## UNIVERSITY of HOUSTON GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 1/6/16

Job Title	Behavioral Health Specialist
Employer/ Agency	Altus Health-Altus Affordable Care Entity Please visit altusace.com and altushealthsystem.com
Job Description	Summary:  This position assists the Behavioral Health Manager and serves as a member of the Clinical Operations Team in the performance of duties to promote an integrated physical and behavioral health care coordination model. Serves as a liaison with other health plans and behavioral health contractors for transition of care cases. Provides clinical interface with care coordination services to identify high risk members who require judicial and/or social intervention and monitoring. Daily case assessments, clinical support, education and quality management of member's care for inpatient psychiatric care. Assists with the coordination on clinical cases with providers, representing NLHP to enhance the relationships with providers with the primary goal of continuous improvement of patient care and management of member benefits by performing the following duties.  Essential Duties and Responsibilities:  • Coordinates member care as part of the Integrated Care Team to make certain that timely, appropriate, high quality behavioral health care is fully integrated into the Member Care Plan  • Serves as Care Coordinator for those Altus ACE members with Serious Persistent Mental Illness diagnoses.  • Makes certain that coordination occurs for referrals and discharges with psychiatric hospitals, State hospital, nursing homes, and group homes.  • Responsible for monitoring quarterly reviews for members with behavioral health diagnoses.  • Attends discharge planning meetings, as necessary, with staff at participating hospitals and facilities.  • Coordination with experts on cases that need review for outcome decisions or if in need of consultation.  • Coordination of services with member's treatment team.  • Verifies that the delivery of behavioral health services meet Medicaid guidelines.
Qualifications	<ul> <li>Qualifications:</li> <li>Strong customer service skills to coordinate service delivery including attention to Members, sensitivity to issues, proactive identification and resolution of issues to promote positive outcomes for Members.</li> </ul>
	Ability to effectively participate in a multi-disciplinary team including internal and external participants.
	<ul> <li>Familiarity with basic medical terminology and concepts used in care management</li> <li>Strong knowledge of the treatment methodologies useful to promote</li> </ul>
	<ul> <li>positive health outcomes for people with behavioral health diagnoses.</li> <li>Effective communication, telephonic and organization skills.</li> </ul>

	<ul> <li>Computer literacy in order to navigate through internal/external computer systems, including Excel and Microsoft Word.</li> </ul>
	Education/Experience:
	<ul> <li>LCSW certification required with 2+ years related experience and/or training;</li> </ul>
	<ul><li>RN with psychiatric experience preferred.</li><li>Bilingual skills a plus</li></ul>
	Physical Demands:
	The employee must occasionally lift and/or move up to 25 pounds.
	Reasonable Accommodation:
	Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of the job.
Salary/Hours	Full Time, Exempt
	Permanent Position
	• 40 hour work week
	• 8:30am to 5:30pm
	Monday-Friday
	• \$55,000-\$65,000, health and wellness benefits
Employer/Agency	Altus Health- Altus Affordable Care Entity
Address	11233 Shadow Creek Parkway
City, State, Zip	Pearland, TX 77584
<b>Contact Person</b>	Ciara Campbell
Contact Title	HR Coordinator
Telephone Number	Direct: 832.230.5602 Cell: 409.651.4423
Fax Number	832.383.0466
Email Address	ccampbell@altushealthsystem.com
Application Method	Please send qualified candidates may send their resumes to ccampbell@altushealthsystem.com or fax resumes to 832.383.0466
Opening Date	Tentative Start Date: By January 31st

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at <a href="mailto:mswjobs@central.uh.edu">mswjobs@central.uh.edu</a> with the hiring details of your new job opportunity. Thank you.

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