

# **JOB OPENING - Transplant Social Worker - Care Manager (1695491)**

## **Description**

### **General Summary**

Directs services through the continuum of care Provides appropriate clinical information to third party payers to ensure reimbursement of series provide education and emotional support to patients and significant others and assist the patient and family as they progress through the continuum of care.

### **Position Responsibilities**

- Assess, plan, implement, coordinate, monitor and evaluate options and services needed to meet the patient's health needs as they move through the Rehabilitation phase in the continuum of care
- Provide educational information and emotional support to the patient and family/significant other throughout rehabilitation and subsequent community settings
- Identify patient care needs with input from members of the rehabilitation health care team and communicate/coordinate alternative settings with third party payers and other health care providers
- Complete all necessary arrangements for transfer of care from one health care setting to the next after the rehabilitation care phase. Coordinate transfer and communicate to appropriate members of the health care team
- Function as a case manager ensuring that a coordinated team approach to patient care is utilized throughout the continuum and into the community setting for patients
- Identify discharge planning needs determined through patient and significant other contact, chart reviews, health care team rounds and clinical pathways and protocols
- Execute DC plans that include home health referrals, durable medical equipment (DME) and identification of other social services needs
- Reconcile services rendered with patient benefits and communicate with physicians and third party payers to ensure appropriate services and reimbursement
- Identify when services rendered no longer meet reimbursement guidelines and apprise &/or initiate denial of benefits process
- Comply with all required standards for medical/legal reporting situations (elder abuse, commitment, guardianship, etc.)
- Ensure consistent communication with all team members throughout the care continuum, including patient, families and other health care providers in acute settings

### **Qualifications**

#### **Minimum Job Qualifications**

- Minimum Education: Master's Degree from a Council on Social Work Education
- Texas license as Licensed Clinical Social Worker (LCSW)
- Minimum years in field previous to employment: Five (5) years of hospital work experience

#### **Desired Skills**

- Extensive Case Management experience
- Transplant experience BIG PLUS
- Experience using Epic for documentation

#### **Minimums Knowledge/Skills/Abilities**

- Proven creative problem resolution skills
- Excellent interpersonal and team work skills

<https://sleh.taleo.net/careersection/external/jobdetail.ftl?job=1695491>