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| Job Title | Performance Excellence Specialist – Quality Improvement/Project Management |
| Employer/ Agency | Community Health Choice |
| Job Description | <p>Responsible for implementing processes in the Performance Excellence department regarding project management, and quality improvement within a managed care organization. Responsibilities include monitoring, tracking, trending, analyzing, and reporting all data, performance measures, and other required information requested by the Health and Human Services Commission (HHSC), Centers for Medicare and Medicaid Services (CMS), Texas Department of Insurance (TDI), or any other accrediting or regulatory bodies. Monitors data and action plans as they relate to projects/programs overseen by the Performance Excellence department. The current projects include but are not limited to HHSC Performance Improvement Projects, HHSC Frew, HHSC Pay for Quality, Delivery Services Reform Incentive Payment (DSRIP) Program, Network Access Improvement Program (NAIP), Quality Rating System (QRS) Quality Improvement Strategy, Member Complaints, Health Plan Accreditation, Member Satisfaction Surveys, and Provider Satisfaction Surveys. Contributes to the design of new or to refine existing initiatives to increase Provider/Member/Partners engagement and improve outcomes. Coordinates cross functional efforts internally and externally as needed to support assigned projects. Supports the department with the collection and analysis of related data/information and in the development of strategies/processes to improve performance outcomes.</p> |
| Qualifications | <p>Education/Specialized Training/Licensure: Bachelor's Degree in Business (BA), Social Work, Health Care, Project Management or related field required. Master's degree preferred</p> <p>Work Experience: Minimum of 3 years of managed care, health care, or related experience; with a minimum of one year being in Quality Improvement or Project Management</p> <p>Equipment Operated: Computer literate with knowledge of Microsoft Word, Excel, Outlook and PowerPoint</p> |

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| | <p>SPECIAL REQUIREMENTS:</p> <p>Communication Skills: Above Average Verbal (Heavy Public Contact), Exceptional Verbal (e.g., Public Speaking)</p> <p>Writing /Composing, Correspondence /Reports</p> <p>Other Skills: Analytical, Mathematics, Research, Statistical, P.C., MS Word, MS Excel</p> <p>Other Requirements: Data analysis skills, Knowledge of State Medicaid programs a plus. Good Communications Skills, Good Writing Skills, Analytical/Critical Thinking Skills, Mathematical/Statistical Analysis Skills, Interpersonal Skills</p> |
| Salary/Hours | \$50,793.60-\$64,771.20 |
| Employer/Agency | Community Health Choice |
| Address | 2636 South Loop West |
| City, State, Zip | Houston, Tx 77054 |
| Contact Person | Lisa MacGorman |
| Contact Title | Talent Acquisition Partner |
| Telephone Number | 713-295-2228 |
| Fax Number | |
| Email Address | Lisa.macgorman@harrishealth.org |
| Application Method | www.communitycare.com or www.harrishealth.org |
| Opening Date | 8-1-2016 |

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.

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