

Job Title	Clinical Social Worker
Employer/ Agency	Altus ACE Website: http://www.altusace.com/
Job Description	<p>Department: Clinical Operations</p> <p>Summary: This position serves as a member of the Clinical Operations Team in the performance of duties to promote an integrated physical and behavioral health care coordination model. Serves as a liaison with other health plans and behavioral health contractors for transition of care cases. Provides clinical interface with care coordination services to identify high risk members who require judicial and/or social intervention and monitoring. Daily case assessments, clinical support, education and quality management of member's care for inpatient psychiatric care. Assists with the coordination on clinical cases with providers, representing NLHP to enhance the relationships with providers with the primary goal of continuous improvement of patient care and management of member benefits by performing the following duties.</p> <p>Essential Duties and Responsibilities</p> <ul style="list-style-type: none"> • Coordinates member care as part of the Integrated Care Team to make certain that timely, appropriate, high quality behavioral health care is fully integrated into the Member Care Plan • Serves as Care Coordinator for those Altus ACE members with Serious Persistent Mental Illness diagnoses. • Makes certain that coordination occurs for referrals and discharges with psychiatric hospitals, State hospital, nursing homes, and group homes. • Responsible for monitoring quarterly reviews for members with behavioral health diagnoses. • Attends discharge planning meetings, as necessary, with staff at participating hospitals and facilities. • Coordination with experts on cases that need review for outcome decisions or if in need of consultation. • Coordination of services with member's treatment team. • Verifies that the delivery of behavioral health services meet Medicaid guidelines. • Utilization Management for acute inpatient hospital stay
Qualifications	<ul style="list-style-type: none"> • Strong customer service skills to coordinate service delivery including attention to Members, sensitivity to issues, proactive identification and resolution of issues to promote positive outcomes for Members. • Ability to effectively participate in a multi-disciplinary team including internal and external participants. • Familiarity with basic medical terminology and concepts used in care management • Strong knowledge of the treatment methodologies useful to promote positive health outcomes for people with behavioral health diagnoses. • Effective communication, telephonic and organization skills.

	<ul style="list-style-type: none"> • Computer literacy in order to navigate through internal/external computer systems, including Excel and Microsoft Word. <p>Education/Experience:</p> <ul style="list-style-type: none"> • LCSW required with 2+ years related experience/ training; or • RN with psychiatric experience • Bilingual in Spanish or Vietnamese a plus. If bilingual, then candidate must have written and verbal fluency.
Salary/Hours	Salary commensurate with experience and qualifications. Full time/5 days per week
Employer/Agency	Altus ACE
City, State, Zip	Houston, TX
Contact Person	Catarina Delgado
Contact Title	HR Generalist
Email Address	cdelgado@altusace.com
Application Method	Email your resume to cdelgado@altusace.com
Opening Date	June 3, 2016

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