

Job Title	Crisis Line Specialists
Employer/ Agency	The Harris Center Crisis Line
Job Description	<p>The Harris Center Crisis Line is dedicated to serving people experiencing a mental health or intellectual/developmental disability crisis in our community 24/7/365. Crisis Line Specialists provide immediate intervention and de-escalation to help prevent harm to self or others, work collaboratively with the person in need to create coping and safety strategies, and connect to appropriate levels of care when necessary. Crisis Line Specialists do this work by creating a safe and nonjudgmental space for people in crisis to tell their story, help break down problems in to smaller, more manageable components, and offer hope. Over 200 hours of training is provided in Assessing for Risk of Suicide and Violence, Crisis Intervention, Mental Health Issues, Intellectual and Developmental Disabilities Issues, Listening Skills, Community Resources, Trauma Informed Care, and Customer Service.</p> <p>The Harris Center Crisis Line is accredited by the American Association of Suicidology and partners with the National Suicide Prevention Lifeline and The Crisis Text Line.</p>
Qualifications	<p>Per State requirements, all candidates MUST have a completed four year college degree in one of the following areas: psychology, social work, medicine, nursing, rehabilitation, counseling, sociology, human development, physician assistant, gerontology, educational psychology or special education. Bilingual Spanish candidates preferred. We have multiple positions available encompassing day, evening, overnight, and weekend hours. Candidates must be able to attend paid training during primarily daytime hours M - F from April 19th – June 5th before assuming their actual shifts. All work, including utilization of the phone is done via computer software. You must comfortable navigating multiple software systems simultaneously. All calls are logged in an online software system so you must have good writing skills. All connection with clients is done over the phone so you must have excellent listening and verbal communication skills.</p>

Salary/Hours	DOE
Employer/Agency	The Harris Center Crisis Line
City, State, Zip	Houston, TX
Contact Person	Jennifer Battle
Contact Title	Program Director
Email Address	jennifer.battle@mhmraharris.org
Application Method	Email your resume and cover letter to jennifer.battle@mhmraharris.org
Opening Date	Immediate

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.