UNIVERSITY of HOUSTON GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 9/9/2014

Job Title	Bachelor Social Worker (PRN)
Employer/ Agency	Memorial Hermann University Place
Job Description	Under the supervision of a LMSW, the Social Worker intervenes with patients who have complex psychosocial needs, require assistance with eligibility determination for social programs and funding sources and qualify for community assistance from a variety of special funds and agencies. In addition, offer crisis intervention to patients and families with psychosocial needs and coordinates and facilitates the development of a discharge plan of care for high-risk patient populations. This role will receive referrals for individuals from at-risk populations from interdisciplinary team members (including physicians, Case Managers, staff nurses and other members of the care team). Must be able to demonstrate knowledge and skills necessary to provide care appropriate to the patient served. Must demonstrate knowledge of the principles of growth and development as it relates to the different life cycles.
	PRINCIPAL ACCOUNTABILITIES: 1. Psychosocial Assessment and Interventions o On the basis of preliminary risk screening, assesses patient and family psychosocial risk factors through evaluation of prior functioning levels, appropriateness and adequacy of support systems, reaction to illness and ability to cope.
	o Intervenes with patients and families regarding emotional, social, and financial consequences of illness and/or disability; accesses and mobilizes family/community resources to meet identified needs. o Provides intervention in cases involving child abuse/neglect, domestic violence, elderly abuse, institutional abuse and sexual assault. o Serves as a resource person and provides counseling and intervention related to treatment decisions and
	end-of-life issues. o Advocates for patient and family empowerment and independence to make autonomous health care decisions and access needed services within the health care system.
	Complex Discharge Planning o Participates in discharge planning activities for complex patients, in order to ensure a timely discharge and to provide appropriate linkage with post-discharge care providers. o Deals with families exhibiting complex family dynamics that impact directly on patient care and discharge. o Communicates with case managers regarding the discharge planning status of all patients referred by
	them. o Assists Case Managers with discharge planning activities as requested. o Provides consultation to Case Managers when coordination with significant or intensive community resources is necessary to achieve desired treatment outcomes.
	o Receives referrals for complex patient problem resolution from Case Managers or care team members. o Screens and coordinates all new SNF and Rehab facility referrals. Referrals will be made to the Resource Center for determination of bed availability both in and out of local area. Informs Resource Center regarding trends and issues related to SNF and Rehab facility quality of care. When necessary, makes recommendations regarding facilities to be removed from the hospital's referral resources catalogue.
	o Educates patient/family and physician regarding post-acute options and addresses issues of choice. 3. Patient and Family Support in Legally Complex Cases o Provides intervention in child abuse/neglect, domestic violence, guardianship (temporary/ permanent), foster care, adoption, mental health placement, advance directives, adult/elderly abuse, child protection and sexual assault.
	4. Ensures safe care to patients, staff and visitors; adheres to all Memorial Hermann policies, procedures, and standards within budgetary specifications including time management, supply management,

	productivity and quality of service. 5. Promotes individual professional growth and development by meeting requirements for mandatory/continuing education and skills competency; supports department-based goals which contribute to the success of the organization; serves as preceptor, mentor and resource to less experienced staff. 6. Other duties as assigned.
Qualifications	1. Licensed Baccalaureate Social Worker (LBSW) 2. Licensure in the state of Texas required. 3. Three years hospital/healthcare field experience. 4. Working knowledge/experience in utilization management, managed care, and payor issues 5. Experience in psychosocial and therapeutic counseling 6. Requires supervision of LMSW to provide counseling and psychosocial services 7. Strong interview, assessment, organizational and problem solving skills. Ability to identify appropriate community resources on assigned caseload and to work collaboratively with patients, families, multidisciplinary team and community agencies to achieve desired patient outcomes. 8. Possesses excellent interpersonal communication and negotiation skills in interactions with patients, families, physicians and health care team colleagues. 9. Strong analytical and PC skills. 10. Exposure and/or experience in pre-acute and post-acute care, as well as community resources. 11. Ability to work independently as well as to develop collaborative relationships with physicians, families, patients, interdisciplinary team and other community agencies. 12. Ability to work with people of all social, economic, and cultural backgrounds; be flexible, open-minded and adaptable to change. 13. Demonstrates the ability to connect patients and families with necessary services, both inside and outside Memorial Hermann. 14. Maintains a current working knowledge of services available in the local community, particularly services available to patients with limited or non-existent payment resources. 15. Must demonstrate patience and tact when dealing with patients, families and other staff. 16. Demonstrates commitment to the Partners-in-Caring process by integrating our culture in all internal and external customer interactions; delivers on our brand promise of "we advance health" through innovation, accountability, empowerment, collaboration, compassion and results while ensuring one Memorial Hermann.
Salary/Hours	Hours: 8:00am-4:00pm rotating days, as needed
Employer/Agency	Memorial Hermann University Place
Address	Memorial Hermann University Place 7480 Beechnut, Houston, TX 77074
Contact Person	Andrea Turner
Contact Title	Recruitment Consultant
Telephone Number	713-456-5826
Email Address	Andrea.Turner@memorialhermann.org
Application Method	Apply on our website: www.memorialhermann.org → Careers → requisition #: 100031489
Opening Date	9/8/2014

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.

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