

<b>Job Title</b>	Program Manager, Crisis Call Diversion Program
<b>Employer/ Agency</b>	The Harris Center
<b>Job Description</b>	The Program Manager for CCD is responsible for both the development and the implementation of program/unit goals and objectives including development of operational guidelines and training materials. The Program Manager is responsible for program planning and implementation inclusive of quality management and grant oversight.
<b>Qualifications</b>	Master's degree in social work or psychology required, clinical licensure preferred. At least 3 years program management experience. This experience should include development of operational guidelines, providing training, and working collaboratively with multiple departments or agencies. At least 2 years of supervisory experience. This experience should include providing direct quality assurance feedback to staff, developing and implementing plans of improvement.
<b>Salary/Hours</b>	This position is housed at the HEC, primary work hours are M – F 1p – 9p, some days may require earlier times in order to meet with project collaborators and/or for training, weekend shifts are required twice a month to provide direct supervision and support to weekend staff, and on call responsibilities are required.
<b>Employer/Agency</b>	The Harris Center-Houston Emergency Communication (HEC) Center
<b>Address</b>	
<b>City, State, Zip</b>	
<b>Contact Person</b>	Jennifer Battle, LMSW
<b>Contact Title</b>	HelpLine Director
<b>Telephone Number</b>	

<b>Fax Number</b>	
<b>Email Address</b>	
<b>Application Method</b>	<a href="http://www.mhmraharris.org/JobSearchList.asp?JobTitle=642">http://www.mhmraharris.org/JobSearchList.asp?JobTitle=642</a>
<b>Opening Date</b>	

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