## UNIVERSITY of HOUSTON GRADUATE COLLEGE of SOCIAL WORK

**Date Posted:** 2/22/17

Job Title	Lead Case Manager
Employer/ Agency	Catholic Charities
Job Description	The <b>St. Jerome Emiliani Home for Children</b> department of Catholic Charities is seeking a full time <b>Lead Case Manager</b> . This role is located in Richmond, TX.
	JOB SUMMARY
	Ensures that weekly case management services are provided to the minors residing at the St. Jerome Home for Children program and that efforts are concentrated to family reunification services. To ensure that the children are being assessed and placed appropriately in care and follow up services, which includes communication with family members. Case managers participate as a critical part of the service delivery team, especially in assuring that the children's needs are being met and individualized for each minor. Provides individual supervision the case management staff of SJEHC. Also, provides administrative oversight for the responsibilities assigned to the SJEHCC case management team, including ensuring productivity and quality assurance targets/goals.
	PRINCIPAL DUTIES
	<ul> <li>Must look out for the safety and well-being of the children in care additionally through the reporting of any Issues of abuse or neglect suspected or witnessed at any time to the Texas Department of Family and Protective Services, Program Director, Associate Program Director and Agency Quality Director; and/ or to the Confidential Praesidium Hotline.</li> </ul>
	• Ensures that weekly case management services are provided to the minors residing at the St. Jerome Home for Children program and that efforts are concentrated to family reunification services. All case management services to children and families are in compliance with professional licensing standards, agency standards, COA standards, ORR requirements, and HIPPA. Direct client service delivery includes but is not limited to the following case management duties: conducting case management/comprehensive assessments in person, developing and implementing treatment plans, assessing risk and safety needs for possible sponsors with regard to home studies and providing appropriate referrals as needed. Participates in on-call rotation for the program, and routinely attends training opportunities as required by the program and professional license.

- Provides individual supervision to the case management staff of SJEHC. Ensures the Case management staff participates in and executes abuse risk management responsibilities, as recommended by Praesidium, state and professional licensing boards, and ORR/LTFC. Also, Provides administrative oversight for the Case Management responsibilities assigned to the SJEHC case management team including ensuring productivity and quality assurance targets/goals including but not limited to documentation review and audits of records. Assist the Assistant Program/Clinical Director in managing developing, and updating documentation, tools, and systems used to gather and report on services rendered. May assist with monthly and/or quarterly reporting. Offers guidance and recommendations during staffing of cases with treatment team members. Contributes to the development of ongoing discharge planning for clients as their case develops for release from St. Jerome Emiliani Home for Children Program. Participate in Foster Parents Roundtable.
- Manages and facilitates an individual caseload of 5-10 client cases for which documentation and compliance will be in order. Completes documentation of client progress within required timeframes; maintains clientrecords in accordance with regulatory/agency standards. Completes data entry tasks associated with tracking measurable outcomes and management of staff performance. Ensures the SJEHC case management team meets all documentation requirements as well.

## Qualifications

## MINIMUM EDUCATION:

 Master's degree in the social work or related social services field with at least 2 years' experience in child welfare experience. Active LCPAA certification preferred or able to obtain within 1 year of employment.

## MINIMUM SKILLS AND EXPERIENCE:

- 1. Competence providing individual and family case management services.
- 2. Experience providing presentations and trainings.
- 3. Ability and willingness to understand, incorporate, and practice new theoretical perspectives and treatment strategies
- Experience providing child welfare services to vulnerable, or at risk youth populations.
- Demonstrates effective skills in dealing with a variety of people,

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6 Strong verbal and written communication skills

	7. Public speaking ability.
	8. Ability to work well within a team approach.
	9. Bilingual (English/Spanish).
	<ol> <li>Clear understanding of cultural sensitivity and implications for practice.</li> </ol>
	11. Works with a positive attitude (solution –focused) and exhibits professional behavior at all times
	12. Experience in a supervisory or leadership role
	13. Experience with managing service related information for tracking and reporting purposes,
	14. Ability to multi task and handle a fast paced work environment.
	15. Rotate on call supervisory duties.
	OTHER REQUIREMENTS
	Must have reliable transportation, valid Texas driver's license and valid vehicle insurance
	Position requires driving in personal vehicle and/or Agency vehicle to include freeways and highways to satellite offices, job fairs, and offsite meetings and events, throughout the 10 counties Catholic Charities serves from Galveston to Richmond and surrounding towns as needed.
	Must be able to work on a flexible schedule as needed to meet work, program and project deadlines.
Salary/Hours	
Employer/Agency	Catholic Charities
Address	2900 Louisiana
City, State, Zip	Houston, TX 77006
Contact Person	Candy Kwok
Contact Title	Recruiter
Telephone Number	

**Fax Number** 

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Email Address	hrrecruiting@catholiccharities.org
Application Method	APPLY ONLINE AT WWW.CATHOLICCHARITIES.ORG
Opening Date	2/21/17

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at <a href="mailto:mswjobs@central.uh.edu">mswjobs@central.uh.edu</a> with the hiring details of your new job opportunity. Thank you.

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