home. I'd like a beautiful campus with all the amenities available, but I just doubt that I would use it enough to be ok with having to pay for it because I'm not going to drive 30-60 minutes both ways at about \$10-15 worth of gas to spend more time on campus when I'm not at work or sleeping. P.S. The campus is not exactly located in the best part of town, so maybe if the overall neighborhood was more inviting and less scary & crime ridden, people would be more likely to live by campus and use its facilities. I'm usually just thinking "when is the soonest I can get away from here?"
- 481. Its not how new something is, it is about how well the things you have are taken care of and run. For example, roaches are bad. Bleach is good.
- 482. safety is a huge concern. Students in the law center never use the facilities since they are far away and people have gotten mugged walking in those parking lots on the north side of campus. Until you can address the safety issue by making the walkways nice and well-lit the law center students will not use the UC facilities.
- 483. My main concern is keeping the UC Center/Satellite cleaner. One reason why I don't eat there more often is because it isn't very clean. There are often no employees around to sweep the floors or mop down the tables.
- 484. Need a lot more maintenance in the bathrooms at AGNES!!!!
- 485. Please clean out the fountain in the UC. It is disgusting and it smells. The whole building needs to be power washed
- 486. Priority should be given to clean up campus and restore existing building before erecting new ones. Special attention should be given to the communication building as it has one of the largest student populations. It should receive funding and renovation accordingly.
- 487. Keep the bathrooms clean at the UC Satellite. They are disgusting.
- 488. I FEEL THAT THERE SHOULD BE SOME EFFORT INVESTED IN CLEANING UP CAMPUS! I AM VERY DISSATISFIED WITH THE PUBLIC RESTROOMS ON CAMPUS AS WELL AS ALL OF THE DINING AREAS! THERE IS NEVER A CLEAN SPOT TO SIT DOWN AND EAT...ANYWHERE! HONESTLY, IT IS DISTURBING!

489. I feel that crime prevention should be a top priority. There are many incidents happening on campus because of the community it is located in. I would feel much safer if there was higher security around the parking lot areas and some locations on campus, especially at night. Some students like myself do not feel safe taking evening classes because of this reason.
490. The campus needs more late night dining options on campus. I often have to leave campus late at night to get a quick bite to eat, which uses costly gas and time, instead of just being able to walk to the UC and grab a bite.
491. The consideration of safety and security in and around the facility is an important factor that helps draw the customer's visit.
492. the satellite is gross and I'm sure that other food serving facilities need a thorough cleaning as well.
493. The UC could look better and be used more often if the tables are cleaned regularly. Often 70% of tables are dirty, so people do not use them during dinner times.
494. The UC is very dirty when I get there around 4 every afternoon. Hire more janitors or something. I got my undergraduate degree from Baylor and that campus was spotless and beautiful.
495. The University needs to worry more about ensuring people are not mugged in the parking lot or sexually assaulted in their dorm rooms. Therefore, anything not advancing these goals is a waste of time. I'm quite tired of the stream of e-mails I receive from the police department indicating a crime has been committed on or near campus. Fix this. Everything else is secondary.
496. University needs more bike racks, more security, and more breakfast restaurants like Einstein's.
497. we should be spending more on keeping the school cleaner.
503. An area in which music revenues and entertainment with performances (such as bands, plays, music by students) would emphasis students to visit the campus more :)
505. An important factor for my increased use of an improved UC would be the addition of a 24 hour study lounge. True, the library has one, but it is small and fills quickly when the library closes. This, along with the fact that at the oddest hours of the night or slowest periods in the academic calendar there are always people in the 24 study lounge, only serves to show the need for these facilities.
506. As a commuter to the Business College at The University of Houston, the main problem I ran into in Melcher hall is not enough study space for students. When I had a group project to work on with my classmates it seemed we could rarely find an available table to discuss our work. Also, if I had free time to study I could rarely find somewhere to sit and study, this type of area in Melcher Hall is scarce during the semester. Also, I feel that the idea for commuter lockers and study area is wonderful and would be beneficial for the many that do commute from long distances to attend the University.
507. As a former student of the University of Minnesota, a great resource that I used frequently was the area near campus called Dinkytown. Dinkytown is a retail shopping and services area much like Rice Village that has shops, and services (like a bank, bookstores, art supply stores, gift stores and a post office)that students would use. I would also be more likely to come to campus if there were cultural activities like art exhibits or film screenings that were regularly available.

### Common Areas and Extended Hours

498. 24 hr study areas that are comfortable and safe are needed here
499. A better game room and added night activities would greater improve school spirit. If students were able to spend more time at the school besides just studying or class they will feel more connected to the school. This will also help later when they become alumni and are able to contribute back to the school.
500. a comfortable 24 hour study area is much needed at this school
501. A safe place to study with tables bigger than the far-too-small tables in the 24 hour lounge of the MD Anderson library would be a great tool for students who need to study past 12:45 (MD Anderson closing time).
502. Adding more functional space on campus for group study or solo study would be very beneficial. The M.D. Anderson Library is always over crowded especially during mid-terms and finals. Also, the current U.C. Satellite study room is crowded at peek study times and its silent study only therefore impossible for collaborating w/ peers for study. Due to the fact that most students are commuters; campus is usually the most centrally located meeting place for study and a 24 hour study area would also be beneficial. Maybe being able to swipe your School ID at the door in order to maintain safety and limit staffing expenses would allow for 24-7 study facilities. Increasing tuition costs JUST to add a building that should have been provided previously is not fair to student whom already pay exorbitant prices for education!
508. Comfortable seating indoors and outdoors for socializing and a comfortable study lounge would be best and keep a game room.
509. Creating more quiet study areas should be a priority in this project. The University does provide some space for this endeavor but it is often crowded. More space should be allocated for quiet and comfortable study.
510. Creating quality study spaces is very important, as a commuter that is often at the university for several hours a day with long breaks in between I need to be able to study in my non-class time. The library has turned out to be a social meeting place and the study lounge in the Satellite is very dark and uncomfortable - but it is very quiet - no one seems to go there probably because it is so dark and uncomfortable. Having a better location to pick up school based supplies like paper, pens, scant trons, etc would be very helpful the present place is only at the UC. I believe that UH has a high number of commuters from great distances and that should be considered when creating the new area. I

- would personally like much healthier options of food and better operating hours. I am at least two nights a week on campus until 5:30 p.m. and would like better study and meal options as I wait until 7:30-8:00 p.m. to leave the campus in an attempt to avoid traffic.
511. Expanding the MD Anderson Library to include the new UC center etc would be nice because with it there could also be more cubicles to study in, possibly lockers for people who park far away and are on campus all day. A coffee shop in the library etc, and if the place stayed busy enough, the library could finally become 24hrs as well?
512. for student organization's activities, it is better to do them in a fixed outdoor area so that a lot of people will know what happened.
513. Group study facilities are at a premium and there are some that are taken by a single student. There are few places that have a microwave where students could heat up something from home. More outdoor seating would be nice, especially tables with seating. I am attending UH and have a student at TTU and I envy some of the facilities there, but the tuition is higher as well as some of the fees. That being said, state universities in Texas are still an excellent value!
514. have computer study lounges with printers, copiers, etc.
515. Houston as a city lacks 24 hour restaurants. All of my friends are night owls and usually are stuck after 2am. The only restaurants that are open are Taco Cabana, Whataburger, House of Pies, and maybe Chacho's. This selection is rather paltry and a problem the city has that the U of H can help.
516. I already pay for services that I do not have the opportunity to use. I am a full time graduate student who has NO time to use the rec center. However, I am forced to pay for it each semester. This should be optional seeing as it has NO bearing on my academic experience. For professional students who are on campus exclusively during class time they should not be charged the same as residential undergraduate students.
517. I am a commuting, part-time student, but used to be a full time-student. As a full-time student I used to be at the UH campus more than 8 hours a day, studying, participating in student activities (events, groups, gym, etc). As a part-time commuting student I cannot spend much time on campus because I work. In both situations, however, I needed time to relax and sometimes take a nap or relax after a long day of hard work or hard studying. The UC used to have nice sofas where I could do that. The new sofas at the UC underground are extremely uncomfortable. As a result, I now prefer to go home early rather than spend some more time at the UC. I eat dinner at home rather than buying something at the UH campus. For commuting students, it is usually better to drive to the UH campus (a one hour drive or more and then back) and spend there the whole day (classes, studying, attending student events, meeting friends, eating, etc), rather than driving back home in rush hour. But it is only worthwhile to stay if the UC offers services and areas for that kind of students. If there is no napping area, if there is no shopping area with stores where I can run my errands (banks, full-service post office, after-hours services, etc), if there are no open green areas where I can meet with friends, if there are not enough studying areas for those of us who study on campus (safe areas, with restrooms, illuminated, not so noisy, comfortable, with large desks, etc), then I prefer to go home, even if I have to drive in rush traffic. The thing is, I would rather stay at the UC rather than spending one or more hours in rush traffic sitting in my car. If only the UC could offer the services that I need. It is doing a good job now, but I would love it if future plans consider the needs of commuting students and full-time students who do not live on campus but are nonetheless required to spend the whole day at the UH campus
518. I believe that the space needs more lounging areas that are more open and also more outdoor seating for eating and smoking.
519. I believe the goal of this project should be in creating an atmosphere that is conducive to studying. Although there should definitely be a place for relaxing (ie bar, tv lounge), it should be separated from studying/quiet areas.
520. I can't tell you how often my friends and I are looking for something to do between 10:00 PM and 2:00 AM. Many, many students are up that late. It's absurd that nothing on campus is open at that time.
521. I don't really spend a lot of money because I don't have a job, so it would be nice to see live performances or other social gatherings that are free.
522. I enjoy the University Center's variety and social atmosphere. So adding new features and "rooms" wouldn't attract as many people as cleaning the place up would(new or clean couches, flashier colors, attractive posters, art and music influential designs).
523. I enjoy the way the UC and the UC Satellite are, but there could be improvement to make it an outstanding area for socializing and studying.
524. I have always enjoyed the quiet fountain area in the UC underground. That is, until last semester, when I was frustrated by a group of very noisy students that constantly seemed to meet at lunchtime, when I go there for a little peace and occasional nap.
525. I have always felt there wasn't enough space to study and just hang out.
526. I like the movie theatre and night club idea. I'd prefer if there was some sort of demarcation between quiet study group lounge areas and the recreation facilities, so that everyone can go about there business without being interrupted.
527. I only use the UC Satellite, because it is nearest my building. My main complaint is the hours of operation. You can't get a meal after 5 or 6, and then Taco Bell is the only option. At least in the fall that was the case. The only time I've gone down there this time was to try watching the sold-out UH-Memphis basketball game on TV. Except it wasn't on TV, some one had a subscription to CSTV and was watching on his laptop, until he bought a cord to plug into the TV. In other words, the University should have free on-campus viewing to any sporting event UH is participating in. This would increase support and interest in school athletic events. Students could gather on-campus in the UC to watch our team, and buy more food and drinks, if the vendors were open.

528. I really don't see anything wrong with the University Center. It's a great place to study, relax, and eat. Only suggestion I have is to have a lot more events.
529. I really think QUIET study areas with computers should be available. Key word : QUIET!
530. I think it is imperative that the university provide proper office & meeting space for the Greek community outside of IFC & National Panhellenic who already have bayou oaks. We use the UC everyday of the week for multiple hours and the space we have just isn't efficient
531. I think the 24-hour lounge needs new chairs!. The 24-hour lounge is more important than the Satellite.
532. I THINK THE LABS SHOULD BE OPEN 24 HOURS SO THAT STUDENTS CAN TAKE ADVANTAGE OF THE RESOURCES OFFERED BY THE TUITION WE PAY. MOST OF US DON'T HAVE THE SOFTWARE AT HOME AND DEPEND SOLELY ON THOSE COMPUTERS TO MEET DEADLINES. IF THEY ARE NOT OPEN 24HRS THEN AN ALTERNATE STUDY ZONE SHOULD BE IMPLEMENTED.
533. I think the UC and UC Satellite are great as it is but they do need some more area to study and some sort of a computer lounge area.
534. I think there needs to be a real improvement on personal quiet study areas. There is a serious lack of space to study at the school. The library is typically packed with students so full that students end up sitting on the floor.
535. I would have to support most projects that would make UH more of a magnet to other students. I just want to attend and graduate from one of the best schools. Personally, additions to the campus that will prevent me from having to leave campus would help. Like expanded hours at the UC. I often spend a lot of time in the 25 hour lounge, it would be great to have a place to go and take a break. MDAL grossly over crowded during day. Even in the study booths, people often sit two to a carrel and talk which is disturbing for those that need a quiet study area
536. I would like for there to be more comfortable lounge areas for socializing and studying like the starbuck's lounge in Melcher Hall. That is the main place that I use
537. I would like to see many more 24 hour group study areas provided for graduate students.
538. I would like to see more comfortable seated and quite atmospheres for study time. A student lounge area with pay-by-use lockers would benefit.
539. I would love to see more outdoor seating that would accommodate study sites. ie-covered picnic tables
540. I would really like to have COMFORTABLE seating for reading. As an english major, I have a lot of books to read and it would be nice to have a comfortable place where I can "curl up" and read my books. This place would need to be somewhat quiet to serve this purpose. I would probably spend more time on campus reading/studying if I had this option. Which in turn would prompt me to spend more money &/or use more features of the on-campus UC.
541. I would stay on campus longer if there were more recreational activities to do during the day and at night.
542. I'm overall satisfied with the UC and Satellite Center. I've especially enjoyed the quiet area at the Satellite Center and think that should be expanded upon across the campus.
543. It will be really great if there is 24 hour study area and group study room.
544. It would be nice if the expansion made it so that the campus would become something of a hang out instead of strictly academic in nature.
545. It would be nice to have a comfortable place to sit when the weather is not ideal for sitting outside but I have very little interest in campus life, do not live on campus, and do not schedule my classes with an excess of down time in-between so any kind of improvement of this type does not really concern me. I also believe a lot of the "green" incentives are more costly than they are worth. I would want to see a proper cost/benefit analysis before I could support any such program.
546. IT WOULD BE NICE TO HAVE A LITTLE MORE SPACE IN THE UC AND SATELLITE. HOWEVER, I WOULD FOCUS ON MAKING MORE SPACE FOR COMPUTER LABS OR MORE AREAS TO STUDY. THE MD ANDERSON LIBRARY COMPUTERS ARE ALWAYS CROWDED AND I NEVER HAVE AN OPPORTUNITY TO ACTUALLY USE THE RESOURCES I CURRENTLY AM PAYING FOR. IN FACT, I DON'T EVEN KNOW MY LOGIN USERNAME AND PASSWORD BECAUSE OF THE LACK OF SPACE. MY MAIN FOCUS WOULD BE MAKING SPACE FOR THE RESOURCES THAT ARE INCLUDED IN OUR TUITION SO EVERYONE CAN ACTUALLY USE THEM.
547. It would be nice to have a very central place like the UC that has extended business hours and was closer to the central of campus/dorms.
548. It would be nice to have comfortable lounges with music in the background (no tv...for the sake of studying and avoiding a big distraction) that were cleaned each night. The environment would need to be slightly dimmed and not wide open (like the moody towers commons - uncomfortably too open). A good example is the small lounge in UC Satellite beside the Starbucks...just make it larger. Perhaps a bit larger for each room and the rooms connected together by a hallway. That way a student can pick which room to study in and still have a comfortable place to study that's not too quiet (it is hard to study when the environment is too quiet. like the library). Some music in the background would be appreciated.
549. It would be nice to keep some areas open in the evenings for students attending classes.
550. It would be nice to see better architecture for the UC. Also I would like for there to be more areas outdoors where I could go to study.
551. It would be very valuable to include more outside space for students to eat and interact.
552. It would definitely be more beneficial to have more outdoor relaxation areas as well as study areas. The pharmacy building especially is lacking. Also, more organization needs to go into the administrative aspects of the financial aide office, Cougar One ID office, bookstore, and many other departments. The students are the fundamental reason why this improve-

- ment has been proposed, so I believe more campus safety programs and/or services need to be put in place to ensure our campus is safe. Females should be able to walk to their car by themselves at anytime they deem necessary without feeling unsafe. So improvement in campus security is or should be a top priority, however, I do not feel this to be the case because of the many car break-ins, people being held at gun point, etc. Then I would look into hiring more friendly staff that can adequately meet the needs of their job description.
553. its hard to find a place to find genuine peace and quiet!
554. live music.
555. More computer labs. The hardest thing was trying to use the Architecture schools computer lab. It had horrible hours and not enough computers. Everyone goes in there to work on projects and plans to stay at the computer for more than 30 minutes. It gets horribly crowded with no space to put your books and someone standing behind you asking you every minute if your done yet. Most of all not enough computers and no space between each for your things.
556. More outdoor commuting spaces will definitely will influence my visit to these spaces.
557. More places to sit down. Lower prices that match off campus prices.
558. More space to study around campus would be a great investment.
559. more study groups and real quiet areas, because the library is so noisy and sometimes its hard to concentrate with so many sounds and noises in the background.
560. more study room areas in the specific buildings (ie law school) rather than at a main UC satellite with students from other schools
561. More study space and printing in a larger number of areas.
562. More studying area please!
563. Most important thing for me is student study/meeting rooms. They are URGENTLY needed at Bauer, for graduate full time students. This would be my priority.
564. need better seats outside, and environment can be better... for instance plants.
565. Often times many of my friends and I stay on campus studying until late night (occasionally over night) especially near midterms and the last month of classes. We could use a couple more restaurants that stay open late like chili's too.
566. once again, I stress creating an actual bar on campus. All great colleges have one, and it lends some distinction to our school. Other than that, we would do better to have at least one 24 hour convenience store on campus. Students are here all night, and because the stores close we have to go off campus into a relatively bad neighborhood if we need anything.
567. -please add a lot more seating everywhere--especially in the Starbucks area of the Business building please don't put a club on campus, UH is getting too much of the wrong crowd as is, a club on campus will just make me leave campus 2 hours earlier to avoid them. Please make a quiet study area, there is none! There are no regulations in the quiet study areas, people come in them and just talk on the phone SO LOUD the whole time and it drives me nuts. I try to ask people politely to stop or talk quieter then I find myself in an awkward situation where some idiot that never intended to study wants to pick a fight with me. And please update the UC satellites lunch areas. If you are real cheap like me and only put between 2-3 dollars for lunch then taco bell is your only option, but the 15 minutes to place your order and the 15 minutes to get your food (30 minute total often times) drives me away from it. One other affordable option there would greatly reduce that, I truly believe on average most students are looking for something cheap with a dollar menu and good value meals. If you threw one more in the satellite it would help tremendously.
568. Please provide accessible printers within the UC / Satellite / LSS / and CASA Centers. Please implement a restriction on "surfing" or "non-academic" computer use on MD Anderson Library and other computer study centers during peak times. Also please implement restricted use of loud music on headphones while in academic computer labs. The music is very distracting to other students that are actually doing work. If students want to listen to music they can download and listen somewhere else - this would free up computer use for sensitive academic deadlines and project preparation for serious students.
569. Please try to make the satellite stay open later. It is closer then the university center from the farish hall. The restaurants do not stay open ling enough.
570. please, please, please make sure we have cell phone reception throughout the facilities. Also, meeting rooms for student organizations are exceptionally hard to reserve. And it would be really nice if we didn't have to go to the library every time we needed to get some studying done. So study/lounge areas in the UC would be very useful and efficient.
571. quiet comfortable study areas are the most important amenity for me
572. Something(Coffeehouse) should be open on Saturday and Sunday as lot of people come to study during weekends!
573. The best thing would be to have places at the satellite open for longer hrs. I hate to get out of class at 2:30 and go down there and have half of the places closed already. they should at least stay open till about 7.
574. The current design of the University Center is not well suited to student socializing and studying. It is currently a place to grab food and hit the bookstore. Finding meeting rooms and offices can be difficult, and upcoming events are services are not prominently displayed. The UC Satellite does a better job of meeting student needs but can become crowded very quickly. The current food options are mostly fast food and not very healthy. A good salad bar or other vegetarian friendly option would be nice.
575. The facilities close down too early. I feel that living on campus is horrible on weekends because nothing is open.

576. The only real concern that I have with the UC is the limited hours of operation of the food restaurants. Only Wendy's is open late.
577. The satellite center closes too early for night students. Chic-fil-a is never open.
578. the uc is nice as is but I would like to see more practice areas for student groups a larger studio for SVN so that more students can express their school spirit through them, and better access or parking for the satellite
579. The UH campus needs more study areas.
580. The University Center is too far from all of my classes and not so convenient to get to when I just want a quick bite to eat between classes. But the Satellite's Hours of Operation for food are very limited, and by the time I go everything is closed. The Satellite should have longer hours of operation.
581. The university center needs much to become the type of center of social and academic activity that it should be. Green space, lounge space, plentiful and comfortable seating....and, while I, as a married adult, would probably not hang out and have a beer on campus, there should be more opportunities for a beer with friends in a relaxed atmosphere. I am from Austin and even though I did not attend UT...I was constantly on campus for social, dining, entertainment reasons. U of H just does not have that kind of attraction....there doesn't seem to be much going on socially nor does it have much of a center.
582. The University of Houston is largely a commuter school, and many students feel at a loss when they have large gaps between classes but not enough time to go home (especially with the rising cost of gas, driving to school multiple times a day is usually out of the question). Facilities need to be provided for the students to relax, have access to computers (there are not enough at M.D. Anderson!), and study between classes. Additionally, as much as I like the bus systems, some routes (especially tan) seem to have a shortage of buses, so it seems we have to wait forever for a bus to actually arrive at our stop.
583. There are plenty of areas for already for dining and entertainment. There are FEW quiet places to study without distractions. I would support any initiative that enhanced our access to quiet study areas.
584. There is much mention of group study rooms, yet almost none regarding quiet study. My favorite place to study is the ONE quiet study room I can find on campus in the UC satellite. I have given up on MD Anderson as everyone seems to be in a group and can't refrain from talking/chatting on the phone. Please! Don't tinker with the study room in the satellite! Nerds like us need it!
585. There need to be more restaurants and coffee shops/lounges open late for students that are studying on campus late into the night, and students who stay on campus on weekends. I would like to see the library and other places remain open until at least 2 am for students who wish to keep studying.
586. There needs to be better places to sit where students won't be bothered or distracted, yet have pretty scenery indoors and out.
587. There really needs to be more group study space on campus. There also needs to be more conversational lounges, not so loud or quite so much MTV.
588. This project will allow students to find more places to hang out and study.
589. U C closes too early!!! need an indoor 24 lounge with tv and computer, couches and tables. Food is too expensive and not enough variety. Help with the Obesity Epidemic. a Boston Market or Lubys (that has discounted student prices and open till 11 pm) would boost student attendance. Tired of Junk and expensive prices. A buffet/cafeteria style eatery would really help students. gas and tuition is killing us!!!
590. UC and UC satellite are a very good place for us to have a break, and the other purpose. However, personally, I just spent most of time one study, so I don't go there very frequently.
591. UH should have more group study rooms in the Library
592. UH should make an effort to provide an atmosphere that allows students to have more of a sense of community, pride in being a cougar, and belonging.
593. We need more rooms that are QUIET.
594. We want lounges and kitchens. We want to be able to cook our own food, because fast food is terrible for you and we all know there will never be any truly healthy options on campus. Everyone I know moved off campus, and one year later we're all twice as fit and healthy as we were and everyone agrees their lives have been much better since they moved off campus and stopped eating terribly.
595. You need more computer lounges, and facilities that are open for evening students once they get out of class

### Graduate Students

596. UH needs to do a better job of orienting students, especially graduate students, to the amenities offered on campus and how to go about utilizing them. There are a multitude of things that I am certain that I am paying for, but have no idea how to go about using. Since I am employed full time on top of my graduate studies, I simply do not have the luxury of taking time out of my busy schedule to figure out who to contact for the various services that could likely enhance my educational experience.
597. I went to a small private school for undergrad, so when I went to the UC, I thought it was awesome to have all the food selections and everything located so conveniently. I thought the UC is pretty cool.
598. I live off campus and already went to undergrad for 5 years in Indiana. I am in graduate courses and not on campus very often, so I would not utilize the upgrades as much as others. However, if I was still an undergrad student the new updates to the university center seem great!
599. Evaluate your food service employees. Every student I know agrees that the level of customer service we receive is unacceptably sub-par. They are rude and the quality of their work is poor. They also usually work in an unprofessional manner.
600. Convenience of certain commercial establishments would mean easier availability to busy graduate student like myself.



601. Being a typical grad student I have a heavy workload and am on campus 6-7 days a week. However, it's much cheaper to buy stuff at Wal-Mart and lug it to my office vs. shop on campus. Hence to save \$ and provide a better selection, I brown bag most days. If I need something, I walk to the Satellite (next door to S&R 1) and use the C-store and sometimes the food court. On weekends I may use the C-store at Oberholtzer. I find your on-line food service schedule convenient (uh.edu/ucaf/services). (I do have a soft spot for the UC - I met my wife at the LSU equivalent of the UC.)
602. As a graduate student who doesn't spend much time on campus, I don't feel that my input is particularly worthwhile -- while a nicer University Center would be great, it's unlikely to induce me to spend more time on campus.
603. A top priority should be expanding graduate student access to the UH community or giving us one of our own. A Subway in the Law Center and a Starbucks in the business school are the only things the law students have convenient access to. If you talk to UH Law Center graduates, the don't like to donate money to UH because they felt "shunned" by the university. It is a tragedy that this continues while the University constantly sends us surveys and questionnaires about improving the UC and the Satellite when the Law Center DESPERATELY needs updating. Also, we're so busy that leaving for an hour means we're not prepared for our next class. The parking is atrocious and we have to get here by 9 in order to make a 1 pm class. There is just no way we can leave to take advantage of any other opportunities. I would feel VIOLATED if I had to pay more in fees so that undergrads can take advantage of some wonderful facilities while we get stuck in our dump of a law school.
604. I'm sure that for the undergraduate students, the university center is very important (it was when I was an undergrad and lived on campus) - however, as a grad student, I see the biggest need on campus to be better equipped, more user-friendly classrooms with the right equipment easily available and accessible for professors... Nearly all the classes I've taken have been a week to week struggle for professors to setup the classrooms to their preference and ease of teaching... I'm here to learn and would prefer to have more "learning" tools available in the classroom...
605. Increase the fees of the students most likely to use these resources- undergraduates. Don't saddle the graduate students with greater fees as was/is done with the rec center.
606. Not convinced that improvements in the UC will significantly improve Graduate student life. Grad students in science and engineering tend to center their on-campus lives around their labs or college buildings.
607. renovation of UH campus is great idea. However, being a part time grad student who is on campus for 1 day a week, I do not feel it would do me justice for paying such fees. most graduate students are on campus just for class and with no time to take advantage of the new projects going on at UH.
608. Think it's great that you're doing this. Used to live on campus as undergrad 20 years ago. Ideas expressed here would have been fantastic. Living off campus, working full-time, and going to grad school 2 nights a week, I'm just looking for shorter lines at Starbucks and improved library services.
609. This is a larger, harder-to-resolve problem, but the main reason I do not spend so much time around the campus common areas is the simple fact that UH does not present a "rooted" aesthetic atmosphere. Sounds mushy, but coming from UT as an undergrad, I can feel the difference between a campus with heritage and tradition and one, like UH, that tries to present a bohemian type atmosphere, attempting to please all tastes. There's just no identity in UH's atmosphere, no feeling of history. Postmodern art clashes with hideous buildings to create an aura that many people just don't feel at home in. I think superficial improvements to the UC or the Satellite are not going to do much for a campus that doesn't know who it is.
610. This questionnaire is really geared to an on-campus, presumably undergraduate, student. I do not feel like UH really cares about meeting my needs as an off-campus, married mother with two small children, taking evening classes at a remote location. In other words, I am not your target user, or target audience. As such, I really don't want my fees to increase to support this project. Maybe just the undergraduate fees could increase, as this would meet their needs better? I don't know the demographics for the whole campus, but I have the sense that the majority of graduate students are commuter students, and less tied to the UH campus. Overall, I love things that UH has that allows me to work from offsite locations - such as the library articles and ILL process, or emailing my professors.
611. this survey is useless to those of us who are doctoral students. We have full time jobs and attend classes in the evening. What the university builds or does not build concerns us NOT AT ALL. Special parking starting at 4 pm would be more beneficial than any building.

### Fees

612. about fees, currently we are charged fees for services we don't always use. I suggest we go to a pay as we use, maybe we can select these services when we enroll, or pay later if we decide to use them during the semester. As a commuter, I find that I'm an unaware of all the programs and services that I'm funding through tuition. I know we as students need to pay for services but I think only if we use them is it fair to include in our tuition.
613. All of these changes would be nice, but realistically I would prefer that no changes be made if they will have an effect on tuition. Tuition for business students is already higher, so I would like to keep it as low as possible. I also believe that some fees such as the rec center should be optional for students who pay money outside of school to go to a gym (such as 24 hour fitness).

614. An increase from \$35 per semester to \$75-\$100 is enormous. A phased-in increase would be easier to accept for students. We are already charged so much in additional fees and aren't able to take advantage of some services offered (like being able to get to a computer during the main school day to print in the library). In my two semesters at UH, I've not once been able to take advantage of the 500 \*free\* copies that comes with our fees. If some fees could be adjusted and/or made optional that cover these types of perks, it would be easier to absorb the increased cost of funding new construction and upgrades (which all benefit from).
615. Aramark job at UC is very bad and too expensive.
616. As an international student, I spend more than \$2000 per one class. Plus pay more than \$200 for parking permit. School should be more cooperative with fees and penalty charges for wrong parking, etc.
617. as long as university fees do not increase, then do whatever it is that is needed. Students are poor as it is.
618. Before considering raising fees, some consideration should be given to whether or not students can afford more fees
619. Books which we buy from the book store are too expensive for students. they might be expensive themselves, but we can have other options of books. They would be good to study and cheaper at the same time
620. Current prices are too high and there is not a wide enough variety of fresh foods, fruits and vegetables. A definite benefit would be to add toiletry items. Over near engineering there aren't a lot of options--like oberholtzer hall buffet style.
621. Do not raise our fees for a stupid improvement on the U.C. Center. It is a waste of money. Nobody cares. Concentrate on lowering fees or improving the offices for registering. Spend money somewhere else.
622. Don't increase my student fees fund your project by fundraising with alumni and asking money from private corporations that will pay to build if they're going to be using the space.
623. Don't make us pay for anything else; it's too expensive to go to college as it is. There has been a 400% increase in the cost of college within the past 6 years. That's enough.
624. fees are already increasing every year for something of the sort. Is it possible that the money come from somewhere else?
625. Given the increasing awareness of the benefits of healthy living I think it is essential to bring in more healthy eating options on campus. Also, given the fact that our tuition has been raised 50% over the past five years there is absolutely no excuse for raising them any further, even for the proposed improvements to the campus.
626. I agree that there needs to be an adequate student union building for the undergraduate students who frequent campus, but I don't use any of the facilities on campus and approximately half of my semester bill is supporting these facilities and programs that I will never use.
627. I am a distant education student and would not like increased tuition for services I do not use. However, if the school were to provide more services at other off campus location (ie: Cinco Ranch center) I would support the increases. I would like to have access to academic advising in my major (Psychology) without having to drive to the campus which is over 1 hour away. I would also like more online courses available.
628. I am on-campus long enough to attend classes and then I leave. I'm not aware of campus activities, only sporting events. I would love to attend performances. \$35 is almost nothing. I suggest increase the fee and expand.
629. I am very likely to support the extra tuition fees since they will be automatically covered by a scholarship. If my scholarship did not pay for the extra fees, my answer would be slightly different.
630. I believe improvements can be done without raising fees...we are charged too much now! Also renovating Moody Towers is highly suggested!
631. I believe that balancing of other funds of the school to make these improvements rather than increasing student fees.
632. I believe that this would be a good idea but I already have enough problems trying to pay my tuition the way it is already
633. I believe the expansions are needed especially at a growing campus like ours. One thing I am curious about is whether fees would rise before the projects are completed (therefore paying for the additions using students who will not be there probably to reap the benefits), or implement the new fees once the items are in place?
634. I don't mind paying fees if it is something that I know I'll be using frequently and "IT IS WORTH IT!" I know quality establishments have a price, but for what we are paying now, I know this University can do better. Every since my first semester here tuition has risen and the only changes that I have seen that REALLY needed to be done was MORE ADEQUATELY CAMPUS LIGHTING IN FRONT OF THE ARCHITECTURAL BUILDING. FINALLY, lights are being installed. Thank you!!!!!!!!!!!!!!!!!!!!!!
635. I feel that it is important to improve our facilities but I feel that because tuition expenses increase every year, students will not support higher costs.
636. I feel that UH is primarily a commuter campus and any increase in fees to improve the UC wouldn't be appreciated by the student body. If more students spent time on campus already, then I could see justifying the improvements. They all sound appealing for sure, but totally unnecessary.
637. I know there need to be modifications and improvements to the UC/SATELLITE but I can't afford to pay more money right now because tuition and the cost of living keeps increasing and income isn't but I will do what I can to help.
638. I like the idea of making our campus better but tuition is already bad enough for me to even try to stay in.
639. I really enjoy the education that I get at the University of Houston. But to be honest I would rather money to be spent on the quality of education. Not frivolous places to go eat or hang out.
640. I support any action which will lower my tuition. I am not interested in funding building projects which will not be completed in time for me to enjoy.

641. I think 100\$ per semester is too much!
642. I think every improvement is a good step for a better environment. I would just prefer a fair monetary difference
643. I think improving the UH facilities would be a great idea but I do not believe a lot of students would agree to the increase in fees per semester. Overall I think it would be a success.
644. I think it is better to have those facilities optional for students so whoever wants to use them pay for them just like parking permission, this way student like me will save a lot!
645. I think it would be brilliant to update the UC/Satellite but we need to keep perspective on the cost initiative; based on how often it is used, is it well worth it?
646. I think revamping the University Center would be a great idea. However, I do not feel that every student should pay the increased fees. As a night student, I am limited to the services provided by the University Centers. Even at UC Satellite, where I may grab a bite between my evening classes, I am limited in my choices by the hours of operation of the food services provided. I think perhaps a staggered rate of fees based on commuter status, enrollment of classes on campus, and the enrollment of classes at times of day. I should not pay the same fee as a student who has all services provided at noon because I am not eligible for those same services. If the services provided are reduced because of timing, my fees should be reduced as well.
647. I think that increasing students tuition for renovation for the UC and UC satellite is not something I'm willing to pay for. They are fine as they are. If anything renovate the science (i.e., biology and chemistry) labs, they are in need to renovation. Or build a new study building, something like that.
648. I think the mentioned \$75-\$125 fee increase would be too much, but I would likely support a more-modest hike of <\$30 that would maintain UH's position among the least-expensive of the large universities for these types of facilities. I think the priority should be to widen the availability of modern computer equipment, especially in the UC Underground, so that students are less likely to have to walk down to the library for routine print chores.
649. I think uh is already expensive as it is there is no reason to charge more for something that supposed to be free
650. I went to Texas Tech for a few years before transferring to U of H. Although, the UC there is very nice, it took about 3 years or so to finish walking in and around the UC during the process was very inconvenient. If this project is going to be untaken, don't charge students that won't even be around long enough to enjoy it (ie. seniors).
651. I will be graduating in Fall 2008 and do not want to pay for something I will not be using.
652. I work full time and go to school full time. I think the university would do well in trying to improve itself but certain students, especially tight budget ones can't afford to improve just to improve. Sapping more money means to eat less. That makes it harder to concentrate. I'll use that 50 bucks for gas to get here and back. Either way, I suppose you all should ask for donations.
653. I would consider a tuition increase only if I agreed to the changes made. I think that asking UH students for approval before going through with renovation plans would make students feel better about an increase in tuition.
654. I would like to see a reduction in the cost of books and tuition.
655. I would love to see some changes within the UC center and the other food areas, but I am reluctant to say yes to a even higher tuition. I think a small rise for basic changes such as facility upgrades and more seating outside would be wonderful. Overall, I don't think these areas need a major makeover, since it seems to be fitting us as the students fine. These are just perks, but a lot of us work for our schooling and can't afford to have such an increase. Possibly there should be a community or school wide event to fund such things versus making it a little easier on our pocket books as well as improving our campus.
656. I would not want to have my fees raised.
657. I wouldn't support an increase in fees because spending can be cut in other areas. Like the LEEDS thing mentioned earlier. Maybe we can look at the spending of a university instead of just raising fees and tuition. The green initiative is a hoax and a waste of money. I'm glad I am graduating and driving away in my two SUVs.
658. If doing this project takes too long so that I am graduated, that means I will pay for the fees but will never be able to use it! If the current students have to bear the burden of the increase in the fees corresponding to this project, they should be able to benefit from it. Otherwise, it would not be fair.
659. If fees to complete this project exceed more than about \$75-98 a semester it is going to anger students.
660. if I have to pay more then I don't want anything additionally added to the UC
661. If it means more money in tuition than I say no. I feel that the UC and satellite is fine the way it is.
662. if so, do not make this an effect on the tuition prices. Many will complain that's for sure.
663. If the fees go up then it will stay up. While everything is raising including gas it will become more difficult for people to afford school.
664. If tuition fees go up it will become even more impossible to achieve a degree in a university with the prestige of U of H. Certain fees should be optional for students that do not visit specific locations for example the REC or UC/Satellite or libraries etc.
665. If UH wants to expand, they should not do it at the expense of the students who go there. If UH have enough money to waste from previous years of overcharging its students, then it could tap into that fund to get the project started. UH has wasted so much money on so many things that benefits very little to its students. Try doing something better for a change UH.

666. If you bill students any additional amount in any direct or indirect way to fund these plans, I will not support the project. If you need more funds, cut services that athletes are getting at the expense of the rest of the academic community which makes little use of the health center.
667. Improvements are not essential to the prosperity of the university and with tuition increasing each year already, for those of us who pay out of pocket every dollar counts.
668. Improvements to campus buildings should be not paid through student use fees. The university should be free to allow market forces determine what businesses occupy the space in the UC center.
669. It is good but I would not want to pay extra for it
670. It sounds like a great and wonderful environment, but really with the high cost of tuition as is, it really hard for student's and parent's to give more.
671. It would be a mistake to raise tuition, and penalize students for things they do not use like the University Center. Instead it would be much more reasonable and economical to charge the students who actually use the University Center. Personally, I am not enrolled at UH because of the University Center, I am here to learn. I resent the fact that I have to pay for something I never use.
672. it would be nice if they could expand it, but if the tuition will have to increase than its not worth it. school fees are already expensive as is.
673. IT would be nice to have the UC improved. The Satellite is fine the way it is. But we're already being charged way too much to go to school. Why not fund the improvements by cutting something else, not by making our tuition go up??
674. It's a nice idea to make improvements, but I hope tuition costs would not rise dramatically. Some students have to pay for their own classes without help from family or financial aid.
675. I've always resented the fees associated with the UC - if there was an option to discontinue the UC all together and lower tuition I would have chosen that. I resent paying mandatory fees and then paying high prices for food, books, and services.
676. lower tuition
677. More user fees would be nice.
678. No more fees please.
679. No new fees!
680. Part-time students should not have to pay full fees as full-time students do. I come to campus on one or two days max and leave straight after the class. I never use any of the facilities but I have to pay \$500 every semester which is more what I pay for my class!
681. People soft is garbage. Biggest waste of money/time/resources I have experienced at UH. Go back to enrollment services online.
682. please do not add anymore fee to the student bill. We've had enough. PLEASE DO NOT SUCK MORE BLOOD FROM US !!!
683. Please increasing the Fees more just to add a few facilities in UC is definitely NOT required.
684. Pricing suggestion . . . \$65 to \$75/semester max. \$100 =riple digits =oo noticeable.
685. Raising tuition or fees is the last thing the University needs to do. The cost of a college education is increasing far more quickly scholarships or income potential. The tuition increases every year are already ridiculous. This year, my tuition and fees increased nearly 70% over the last academic year, for the same number of semester hours.
686. Rather than raising tuition every time the university wants to do something, they should consider budgeting better and work on getting private donations. All these tuition increases are ridiculous.
687. Requiring students to pay student fees for facilities that they do not use is not fair, such as the gym. Not all students want or are capable of using all of these facilities that they are charged for. Student fees should be charged to students who choose to use those facilities or services. Therefore, I oppose any increase or additional student fees.
688. stop charging students for unnecessary things.
689. Stop raising fees to glamorize UH campus.
690. Stop raising student costs for recreation and put your efforts towards the students by focusing on preparing them for the outside world instead of trying to give them more opportunities to consume unhealthy foods and lounge around. Build a charity center where students can go and volunteer their time right on campus with children, the elderly, or the homeless. Now that's an idea!
691. stop raising tuition
692. Students will whine and complain about any increase in fees. It will be the responsibility of the administration to be extremely clear and public with why these fees will be implemented. Be detailed, be forward and get the University of Houston on the map!
693. Studying in OUCH is so expensive, I wish the process of loans or f/a was much easier since we have burden of study also.
694. The school should concentrate on relieving the stress of inappropriately high fee bills. Maybe giving some money back to the students would be a better course of action rather than adding to the problem.
695. The University Center may be highly attractive for on-campus students or other full-time students. However, it seems unreasonable that my fees would be increased to provide services that I will not use. Perhaps you can place restricted access on the UC, where only those students who elect to pay for its services will be allowed access. Or, even better, why not make the UC self supporting? Operate the UC like a business, where rents and income are required to sustain its existence and fund any future expansion.
696. The University of Houston should focus more on lowering tuition, instead of finding ways to increase it.
697. This survey is quick reminder that our tuition money is not being appropriated into the right sectors. First off, it should focus on financial aid!!!!!!m up to my eye balls in tuition and fees and an increase in my tuition for renovations is wishful thinking. Second, if a remodel project is approved... when do the students have the chance to opt out of paying

- the increased fee? THEY DON'T! It would be an amazing policy if students could truly customize their tuition and fee bills to best suite their needs. ha ha that's also wishful thinking...
698. too long. didn't get relevant until the end. lucky I caught on to how you guys r trying to get my permission to increase my tuition. please calm that down.
699. Tuition and fees are already very high, especially when considering the quality of services UH offers. Although my work environment is actually pleasant and satisfactory, this is for me an exception when taking into account the whole campus. An increase of fees to fund this project feels like a mockery and is an outrageous idea at best.
700. Tuition and fees are already very high, especially when considering the quality of services UH offers. Although my work environment is actually pleasant and satisfactory, this is for me an exception when taking into account the whole campus. An increase of fees to fund this project feels like a mockery and is an outrageous idea at best.
701. Tuition is already high. Please don't increase it just to make the school look pretty.
702. tuition is plenty high, cost should be supplemented by other means. sponsors? alumni?
703. UH needs to work on energy savings and use that revenue towards its desired improvements, I cannot financially handle anymore fee increases which have skyrocketed in the past few years.
704. We definitely could use more rooms for meeting and performance practices at the UC/UC satellite and more carrel space for the increasing organizations on campus. Funding for the development of a better UC/UC satellite might not necessary comes from just students' tuition fees, but asking for sponsorship and getting the student body and organizations together to help funds raise since they are also benefiting from this project.
705. While I think it's a great idea, I do not want my fees to be increased for it. Yes yes, I understand that someone has to pay for it; but for someone like me who does not use ANY of the features surveyed, it is NOT a good use of my money especially since I fund my school and life personally and not through grants, scholarships or loans.
706. With additional finances through acceptance of financial aid via grants/loans, my funds as a sophomore becoming a junior will increase and my dependence on the university services may also increase as expenses mount and my time becomes even more precious.
707. With the already rising tuition costs, I don't feel that it is important to expand the UC. This would only lead to a higher increase in costs.
708. with the prices of everything in this world increasing the last thing I want is a higher increase in my tuition.. I'm already paying \$4,000 a semester not to mention my personal expenses. no extreme extra charges please!!!!
709. You should lower the cost of tuition. Going Green
710. I am very excited to see that UH is taking steps forward to enhance college students on campus experience and being ENVIRONMENTALLY CON-  
SCIENCE!! As a junior I will probably not see the improvements but I am willing to support the renovations to increase the appeal of the university. The main reason why people choose other universities over UH is because UH does not offer a college experience/on campus life. I believe with these improvements it will bring more students to UH and the overdue recognition will follow.
711. About paying a little more to make UH more environmentally friendly, I would highly support that and I think many other people would as well!
712. Anything that the school can do to support "going green" pertaining to environmental issues and anything that the school can do to offer more fresh/organic fruits and raw vegetables to lunch places would be 100% supported by me. I would also love to see more quiet study/group study places available.
713. GO GREEN
714. GO GREEN & PROMOTE SOCIAL INTERACTION BEYOND EATING!!! THE WELLNESS CENTER WAS AN AMAZING STEP IN THE RIGHT DIRECTION!
715. Going Green is my number one concern. UH should be the model of a green campus, similar to how Mayor Bill White wants Houston to be the national model of a green city.
716. I believe if you are going to update the UC and make any other improvements, you should try to make it as "green" as possible. I would happily support it as well as many other students.
717. I believe that going 'green' should be a top issue for the U of H. Also, on a side note- we need more outdoor seating (i.e. benches, swings, etc) so we can easily sit outside and enjoy the spring.
718. I feel that options for food in the UC Satellite are not open during the hours that I want to eat (after 2 or 3pm); If hours were extended my friends and I would spend more time there. I also feel as though the University Center and the UC Satellite accommodate 2/3rds of the campus and there another 1/3 that needs to have a student meeting area which has food options. The most important thing to me is being environmentally friendly and keeping as much green space on campus for us to enjoy.
719. I think that having Green or LEED certified buildings should be done because our university is supposed to represent higher thinking and more of a 'design' and creative environment, which should include environmental awareness in our building projects. This will be good to lead a new movement within Houston Texas and other universities to look up to us and to attract more people to our university for being innovative and environmentally friendly. It should start with campus recycling at dining halls and around campus.
720. I visited University of Washington recently and LOVED the fact that they had numerous recycling bins AND compost bins. I think it's important to cut down on solid waste, and it's a way to teach others. I know we'd have to set up a mechanism to empty it and take care of it but it makes UH look forward-thinking and avant garde, living up to "Learning.Learning"
721. I would appreciate involvement of environmentally friendly and fair trade

- supporting businesses in any new expansions of campus space; thanks for asking for student input!
722. I would like to see less paper dispensers in restrooms and replace them with air dryers, because first of all would save money, cleaner, and would be more eco-friendly. Stupid kids take 3-5 paper towels for no apparent reason, when one is more than enough. Then, when the trash can is full, paper towels find their way on the ground.
723. I would like to see significant improvement in recycling or other green projects on campus.
724. It is my understanding that the food establishments in the University Center, which are contracted to ARAMARK, dispose of any uneaten food, daily. It is my belief that the community would be better served if ARAMARK delivered any food, not purchased, to local soup kitchens or facilities where they feed the homeless. This would go far in promoting ARAMARK, in the future and would be a feasible and worthy Community Service Outreach program.
725. Sounds like a good idea. I think students will like a "green" University Center.

### Parking

726. You guys should focus less on this project and more on fixing Cullen.
727. The idea of a better University Center and Satellite is great but the parking to get to the UC/Satellite is ALWAYS a hassle. Can we do something about it? Especially for those who work at those locations?
728. Spend more on better parking arrangements.
729. before expanding the uc, parking should be given full thought. if you are expecting more people to come to the uc, please add more parking lots too.
730. Before you spend money on a UC I'd like to see better parking options for distance ed students.
731. I think expanding the UC and Satellite is an important project, but not anything that is pressing right now. I think if there were any one thing the University needed to work on now would be the parking problem, since not everyone can afford the very expensive parking garage passes.
732. I think if it was possible we should have transportation from 45 all the way uh, seeing as how the school barely has any room for parking and maybe have a park n ride set up for students to go to uh
733. Parking needs to be improved before anything else. A new parking garage should be the top priority over anything and everything.
734. Parking should be improved as a high priority.
735. I THINK IT IS IMPORTANT TO IMPROVE THE UNIVERSITY CENTER BUT THERE ARE MORE IMPORTANT ISSUES THAT MUST BE HANDLE BEFORE THE UC!! PARKING IS EXTREMELY LIMITED AND STUDENTS PAY TOO MUCH MONEY TO DRIVE IN CIRCLES EVERY MORNING TO FIND PARKING! THIS SURVEY SHOULD HAVE BEEN ABOUT PARKING ISSUES AND WAYS TO IMPROVE PARKING, NOT ON THE UC!!!!
736. I think it would be nice but I think there are other projects that should be done. These include paving the terrible surfaces of the available parking lots. Renovating some of the older buildings on campus like Fleming or SR1.
737. I personally think that the UC and Satellite are effective at meeting needs while on campus, but parking is a bigger concern to me.
738. I provided ratings that said that I would use the facilities if they were changed to better meet my needs. I would use them IF they were in a different location or if there was better parking. The survey didn't seem to ask that so I thought I'd include it here. I don't use the facilities because they are located too far to walk from the building I spend all of my time in (Clinical Research Center)and parking is too bad to drive there. I use the new parking garage to go to McAllister's because the first 30 minutes of parking is free but 30 minutes is not enough time to park there and walk over to the University Center and come back. I would prefer to use the facilities at the Satellite. The parking for that facility is the worst parking on campus and is the reason why I don't use it and many of the students in my department don't use it for the same reason.
739. I like seeing all the improvements being built over by the business school. Start building parking lots or garages!! GO COOGS!
740. I like the campus and all of the facilities. The only thing that I would want to change is the parking, I'm tired of hunting for parking spots that sometimes makes me late to class.
741. First I would like to see if the president of the UH could speak out for the students who drives from far like Sugar Land to be allowed to use the HOV lane even though there is one student in the car with a permit from the University. Other things provide better security on campus specially at night.
742. fix the parking
743. fix the parking lot. how can there be such large potholes? is the military using the parking lot for bombing practice?
744. Fix the pot hole in front of the University Center... And the rest of the campus as well.
745. Please, expand the parking! I spent 150\$ on it and look for place for 30 minutes! and then walk to my class the same time! You have to do something!
746. One area that needs improvement is law school parking
747. Need much improvement of availability of parking, employee attitudes, and administration organization.
748. MORE EMPHASIS ON PARKING THAT IS CLOSER TO ACADEMIC BUILDINGS AND BETTER WALK WAYS TO AND FROM PARKING LOTS
749. Instead of adding some of the unnecessary stuff, we should make sure we have enough parking space. Don't charge for a parking space that I have to fight for or have to wait more than 30 minutes before I can follow someone to their car so I can get their parking space. This is another injustice to us the students.
750. I'm enrolled in the UH Law Center. Due to the woefully inadequate parking, it is very difficult to leave the law school and go off campus for lunch and then find a parking space afterward. However, the UC and the UC Satellite are pretty far away, so walking over there for lunch is difficult. If a new facility were constructed near the Law Center, the law students would be frequent customers, especially for lunch (there are no classes at

the law school between 12 and 1 pm). If it had a relaxing area for studying, many law students would frequent such a facility later in the day, as well. Other than organization meetings that bring in food, our only restaurant at the Law Center is Subway, and we get pretty sick of that about 3 weeks into each semester.

- 751. If there are plans to expand the University Center and UC Satellite, it would be nice to see more parking to accommodate more people to use the facilities.
- 752. I would like to see our University as an echo friendly university.
- 753. I wish they would worry more about parking space rather than places to lounge. I would much rather be able to park in order to get to my classes than have a place to drink coffee. If things of entertainment are a high priority rather than educational needs then maybe I should be going to a different school.
- 754. I think the roads around the university are a bigger issue than expanding the UC
- 755. I think that U of H needs to improve the Bauer parking lot. There are too many pot holes.
- 756. I think parking is a bigger priority- parking at this school could be a lot better.
- 757. I think money would be better spent improving the parking situation. The UC is ugly, but so is the law center, and both probably affect our ratings, but if someone looking at the school knows how bad the parking situation is, that (for me) would be more of a turn off than an ugly building. I don't use the UC very often because it requires a ten minute walk around construction that I think is not going to improve the school's ratings. I think it would be a better use of money to improve lots of little things (potholes, etc) than to spend millions of dollars to make one building look good.
- 758. I BELIEVE YOU SHOULD WORK ON PARKING ISSUES NEAR ROBERTSON STADIUM!
- 759. Forget all this unneeded renovation, UH needs more parking lots. PARKING IS CURRENTLY A MESS!!
- 760. Cullen Blvd needs to be repaved Scott streets needs to be improved and the environment of UH needs to accommodate to students and make it a more enjoyable and comfortable college experience.
- 761. Creating an improved parking arrangement dependent on location of School would be ideal. offering more coin machines at a cheaper rate (more for your money) would also be GREAT!
- 762. what needs to be a high priority is fixing Cullen Street.
- 763. What needs to be improved is PARKING--it is absolutely ridiculous...there are not nearly enough spaces for the all the students who commute and have parking passes
- 764. Wherever a new possible university center may be located, make sure there is adequate parking.
- 765. we need more parking
- 766. WE NEED MORE PARKING! Sorry, I don't mean to shout, but you have asked all these questions about a new UC when I have to circle the parking lot for 20 minutes every day before I can find parking. The current UC is

fine, but parking is not fine.

- 767. UH has another big problem that should be considered---PARKING.
- 768. The UH welcome center is very nice, I just wish it was easier to get to and easier to park. It is too far from my building and where I park.
- 769. The parking issue should be addressed far before ANOTHER UC is built. This is a commuter campus and should be treated as such. Parking here is a nightmare, and can take 30-45 minutes or more to find a parking space.
- 770. The biggest problem at UH is parking. I am very upset I paid for a premium parking pass when I have to park in the economy lot anyway! Crime is the second largest problem!
- 771. The busing system needs to be fixed. A lot of times the buses travel together so if you miss the bus, it takes a really long time for them to come back.

### Miscellaneous

- 772. design a better survey; way too long!
- 773. Did you ever tell us what the "satellite" is? I don't know. Never heard of it.
- 774. Errors in survey 1. doesn't allow multiple meal selection for same source  
2. Doesn't allow for multiple college degree enrollment (I am in an M.S. & M. Ed. program.) Some of the food options would be better if available later (i.e. after class) for evening/night & weekends students (typical times of classes for graduate students).
- 775. Feel free to contact me personally if you really want to hear my comments.
- 776. First of all, I don't recall this survey describing the UC Center and Satellite. I'm not on campus much so clarification would have been nice. Then, some of the questions did not allow for a not applicable response and questions 42-74 wouldn't allow me to answer "ate at home" for more than one meal.
- 777. Get International students more job opportunities. And stop asking them for their social security to apply for jobs.!!
- 778. Having all of the administrative services being located in the Welcome Center/Parking Garage is somewhat inconvenient during peak school/parking hours. Having secure satellites of their offices in the UC Satellite center would be welcome, but it is understandable to group all of them together there..
- 779. how do I know when I win?
- 780. I already like the UC and Satellite in their current formats, but I know they could be better. I prefer the Satellite over the UC, but the newer sections of the UC (Chili's too, especially) are also favorites.
- 781. I am a transfer student from UT San Antonio and I do see a big difference building-wise. The UC here definitely has more people staying around in it but the spaces in the campus activities for the organizations could be a bit bigger because a lot of the organizations tend to be down there a lot.
- 782. I am happy that I attend this University. I have been able to study at various locations on campus during all hours. I love how the library stays open late too! :-)

783. I am transgender, and the demographic section did not give me a choice to select "female-to-male transgender" so I selected my gender which is male. I would really like more food options than the subway at wheeler and scott as I am too far away from the UC or Satellite UC to walk or drive especially since there is NO parking for me and I am always in a rush.
784. I challenge this University to raise the funding for improvement projects from alternative sources other than students. The University of Texas A & M was recently able to commit \$500 million dollars to construction projects without raising their students tuition. (I know while reading this you are probably thinking yeah that's A&M and that mentality is the root of the PROBLEM not the symptom) right there Students have to find creative ways to fund their education and so should our University. The problem is that the mentality of administration is that they can just pass cost along to the Customer the student. One must remember that students are customers and dollars are votes.
785. I couldn't adequately respond to some of the questions about where I spend my time because you did not list any of the Optometry school buildings or library among the choices. This is a continuing frustration, that even though we are a part of campus, we are often totally overlooked when it comes to services/needs.
786. I dislike long surveys.
787. I do not utilize the uh facilities very often because I come to school and then leave. I do not spend additional time on campus because I do not have time to do so.
788. I hope this is worth while. Not just an improvement that we think might benefit us.
789. I know many students use the UC but I do not personally use it b/c I do not have time to hang out at campus. I work full time and go to school full time so using those buildings is not an option for me. If I did have time I probably still would not use them b/c I don't like to hang out on campus. Most of my friends have graduated already or don't go to UH.
790. I know this seems a little unattainable, and doesn't pertain to this particular project, but it would be nice if it were possible: If UH provided a "carpool service" such as a secured website or group that students can access to locate other students that attend U H and are willing to carpool throughout the semester year.
791. I like the idea of having someone from the registrar's office and/or financial aid office set up in the UC or satellite. It is sometimes difficult to figure out where to go for what within these offices, and if there were maybe someone set up in these places who could at least direct people as to where to go for what issue, it would be helpful.
792. I like the UC. Awesome to have cheap bowling on campus.
793. I love the UC Satellite. The Pool tables are Great!!!! Need to throw out all the bent pool sticks. Also, tell the people driving around on carts to stop zooming up from behind me at 15 miles per hour. Glad I'm not deaf and know they are coming!
794. I think expansion is great, we need to have our own gas station because the gas stations around UH are in the worse places. You have bums and scary people at all the gas stations. We need a UH gas station were it can be safe for students.
795. I think some of the questions could use a "no opinion" option. For students who may not be on-campus the majority of the week such as non-degree/certificate students like myself, there are many aspects of UH facilities that we are not yet familiar with.
796. I think that it is a great idea to update or redesign the UC and the UC Satellite, but there are many other things that also need to be done that are far more important. Things like having advisors that really know what they are doing, and also redoing some of the parking lots with pot holes in them. We could use the extra group study lounges. As for the UC and the UC Satellite if you were to provide outdoor seating where smoking is not allowed, and redo the booths, and clean the TV lounges then I think it would be fine.
797. I think the university should reconsider charging students for their courses before the courses even begin. This puts a large financial burden on some individuals and from my point of view is beyond unfair to the student population. It is more reasonable to require a student to provide payment within the first 3 weeks of classes.
798. I think you should set up a shorter survey for students and go to the Library to get students to do it personally.
799. I was not able to answer some items correctly because the radio buttons only let me select one choice.
800. I wish atmosphere of our school could change better than now. More beautiful campus and more safe on/off area..
801. I wish I could have more info
802. I would be more inclined in using the university center if I had more time. My current schedule of work, school, and fraternity life takes up most of my time.
803. I would greatly appreciate it if whatever you do, you enforce the smoke free initiatives. When you do not it is disgusting and difficult to breathe in these areas. It is a huge detraction for me.
804. I would like to have wireless at UH Satellite, I tried the other day and I couldn't. I would like to have wireless everywhere. In that way I would spend more time at the satellite.
805. I would like to see partitions in the Welcome Center when going for information. I don't like anyone else hearing my business.
806. I would love to use public transport, if there were more buslines that came into campus. I live less than 5 miles away and I would have to take two buses, and an estimated travel time of just under 1 hour. I can not keep the busy schedule that I am committed to, and make time for a 1 hour commute each way. I live in Montrose, there should be a busline that goes all the way down westheimer/elgin that I can take to school.



807. I would really love for the University to build a dormitory in the Arts Precinct already. I am tired of commuting, I want to live on campus and be able to practice whenever I want and have a space that I can just walk to rather than getting in my car and driving to the quads/apt.
808. If any improvements are made to the UC/Satellite I would appreciate if I would be able to experience the benefits before I graduate in 2 years.
809. I'm leaving soon enough that no matter what you decide, it won't affect me; however, any project you are likely to begin is only going to serve to annoy existing students while construction is underway, and you're not likely to listen to what the student's want anyway. In the years that I've gone here, I've never felt that the administration has listened to any student concerns (e.g., the universal hatred for Aramark's terrible service), and so any "improvements" will no doubt be useless to the students. You don't even know your own students' concerns well enough to ask the right questions on this survey, making it almost entirely useless as well.
810. I'm not sure how the rest of the UH world lives, but the fine arts dept is divided into 2 bldgs, completely across campus from each other, including one bldg that has been removed from the maintenance list for 10 years now. Most of the equipment is old, outmoded, or broken. I think the university needs to decide how important their fine arts dept is and either spend money to improve the equipment and building(s) or get rid of it all together. You have studio programs without enough or adequate studios. You have no storage area and a crappy shipping container for a sculpture gallery (perhaps a concession for losing our outdoor sculpture "garden") And one of the most crucial elements for any artist is LIGHT! Many art studios (personal or group) have ZERO natural light and some electric lighting that is far from natural. From the fine arts bldg we must endure looking at a wonderful shop/studio facility mostly reserved for the architect students. We are permitted use of it--as long as the needs of the arch. students are met first. Do they pay a higher tuition than I do? We who celebrate and study fine arts struggle to educate the public, to draw them in to what we are doing, and to teach outsiders to take us more seriously. It feels like an impossible task when our own university doesn't seem to take our department seriously. Spending money on the UC or Satellite? Why? Does this desire stem from a business decision to keep money on campus? Soft drinks in vending machines on campus were raised 15 cents a year ago. Did that contract benefit the university? It didn't seem to benefit the students. Usually students don't have a lot of money but still need to eat--and not all students need "bubba" portions. A \$6-7 salad is about 3 meals for me. I guess I missed the part where it was explained why we needed to spend more money on the UC or the Satellite. Frankly, I don't see a good reason to spend money on that at all.
811. It is excellent to conduct survey like this...
812. It is frustrating that there is no cell phone reception in the UC Satellite. The ladies rooms is not well maintained either, it always smells foul down the hall near the restrooms and there is always toilet paper hanging on the stall doors. It looks dreadful. The quality of toilet paper in the ladies room is excellent though. I would like a place in the satellite to purchase organic/fresh foods. The ladies who work in the C store in the satellite are so friendly but the ladies are starbucks generally are not friendly. I am glad the school is considering improvements to the UC.
813. It is hard to get to services and thus inconvenient. The closest thing to the Optometry building is the Welcome Center and that was well-received by us.
814. It is nice to what kind of feed back you will git.
815. Its nice to know that UH is asking the students what they think about the campus.
816. Juniors or Seniors are unlikely to fund the project because the project may take a long time to build, so they will no longer be at the university. It wouldn't benefit them.
817. Most of my classes are NOT located at the main campus, so my answers. When I WAS on campus, however, I did visit all the areas much more.
818. n/a
819. N/A
820. na
821. NA
822. need to make campus more friendly and fun.
823. no
824. no comment
825. no comments
826. No Comments
827. none
828. None
829. none at this time
830. None at this time...
831. nothing
832. Nothing at this time.
833. People soft is garbage. Biggest waste of money/time/resources I have experienced at UH. Go back to enrollment services online.
834. Questions 42 to 74 is not working correctly. I should be able to choose one in the column for the dinner, not one in the row.
835. Some of the questions are difficult to answer about the frequency of use of new facilities because the largest problem with any of them is the lack of convenient (or for that matter available) parking. I only want to use a facility that is easily in walking distance because I don't want to lose my parking spot. Personally I think before funding a whole new UC I would like to see more parking. I don't like having to get to school a couple of hours before I have class just to make sure that I can get some decent parking. With that said if a new UC is convenient or the parking issues are resolved then I think I would be more likely to use it at least once a week if not more. Especially if there is a place where I can go with friends to get a beer or something in the evening after class. Another key feature needs to be security. I don't think that means key card entry or anything

like that but well lit and clean are both things that seem to equal safety. The current UC doesn't seem to meet either of those standards, it looks a little run down.

- 836. Some of the questions do not apply to me, but there is not an option such as 'Not Applied' for me to choose. The result was that I have to choose some choices which don't reflect the true answers.
- 837. some questions did not provide options such as "does not apply".
- 838. Student life would be quite improved if the UC and UCS were made to better suit the students' taste. However, I believe the university should also look into improving the on-campus housing. If the housing was made better, then the efforts of bettering the UC/UCS would be paid off.
- 839. Survey was way too long
- 840. tell me what you think about U of H ?
- 841. Thank you for polling students opinions on this matter.
- 842. Thank you for the opportunity to input.
- 843. thank you for the survey
- 844. Thank you for the survey, it is good to know that UH cares.
- 845. thank you very much
- 846. thank you!
- 847. Thanks for doing this.
- 848. Thanks for giving us the opportunity to express our thoughts!
- 849. Thanks for involving the students
- 850. The location of the UC is somewhat inconvenient
- 851. The most critical issue in the
- 852. The UC satellite should have the UH wireless internet service. With the Tsunami, students who use Mac's are not able to connect to the internet.
- 853. The university spends most of its money on what "it" wants. Time to listen to its consumers, which are students. Without students Khator and her crew would not have a job
- 854. This survey at points was badly designed. There are some of us that do not really ever eat on campus and on one of the questions we were to select what time we would eat certain restaurants with the option of not at all not given.
- 855. this survey is a little bit long.
- 856. THIS SURVEY IS TOO LONG
- 857. This was a long survey. I know it has to be detailed, but TOO long.
- 858. This was long. That's what she said.
- 859. Too many questions on the survey.
- 860. U of H is a great school academically but we lack the amenities that other universities provide. Provide more amenities on campus and students will become more involved in university events and activities. Student spirit will be high and so will ticket sales, cha-ching!
- 861. UC is a great place to hang out! it has almost everything that students wud want ...
- 862. UC satellite is probably the best place on campus
- 863. UH is GREAT
- 864. when you want to live, where do you go, who do you have to know?

## Faculty / Staff Survey Frequencies - In Key w/out DBP, Bookstore, or Food Svc. Results

Q1. What is your UH status? (SELECT ONE)

Count	Percent
200	.23.89% Faculty
637	.76.11% Staff
837	Respondents

Q2. In what building is your office located? (Select one from drop down menu. Please use the text below of the building names for the drop menu.)

Count	Percent
1	.0.13% Allied Geophysical Labs
10	.1.27% Architecture Building
15	.1.90% Armistead Building
25	.3.17% Agnes Arnold Hall
14	.1.77% Athletics/Alumni Center
15	.1.90% Bates Law Building
0	.0.00% Bates Residence Hall
0	.0.00% Bayou Oaks Apartments
2	.0.25% Bruce Religion Center
1	.0.13% Cambridge Oaks Apartment
5	.0.63% Cameron Building
8	.1.01% Campus Recreation & Wellness Center
5	.0.63% Center for Students with Disabilities
3	.0.38% Child Care Center
7	.0.89% Clinical Research Center
1	.21.52% Communications Building
5	.0.63% Computing Center
0	.0.00% Cougar Place
0	.0.00% Cullen Oaks Apartments
5	.0.63% Roy Cullen Performance Hall
80	.10.14% E. Cullen Building
15	.1.90% Roy Cullen Building
16	.2.03% Engineering Building 1
13	.1.65% Engineering Building 2
0	.0.00% Engineering Education Resource Center
1	.0.13% Engineering Laboratory
0	.0.00% Engineering Lecture Hall
42	.5.32% Farish Hall
13	.1.65% Fine Arts Building
12	.1.52% Fleming Building
11	.1.39% Garrison Gymnasium
39	.4.94% General Services Building
21	.2.66% Graduate School of Social Work Building

**Survey Results**

7	.0.89%	Heyne Building
24	.3.04%	Hilton Hotel and Restaurant Mgmt Building
29	.3.68%	PGH Hall
0	.0.00%	Hofheinz Pavilion
10	.13.00%	Krost Hall
20	.25.00%	Law Residence Hall
30	.3.80%	McElhinney Hall
51	.6.46%	M.D. Anderson Library
3	.0.38%	Melcher Gymnasium
6	.0.76%	Melcher Center for Public Broadcasting
44	.5.58%	Melcher Hall
9	.1.14%	Moody Towers
9	.1.14%	Moores School of Music Building
11	.1.39%	Police Department
3	.0.38%	Power Plant
3	.0.38%	Oberholtzer Residence Hall
2	.0.25%	O'Quinn Law Library
0	.0.00%	Robertson Stadium
4	.0.51%	Science Building
4	.0.51%	Science & Engineering Research Center
0	.0.00%	Science & Engineering Classroom
22	.2.79%	Science & Research Building 1
22	.2.79%	Science & Research Building 2
0	.0.00%	Settegast Residence Hall
1	.0.13%	South Park Annex
19	.2.41%	Student Service Center 1
3	.0.38%	Student Service Center 2
0	.0.00%	Taub Residence Hall
8	.1.01%	Teaching Unit 2 Building
15	.1.90%	Technology Building
5	.0.63%	Technology Annex
18	.2.28%	University Center
2	.0.25%	UC Satellite
9	.1.14%	UC Underground
8	.1.01%	UH Health Center
0	.0.00%	UH Parking Enforcement
3	.0.38%	UH Science Center
9	.1.14%	Welcome Center
7	.0.89%	Wortham Theatre
789 Respondents		

Q26. How often do you typically visit the University Center? (SELECT ONE)

Count	Percent	
67	.8.23%	.5 or more times per week
160	.19.66%	.2 - 4 times per week
136	.16.71%	Once per week
412	.50.61%	Occasionally
39	.4.79%	Never
814 Respondents		

Q27. At what time of the day do you typically visit the University Center? (SELECT ALL THAT APPLY)

Count	Respondent %	Response %	
71	.9.40%	.5.90%	.7 am - 9 am
128	.16.95%	.10.64%	.9 am - 11 am
477	.63.18%	.39.65%	.11 am - 1 pm
314	.41.59%	.26.10%	.1 pm - 3 pm
117	.15.50%	.9.73%	.3 pm - 5 pm
59	.7.81%	.4.90%	.5 pm - 7 pm
27	.3.58%	.2.24%	.7 pm - 9 pm
5	.0.66%	.0.42%	.9 pm - 12am
5	.0.66%	.0.42%	.12am - 2am
755 Respondents . . . .1203 Responses			

Q28. How long do you typically use the University Center when you visit?

Count	Percent	
31	.4.10%	.More than 2 hours
757 Respondents		

Q29. What are the main reasons you visit the University Center? (SELECT A MAXIMUM OF THREE REASONS)

Count	Respondent %	Response %	
32	.4.22%	.2.30%	.Employment / I work there
623	.82.19%	.44.69%	.To get something to eat
229	.30.21%	.16.43%	.To attend a meeting
205	.27.04%	.14.71%	.To attend an event
5	.0.66%	.0.36%	.To meet a professor
43	.5.67%	.3.08%	.To meet friends
41	.5.41%	.2.94%	.To relax and hang out
7	.0.92%	.0.50%	.To study
209	.27.57%	.14.99%	.Other (please specify)
758 Respondents . . . .1394 Responses			

**Survey Results**

Q30. Please indicate the reasons you do not visit the University Center more often. (SELECT ALL THAT APPLY)

Count	Respondent %	Response %	Response
63	.9.32%	.4.26%	.Appearance
85	.12.57%	.5.75%	.Atmosphere of building
4	.0.59%	.0.27%	.Building is often empty
135	.19.97%	.9.13%	.Building is too crowded
5	.0.74%	.0.34%	.Building is unsafe
103	.15.24%	.6.97%	.Cost of services and activities are too expensive
22	.3.25%	.1.49%	.Friends do not visit the University Center
68	.10.06%	.4.60%	.Hours of operation are too limited
131	.19.38%	.8.86%	.Lack of comfortable places to relax
174	.25.74%	.11.77%	.Lack of convenient parking
26	.3.85%	.1.76%	.Lack of convenient public transportation
26	.3.85%	.1.76%	.Lack of variety and quality of activities (e.g. programs, student activities)
158	.23.37%	.10.69%	.Lack of variety and quality of services (e.g., food service, bank, copy center)
188	.27.81%	.12.72%	.Location is not convenient
64	.9.47%	.4.33%	.None of the University Center features / services appeal to me
94	.13.91%	.6.36%	.Not aware of programs and activities offered
5	.0.74%	.0.34%	.Restrictive rules
127	.18.79%	.8.59%	.Other (please specify)
676 Respondents		.1478 Responses	

Q31. How often do you typically visit the UC Satellite? (SELECT ONE)

Count	Percent	Response
23	.2.89%	5 or more times per week
126	.15.85%	2 - 4 times per week
68	.8.55%	Once per week
405	.50.94%	Occasionally
173	.21.76%	Never
795 Respondents		

Q32. At what time of the day do you typically visit the UC Satellite? (SELECT ALL THAT APPLY)

Count	Respondent %	Response %	Response
41	.6.69%	.4.95%	.7 am - 9 am
71	.11.58%	.8.56%	.9 am - 11 am
443	.72.27%	.53.44%	.11 am - 1 pm
203	.33.12%	.24.49%	.1 pm - 3 pm
53	.8.65%	.6.39%	.3 pm - 5 pm
18	.2.94%	.2.17%	.5 pm - 8 pm
613 Respondents		.829 Responses	

Q33. For how long do you typically visit the UC Satellite? (SELECT ONE)

Count	Percent	Response
38	.6.18%	.Less than 5 minutes
313	.50.89%	.5 to 30 minutes
174	.28.29%	.30 minutes to 1 hour
63	.10.24%	.1 hour
24	.3.90%	.1 to 2 hours
3	.0.49%	.More than 2 hours
615 Respondents		

Q34. What are the main reasons you visit the UC Satellite? (SELECT A MAXIMUM OF THREE REASONS)

Count	Respondent %	Response %	Response
11	.1.78%	.1.35%	.Employment / I work there
559	.90.45%	.68.59%	.To get something to eat
59	.9.55%	.7.24%	.To attend a meeting
46	.7.44%	.5.64%	.To attend an event
4	.0.65%	.0.49%	.To meet a professor
51	.8.25%	.6.26%	.To meet friends
32	.5.18%	.3.93%	.To relax and hang out
6	.0.97%	.0.74%	.To study
47	.7.61%	.5.77%	.Other (please specify)
618 Respondents		.815 Responses	

Q35. Please indicate the reasons you do not visit the UC Satellite more often. (SELECT ALL THAT APPLY)

Count	Respondent %	Response %	Response
15	.2.17%	.1.20%	.Appearance
25	.3.62%	.2.01%	.Atmosphere of building
7	.1.01%	.0.56%	.Building is often empty
141	.20.41%	.11.32%	.Building is too crowded
3	.0.43%	.0.24%	.Building is unsafe
86	.12.45%	.6.90%	.Cost of services and activities are too expensive
22	.3.18%	.1.77%	.Friends do not visit the UC Satellite
114	.16.50%	.9.15%	.Hours of operation are too limited
64	.9.26%	.5.14%	.Lack of comfortable places to relax
81	.11.72%	.6.50%	.Lack of convenient parking
19	.2.75%	.1.52%	.Lack of convenient public transportation
			.Lack of variety and quality of services (e.g., food service, bank, post office)
125	.18.09%	.10.03%	.Lack of variety and quality of activities (e.g. programs, student activities)
20	.2.89%	.1.61%	.Location is not convenient
237	.34.30%	.19.02%	.None of the UC Satellite features / services appeal to me
57	.8.25%	.4.57%	

**Survey Results**

80 . . . .11.58% . . . . .6.42% . .Not aware of programs and activities offered  
 3 . . . . .0.43% . . . . .0.24% . .Restrictive rules  
 147 . . .21.27% . . . . .11.80% .Other (please specify)  
 691 . . .Respondents . .1246 Responses

Q40. What other products / services could the UH Bookstore offer to better meet your needs? (SELECT ALL THAT APPLY)

Count	Respondent %	Response %	
208	.29.93%	.13.59%	Computer Software (i.e., Adobe Photoshop, AutoCad, etc.)
275	.39.57%	.17.96%	Expanded UH logo apparel & merchandise
159	.22.88%	.10.39%	Expanded Electronics and Accessories (i.e., Cell phones, iPod accessories, etc.)
280	.40.29%	.18.29%	Expanded General Reading Selection (i.e., paperback books, magazines, etc.)
154	.22.16%	.10.06%	Expanded supplies (Art materials, crafting supplies, etc.)
93	.13.38%	.6.07%	Non-Logo Clothing / Apparel
61	.8.78%	.3.98%	Dorm / Apartment Supplies (i.e., kitchen ware, lamps, wastebaskets, small appliances)
198	.28.49%	.12.93%	Personal Care Items (toiletries, cosmetics, etc.)
103	.14.82%	.6.73%	Other (please specify)
695	Respondents	.531	Responses

Q137. What types of programs and services would you like to see in the University Center / UC Satellite? (SELECT ALL THAT APPLY)

Count	Respondent %	Response %	
158	.24.01%	.2.70%	Academic support offices (e.g., academic tutoring and writing center)
134	.20.36%	.2.29%	Administrative support offices (e.g., registrar, cashier's office, financial aid)
184	.27.96%	.3.14%	Barber shop
400	.60.79%	.6.83%	Bookstore
196	.29.79%	.3.35%	Commuter student lounge (lockers, microwave, etc)
233	.35.41%	.3.98%	Computer-equipped lounge areas
254	.38.60%	.4.34%	Email stations
226	.34.35%	.3.86%	Games / informal recreation space (e.g. bowling / billiards, table games, videogames, etc.)
260	.39.51%	.4.44%	Informal lounge / social gathering areas
274	.41.64%	.4.68%	Information center
314	.47.72%	.5.36%	Meeting / event rooms
187	.28.42%	.3.19%	Multicultural centers

250	.37.99%	.4.27%	Music store
131	.19.91%	.2.24%	Nail / tanning salon
275	.41.79%	.4.69%	Newsstand
331	.50.30%	.5.65%	Outdoor green space / informal gathering areas
219	.33.28%	.3.74%	Outdoor performance venue
478	.72.64%	.8.16%	Post office or mailing center
378	.57.45%	.6.45%	Shaded patios and outdoor seating areas
177	.26.90%	.3.02%	Space for arts / crafts (pottery, wood working, dark-room etc)
192	.29.18%	.3.28%	Student organization offices and resource center
345	.52.43%	.5.89%	Ticket office (including Ticketmaster and University Events)
211	.32.07%	.3.60%	Video / DVD store
52	.7.90%	.0.89%	Other programs and services (pleases specify)
658	Respondents	.5859	Responses

Q138. Please select the three most important types of space to be included in the University Center / UC Satellite project. (SELECT THREE)

Count	Respondent %	Response %	
234	.35.24%	.12.58%	Coffeehouse / entertainment venue
489	.73.64%	.26.29%	Food court
54	.8.13%	.2.90%	Group study rooms for students
100	.15.06%	.5.38%	Large multipurpose event room
122	.18.37%	.6.56%	Lounge space for quiet study and conversation
81	.12.20%	.4.35%	Lounge space for socializing and programming (i.e., TV lounge)
133	.20.03%	.7.15%	Meeting rooms
160	.24.10%	.8.60%	Movie theater / performance space
115	.17.32%	.6.18%	Outdoor social space / amphitheater
122	.18.37%	.6.56%	Recreation space (e.g., bowling, video and arcade games, billiards)
28	.4.22%	.1.51%	Practice space for student performance groups
222	.33.43%	.11.94%	Retail spaces
664	Respondents	.1860	Responses

## Faculty / Staff Survey Comments

### Supportive

1. Twenty-four hour study lounge is a very inviting concept, would definitely visit the UC more if that was offered.
2. A kids cloth store will be great we always buying for kids(toys) or cloth
3. A timely survey -- hope the results yield visible results. The university lags in ambiance and student services --- needs an overall rehaul regarding services offered to students (especially housing and services to those that live on campus)
4. A well-appointed and functional center may attract more students to remain on campus longer or consider residential status. The UC and Satellite seem to be part of a gritty holdover from the 1970s, although they still serve purpose for commuter students who don't have to stay around the ugly very much.
5. Although not a student, it hasn't been too long since I've been one. The UH University Center is much too small for the student body that it supports. Given that most students are commuting and stay on campus all day, it is great that university is seriously investing in student spaces. If we want to retain our excellent students, we need to start treating UH like a university, not a "commuter campus." Students are always looking for places to congregate, and giving them better options is a great idea. From a purely selfish point-of-view, I would personally love to see more vegetarian and ethnic food offerings in the University Center.
6. An actual deli would be nice...not like the crap one in UC satellite. Deli salads, fresh soups, fresh sandwiches...
7. Any improvements that attract students to stay on campus is always a huge plus, especially for student-athletes.
8. Anything that could be done to use striking materials in the construction and renovation in the UC and UC Satellite would help improve the students' feelings about the structures and the University. Because the UC is currently made from basic materials, it provides an image of the University as impoverished and poorly maintained.
9. As a staff employee, my use of these areas is certainly limited by my job responsibilities. However, I support the improvement and expanded service areas for our students.
10. As a UH staff employee, finding space on campus for large meetings is difficult. Additional meeting spaces in a central location, where food and parking is also available, would be convenient and helpful for our clients.
11. As finances are becoming tight in light of rising educational cost, a variety of value based quality selections to provide students a choice in how to best spend their dollars is of utmost urgency as well as a safe and clean environment in which to repose. Staff eating venues are currently limited when students are not on campus and selection becomes limited. Any consideration in this regard to offer variety would be appreciated.
12. Change is good.
13. Delivery options for food services would be welcome. A lot of people work through lunch and don't have time to take breaks but could do a quick web form or something to order meals in advance (day before...weekly...the morning of...etc)
14. Existing UC is far too small for a university of our size. It's also far too unattractive to be the central place for key activities on campus. It makes a horrible first impression for visitors to the campus and incoming students.
15. Great idea to improve options on campus! I wish it were more like a traditional campus with lots of little stores and restaurants around.
16. Having a good selection of food and convenient parking are the most important items needed for me to use the facilities more often.
17. I am a faculty member and therefore my use of the UC and Satellite will be more limited. The UC and Satellite should be for the students and therefore the student opinions should be weighted much more heavily. Compared even with student unions from my undergraduate and graduate student experiences (in the 1970's!), the UC is uninviting. It offers few services and looks old and cold and even, in some spots, dirty (the linoleum is so old it is impossible to clean it well enough to look clean). A student center should be inviting with comfortable spaces for students to converse, study, relax and even nap. Food choices should be more varied (with our highly diverse student population) and the dining seating areas should be less noisy and cold. As it is, both the satellite and the UC are places you stop in to get things you need and then you leave - there is no reason to linger. Give students a reason to linger.
18. I am faculty, so this type of facility is not that critical to me personally. However, I think it is critical to my students, particularly commuters. "If you build it, they will come."
19. I believe this project is important for our students. They need access to quality areas and services so that they can enjoy University life and gain a well-rounded experience.
20. I feel it's great that someone is taking an interest in making the UC Center/Satellite a better place to enjoy!
21. I feel that with the increase number of students being housed on campus and the goal of being less of a commuter school that it is imperative to increase the amount of recreation, food, and other essential day to day activities/elements that will help to keep the students on campus opposed to looking elsewhere to spend their time. If they have to leave to get their milk and other essentials, they will probably go ahead and eat, bowl, or socialize elsewhere as well.
22. I noticed that I was very excited about a pub or bar with entertainment, but that I was completely turned off when that seemed, later, to involve a sports bar and television sets. I was hoping for something like the Cactus Cafe at UT, an unusual, special and intimate environment, not something one can find at any strip mall throughout Houston!

23. I think both sites are very much needed to the University. They are pretty nice place to go to. U C Satellite does have an odor on the outside that needs to be addressed.
24. I THINK IT WOULD BE GREAT FOR STUDENTS TO HAVE A PLACE TO SHOP FOR GROCERIES IF THEY DON'T HAVE A CAR TO GO OFF CAMPUS. IT WOULD HAVE TO BE INEXPENSIVE.
25. I think it would be nice to include an area where faculty/staff could gather for events or meetings, or Even a faculty staff lounge/meeting area.
26. I think it would perfect if all suggested above additions would be materialize.
27. I think it's time to bring it up to the 21st century
28. I think the facilities here on campus are already "par excellence" in comparison to other college campuses. I have a daughter in college in another state and they have none of the amenities that are offered by this University. It is impressive that students who are not able to leave campus often can find what they need on their college campus and in the community. Adding a few 'extras' would make the campus more accessible not only to students but to faculty and staff members. I am glad to be in this environment.
29. I think the people at UH needs a space in which they feel comfortable. In addition, such space needs to promote community building.
30. I welcome new ideas and services to the university community.
31. I'm delighted you are thinking about the issues covered in this survey. Our campus really has no healthful, clean, well-prepared, tasty food available and I have to drive off-campus for lunch and for dinner each day (and bring my own morning snacks). The current eating options on our campus are very antiquated: 1980s fast food. A person on a wheat-free diet (or a person who has other restrictions such as people who need a low-carbohydrate diet) must fast when on our campus; there is nothing to eat. The lack of modern dietary options dates our campus and also may be contributing to the obesity problem that is painfully evident among many of our students. You are to be commended for thinking about these issues; a university is for the mind, but the mind cannot work if the body is not adequately fed.
32. It's nice to know the university is thinking about creating a better meeting place for students, faculty and staff alike. Hopefully this will become a reality and I would, for sure, utilize the services and areas that fit my needs.
33. keep in mind what the UH goal is - if it's to build community, than there needs to be a place to focus that - a community center
34. Love the idea of a performance space!!!
35. The social aspect of a University bears a great importance in the students' application selection process. Since attracting top students is becoming extremely competitive, universities have to make an effort in providing high quality, contemporary student spaces. For instance, IIT in Chicago hired a famous architect to redo their student center; the notoriety of the architect helped bring IIT an international recognition.
36. The student center here is far below the one I remember from my undergraduate days at the University of Iowa. Since most of our students live off campus, we owe it to them to them to provide a more convivial atmosphere while they are on campus.
37. The UC / Satellite looks very old and outdated. Feels like I'm walking back into time. Maybe "modernize" the look?
38. The UC already has many things, but is less of a Social Center. I suggest the Satellite as the location for expanded social, coffee, quality food and drink, and outdoor seating space.
39. The UC is for all. It should have a faculty club and an area for faculty to interact, relax and enjoy as well.
40. The UC is getting on in age. It needs to stay up to date with current technologies and needs of students. It should also be an environment that is pleasing to alumni and families when they come to visit the campus. The UC is one of the first buildings you encounter at the main entrance. I attended uh in the early 70's. The UC was new and the underground part had not been built. The UC satellite was non existent at that time. I returned in 1989 and the UC had not changed very much. It just looked older and worn down. I spent most of my time at the satellite. I am now a staff member at the UH and the UC is still the same. Food choices have changed, but the customer service in the food court leaves a lot to be desired. I prefer the satellite because they treat their customers better there.
41. The UC needs to be rebuilt from foundation up. It is always in a state of disrepair and should be rebuilt for the safety of employees and students. The Satellite needs to be built up about six floors to house meeting rooms, offices and retail spaces to help pay for other venues in the building for the students.
42. The University Center is a great place for meeting, gathering and socializing. I think because it's very dated it and shows so many signs of its age visitors, students, faculty and staff don't get the "WOW" effect you would normally get when you are in a modern "new" facility. The design is not so bad except for the jail house windows surrounding the building. The humidity in the Arbor is real bad during the summer months. As an employee I think we need to really concentrate more on the infrastructure because this could very well be a problem down the line if it's ignored.
43. This is a central location for students to meet and gather. Employers use this as well to advertise to our students. The building is a little outdated compared to other areas on campus. Service areas at the UC need to be improved on the Food Service as well!
44. This is a good idea, which will improve campus climate. Our campus is beautiful, but there aren't enough good quality places to meet someone for a coffee, drink or food.
45. This is the main center for campus. Students need a place to eat, study, relax and socialize. I would like to see this center updated to the 21st

- century and fill the needs of students to keep them on campus and participating in student life.
46. UH is considered like home for its students and they should feel like home by providing them with all their need to have a comfortable life. It is the place where their best memories will be and where they will come back as Alumni. Also, by the way the compass look, it should improve their way of thinking and acting and let us take them to higher art imagination and social life.
  47. What ever improvements are made I know will benefit the University and its students/staff
  48. Whatever we can do to keep the students on campus and to create an atmosphere where they want to stay on campus will definitely improve UHs appeal.
  49. While I wouldn't use the facility much as staff, I suspect that it would be a good thing for students.

### Non-Supportive

50. All the addition would be nice, but would it be affordable
51. As a faculty member in the CNHC, most of my needs are met here. I do like McAllister's because of quality and superior guest contact employees. It just seems like a positive joyful place unlike most of the UC and Sonic for sure. Sometimes we think it's the bling bling when actually it's the essence of the person providing the service that really makes the difference.
52. At a time when the proportion of tuition and fees generated from enrollment has been decreasing over the last ten years, with no end in sight, it is important to focus on enhancing the educational climate--providing resources that are more focused on more academic needs, and less focused on social time. As well, until UH can provide a sufficient space for resident students, some of these ideas are a bit premature.
53. Classrooms are not equipped with ANY of the basic teaching aids, DVD players, computers etc, and you want to build more recreational facilities, is this a joke?
54. Except for what is available in the small grocery now located in the Satellite, I believe the latest rRenovation is good for at least another five years. The food selection is varied and quite good.
55. Existing facilities are underutilized as is. attempts thru the years to expand services (such as a video store) failed. The only food space that ever drew big crowds was Harlon's BBQ.
56. Given the low quality of food, the questionable cleanliness of the venues and the cacophony one encounters at UC/Satellite plus the availability of District 7 Grill within 10 minutes of campus, why would I eat on campus? If even one of the campus venues had their quality of food and service at a reasonable price, it would be swamped at meal-times
57. I am really a commuter professor - I eat breakfast at home, skip lunch and eat dinner either at home or somewhere not related to the universi-

- ty. I eat at Eric's maybe 4 or 5 times a year when I have a visitor or lecturer on campus at lunch time. I wouldn't see any of this ever changing.
58. I visited a friend going to UH in the late sixties and visited the UC for the first time. I liked it then and still have a fondness for it. One reason I choose to go there when there are so many other choices is that I like the distance of the walk, and that it is near the library. One thing that might help is to make walking around campus a more pleasant experience and emphasize its proximity to other useful places.
59. I work in University Business Park, Building 3, but that option was not available. The main reason I don't seem to care much is that I'm not really on campus very often.
60. In question 115 the real answer is two of those answers: The current facilities seem to be very satisfactory at this time and anything further seems like a waste of resources when there are other things that are badly needed. The other answer that comes from this statement is that UH has higher priorities than recreating facilities that already exist.
61. Increasing classroom space is more important than the university center.
62. Its a place to eat and hang out - how much does the staff and students need - the money spent for this survey could have been used to fix the 1/2 done admissions welcome center or fix up that joke called cougar place.
63. No
64. No need for immediate change.
65. none
66. None at this time.
67. People Soft issues should be taken care of -- and resolved prior to anything else!
68. Let's NOT build a new building. Renovate the existing spaces...they are plenty big enough. Just add some more seating. Re-purpose some of the meeting rooms upstairs on the second floor of the UC to be a small cafe or dine in space

### Suggestions

69. A timely survey -- hope the results yield visible results. The university lags in ambiance and student services --- needs an overall rehaul regarding services offered to students (especially housing and services to those that live on campus)
70. Add escalators on the outside with the stairs as an option
71. Hours should accommodate staff too, not just students! Why close everything when classes are out if staff is still here working? It's the main reason I don't go at all.
72. I also believe that the Houston Alumni Organization should have a presence in the UC and the Satellite. They are too far removed from the main activity of the campus. They should be located in both facilities to increase their exposure to alumni who visit the campus and for current students (our future alumni).



73. I believe all offices and spaces should be moved up to surface level as opposed to continuing the underground format.
74. I hate all of the stairs. Put things within easy access. Also, it is not easy to get to from the Law Center.
75. I like supporting businesses that are in the UC but it is sometimes inconvenient to do so, unless you wish to walk from the nearest bus service point from our building (CRS).
76. I think that the UC underground should be turned into an entertainment area (ex. bar/pub, music, video games, bowling, darts, dance floor and stage for musical performances. The ground floor should have restaurant areas and meeting rooms. I would suggest also placing relaxing comfortable TV areas or study lounges below for the students. In the back operations on the ground floor placing all food services offices on the ground floor, maintenance and housekeeping areas. Use the first floor for all retail including Creation Station, Shasta's, Convenience Store/Grocer Market, Bookstore and all remaining fast food services. I believe that the Meeting rooms should be located on the Ground and 2nd level floors options.
77. I think that UH should build a place or make a place to eat close to the Farris Hall. Everything you have to walk to and if it is raining it is not fun sitting at your desk all day when you are wet. Or make an underground walk ways around UH.
78. I think you need to have an option of "not applicable" on many of the survey questions if you want to get valid responses.
79. If renovations are made or new facilities are built, including outdoor dining areas, outdoor concert areas, food service facilities, etc., everything should be accessible to students who use wheelchairs.
80. Location is critical - neither UC nor the satellite is anywhere near my end of campus.
81. More copy machines in UC satellite, there is nothing on that side of campus, larger women's resource center, informational office on satellite side of campus, lactation rooms for each building, room for sleeping on campus.
82. More USPS Boxes around campus so staff won't have to always walk over to the UC Bookstore for Postal Services. Additional stations to purchase stamps for mailing.
83. Most important is the location of offering and the flow of the building and space. Student Organization space needs to be more visible. And student service areas combined with Programmatic space.
84. Need opportunity for UH alumni small businesses to have space as restaurant or retail venue. Need better customer service attitudes. Need space to encourage student events during and before/after regular hours to encourage participation on campus. (model A&M or UT)
85. One major use that I have made of the UC is a twice-a-year career fair for teachers that brings in some 40-50 school districts. The cost of food for the recruiters has gone up 25% in the last year, and the UC does not provide simple services such as drinking water despite costs for room rental.
86. THE CENTER SHOULD BE USED FOR NON-CLASSROOM RELATED ACTIVITIES; HOUSTON HAS SOME REALLY NICE PERIOD OF NOT TOO HOT OR TOO COLD WEATHER, PLEASE TAKE ADVANTAGE OF THE OUTDOOR WITH SOME COVER (FOR RAIN) SPACES.
87. the current university center feels cold and institutional. Why would I want to walk across campus from my cold, dark, institutional office and classroom to go right into the same setting simply because that one offers coffee of a hamburger? The most important thing a faculty member wants to do is relax. Take a break. A quite, warm and soft area to have a discussion with a student or friend. Not be sitting on a plastic chair, on a sticky table listening to a hundred students and video monitors.
88. The Women's Resource Center needs to made larger. People are almost on top of each other in the small room when meetings are being held. Please make it larger!
89. There is not currently enough space to "get away" for a break in the UC or Satellite. It is so busy and full that the chaos sometimes adds to the stress instead of relieving it. Don't get me wrong, busy is a good thing. It is just that I have very little time to grab something to eat or drink and spending 10-15 minutes in line at some of the establishments is time I don't have.
90. Uh is the only university where I have worked where there are neither spaces for faculty to mingle in their buildings nor informal places for faculty and students to meet. This is a very serious shortcoming.
91. University Center needs to include activities which can motivate staff to attend as well. It should also organize some motivational and inspiration activities which can help us improve our life.
92. We are at capacity for large events that serve students. The hotel over charges for space and does not have a space large enough to hold events in one room (the event is usually broken up over several ballrooms). The space should be equipped with high quality technology equipment for presentations, conferences and career fairs. Allow outside vendors to cater events. Improve on catering services offered by campus facilities.
93. We need a space that helps create a sense of community not only among students but also among faculty, staff, and students
94. While looking at the possibility of a new building, let's make sure that the good things about our current building are not left out in the cold. In the quest of maximizing our bang for our buck, let's not forget that sometimes new isn't always better, quality of service is better than quantity of services, sometimes we all need a little privacy in order to carry out business.
95. Windows are in need! UC is a big asset to the students; helps them experience all aspects of one day going out to the new world; organizations, fee funded, etc really sees one grow here.

Food & Space

96. A main problem is that important services (postal, bookstore) or located in the UC, while the better restaurants/atmosphere is located in the UC satellite, causing one an added commute across campus in order to complete simple errands. It would be preferable to have a majority it a single, centralized location so as to better serve the entire student body (and avoid benefiting only one area of campus).
97. Add mini grocery store with reasonable prices. More food fran. or chair food stores
98. An actual deli would be nice...not like the crap one in UC satellite. Deli salads, fresh soups, fresh sandwiches...
99. As a professor, I have to work 16 hours a week, and work all day long, usually don't have time to eat lunch other than at my office. I usually just spend 5 minutes to eat lunch.
100. As a staff employee, I would like to see the meal plan expanded to more than a maximum of 15 meals, perhaps to 25 or 30. There are plenty of days after work that I would rather go to either residential dining facility to eat. Additionally, I think having a Souper Salad or Sweet Tomatoes restaurant on campus would be a big hit with both students and university employees.
101. Employees handling food items that they touch should wear gloves and use them only when touching food.
102. Focus on broader international cuisines with consideration for dietary restrictions.
103. Food services are terrible. Fast food does not have to be french fries and burgers. Try Panera Bread. very good quality food at a reasonable price.
104. Having a good selection of food and convenient parking are the most important items needed for me to use the facilities more often.
105. Hours of food service are very poor for evening workers and students.
106. I am vegan and that is difficult to find on campus
107. I appreciate Shasta's fair trade coffee and student operation.
108. I feel we would more food options on campus such as a place that serves chicken, etc.
109. I graduated last year with a bachelor's degree, and a friend and I are constantly looking for a places that isn't completely crowded by or typical of a university setting. It would be great to see a variety of food locations in this situation, such as IHOP, a barbecue place such as Pappa's, and a Mexican restaurant.
110. I need some real quality vegetarian food. UC Satellite should have more variety and Kimson should be removed from Satellite. Their food sucks!!
111. I noticed that I was very excited about a pub or bar with entertainment, but that I was completely turned off when that seemed, later, to involve a sports bar and television sets. I was hoping for something like the Cactus Cafe at UT, an unusual, special and intimate environment, not something one can find at any strip mall throughout Houston!
112. I think more emphasis should be placed on upgrading the facilities we already have, as opposed to, adding a new one. Bring in better food choices and cut out the ones that under-performing. I think we need to maintain as much green space on campus as possible and more building would just cut the amount of valuable green space we have here.
113. I think that expanding the UC is a good plan; however, I think it would be worthwhile to consider creating an additional space on the other side of campus. I work no where near the UC or Satellite and since there is not adequate parking near either, I eat at an off-campus (nearby) location everyday for lunch, as do many of my colleagues and our students. Seems this would be an area to tap (South Cullen) esp. with the student housing located nearby that would also likely enjoy such an expansion.
114. I think the current facilities are nice. As a staff member, I would like if the restaurants could offer delivery services for the days when I can't get out of the office. Also, I think an entertainment type patio area would be a nice addition for consumers to enjoy poetry, jazz, dance, art, etc. A recreation area for the students to relax between classes would also be a nice addition.
115. I usually do not eat lunch out, so use is sporadic. I really have no complaints about either facility
116. I'd love to see a restaurant like Souper Salad on West Gray with large salad bar, soups, baked potatoes, fresh breads, some desserts.
117. If Whole Foods had a presence on this campus (even in the form of a pre-packaged food cart/kiosk), I would definitely frequent it.
118. In the summertime, I would go to the University center more often if there were some shade along the way. I avoid it during the summer and bring my lunch. Let's get some small shade trees in pots along the way and a bench or two for resting.
119. It will be nice if at all locations such as Einstein, UC restaurants could be nicer, courteous and ready to help UH students, faculty and staff. Some need to have people skill. These kind of behavior can affect the way visitors might view our university and not willing to provide the necessary aids, grants that we could get in order to improve not only locally but nationally as well
120. It would be a good idea to see what other schools are offering. With so few neighborhood businesses near campus it becomes more important for UH to offer services. A food court along the lines of what is in the Shops at Houston Center (<http://www.shopsathc.com/> ) downtown would be very nice. I occasionally go there for lunch.
121. It would be nice to have quiet social areas for comfortable small group interaction (meetings and discussions over coffee, e.g.) separated from the chaos of student interaction--e.g., more areas like the lounge next to Starbucks, but possibly closed off from the noise outside, or a moderately-priced restaurant/bistro.
122. It would be very helpful if there was some kind of delivery service. I would eat more often on campus rather than bringing my lunch if I didn't have to take time to go get it and wait.

123. It's very hard to find food nearby at off hours (even after 1 or 2 in the afternoon) or once exams start. In addition, the lines are so long that if you don't have much time, there's no point in walking over to the UC satellite.
124. More healthy food options: both UC and UC satellite should offer a salad bar
125. Much of the existing facilities are fine for what they service. The UC/Satellite could be expanded to serve more students during busy hours, but the main problems are a lack of good service and reasonable prices.
126. Need a Whataburger.
127. Need more healthy, non-fast fast food options. Ethnic foods.
128. On your page of questions about whether we eat meals at home and which meals when, the buttons don't work right. I could not manage to click a button saying that I eat both breakfast and dinner at home.
129. Please consider those of us who are vegan; currently there is nowhere I can eat on campus. Even Oberholzer has a very limited selection for someone who doesn't eat dairy or eggs.
130. Please include healthy food choices with vegetarian options. McAllister's in the parking garage has been a nice experience. Please also include a Bank of America ATM machine and post office.
131. Please make a change to the way we pay for meals at Chili's Currently; we cannot add a tip to the credit card slip. It is important to be able to reward good service, but cash isn't always an option! It's a small change that we can do at Eric's, why not Chili's?
132. Please remind employees of proper food handling in UC. Manager is helpful but at times I will not eat the food at certain stations based on food handling. The cashiers are VERY pleasant
133. Provide varied choices for meals and better hours. At this time, most coffee shops and food courts close before evening classes start and that makes students who commute to UH to stop and purchase food elsewhere.
134. Salad bar, baked potato bar, soup, chili bar, fruit bar with high quality food and lots of variety.
135. satellite is better in function for lunch events. UC is currently sorely outdated and probably would be used much more if it was updated.
136. Satellite is currently not big enough to provide for the number of students who use the facilities there. A major drawback is the lack of food before 10 a.m. The food Court doesn't open until that time. The Starbucks line is out the door!
137. Staff/Faculty need to a place to connect and eat lunch like Texas A& M has and other top-notch University. Also, Barnes N Noble and Cougar Byte are not staff/student friendly. They close too early and are not open on weekends. Also, they expect UH faculty/staff and students to pay the same price as a person off the street.
138. The biggest problem at the UH at the moment is the large group of people always around Wendy's. Such a popular restaurant should not be right in the doorway. Also, there is a huge need for more working microwaves.
- Last time I brought my lunch to the UC to just eat, sit and relax I had to go to the Library to heat up my food. THAT is NOT convenient.
139. The current UC is too crowded! As faculty, I'm usually just picking up lunch to take somewhere else, and it still can take me 30 minutes just to get food during peak lunch time. It's not a pleasant experience. If there was more space and more options for tasty, fresh food (so I didn't have to get greasy burgers from the fast food places or limp day-old salads from the fridge case), I might actually plan to use it more on purpose, and not just when I feel like I have to because I didn't bring a lunch to work.
140. The food servers should willingly provide napkins and condiments. Wendy's will give you 1 napkin which is not nearly enough for an adult to eat a meal with. Also, there should be a food court attendant readily visible to help decrease the amount of food trash and leftovers in the food court. Our eating areas look terrible and even worse than that of high schools around the area. We are all adults on this campus and we should strive to be more clean than what we showcase. I work on campus, and I feel that when school is out it seems that Wendy's is the only place to eat. That is, well, unacceptable. Please discuss this.
141. The major problem with UC and Satellite are students using the dining areas as study halls during peak lunch hours (11-1) when there are inadequate seats for diners. There should be a rule that during peak lunch hours, those not actually eating should move to other places to study and give the tables to those wishing to eat. There are many places to study on campus, but not very many places to go with a tray of food.
142. The number one reason that I do not visit more dining services on campus is the lack of quality and variety. I have visited RFoC in Moody Towers several times and each time I am frustrated by the poor customer service and poor quality of prepared food. The salad bar is great and sandwich area could be improved by adding fresh, artisan type breads instead of regular store bought bread. The RFoc has variety, but the quality of much of the food choices is so bad, that I mostly drive off campus for meals.
143. The problem with the fast food places in the UC and Satellite (which I've submitted in a survey already) is the poor, disorganized service. It would be nice to see some rest/study areas ala the couches and cots ala UT.
144. The restaurant areas need to be kept clean particularly having the tabled wiped off. Right now they are always filthy and make it an unappealing place to eat.
145. The UC and Satellite already provide good service and food. The main reasons I do not use them more often are two fold: (1) they are both too crowded when I want to go there for lunch, and (2) they do not stay open late enough for times when I need a late lunch. It would be nice to have all of the food services stay open until 3:00 p.m., rather than closing at 2:00 p.m. I often use the Subway in the Law Center or the Chinese Star Restaurant across from campus since they are less crowded and they also stays open later. I do like having healthy food choices, and especially vegetarian food choices, available.

146. The UC facility is shabby and dank, needs aesthetic improvement and much cleaner, well lit, healthy dining alternatives. The Satellite is a nice facility but the dining offerings are sub par. There is no reasonably priced "fresh" food for students or employees, EXCEPT the student-run project Shasta cafe in the Cameron building, which offers great food and service. Create a space where alum could visit campus for a light casual lunch, sitting at a table next to students, and not have to wait in a long line or eat Pizza Hut out of a box.
147. The UC/UC Satellite should have more food venues and have more spacious area for eating. UC is better than UC Satellite now. UC Satellite has a low traffic area on the right hand side of the main entrance while the food court is typically very crowded.
148. The University Center needs more food options and prices dropped
149. The University needs to market night-life on campus. It's easier to get this message to students living on campus. The trick is to get commuter students to stay on campus after their classes end each day. Increase the retail space and start a committee that will focus on promoting the rich culture and spirit of the University of Houston. I'm a proud '05 graduate who is now working on campus full-time. I would LOVE to see students WANTING to stay on campus more and not wanting to drive home the second their classes get out.
150. The worst problem with the UC Food Court are the long lines and waiting at lunch time. Also the lack of pleasant tables where to sit for having lunch.
151. There needs to be a food court vendor at the UC Satellite offering Breakfast. I eat breakfast at Wendy's because it and Einstein Bro's are the only choices for breakfast. There are none at the UC Satellite food court. The UC Satellite food court also needs to replace the burger place with a chain burger place that offers more of a selection and better quality food.
152. UH needs a soup and salad bar in the UC as well as a baked potato bar.
153. We need health food. Location for Art exhibits.
154. What the students and staff and faculty could use a wings n more or Mexican restuarant more of a variety.
155. would like to see more international foods, Mexican food (tacos) Chinese (buffet style) American (meatloaf and chicken fried steak type not\$\$\$ like chili's too!!!)
156. All of these questions pertain to the students, I am not a student, I am a staff member so next time ask the staff questions about improving the university
157. As a staff member, the only thing that would increase my use of a new/improved UC or Satellite is how convenient it is to get there. The UC is too far to walk to from the Athletics/Alumni Center and paying to park to pick up a meal or shop at the Bookstore is not something I am willing to do. The Satellite is also far to walk to and is often so crowded there is no place to sit to eat which means the meal is cold by the time I get back to my office. There are NO convenient campus dining options for the staff in AAC and no public transportation options as far as I know. The ONLY lunch options for us (other than brown bagging) are a quick walk to food establishments on Elgin.
158. I am a full-time faculty member but I am only on campus three times per term. I do believe that any changes should be based on student and staff input rather than faculty input.
159. I answered these questions regarding my needs as a staff member because that was what was requested. However, I think that the students' needs are very different. For one thing, students indicate that they would like a 24-hour UC, with food and recreation available at all times. For my personal interest, I would like to see a full service bookstore, like Barnes & Noble or Borders, and/or a very good newsstand. Also, good food with variety.
160. I responded to the survey based on my habits or needs as a staff member. However, I hope that students respond to this survey and that students are the main focus in all decisions made for improvements to the University Center.
161. My responses were from my desires as a staff member. I think it more important to foster changes that will give students more pride or feelings of being connected to the university
162. My work doesn't allow a lot of free time to enjoy the satellite or the UC. If I were a student, this would be more important than it is to me now.
163. N/A
164. Questions 14 - 46 does not let me select other on all 4 questions.... please fix.
165. Survey items 17-49 do not function correctly. Imagine a person prepared all his meals at home.
166. The questionnaire seems to presuppose that faculty and staff would not use these facilities, yet their location suggests otherwise.
167. This survey seems to be focused towards students and therefore does not ask questions or get responses fully reflecting the needs or desires of the staff on this campus. We WORK here, but we DO NOT LIVE HERE. If you were concerned about how the staff feels there would be more places open when students are NOT on campus.
168. This survey seems to have been created for students. I am staff. My interests and needs and expectations are not the same as those of a student.
169. Your survey questions did not include the building where I am office. (Law Center Village)

**Miscellaneous**

170. I couldn't find University Business Park on the drop down list of buildings.
171. I enjoy UC Satellite a lot more than UC. It feels more modern, cleaner and appealing.
172. I think both sites are very much needed to the University. They are pretty nice place to go to. U C Satellite does have an odor on the outside that needs to be addressed.
173. I work off campus so I wouldn't utilize the facility as often as I would like, but I just marked what I would have want if I was on campus.
174. Keeping the facility clean is a must.

175. Lot people live more that 12 hour at day on campus. This is the place that they try to do all: study, work, buy, gas in his or her car, etc.
176. make sure the common areas are kept clean, keep the restrooms clean
177. Thanks for doing this survey. I did not appreciate the ARAMARK survey that limited my responses and seemed designed to achieve a predetermined outcome. This survey gave me a fair opportunity to express my opinions.
178. The fountains in the UC are my favorite part of it, both in the center outside courtyard and the inside underground area. If there were better seats in the inside underground area it would be much better. Maybe different kinds of seats / tables for different purposes. The UC satellite in contrast seems loud and echoy, no pleasant sounds, just echoing noises like a high school cafeteria. Put a fountain in the satellite, better chairs in the UC underground area, and use the rest of the money to build more parking. Thanks for surveying us.
179. The Satellite needs an elevator. I have asthma, and climbing the stairs, or that long ramp, makes it difficult for me (and others I am sure) to come and go there.
180. The sorry state of the bookstore as a bookstore that reflects the scholarly and general reading needs of 35,000 students, many of them graduate students, and 2000 faculty needs to be addressed. We are an embarrassing bookstore.
181. There is no point of building a wonderful center if the people who will be working there doesn't act like they want to work there. One fine example is the burger stand at the Moody towers.

### Parking

182. As a UH staff employee, finding space on campus for large meetings is difficult. Additional meeting spaces in a central location, where food and parking is also available, would be convenient and helpful for our clients.
183. main deterrence is convenience to get to the centers; paying for parking and the time it takes to walk there vs. what it has to offer
184. Please work on the parking situation on all campuses first....
185. We need new parking garages and/or new residence places for employees as well as students. With the coming gas crunch it would be nice to afford a place close to work that was safe. I've been looking for a house in the surrounding area for years and anything for less then 150,000 is downright unsafe. Food should be provided by private industry on property leased from the University. I suggest the area just to the east of Cullen between I-45 and Elgin. This is wasted space and could be utilized as either parking, condos or restaurants. A strip mall would be even better. It would do booming business and celebrate capitalism for visitors to admire on their way into the University Community. We would all be in better shape if things were run more like a business and less like a social experiment.

### Fees and Pricing

186. Variety in UC and more affordable for students
187. The University Center and the Satellite are both great places. Some of the prices are high, but there are low cost alternatives. Maybe some of the UC decor needs refreshing (couches are old, stained, some broken, ceiling tiles are stained), but it is a nice place.
188. The current selection is a rip off. The first thing is that we need a range of prices and qualities and not necessarily chains
189. Pricing for food, services, or retail items should not exceed off-campus equivalents.
190. Prices are consistently rising. Please keep prices of goods/meals reasonable.
191. I THINK IT WOULD BE GREAT FOR STUDENTS TO HAVE A PLACE TO SHOP FOR GROCERIES IF THEY DON'T HAVE A CAR TO GO OFF CAMPUS. IT WOULD HAVE TO BE INEXPENSIVE.
192. I believe that since this is all for students, and that they do not earn too much, the high prices should be cut down. they are students and cannot always afford high costs.

# DINING SERVICES JULY 2008 BENCHMARKING

	University of Houston	California State University-Northridge	Louisiana State University	University of Arizona	University of California-San Diego	University of South Florida	University of Texas-San Antonio
City, State	Houston, TX	Northridge, CA	Baton Rouge, LA	Tucson, AZ	La Jolla, CA	Tampa, FL	San Antonio, TX
Location	Urban	Urban	Urban	Urban	Urban	Urban	Urban
Affiliation	Public	Public	Public	Public	Public	Public	Public
Enrollment (Headcount)	34,334	35,446	29,925	36,805	26,247	43,636	28,379
Undergraduate (Headcount)	27,400	29,484	24,583	28,442	21,369	34,438	24,398
Potential On-Campus Housing	4,124	2,400	7,504	4,600	6,352	4,229	2,965
Estimate # of Commuters	30,210	33,046	22,421	32,205	19,895	39,407	25,414
Campus Dining Food Services							
# of Dining Operations	20	19	18	32	34	13	9
Residential (AYCE)	2	1	2	0	0	2	1
Retail	12	12	12	27	30	9	6
Restaurant	1	1	2	0	1	1	0
C-Store	5	5	2	5	3	1	2
<i>Enrollment / # of Dining Ops.</i>	<i>1,717</i>	<i>1,866</i>	<i>1,663</i>	<i>1,150</i>	<i>772</i>	<i>3,357</i>	<i>3,153</i>
<i># of Commuters / All Retail Dining Units</i>	<i>1,678</i>	<i>1,836</i>	<i>1,401</i>	<i>1,006</i>	<i>585</i>	<i>3,582</i>	<i>3,177</i>
Brands on Campus							
National	11	4	9	4	3	7	4
Regional	1	1	0	0	4	0	0

Dining Services July 2008 Benchmarking

	University of Houston	California State University-Northridge	Louisiana State University	University of Arizona	University of California-San Diego	University of South Florida	University of Texas-San Antonio
Meal Plans & Annual Cost	21/wk + \$200DB/sem \$2,840	8/wk +\$700DB/sem \$2,750	Unlimited Weekday +\$70DB/sem \$3,156	\$3,000DB \$3,000	Part of Housing Program	Unlimited + \$190DB/sem \$3,296	250/sem + \$250DB/sem \$2,760
	15/wk + \$165DB/sem \$2,270	8/wk +\$900DB/sem \$3,075	160/sem + \$150DB/sem \$2,908	\$2,400DB \$2,400	Res. Halls - \$2,750DB	15/wk + \$325/sem \$3,296	175/sem + \$125DB/sem \$2,112
	9/wk + \$320DB \$2,140		130/sem + \$275DB/sem \$2,846	\$1,800DB \$1,800	Apts. - \$2,100DB	160/sem + \$325/sem \$3,296	155/sem + \$100DB/sem \$1,968
	5/wk + \$425DB/sem \$1,910		120/sem + \$300DB/sem \$2,736			95/sem + \$325DB \$2,091	125/sem + \$100DB/sem \$1,854
	140/sem + \$520/sem \$2,800		100/sem + \$375DB/sem \$2,560			55/sem + \$315DB/sem \$1,543	32/sem +\$100DB/sem \$600
	\$1,175DB/sem \$1,175		55/sem + \$75DB/sem \$1,186			35/sem + \$350DB/sem \$1,289	29/sem + \$300DB/sem \$1,000
	20/sem + \$35DB/sem \$300		30 AYCE Union Lunch/sem \$410				\$530DB/sem \$1,000
	40/sem + \$100DB/sem \$650		50 AYCE Union Lunch/sem \$668				
	80/sem + \$150DB/sem \$1,050		\$450DB/sem \$900				
	\$300DB/sem \$600						
	\$500DB/sem \$1,000						
	\$800DB/sem \$1,600						
Meal Plan Portability	Meals in Residential Dining	Meals used in Residential Dining in UC	Meal transfers in Union begin Fri 4:30pm & all day SS; Pizza Hut 7pm - 10pm	Discount on purchase based on plan purchased	All campus locations; not carts	Meals in Residential Dining	Meals in Residential Dining
	DB in all campus locations	DB in all campus locations except Subway and El Pollo Loco	Meal transfers in 459 Outtakes at any time			DB all campus locations	DB all campus locations
DB Sem. to Sem. Rollover	Fall to Spring	Fall to Spring	Fall to Spring	Fall to Spring	Quarter to Quarter	Fall to Spring	No
DB Year to Year Rollover	No	No	No	No	No	No	No

Dining Services July 2008 Benchmarking

	University of Houston	California State University-Northridge	Louisiana State University	University of Arizona	University of California-San Diego	University of South Florida	University of Texas-San Antonio
Dining Operations	University Center	University Student Union	Student Union	Student Union	Price Center	Marshall Center (UC)	University Center
	Java City	Coffee Shop	Food Court (9 concepts)	Chick-Fil-A	Coffee	Food Court (UC)	Taco Cabana
	M-Th 7am-5pm	M-Th 7am-9pm	M-F 7am-7pm	M-F 6:30am-10pm	M-F 7am - 5pm	M-Th 7:30am-6pm	M-TH 7am-9pm
	Fri 7am-2pm	Fri 7am-4pm	SS 10:30am-6:30pm	SS 8am-10pm		Fri 7:30am-3pm	Fri 7am-6pm
	SS Closed	SS Closed				SS Closed	SS Closed
			(Pizza Hut, Blimpie, Chick-fil-a, AFC Sushi, Krispy Kreme)			(Montague's Deli, Chick-fil-a, Bene Pasta & Pizza, Miso Sushi, Noodle & Rice Bowls)	
	Chick-Fil-A	Sports Grill	Pizza Hut Express	Italian Food	Jamba Juice	Einstein Bagels (UC)	Panda Express
	M-Th 10:30am-3pm	M-Th 7am-7pm	M-F 7am - 10pm	M-Th 10:30am-7:30pm	M-F 8am-8pm	M-F 7:30am-10pm	M-Th 10am-9pm
	Fri 10:30am-2pm	Fri 7am-4pm	SS 10:30am - 10pm	Fri 10:30am-3pm	Sat 7:30am-8pm	Sat 9am-7pm	Fri 10am-6pm
	SS Closed	SS Closed		SS Closed	Sun Closed	Sun 11am-7pm	SS Closed
	Capeesh	Subway	Wraps & Pizza	Grill	Panda Express	Freshens (UC)	Starbucks
	M-Th 10:30am-5pm	M-Th 9am-8pm	M-F 11am-6pm	M-F 7am-8pm	M-F 10am-9pm	M-F 10am-6pm	M-Th 7am-12Mid.
	Fri 10:30am-2pm	Fri 9am-5pm	SS Closed	SS Closed	SS 11am - 7pm	SS Closed	Fri 7am-7pm
	SS Closed	SS Closed					Sat 10am-7pm
							Sun 12 Noon -9pm
	AFC Sushi	C-Store	Coffee Shop	Mexican Food	Round Table Pizza	Restaurant	Subway
	M-Th 10:30am-3pm	M-Th 7am-8pm	M-Th 7am - 8pm	M-Th 8am-7pm	M-F 10am-10pm	M-F 11:30am-2pm	M-Th 10am-9pm
	Fri 10:30am-2pm	Fri 7am-5pm	F 7am - 6pm	Fri 8am-3pm			Fri 10am-6pm
	SS Closed		Sat. 8am -2pm	SS Closed			SS Closed
	Subway		McDonalds	Coffee Shop	Rubio's Mexican		Wendy's
	M-Th 9:30am-7pm		M-Th 7am-9pm	Su-Th 6:30am-11pm	M-Th 8am-9pm		Opening 2009
	Fri 9:30am-2pm		Fri 7am-8pm	F 6:30am-6pm	Fri 8am-8pm		
	SS Closed		Sat 8am-2pm	SS 8am-2pm	Sat 11am-6pm		
			Sun Closed		Sun Closed		



	University of Houston	California State University-Northridge	Louisiana State University	University of Arizona	University of California-San Diego	University of South Florida	University of Texas-San Antonio
Dining Operations	University Center	University Club	Student Union	Student Union	Price Center	Other Retail	University Center
Continued	Wendy's	Orange Grove Bistro	Coffee in Bookstore	Healthy Food	Subway	Subway (Cooper)	C-Store
	M-F 7am-9pm	M-F 11am - 2pm	M-Th 8am-8pm	M-Th 9am-8pm	M-F 8am-10pm	<a href="#">Summer Hours</a>	M-Th 9am - 9pm
	Sat 11am-6pm		Fri 8am-6pm	Fri 9am-6pm	Sat. 8am - 8pm	M-Th 10am -7pm	F 9am - 6pm
	Sun 1pm-6pm		Sat 10am-4pm	SS 10am - 6pm	Sun. Closed	F 10am -3pm	
			Sun Closed			SS Closed	
		Satellite Student Union					JPL Food Court
	C-Store	Satellite C-Store	Coffee Shop	Deli	Salad/Sandwiches	Starbucks (Library)	Chick-fil-a
	M-F 7am-9pm	M-F Noon-4:30pm	M-F 7am-3pm	M-F 7am-8pm	M-Th 10:30am-8pm	<a href="#">Summer Hours</a>	M-Th 7am -9pm
	Sat 10am-6pm	SS Closed	SS Closed	SS 11am-8pm	F 10:30am -5pm	M-Th 7:30am - 10pm	F 7am - 6pm
	Sun Closed				Sat. 1pm - 7pm	F 7:30am - 5pm	Sat. 10am - 3pm
				Burger King, Panda Express	Sun. 1pm - 8pm	Sat 10am -5pm	
				Hours not Available		Sun 12pm - 10pm	
	Chili's Too		Magnolia Room Restaurant	Restaurant	Shogun	Express Shop (Eng.)	Sushi
	M-F 11am-10pm		(AYCE Buffet)	Daily 11am-1am	M-F 10am-9pm	<a href="#">Summer Hours</a>	M-F 10am -6pm
	Sat 11am-9pm		M-F 11am - 1:30pm		SS 11:30am-8pm	M-F 7:30am - 2pm	SS Closed
	Sun 4pm-9pm					SS Closed	
	UC Satellite		Faculty Club	Wraps / Salads	Food Co-op	Burger King (Sessums)	Deli
	Deli		M-F 11am - 1:30pm	M-Th 7am - 8pm	M-F 9:30am-6pm	<a href="#">Summer Hours</a>	M-F 10am -6pm
	M-Th 10:30am-6pm			F 7am - 7pm	SS Closed	M-Th 7:30am - 2pm	Sat. Closed
	Fri 10:30am-2pm			SS 10am - 6pm		F-Sun Closed	Sun. 12 Noon - 9pm
	SS Closed						
	Grill	Other Retail	Other Retail	Papa John's Pizza	C-Store	Health Sciences	Freshen's
	M-Th 10:30am-2pm	Arbor Grill Coffee	Atrium Café	<a href="#">Summer Hours</a>	M-Th 7am-9pm	<a href="#">Summer Hours</a>	M-Th 7am - 9pm
	Fri-Sun Closed	<a href="#">Summer Hours</a>	M-Th 8am - 6pm	M-F 9am - 8pm	Fri 7am-6pm	M-F 7:30am - 2pm	F 7am - 6pm
		M-F 7:30am - 2:30pm	F 8am -4pm	SS 10am - 6pm	Sat 9am-5pm	SS Closed	SS Closed
		SS Closed	SS Closed		Sun Noon-5pm		
	Homestyle			AYCE Buffet (SUMC)			
	M-Th 10:30am-2pm			M-F 11:30am-1pm			
	Fri-Sun Closed			SS Closed			

	University of Houston	California State University-Northridge	Louisiana State University	University of Arizona	University of California-San Diego	University of South Florida	University of Texas-San Antonio
Dining Operations				Student Union	Student Center	Other Retail	JPL Food Court
Continued				C-Store	Pub	Coba Café (Bus. Ad.)	Pizza / Pasta
				M-F 7:30am-11pm	M-F 11am-11pm	Summer Hours	M-Th 10am - 9pm
				SS 8am-11pm	SS Closed	M-Th 7:30am - 8pm	F 10am - 6pm
						F 7:30am - 4pm	SS Closed
						SS Closed	
				Satellite Union			
	UC Satellite	Other Retail	Other Retail	Food Court	Student Center	C-Store / Ben & Jerry's	C-Store
	Chick-Fil-A	The Marketplace		M-F 7am - 12am	C-Store	Summer Hours	M-Th 7am - 9pm
	M-Th 10:30am-2pm	Summer Hours	Coffee (Law)	Sat 10am - 12am	M-F 9am-5pm	M-Th 12pm - 10pm	F 7am - 6pm
	Fri-Sun Closed	M-F 10:30am - 3pm	M-Th 7am -4pm	Sun. 12pm - 12am	SS Closed	F 4pm-10pm	Sat. 10am -3pm
		SS Closed	F 7am - 1pm	(Grill, Café, Hotline, Smoothies, Deli, Sunset Strips)			Sun. 12 Noon - 9pm
			SS Closed				
							Other Retail
	Kim Son	Matador Bookstore Complex	Coffee (Library)	Bruegger's Bagels	Coffee		Einstein Bros. Bagels
	M-Th 10:30am-6pm	Panda Express	M-Th 7:45am -9pm	Hours Not Provided	M-F 7:30am - 3pm		M-Th 7am - 6pm
	Fri 10:30am-2pm	Hours not Available	F 7:45am - 4pm		Sat. 9am - 2pm		F 7am - 3pm
	SS Closed		Sat. Closed	Papa John's Pizza	Sun. Closed		SS Closed
			Sun. 12:30pm- 9pm	Hours Not Provided			
	Pizza Hut	Juice It Up!	C-Store	Panda Express	Food Co-Op		
	M-F 10:30am-6pm	Hours not Available	M-F 7am -11pm	Summer Hours	M-F 7:30am-5pm		
	SS Closed		SS 12 Noon - 10pm	M-Th 10:30am-3pm	SS Closed		
				Fri-Sun Closed			
	Taco Bell	El Pollo Loco	Pierre's Landing	Other Retail	Hi Thai		
	M-Th 10:30am-6pm	Hours not Available	M-Th 7am - 6pm	Highland Market	M-F 11am-9pm		
	Fri 10:30am-2pm		F 7am - 4pm	(Deli, Grill, Espresso, & Groceries)	SS Closed		
	SS Closed	Coffee Shop	SS Closed	M-F 7am - 1am			
		Hours not Available		SS 10am - 1am			

	University of Houston	California State University-Northridge	Louisiana State University	University of Arizona	University of California-San Diego	University of South Florida	University of Texas-San Antonio
Dining Operations	UC Satellite	Other Retail	Other Retail	Other Retail	Other Retail		
Continued	Smoothie King	Matador Bookstore Complex (Continued)			Coffee (Muir Woods)		
	M-Th 7am-7pm	Sierra Marketplace			M-Th 7:30am - 9pm		
	Fri 7am-2pm	Hours not Available			F 7:30am - 4pm		
	SS Closed						
	C-Store	Burger King	Smoothie King	Eller Deli	Torrey Pines Café		
	M-Th 7am-8pm	Hours not Available	M-Th 7am - 11pm	M-Th 7:30am - 6pm	M-F 6:30am - 2:30pm		
	Fri 7am-5pm		F 7am - 9pm	F 7:30am - 3pm			
	SS Closed	Coffee (Sierra)	Sat. 9am - 9pm				
		Hours not Available	Sun. 1pm - 11pm				
	Starbucks	West Side C-Store	Subway	C-Store (AME)	RIMAC 101 Café		
	M-Th 7am-8:30pm	<i>Summer Hours</i>	M-Th 7am - 6pm	M-Th 7:30am - 4pm	M-Th 7am - 7pm		
	Fri 7am-2pm	M-F 10:30am - 3pm	F 7am -4pm	F 7:30am - 3pm	F 7am - 5pm		
	SS Closed	SS Closed	SS Closed				
	<b>Other Retail</b>						
	Einstein's (PGH)	The Edge C-Store	Vet School	C-Store (McKale)	Engineering Café		
	M-Th 7am - 6pm	<i>Summer Hours</i>	Hours not Available	M-F 7:30am - 4pm	M-F 6am - 6:30pm		
	F 7am - 2pm	M-F 10:30am - 3pm					
	Sat. 8am - 2pm			Oy Vey Café (Veg./Kosher)	Faculty Club		
	Sun. Closed			M-F 8am - 3pm	M-F 8am - 5pm		
	Starbucks (Bauer)	Arbor Grill C-Store	459 Outtakes	Bookend Café	Vegan Café		
	M-Th 7am - 8:30pm	<i>Summer Hours</i>	M-Th 9am - 2am	M-Th 7:30am - 10pm	M-F 4pm - 8pm		
	F 7am - 2pm	M-F 8am - 2pm	F 9am - 4:30pm	F 7:30am - 5pm			
	SS Closed	SS Closed	SS Closed	Sat. 10am - 5pm	Coffee (Bookstore)		
				Sun. 10am - 7pm	Daily 8am - 4:30pm		
					Mandeville Center Café		
					M-F 7am - 5pm		

Dining Services July 2008 Benchmarking

	University of Houston	California State University-Northridge	Louisiana State University	University of Arizona	University of California-San Diego	University of South Florida	University of Texas-San Antonio
Dining Operations	Other Retail	Residential	Residential	Other Retail	Residential	Residential	Residential
Continued	Subway (Law)	Geronimo's (SSU)	459 Commons	C-Store (Rec. Center)	Café Ventanas	Argos Center (Res.)	Roadrunner Café
	M-Th 7am - 8pm	M-F 7am-10am	M-Th 7am - 7pm	M-Th 11:00am - 10pm	M-F 7am - 8pm	M-Th 7am - 9pm	M-Th 7am - 9pm
	F 7am - 4pm	M-F 11am-1:30pm	F 7am - 4:30pm	F 11am - 5pm	SS 10am - 8pm	Fr 7am - 7pm	F 7am - 7:30pm
		M-F 4:30pm-8:30pm	SS Closed	SS 12Noon - 5pm		SS 10am - 7pm	Sat. 10am - 7pm
		M-Th 8:30pm-11pm					Sun. 10am - 9pm
		SS 10am-1pm					
	Papa John's	SS 4:30pm-6:30pm	Highlands	C-Store (McClelland)	Canyon Vista	Andos Center (Res.)	
	Hours not Available	Sun 8:30pm-11pm	Hours not Available	M-Th 7:30am - 6pm	M-F 7am - 8pm	M-Th 7am - 9:30am	
				F 7:30am - 3pm	SS 10am - 8pm	M-Th 11am - 2pm	
						M-Th 4:30pm - 7pm	
	C-Store (Rec.)			Hot Dog Cart (2)	Club Med		
	M-Th 2pm - 9pm			M-Th 8am - 3:30pm	M-F 7am - 3pm		
	F-Su 2pm - 6pm			F 8am - 3pm	SS Closed		
	Smoothie King (Rec.)			Hot Dog Cart (Nucleus)	Foodworx		
	M-Th 7:30am - 10pm			M-Th 7:30am - 3pm	M-Th 9am -11pm		
	F 7:30am - 7pm			F 7:30am - 2:30pm	F 9am-8pm		
	Sat. 12pm - 5pm				Sat. 11am -8pm		
	Sun. 1pm - 5pm				Sun. 11am - 11pm		
	Moody C-Store			Coffee Carts (3)	El Mercado		
	Su - Th 9am - 1am			M-F 7:30am - 3pm	M-F 11am - 2:30pm		
	F-Sa 9am - 12am				M-Th 8pm - 11pm		
	OB C-Store				Earl's Place		
	M-Th 9am - 12am				9:30am - 1am		
	F-Sa 9am - 10pm				SS 3pm - 1am		
	Sun. 9am -12am						

Dining Services July 2008 Benchmarking

	University of Houston	California State University-Northridge	Louisiana State University	University of Arizona	University of California-San Diego	University of South Florida	University of Texas-San Antonio
Dining Operations	Residential				Residential		
Continued	OB				Ocean View Terrace		
	M-Su 7am - 9am				M-F 7am - 1am		
	M-Su 10:30am - 2pm				SS 10am - 1am		
	M: 8pm - 8pm						
	Sat. Closed						
	Sun. 5pm - 8pm				Plaza Café		
					M-F 7am - 8pm		
					SS 10am - 8pm		
	Moody Towers				Plaza on the Side		
	M-F 7am - 10pm				M-F 11am - 3pm		
	Sat. 12pm - 9pm				M-F 8pm - 11pm		
	Sun. 12pm - 10pm						
					Sierra Summit		
					M-F 7am - 8pm		
					SS 10am - 8pm		
					Splash Café		
					M-F 9am - 4pm		
					SS 9am - 5pm		

# MECHANICAL, ELECTRICAL AND PLUMBING SYSTEMS ASSESSMENT

## Mechanical Systems

### General

The University Center receives chilled water and steam from campus utilities distributed underground. The steam is converted to hot water in a shell and tube heat exchanger located in the basement.

Air is distributed from central air handling units of varying types throughout the building. The air handling units are located in mechanical rooms located on each floor.

Temperature is controlled via pneumatic controls that have an electronic “wraparound” system that provides monitoring of the systems.

The equipment and distribution systems (with some exceptions) date to the original construction in 1967 and 1973. This places the equipment, ductwork and piping well beyond their normal expected service life.

### Supply Air System Description

The ground floor and first floor are served by a combination of single zone and multi-zone air handling units with lined supply air duct and direct mixing of return and outside air in the primary air handling units.

These systems are not as energy efficient as variable air volume systems which are the norm in current institutional construction. In addition, they provide poor humidity control because they bypass humid air around the cooling coil during off-peak cooling conditions. The result of poor humidity control is occupant discomfort, mold and mildew.

The kitchen areas receive makeup air from the general air conditioning system. Although there was not sufficient design information available to document this, field observations indicated that the makeup air from the air units was insufficient to maintain positive pressurization of the building. As a result, the building draws in outside air (usually warm and humid) through doors and other openings in the building. This exacerbates the humidity problems in the building and increases energy costs.

The second floor is served by a combination of multi-zone units and constant volume dual duct air units. Constant volume dual duct units are operationally similar to the multi-zone units used for the first two floors, and suffer the same humidity control issues.

Ductwork on all floors is internally insulated (“lined”). This insulation has deteriorated over the years and is fraying inside the ductwork. This results in insulation particles being distributed within the airstream and provides a breeding ground for mold. See picture M1.



*M1: Fraying ductliner*

The air units were constructed with galvanized cooling coil casings and drain pans. These are showing signs of deterioration, and may fail in the foreseeable future. See M2 in the Appendix. The fan motors and belts are on the outside of the air unit (typical for construction of that era), but do not have any belt guards to prevent maintenance personnel from being caught in the rotating machinery. See M3 in the appendix. University of Houston safety personnel should be consulted regarding this potential OSHA violation.



M3: AHU Motor with no belt guard



M2: Rusting drain pans and coil casing



M4: Kitchen Exhaust System

### Exhaust Air Description

Kitchen exhaust is through non-compensating hoods connected to stainless steel ductwork. See M4 . The systems appear to be functional and in good shape, but there is not any source of dedicated outside air to the space, which results in both pressurization and comfort problems within the kitchen areas.

The current configuration is not in compliance with the current version of the State Energy Code or the International Mechanical Code (based on the lack of controlled makeup).

General exhaust for restrooms and other areas is provided by a central fan located on the roof. This system is functional, with no documented problems.

### Hydronic Distribution

Chilled and hot water for space conditioning come from campus thermal utilities that are distributed in underground tunnels.

### Chilled Water

The chilled water system takes water from the campus chilled water loop and pushes it through the building using two horizontal split case, variable speed pumps. The pumps have been equipped with VFD's for improved energy efficiency and control. Each pump was originally sized to provide flow equal to 100% of the building load. Currently, both pumps are required to satisfy the building at full load.

There are a variety of possible causes for this condition:

1. Chilled water control valves may be not be closing as they should, allowing chilled water to leak past coils that do not need the additional flow. As a result, more pump is needed to meet the differential pressure setpoint in the control system.

2. The chilled water supply temperature from the central plant may be higher than the coils were designed to use. This makes the coils less efficient, and as a result, they require more water to meet the same load than if they had colder water on the supply side.
3. The coils are fouled on the inside and outside. This makes the coils less efficient, and as a result, they require more water to meet the same load than if the inside and outside of the coils were clean.
4. The static pressure setpoint is too high.
5. Discharge air setpoints are much lower than the coils were designed to produce.

The pumps and pipe appear to be original 1960's construction and are well past their normal service life. Insulation on the pipes has been removed in places over the years as the result of wear and maintenance, resulting in condensation of pipe surfaces (lost energy, additional corrosion, moisture in semi-conditioned spaces).

#### Heating Hot Water

Heating hot water is produced using a single steam to hot water heat exchanger inside the basement mechanical room. The hot water is pumped to the heating coils using two horizontal split case pumps. The control valves on the hot water coils are three-way valves and as a result, the pumps are constant speed.

The pumps and pipe appear to be original 1960's construction and are well past their normal service life. The heating hot water piping is in poor shape as indicated by extensive corrosion on the exterior. See M5.

Expansion: There are several expansions and upgrades to the building that are planned that may increase the heating and cooling loads (such as enclosing the courtyard and increasing outside air to meet current ventilation codes). As a result, it is likely that new chilled water and steam connections to the campus loop will be required. While this should be verified during the design phase, any planning should assume this work must be done.



M5: Hot Water Piping

#### **Controls**

Automatic temperature controls in the building are pneumatic with an electronic system “wraparound” that provides global control and monitoring. Compressed air for the system is generated by compressors in the lower mechanical room.

The “system” is original 1960's construction, but some components have been replaced since the original installation.

There is limited instrumentation and monitoring (hydronic and steam meters were noted on the controls drawings but appear to be either disconnected or malfunctioning). There is no air flow measurement or monitoring.

Setpoints for the discharge air temperatures on air units were as low as 45°F (likely far lower than the coil was designed to produce) and some spaces were set to maintain 63°F (likely far lower than the coil was designed to maintain). Most likely, this is in response to humidity problems or lack of makeup air to the kitchen systems. These setpoints contribute to the need to run two pumps in the summer.



Review of selected screenshots of the electronic wraparound system indicate that the pneumatic controls were not maintaining temperatures near setpoint, which can result in wasted energy or uncomfortable occupants.

### Recommendations

Based on the age of the equipment and distribution, most (if not all) of the equipment should be replaced. As these units are replaced, the State Energy Code will require the entire systems to be brought up to current standards. This can only be done by replacing all portions of the air distribution (ducts, controls, and air units).

Given the age and condition of the hydronic pipe and pumps, they should be replaced at the same time as the air systems. The steam to water exchanger should be replaced and an additional heat exchanger should be installed to provide redundancy.

The controls should be replaced with modern DDC controls that will provide better control, higher energy efficiency, and better monitoring of the HVAC systems. Additional instrumentation should be installed to allow metering and monitoring of building chilled water flows, pressures, and temperatures. The instrumentation will allow University of Houston to trend flows and loads for both troubleshooting, modeling and billing purposes.

## Electrical Systems

### Electrical Service

#### System description

Electrical service to this building is derived from the campus 12.47kV, 3 phase primary underground distribution system. Two independent sets of 12.47kV service feeders serve this building. The 12.47kV conductors terminate in the transformer vault at a 15kV-class automatic transfer switch, which then serves the primary windings of three single-phase 500kVA transformers connected in a delta-wye configuration. Refer to E1. The main transformers serve the building service switchboard via a 4000A, 208Y/120V, 3-phase, 4-wire busway. The main switchboard houses a fixed (bolted) fused disconnect as a main disconnecting means. See E2.



E1: Main Transformer Vault



E2: Main Switchboard Main Disconnecting Means

### Condition assessment

Portions of the electrical service to the building were damaged and refurbished during the flood caused by Tropical Storm Allison in 2001. Through anecdotal evidence the 15kV automatic transfer switch has failed to reliably operate when a 15kV phase conductor failed upstream of the device. The main transformers and main switchboard are the original equipment installed as part of the original building project and thus are reaching the end of their useful life. The transformers that serve the building on the surface appear to have serviceable life left; however, internal insulation damage may exist that was not present or identifiable during field investigations. The main switchboard is showing signs of surface rusting and component failure and unfortunately is not serviceable due to Federal Pacific Electric going out of business in the 1980s. Attempts to retrofit components from other manufacturers into the existing Federal Pacific gear have met with mixed results. See E3.

**Available capacity:** Per information read from the Square-D power meter installed by the UH Physical Plant, the existing service has a peak demand of approximately 2,400 amperes on a 4,000 ampere service. Approximately 1,500 amperes at 208Y/120V, or 540kVA, of capacity is available for future expansion.

**Available space for future equipment:** In the present configuration of the basement main mechanical and electrical room, there is no available space for future equipment or expansion. All available wall space and floor space is in use.

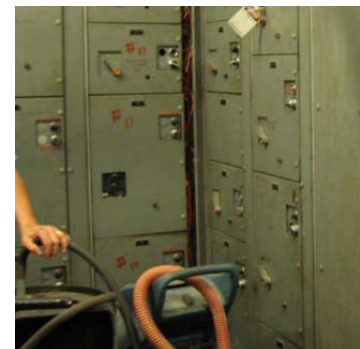
### Code compliance issues

Kitchen equipment, liquid containers, cleaning equipment, and various other stored goods are located in the electrical space in violation of the National Electrical Code (NEC), NFPA 70-110.34(F). These items could be moved, but due to volume of equipment the location is a question. See Pictures E4, E5, and E6.

Due to the ampere rating and the width of the main service, two means of access and egress from the main electrical space are



E3: Modified Federal Pacific Motor Control Center Bucket



E4, 5, 6: Example of Storage in violation of NEC working clearance requirements.



E7: Egress path 1 from Main Electrical/Mechanical Room.



E8: Egress path 1 from Main Electrical/Mechanical Room.

required per NEC-110.33(A)(1) and NEC-110.26(C)(2). While there are two means of egress from the main electrical and mechanical room, more than six feet of the gear is located in a space that can only be accessed via one 3-1/2-foot wide path, and this path is exposed to the main switchboard, which is rated at 1200 amperes or more. The width of this path needs to exceed double the working clearance, or 6 feet, for this installation to meet code requirements.

The doors to egress from the main electrical room are required by NEC-110.26 to open in the direction of egress under simple pressure. The doors do not swing in the direction of egress or are not equipped with panic bars or similar hardware to open under simple pressure. See E7 and E8.

The transformer vault requires 3-hour fire-rated boundaries per NEC-110.31(A). Penetrations through the walls and ceiling of the vault are not fire-sealed, compromising the integrity of this fire-rated boundary.

The main electrical service is accessible to unqualified persons per NEC-110.31(B)(1); therefore, warning signs are required on equipment, which were not present, and openings are required to deflect foreign objects away from live parts. This requirement is not met as failure of latching mechanisms has allowed direct exposure to energized live parts of the equipment and field modification has allowed direct exposure to energized live parts. See E3.

#### Recommended changes

Remove stored materials from the areas of NEC required working clearance and discard or store in an approved manner.

Replace the existing main service switchboard and main service busway with newer more compact and serviceable equipment by a major manufacturer of electrical distribution gear such as GE, Square-D, Eaton/Cutler-Hammer, or Siemens. With a minor reconfiguration of the space it may be possible to place newer service entrance equipment within a smaller footprint allowing the service gear rated in excess of 1200 amperes to be removed from the narrow corridor that it presently occupies. Another space saving idea is to remove the motor control center component of the main switchboard and replace it with a circuit breaker distribution panelboard or panelboards, which would drastically reduce the footprint of the equipment in the room. This would require new motor starters within site of the mechanical loads, but would free a considerable amount of space in the main electrical and mechanical room.

Modify the swing and hardware on the doors to the main electrical and mechanical room so that they open under simple pressure from the inside, as required per NEC-110.26(C)(2) and NEC-110.33(A).

Fire seal all penetrations through the walls, floor, and ceiling of the main transformer vault and verify the fire rating of ventilation and personnel openings to restore and maintain the integrity of this fire-rated boundary.

Replace the medium voltage automatic transfer switch in the main transformer room with a newer, more reliable model. Upgrade transformers in the main transformer vault with newer, more energy efficient equipment; however, if it is determined that the transformers are performing adequately and an insulation resistance test is completed and passed satisfactorily, then this cost may be diverted to a future date.

### Normal Power System

#### System description

The building normal power distribution is served from the 208Y/120V main switchboard in the basement of the building below the kitchen. The main switchboard includes distribution sections with individually-mounted molded case circuit breakers that serve loads as follows:

Section 0 - 1200 ampere fused disconnect switch that serves the UC underground

Section 1 - main 4000 ampere fused disconnect

Section 2 - branch circuit panelboards in the West and Central portions of the building

Section 3 - branch circuit panelboards in the East portions of the building

Section 4 - branch circuit panelboards that serve Kitchen Loads.

The main switchboard is then close-coupled to a multi-section 1600A motor control center (MCC), which serves all electric motors throughout the building. See Pictures E5 and E6. Maintenance disconnecting means are located within site of motors that are controlled through the motor control center, and large motors (i.e. motors in excess of 25 horsepower) are provided with power factor correction capacitors connected on the line side of the motor maintenance disconnection means.

All normal power electrical distribution gear including the main service switchboard and motor control center and the branch circuit panelboards in the building are manufactured by the now defunct Federal Pacific Electric company and are therefore not serviceable through most, if not all, conventional service channels.

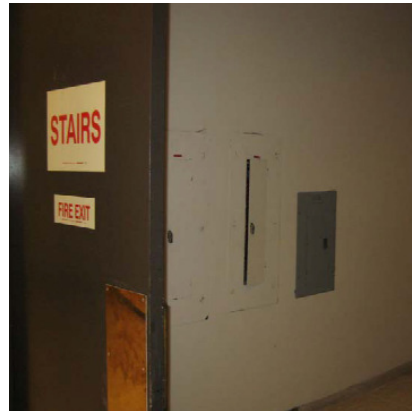
Feeder cables are run in chase space and through the walls from the main electrical and mechanical room to the branch circuit panelboards and motor loads located throughout the building. Panelboards are generally located in corridors or stairwell access spaces and motor loads are generally located in mechanical rooms, the roof of the building, or in kitchen service spaces. See pictures E9 and E10.

#### Condition assessment

Virtually all distribution gear and branch circuit panelboards are showing signs of age through minor corrosion, locks that will not function, and lack of spare breaker capacity. The gear was manufactured by a company that was forced out of business in the 1980s. While branch circuit panelboards have adequate ampere capacity to serve the loads presently required, the same panelboards lack adequate spare circuit breaker capacity. Most branch circuit panelboards in the building have little or no spare circuit breakers or spaces.



E9, 10: Typical branch circuit panelboard installations.



Several devices located in areas subject to constant moisture exposure, such as kitchen equipment, are showing signs of major corrosion.

#### Code compliance issues

Branch circuit panelboards are located in common use areas and are therefore accessible by unqualified persons. Several panelboards fail to lock or trims do not fit properly, which is a violation of NEC Article 110.31(B)(1).

Equipment, especially equipment subject to constant water exposure and corrosive cleaner vapors in kitchen areas, is exhibiting excessive corrosion, which is a violation of NEC-314.40 and 314.72(A). Most of these instances are due to the age and location of equipment. See E11.



E12: Receptacles without discernible ground fault protection within 6 feet of sink.



E11: Equipment showing excessive corrosion damage.

Per NEC-210.8(B)(2), all receptacles located in bathrooms, kitchens, outdoors, on rooftops, or within 6 feet of the edge of a sink must be GFCI protected to protect personnel and occupants against electrical exposure due to ground fault. From field investigation many GFCI receptacles are installed in these situations; however, several instances were noted not to have discernible GFCI protection. Another item to note is that GFCI devices installed prior to 2006 may fail closed meaning that the GFCI device will still deliver power to the prongs of the receptacle without providing personnel protection against ground fault. Devices manufactured after the latest UL GFCI requirements were implemented fail open meaning the device will no longer close the circuit when the GFCI electronics cease to function. In all cases, regular, monthly inspection and testing of all GFCI devices is recommended by the GFCI device manufacturer. See E12.

Per NEC-400.8, flexible cords are not permitted to be used where subject to physical damage. In several locations flexible cords are draped over equipment or routed along the floor where subject to foot traffic or tucked under floor mats where the cord is subject to physical damage. See E13.



E13: Flexible cords used in violation of NEC-400.8.

**Recommended changes** Replace the existing electrical distribution gear including the branch circuit panelboards and any disconnecting means in the building presently manufactured by Federal Pacific Electric with newer, serviceable equipment by a major manufacturer of electrical distribution gear such as GE, Square-D, Eaton/Cutler-Hammer, or Siemens.

Provide surge protection devices at the main switchboard to limit line side surges from damaging electrical systems and branch circuit panelboards serving computer and other electrical loads to protect those loads from damage due to surges within the building or indirect lightning events.

Replace non-GFCI type receptacles at all locations where required by the latest NEC with GFCI-protected receptacles.

Relocate stored materials to maintain clear working space at electrical panelboards and other electrical equipment in electrical rooms in compliance with NEC-110.26(B). Train university employees on these requirements and their function.

Install receptacles as required to serve plug loads in such a way as to remove the necessity to drape flexible cords across traffic paths or under floor mats so that the cords are no longer subject to physical damage.

## Emergency Power System

### System description

The building's original diesel generator set was swamped during the flood caused by Tropical Storm Allison and was abandoned in place.

The building emergency power supply system is now served from a Kohler 180kW, 208Y/120V natural gas generator pad-mounted outside and adjacent to the basement main electrical and mechanical room. The packaged engine-generator set is equipped with a weather-protected enclosure, natural gas fuel supply from the building natural gas supply, and starting batteries mounted in the same enclosure. Emergency conductors are routed through a tap box at the corner of the generator concrete pad, then underground to the basement main electrical and mechanical room, terminating in a LakeShore enclosure. The internal components of the automatic transfer switch were replaced with ASCO switch components when the new generator was installed. The automatic transfer switch (ATS) is rated at 600 amperes, 208V, 3-phase. Refer to E14. The ATS receives normal power from a 600 ampere fused disconnect switch in the 208V main switchgear fused at 500 amperes.



E14: LakeShore ATS case with ASCO transfer switch components installed.

The load terminals of the ATS are connected to the main lugs of an emergency distribution panelboard located in the basement main electrical and mechanical room immediately adjacent to the ATS. The emergency panelboard is rated 600A, 208Y/120V, 3-phase, 4-wire. This panelboard serves the emergency electrical distribution system in the building.

Loads served on the emergency power supply system include the building elevators, egress lighting, selected equipment, the fire alarm system, and the building sump pumps.

### Condition assessment

The emergency generator and ATS were replaced in 2001 following Tropical Storm Allison. The electrical distribution equipment is in similar condition to the rest of the electrical distribution equipment in the building in that the panelboards are no longer serviceable and are showing signs of age. The emergency panelboard in the basement is missing protective covers exposing live parts on the interior of the panelboard. See E15.



E15: Overall picture showing emergency distribution panelboard EDP.

replacing the entire enclosure. Essentially the new gear was shoehorned into the only space available for it.

Surge protection devices were not observed at the main emergency distribution panel or at branch circuit panelboards serving computer and other critical electrical loads.

Available capacity: No sub-metering of the emergency power supply system was observed; therefore, demand load data was not available, and should be reviewed.

Available space for future equipment: No space exists in the basement main electrical and mechanical room for any other equipment. This is the most likely explanation for why the LakeShore ATS components were replaced in lieu of

### Code compliance issues

Working space at electrical panelboards and other electrical equipment in the main electrical and mechanical room is used for storage, in violation of NEC-110.26(B) requirement for clear space.

Exposed live parts are accessible by unqualified persons in violation of NEC-110.31(B)(1).

### Recommended changes

Provide surge protection devices at the main emergency distribution panel and at branch circuit panelboards serving computer and other critical electrical loads.

Relocate stored materials to maintain clear working space at electrical panelboards and other electrical equipment in electrical rooms in compliance with NEC-110.26(B). Train university personnel on these requirements and their function.

Dismantle and remove the generator that is no longer usable to allow for more space for equipment in the main electrical and mechanical room.

Remove equipment that is installed without UL labels and replace with equipment UL listed for the application in which it is installed. If the main service switchboard was replaced with more compact equipment, then space would be freed to allow for a better installation of the emergency power distribution system equipment.

## Lighting System

### System description

Lighting in corridors is switched linear fluorescent luminaires and incandescent downlights.

Lighting in food preparation areas is linear fluorescent ceiling mounted fixtures for general illumination as well as linear fluorescent lighting in exhaust hoods and other usage areas.

Lighting in food service areas is a combination of fluorescent, incandescent, and incandescent accent lighting over food displays.

Lighting in dining areas is fluorescent for general illumination and incandescent track lighting for accent areas.

Lighting in small and medium-sized meeting rooms is switched linear fluorescent luminaires and incandescent downlights with Lutron wall-switch dimmers.

Lighting in large meeting rooms is incandescent and controlled through dimming systems (i.e. the Houston Room).

Lighting in offices is recessed fluorescent luminaires.

Lighting in mechanical rooms is a combination of keyless sockets and linear fluorescent luminaires.

T8 lamps are the standard lamp used in linear fluorescent lighting.

Self-ballasted compact fluorescent lamps are the standard lamp used in incandescent downlights located in general use areas.

Incandescent lamps are used in dimming applications in meeting rooms.

### Condition assessment

Lighting levels appear to be adequate. Luminaire finishes are relatively aged, but the luminaires themselves are typically in good, working condition. As is expected, some luminaires show signs of minor corrosion.

### Code compliance issues

There were no discernible code compliance issues noticed in the lighting systems for the building save possible ADA compliance issues with light switch locations. Forward reach wall switches mounted at 54" above finished floor are not in compliance with the Americans with Disabilities Act (ADA) 4.2.6.

### Recommended changes

Renovate luminaires with newer fixtures to improve aesthetics in the building. This would coincide with any recommended architectural upgrades to the finishes within the building.

## Fire Alarm System

### System description

An addressable fire alarm system is provided by Tyco Fire & Security. The system is comprised of SimplexGrinnell equipment and is almost brand new. The entire fire alarm system was renovated with a state-of-the-art addressable system in 2004. Smoke detectors are provided in all corridors, electrical rooms, mechanical rooms, elevator rooms, elevator shafts, and food preparation areas. Heat detectors are provided in elevator shafts and elevator pits. Occupant notification is by combination audio-visual (speaker/strobe) devices and visual-only (strobe) devices. Duct detectors are installed at AHU supply & return where required per the latest National Fire Protection Association (NFPA) codes. Fire alarm control panels are located at Corridor 126 with graphical annunciators. Manual pull stations are provided in all required locations.

### Condition assessment

The fire alarm system for the entire building was upgraded in 2004, at which time the present SimplexGrinnell system was installed.

All detection and alarm devices appear new and in good working order.

### Code compliance issues

No discernible code compliance issues were noted in this system during field investigation.

### Recommended changes

The only changes recommended to this system would be upgrades required to accommodate architectural changes to the building; otherwise, the system is in good working order and should remain unchanged.



## Plumbing and Fire Protection

### General

Plumbing piping and equipment are (for the most part) original to the 1967 construction. There are numerous plumbing issues associated mostly with the kitchen and the foundation problems.

### Water Heating

Hot potable water comes from a steam to water heat exchanger located in the base floor mechanical room. There is only one heat exchanger, and if it fails, the building has no source of hot water. The hot water is not softened, and based on the scale that has been found in both hot and cold water pipes, is likely to scale the heat exchangers.

### Water and Waste Water

#### Waste Water

There are a number of issues with the waste water system in the building, especially in the kitchen area. Approximately ½ the building has sunk 2" and a large number of leaks have been discovered in this area. The foundation has been stabilized, after which leaks have been discovered under other portions of the building.

The underlying assumption has been that the foundation settling has caused the leaks, which may be true. It is also possible that the leaks caused the foundation to settle or at least exacerbated the problem. If this is the case, continued leaks can possibly undo the foundation repairs that have recently been implemented. There are also reports of sewer smells in the basement area under the kitchen. A properly constructed and functioning waste system will not put off odors inside the building.

The kitchen area experiences a great number of backed up drains. Maintenance reports that most of these clogs are the result of food matter lodging in the pipes. This is a two-fold problem. Some of the clogs can be prevented by changing clean-up practices in the kitchen (placing a higher degree of importance on removing food before washing down the floors or the dishes). The rest of the clogs result from a combination of drain type and existing obstructions in the sanitary sewer lines. Refer to P1 .



P1: Trench drains

There are several installations where the indirect waste from devices or sinks is corroded or in poor repair. Refer to P2.

There are several other installations where hoses have been attached to kitchen faucets so that the hose extends below the lip of the sinks (vacuum breakers were not observed on the faucets). This is a code violation and should be addressed immediately. See P3.

#### Domestic Cold and Hot Water

Domestic water piping in the building is constructed of galvanized steel piping. Portions that have been removed show significant build-up of scale on the inside of the pipe. This scale will eventually clog the pipe to the point that it cannot be used, and reduces water pressure and flow to areas where the scale is especially bad.

#### **Fire Protection:**

Most of the building has no fire protection. Exceptions are the "East side", Chili's and the AT&T hub. East Side and Chili's have water based sprinklers. The AT&T phone hub has a Halon fire based system. Halon is no longer applied due to toxicity concerns and has been replaced by other types of non-water based fire protection systems.

#### **Recommendations**

The waste water system needs to be carefully investigated and all leaks repaired. This can conceivably be done piecemeal by using a camera survey of the entire system and repairing places where the pipes are broken or leaking. A better solution would be the wholesale replacement of the underfloor piping, but this can only be done by removing large portions of the floor. It is critical that these repairs be done to prevent erosion under the repaired foundations.

Locations and types of drains in the floor need to be reviewed by a kitchen consultant to determine if changes would prevent the use of these drains as trash receptacles by the kitchen staff.

The drains from the kitchen equipment need to be replaced where they are rusting or made up of multiple material and fitting types.

Domestic water lines should be replaced, preferably with hard drawn copper lines. The domestic water supply should be tested and a water softener installed on the domestic water system if warranted.



*P2: Drains below sinks*



*P3: Hoses extending below the level of the sink edge*

The Halon system that provides fire protection for the AT&T hub should at some point be replaced with a system that is in compliance with current codes, such as an FM200 system.

The building should be provided with a fire sprinkler system throughout for life safety reasons. Depending on the current building use, any substantial renovations will likely require the installation of sprinklers, at least in the affected areas.

## Renovation Costs

As described in the evaluation section of this report, the MEP systems in the university center and university center underground should be replaced completely as part of a comprehensive renovation of the buildings. Exact costs for the work will be dependant on the scope, phasing, and market conditions extant at the time the work is bid.

Reference costs obtained through Means indicate that MEP costs for a building of this type and size should be approximately \$67/square foot for new construction. This number should be modified based on the following differences between the reference conditions and the conditions of the University of Houston University Center:

1. The renovation work at the UC will have to be staged to meet UH partial occupation and operational requirements. As a result, there will be additional costs for mobilization/demobilization during the different phases. This is especially true for the MEP trades.
2. Access to the construction site will be limited (lay down area, contractor parking, deliveries, etc). This requires additional time and effort by the contractors, which will be reflected in the construction costs.
3. The contractor will be responsible for demolition and removal of the existing systems. Since this will be done in phases, it will require more care and effort than a simple gut of the building.
4. The construction market in Houston is especially active at this time, and both suppliers and contractors are charging premiums for work based on high demand.

Based on these factors, we recommend that the MEP renovations be budgeted at \$85/sq. ft.

## University Center Satellite

### Mechanical Systems

#### General

The mechanical systems were replaced after tropical storm Allison in 2001 (work was completed in 2003). The equipment appears to be in good condition, and with relatively few exceptions, is in no need of replacement.

The University Center Satellite receives chilled water from campus utilities distributed underground. Space heating is accomplished by the use of electrical resistance heat.

Air is distributed from central air units located in two main mechanical rooms.

Temperature is controlled via an electronic energy management system.

#### Supply Air System Description

The UC Satellite is served by 5 single duct VAV air units, two small fan coil units, and two makeup air units. One of the makeup air units serves the kitchen area, the other serves the dining area and the makeup air for AHU-3.

There is no heat in the makeup air units, and the heating in the zone level air units and VAV terminals cannot maintain temperature in the kitchens during cold weather. As a result, UC Satellite staff turn the makeup air units off during cold weather. This results in a significant negative pressure and an inability to control temperature in other portions of the building.

#### Exhaust Air Description

Kitchen exhaust is through non-compensating hoods connected to stainless steel ductwork. The systems appear to be functional and in good shape.

General exhaust for restrooms and other areas is provided by a central fan located on the roof. This system is functional, with no documented problems.

### Hydronic Distribution

The chilled water system takes water from the campus chilled water loop and pushes it through the building using two horizontal split case, variable speed pumps. The pumps have been equipped with VFD's for improved energy efficiency and control. These pumps are relatively new and have no documented problems.

### Controls

Automatic temperature controls in the building are electronic and were installed as part of the renovation in 2001.

There is limited instrumentation and monitoring (hydronic meters were noted on the controls drawings but appear to be either disconnected or malfunctioning). There is no air flow measurement or monitoring.

### Recommendations

Makeup air units should be equipped with some method to heat outside air. This can be through the installation of electrical resistance heat, an extension of the campus steam system to the building, or the installation of a small boiler and pump in the building. Most likely the electrical heat or small boiler solution will be the least expensive. The decision should be made based on the location of the nearest gas line.

Chilled water flow, pressure, and temperature should be metered continuously. If the instrumentation is installed but not functional, it should be repaired and placed back in service.

## Electrical Systems

### System description

Electrical service to this building is derived from the campus 12.47kV, 3 phase primary underground distribution system. The 12.47kV conductors terminate in the transformer vault, which was not accessible during field investigations; however, the vault is known to contain a 15kV automatic

transfer switch, which then serves the primary winding of three single-phase 250kVA transformers connected in a delta-wye configuration. The main transformers serve the building service distribution panelboard via a 2000A, 208Y/120V, 3-phase, 4-wire busway. The main distribution panelboard consists of molded case circuit breakers.

### Condition assessment

Most of the electrical service to the building was damaged and refurbished during the flood caused by Tropical Storm Allison in 2001. Renovations were completed in 2003. The equipment noted in the field investigation appears to be in relatively good condition. The service gear is manufactured by GE and still serviceable through conventional channels.

Available capacity: Per information read from the Square-D power meter installed by the UH Physical Plant, the existing service has a peak demand of approximately 830 amperes on a 2,000 ampere service. Approximately 1,000 amperes at 208Y/120V, or approximately 360kVA, of capacity is available for future expansion.

Available space for future equipment: In the present configuration of the basement main mechanical and electrical room, there is adequate space for future equipment and expansion, if necessary.

### Code compliance issues

Minor storage items were located in the electrical space in violation of the National Electrical Code (NEC), NFPA 70-110.34(F). These items could easily be moved to another location to alleviate this condition.

### Recommended changes

No changes are necessary in the present configuration save any changes required to accommodate mechanical or architectural changes to the building.

Upgrade transformers in the main transformer vault with newer, more energy efficient equipment; however, if it is determined that the transformers are performing adequately and an insulation resistance test is completed and passed satisfactorily, then this cost may be diverted to a future date.

## Normal power system

### System description

The building normal power distribution is served from the 208Y/120V main distribution panel in the building near the Science & Research exit stair from the building. The main distribution panel includes distribution sections with individually-mounted molded case circuit breakers that serve the rest of the loads in the building

Motor loads are served through branch circuit panelboards via variable frequency drives (VFDs).

### Condition assessment

Most electrical distribution equipment in the building is in like-new condition. Only minor wear and tear were noticed in the building, and this was mainly noticed in the service equipment that appears not to have been replaced in the 2003 renovation of the building.

### Code compliance issues

Minor storage items were located in the electrical space in violation of the National Electrical Code (NEC), NFPA 70-110.34(F). These items could easily be moved to another location to alleviate this condition.

### Recommended changes

No changes are necessary in the present configuration save any changes required to accommodate mechanical or architectural changes to the building.

## Emergency Power System

### System description

The original emergency generator was swamped during the flood caused by Tropical Storm Allison in 2001.

The building emergency power supply system is now served from an Olympian 200kW, 208Y/120V diesel generator pad-mounted outside and adjacent to the S&R exit stair at grade. The packaged engine-generator set is equipped with a weather-protected enclosure, sub-base diesel stor-

age tank, and starting batteries mounted in the same enclosure. Emergency conductors are routed through a tap box at the corner of the generator concrete pad, then through the ATS that is located adjacent to the generator pad. Refer to Picture E16. The ATS receives normal power from a circuit breaker in the 208V main distribution panel.



E16: Emergency Generator and ATS at UC Satellite.

The load terminals of the ATS are connected to the main lugs of an emergency distribution panelboard located in the main electrical room.

Loads served on the emergency power supply system include egress lighting, selected kitchen equipment, the fire alarm system, and the building sump pumps and sewage ejector pumps.

### Condition assessment

The emergency generator and ATS are in like-new condition.

### Code compliance issues

No known code compliance issues were noticed in the emergency power supply system

### Recommended changes

Only changes required to accommodate architectural changes to the building are required.

## Lighting System

### System description

Lighting in corridors is ceiling switched 2'x2' fluorescent luminaires and compact fluorescent downlights.

Lighting in meeting rooms is switched 2'x2' fluorescent luminaires.

T8 lamps are the standard lamp used in common areas.

Compact fluorescent lamps are used for general illumination downlights.

Incandescent accent lighting is used in food service areas.

### Condition assessment

Lighting levels appear to be adequate. Luminaires are in like-new condition.

### Code compliance issues

There were no discernible code compliance issues noticed in the lighting systems for the building.

### Recommended changes

Only changes recommended by architect are required.

## Fire Alarm System

### System description

An addressable fire alarm system is provided by Tyco Fire & Security. The system is comprised of SimplexGrinnell equipment and is almost brand new. The entire fire alarm system was renovated in 2003. Smoke detectors are provided in all corridors, electrical rooms, mechanical rooms, and common use areas. Occupant notification is by combination audio-visual

(speaker/strobe) devices and visual-only (strobe) devices. Duct detectors are installed at AHU supply & return where required per the latest National Fire Protection Association (NFPA) codes. Fire alarm control panels are located at Corridor 126 with graphical annunciators. Manual pull stations are provided in all required locations.

### Condition assessment

The fire alarm system for the entire building was upgraded in 2003, at which time the present SimplexGrinnell system was installed.

All detection and alarm devices appear new and in good working order.

### Code compliance issues

No discernible code compliance issues were noted in this system during field investigation.

### Recommended changes

The only changes recommended to this system would be upgrades required to accommodate architectural changes to the building; otherwise, the system is in good working order and should remain unchanged.

## Plumbing and Fire Protection

### General

Plumbing piping and equipment were replaced as part of the 2001 renovations and are in good condition. No significant issues have been reported.

Domestic water heating is provided by a steam to water exchanger that received steam from the campus loop. Some additional water heating is provided by point of use electric water heaters.

### Recommendations

The only changes that need to be made would be in response to changes in use or architectural configuration.

# SITE VISIT COMMENTS

## Indiana University-Purdue University, Campus Center

### Comparisons with UH and Concepts for UH

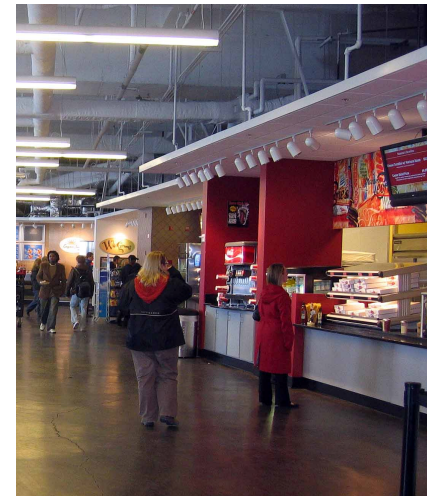
- Welcome Center is nice - possible relation between UH UC and new Welcome Center - and great connection to the Garage (with spirit wall)
- Love of IUPUI community and history (pride)
- Based on IUPUI started with (new building) they basically had no limitations
- Opening the UC Building - removing all the black tile around the perimeter - and include glass to increase open feeling
- Improved food service options (healthy, quality)
- Very nice e-mail stations
- Information Center right at the entrance (that has a building function as well)
  - Very open, visible and centralized (Open Concept)
- Lots of surrounding land
- Very "open" feeling
- Great natural light - definitely a highlight
- Nice placement of shops on a "retail level"
- UH has to be more organized when it comes to the planning of a renovation/expansion of the UC / UC Satellite - it appears that students had little input (Chartwells was actually boycotted for a short time due to limited input from students)
- Building style at UH should express diverse community at UH
- Fabulous atrium and use of light
- Very open - visible and has curb appeal
- Bell Tower rocks - even without a bell
- Use more glass in design (possibly using shading - to keep cool)
- Good flow in food service areas - and can close off sections



- Nice digital displays instead of menu boards are great in food service areas
- Liked it - but unrealistic for UH
- Energy efficient
- Skywalk between the UC and Library

### Positive Features

- Atrium area very open - but yet enclosed
- Very consistent architecture
- Nice architectural design
- Multiple ATM options
- Nice 4th floor patio - for student events (capacity up to 250 or so)
- Nice building plan (consistency between floors)
- Great Loading Dock
- Escalators was a nice feature - very easy to navigate from floor to floor
- Great amount of natural light
- Atrium was outstanding feature
- Access hallways for AV, set-up and Catering
- Meeting rooms equipped with AV





- Great access to garage for parking
- Nice signage
- Overall spacing is awesome - very open concept.
- Great that the Bookstore had a good amount of leisure books - as well as text-books.
- Student Organization space is minimal
- Great concept for the book buyback center
- Very welcoming
- Nice "hang out" place
- Nice programming venues - particularly for student organizations
- No AV equipment charges to student organizations - just personnel expenses
- Gorgeous TV lounge (multi-TV approach - 12)
- Bathrooms (family-friendly)
  - Paper towel dispenser was not located well
- Restrooms (consistent location, look and no doors)
- Nice meeting room diversity (size, location, AV items included, and multi-purpose rooms)
- Nice dining areas
- One-stop shop center for student services
- Nice walking tunnel to other building
- Completely high tech
- All meeting rooms had technology built-in
- Very large TV lounge - would be nice to have an enclosed option
  - Used development opportunities as a source of funds
- Nice recycling program
- Spirit Wall - but would locate it in a more open area - like Info area or food court
- Signage was good - with "shoot outs"

#### Concerns

- Incomplete games room (possible safety risk)
- Should have kept unfinished areas closed until completion (perception and safety issues)
- Elevators could be more open and visible
- Food was pricey
- Need additional quiet/study space
- Student Program Board at IUPUI has the same programming budget as UH (IUPUI VC noted she knows it is very small).





- E-mail stations were too close to elevators (privacy)
- Not sure if the facility is student-centered
- Student Organization space is small and out of the way
- Elevators were hard to find at first
- Unfinished waterfall, games room, catering backroom and theatre shows that the building was rushed to open - but this has irritated students as these areas are not useable.
- Art Gallery was creative but not needed in a room - could be on the walls
- No clear vision and information on cost, funding, etc.
- Several room shells
- Theatre not funded/operational
- Floors (food court) were less than optimal
- Not enough student organization space
- Some material finishes
- No plants
- Student-Centered?
- Escalators - mechanical issues?

## San Diego State University, Aztec Center

### Comparisons with UH and Concepts for UH

- Similar to our Facilities, it has challenges because of design and technical aspects.
- Nice landscaping
- Bookstore (not in the Union at SDSU) was amazing (with two levels)
- Very large and welcoming Information Center (that has a building function as well)
- Larger courtyard than UH
- Nice direct connection between the student organization offices/spaces and the games room
- Close to where we are - nice to see their "planning" phase

### Positive Features

- Multiple ATM options
- Campus organization that run food services is more intertwined with SDSU community - than a for-profit business
- All leases generate income for the Center (utilities, CAM and/or commissions)

## Site Visit Comments

- This facility falls in line with campus architectural space.
- Nice open-air
- New floor plan/design adds good use for the site topography
- Nice programming space in their "Mall" area between the Union and the Bookstore (at least 100 yards)
- Directory desk is well positioned
- C-stores and Bookstore are very good - and students seem happy
- 12 bowling lanes
- Cottage is an alternative location for programming
- SGA/students is a real priority
- Greek shop seemed nice
- They have a marquee - and have for several years
- Grab and Go food options are nice
- Great rooms for Student Government - which runs the Aztec Center
- Building leads to a central square surrounded by the Bookstore
- Nice recycling program
- Nice fluted column design
- Ballroom is in a cathedral style - very nice
- Aztec Shops provide \$50,000 to the ASI President for student organization initiatives
- Mural on walls would be nice at UH
- Nice outdoor seating space
- Student was Chair of the Project Team

### Concerns

- Small and dated facility
- Lack of school colors/themes/Aztecs
- Students in ASI have no approval for food service lease options.
- This facility is very dated
- Aztec Shops seemed like shrewd business-first people - not student friendly
- Current meeting rooms looked like classrooms (boring)
- Limited use of the large open center arbor (chairs, furniture, activity areas)
- They need a renovation and additional space
- Need additional meeting space
- Spacing of offices, meeting rooms, lounges very undesirable
- Very cramped space
- Needs a full face-lift
- Very dark - and just not enough space/resources
- Lack of connectivity / flow between spaces
- Not organized well (flow)



## University of California -San Diego, Price Center

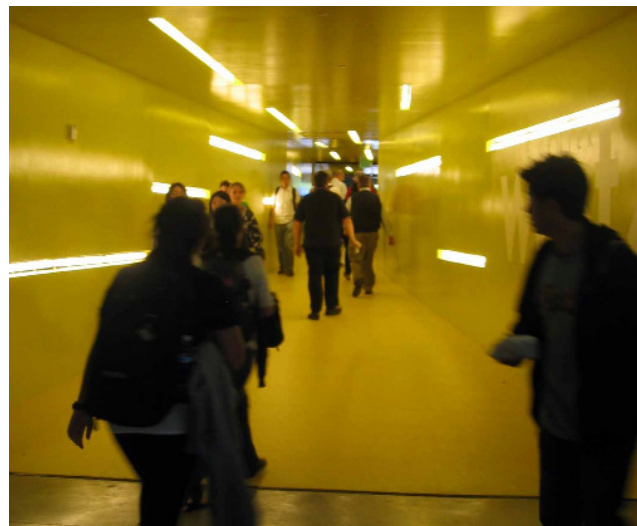
### Comparisons with UH and Concepts for UH

- Center Courtyard area
- Underground Loading Dock - Great Idea!!
- I could imagine our facility being able to transform with an addition such the one here at UCSD.
- Second Ballroom
- Impressive lighting, size and dining flow.
- UCSD is very unique
- The size of the Union is ideal - as well as the floor dedicated to student organizations
- Marquee - Marquee - Marquee!!!
- Courtyard is awesome
- The pocket guide from the University Centers in our packet was awesome
- Grocery store - but not sure if UH needs one - or could support one financially - certainly should not allow current food service provider to screw this option up as well
- Self contracted food service really has a positive impact on the community and increases responsiveness - we have two middle people/groups (UHDS and AFBS)
- The seating area (courtyard) was the best feature of the trip!
- Very well manicured and landscaped areas
- Great addition which matches old facility
- "East" and "West" was a neat idea
- Artwork and quotes on the floor would be a nice addition

### Positive Features

- Great use of color (to draw you in - loud - eye catching - stand out - inviting)
- Quotes in the new floor are awesome and student-centered
- Marquee was awesome
- News ticker on large clock wall (inside of facility)
- Multiple ATM options
- Food options
- Physically beautiful and good use of color
- The supermarket, the chairs/furniture and lounge were all very nice
- Much better choices, quality, staff in the food service areas - and they manage this at the University Centers level





- Very attractive exterior "parks" and spaces
- Nice information about the Price Center renovation on the wall (with a model display)
- Great use of natural light
- Food Services has local vendors in their union - great connection to the San Diego community
- Great furniture (flexible, moveable)
- The Loft space was very innovative and student savvy
- Second Ballroom
- Multiple ATMs increase student/community access
- Food Court options are diverse.
- More food options that we have now - and six more scheduled to open (thai, Japanese, Mexican, good grab and go) - we need to have significant change in this area at UH
- Very high tech - including office space
- Student Affairs funded night club in the works
- Food Service staff appeared to care about users
- No AV equipment charges to student organizations - just personnel expenses
- Self Contracted Food Services creates more competition and reduces a "monopoly"
- Union handles all leases
- Computer Lab - Development space
- Study carrels
- Great food options - diversity options
- School spirit in several locations
- Commuter Services space (including kitchenette, study rooms, "bar" area)
- Nice use of decks and patios
- Dance rehearsal space
- Food service customer service..... :
- Private study group space
- SGA Meeting room space - with balcony
- Courtyard creates a sense of community
- Nice computer lab
- Open computers to public

## Site Visit Comments

- All leases generate income for the Center (utilities, CAM and/or commissions)
- Specifically, food service commissions generate 30% of operating budget - keeping student fees for the University Centers low
- Great Loading Dock
- One Stop area - bridges the University Center and Campus Life offices (rules, policies, advising, all forms)
- WOW - students in the plaza area seemed to be very pleased with this space. Students were eating, laughing and studying. This is an atmosphere I would love to see in the UC (North Patio, patio in front of the UC off dining or new location) and the UC Satellite.
- Many entrances
- Nice recycling program

### Concerns

- Unfinished areas - will improve when completed
- Layout confusing - too many entrances
- Very hard to navigate
- Stairwells - lack of connection
- Lack of elevators, maps, signage sometimes lead to confusion
- Not sure how "used" the new wing will be - even when fully operational
- Great glass - but in Houston would heat up VERY. VERY fast
- Difficult to find elevators - only one
- Stairs and elevators were located all over the place - and difficult to find
- Student Organization space is small, compartmentalized and tucked away
- Crowded in food service areas - but that is a good problem to have.
- Difficult to find some areas - additional signage is needed
- Has a Mall feeling
- Color scheme will be dated in three years



## Texas Tech Student Union Building

### Comparisons with UH and Concepts for UH

- Very different view of a renovation/expansion - in a positive way
- Always stayed open throughout renovation/expansion
- Multiple ATM options (24 hour access)
- Study Spaces and Lots of Small Rooms
- Has a great community feeling

## Site Visit Comments

- Great Union space
- Closest to my vision for what UH could do with the UC
- Great architecture
- Wide open food court - with great/diverse options
- Good space for student organizations - and not just fee-funded student orgs
- Like the Terrazzo and the TT logo in the walkways
- Retention of former outside space - not being inside was very cool - we need to enclose the Arbor - and reduce it in size
- UH should follow the renovation (with significant internal restructuring/repositioning) and small renovation approach
- Restaurant options are creative and diverse in nature
- Student organization cubicles were great (large and community oriented)
- The artwork is awesome!
- Great overall model for UH to follow (students and student organizations first, TT pride, positive food services, great retail area, true collaboration)
- All units/offices/departments provide financial support (CAM, utilities, etc.)
- Food Services in general - can the UH Hilton do food services on-campus? Clearly a single contractor reduces student satisfaction.
- Retail corridor is very well developed - from each of the entrance points
- Great Student Union model that focuses on STUDENTS as the main focus
- Information Center right at the entrance (that has a building function as well)

### Positive Features

- Student Organization space is inviting, large and attracts a great deal of traffic.
  - 65 carrel spaces



## Site Visit Comments

- Work Space
- Connected to advisors and reservations (Student Union and Activities)
- Greeks, Spirit Groups, Orientation connected to DOS
- Creation Station
- No walls - open friendly
- DOS / SU&A / Student Organizations all close in proximity (avoiding the student run-around which exists at UH)
- Meeting rooms adjacent to student organizations
- Multiple ATM options (24 hour access)
- Well maintained and has a "clean" feeling
- Original building and expansion very similar in style
- School spirit evident
- Students clearly were involved throughout the planning process - and it shows
- Meeting rooms were great (diverse styles)
- New/Old areas of the building seemed almost seamless
- Artwork in meeting rooms represented TT spirit, history and tradition
- The use of limestone was genius!
- No AV equipment charges to student organizations - just personnel expenses
- Double T in bookstore, on floors, pride - community
- All leases generate income for the Center (utilities, CAM and/or commissions)
- Great Loading Dock
- Meeting rooms had school spirit, history, Masked Rider, Round Table, embed pictures in tables
- Student Union and Activities are together - supporting students and student organizations
- Food - options, friendliness of staff, choice, healthy options - we need self-op food service
- Electronic window shades (natural light and open)
- Post Office, Technology Store - Retail Corridor was very well organized
- Use different styles of chairs/furniture
- Food choices and variety
- Simply amazing
- SGA, FS and SS Council Room was impressive
  - Outlets in table units
- Auditorium in Union was awesome
  - Chair design could improve
  - Note - Price Is Right Wheel
- Nice recycling program





### Concerns

- No gaming area
- Could be cramped and create clogging - especially in the retail corridor
- Needs improved signage
- Lack of creativity in the student organization cubicle area
- Greek life was in front.....could be more balanced from an entry point for students looking to get involved
- TV rooms were very small
- Ballroom could be improved - but is on their "plan"
- Signage could be improved
- Could use a few more individual study rooms (they were all full)
- Bland look of the Information Center
- Very high ceiling could be a logistical nightmare
- Bookstore felt "tight"
- Difficult to find restrooms
- Motion censored restroom concepts - but big doors