

Job Title	Service Linkage Worker
Employer/ Agency	Avenue 360 Health & Wellness (formerly Houston Area Community Services)
Job Description	<p>Overview: This position provides support to, case coordination for, and behavioral health services to PLWHA.</p> <p>Duties and Responsibilities:</p> <ul style="list-style-type: none"> ▪ Maintains a regular and predictable work schedule. ▪ Communicates with others (internally and externally) to provide, exchange, or verify information, answer questions, and address issues of clients. ▪ Accomplishes brief assessments and service planning, when brief assessment indicates need for comprehensive biopsychosocial assessment, SLW coordinates with BH Providers to ensure that patient receives the correct level of care. ▪ Answers and returns patient telephone calls and schedules and makes reminder telephone calls for BH service appointments. ▪ Participates in multidisciplinary case staffings in order to ensure coordination of care and high-level of services provided to patients of the health center. ▪ Familiarity with HIV/AIDS, substance abuse services and treatment, homeless services, and other community resources. ▪ Objectivity and self-discipline to avoid emotional involvement in situations that are frequently emotional and high-charged. ▪ Keeping abreast of new knowledge and techniques related to the practice of case management and new medical treatment modalities as they might affect the social adjustment or lifestyle of clients via literature, professional settings and staff development activities. ▪ Documentation of services provided in client record and required database(s) including data entry in EMR, CPCDMS, GPRA, etc. ▪ Performs quality management/assurance activities. ▪ Other duties as assigned.
Qualifications	<p>Education, Experience, Licensure/Certification and Skills/Abilities Related Requirements: Bachelor's level degree in Social Sciences or Social Services, and must have had one-year experience in the provision of services to PLWHA, or RWGA waiver. Must be able to demonstrate case management skills and knowledge of associated documentation. Must meet Standards of Care as prescribed by the respective funding source. Bilingual in English and Spanish preferred.</p> <p>Continuing Education and Training Requirements: Participates in trainings required by the funding source.</p>
Salary/Hours	DOE

Employer/Agency	Avenue 360 Health & Wellness (formerly Houston Area Community Services, Inc.)
Address	2150 W. 18 th St., Suite 300
City, State, Zip	Houston, TX 77008
Contact Person	Christopher Cole
Contact Title	H. R. Manager
Fax Number	713-526-1422
Email Address	ccole@avenue360.org
Application Method	Apply online at www.avenue360.org Click "join our team"
Opening Date	Immediate

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