UNIVERSITY of **HOUSTON** GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 1/3/17

Job Title	Client Services Coordinator
Employer/ Agency	Family Tree In-Home Senior Care
Job Description	<ul> <li>Manage day-to-day coordination for a caseload of clients to ensure we drive quality health outcomes and deliver an outstanding customer experience</li> <li>First in line to resolve issues related to clients, caregivers, and our service</li> <li>Proactively anticipate problems and work to prevent service failures. Problem solve when things go wrong and move quickly to a resolution</li> <li>Perform assessments and establish care plans. Oversee the effective execution of these plans by a caregiver</li> <li>Communicate regularly with clients and caregivers in person and through phone, email, text, &amp; face-time</li> <li>Learn exciting new research-based care methods</li> <li>Build rapport and become a trusted advisor to your families</li> </ul>
Qualifications	<ul> <li>A degree in nursing or social worker</li> <li>1-2 years of experience in a customer-facing role</li> </ul>
Salary/Hours	Full Time
Employer/Agency	Family Tree In-Home Senior Care
Contact Person	Alex Bonetti
Contact Title	Co-Founder and CEO
Email Address	alex@familytreeinhomecare.com
Application Method	Please click here to view the job posting on LinkedIn and apply directly: https://www.linkedin.com/jobs/view/251001198?trk=biz- overview-job-post

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.