

Job Title	Young Adult Resource Center (YARC) Case Manager
Employer/ Agency	The Salvation Army- Social Services
Job Description	<p>This job description should not be interpreted as all inclusive. It is intended to identify the essential functions and requirements of this position. The incumbent may be requested to perform job-related responsibilities and tasks other than those stated in this job description.</p> <p>Job Summary: Interviews, accepts, and provides comprehensive, long-term, structured, complex, case management services for an assigned caseload of clients participating in an established housing stability; understands the uniqueness of the client's history in order to determine most effective program plans; develops comprehensive program plan/goals and evaluates client's progress by conducting mentoring sessions with client and/or staff; serves as advocate for client in order to acquire services that will enable them to functionally cope with their environment; ensures constant compliance with funding requirements.</p> <p>Case Management Responsibilities (60%)</p> <p>Establishes unique comprehensive long-term program goals (three months or more) for eligible clients based on client's expressed needs and goals as well as funding and program requirements; explains goals to client in a manner that is easily understood; consistently reviews and updates goals as needed.</p> <p>Outsources clients to additional counseling resources if needed; maintains awareness of progress with external case management professionals, working as a team to meet the holistic needs of the individual.</p> <p>Meets regularly with clients to discuss and evaluate their progress based on established plan (expressed needs and goals); prepares accurate and up-to-date records documenting the same; receives incident reports and enforces disciplinary actions for infractions of the program guidelines.</p> <p>Facilitates individual and group discussion review established goals; redirects negativity, promotes self-awareness and provides appropriate encouragement.</p> <p>Plans, coordinates, and/or facilitates life management type classes to assist clients in obtaining skills that will enable them to functionally cope with their environment; obtains speakers and workshop presenters as needed.</p> <p>Maintains awareness of the program requirements necessary to maintain existing funding; ensures that measurable outcomes correspond with requirements and makes adjustments to case management processes as necessary.</p> <p>Completes and articulates discharge plans to clients exiting the program.</p> <p>Attends community meetings with representatives of other agencies in order to educate them about the program, make client referrals and maintain awareness of client's progress.</p>

Social Services Responsibilities (20%)

Interviews applicants to determine eligibility for program enrollment based on established facility guidelines and requirements; conduct needs assessment, obtain pertinent information; refers applicants to other agencies if not appropriate for program.

Provides direct assistance in obtaining and maintaining self-sustaining sources of income, benefits, and other economic supports as well as professional resources that provide assistance in enhancing clients' psychosocial well-being.

Assists clients in locating/securing affordable housing; works closely with client to transition in the new housing; conducts home visitations when appropriate; conducts habitability assessment of client's living quarters including whether rooms are properly furnished and maintained; contacts appropriate person to facilitate needed repairs and gaps in appropriate furniture; conducts routine inspections of living quarters and grounds.

Refers clients to appropriate Corps programs or other agencies based on clients' needs and in accordance with their program plan.

Administrative Responsibilities (20%)

Prepares and maintains case records and logs on all assigned clients; ensures the accuracy and completeness of the same; enters pertinent information into the established Homeless Management Information System (HMIS).

Prepares case presentations for the supervisor; prepares and presents cases directly to any Coalitions, funding bodies or Case Conferences as directed.

Performs recordkeeping duties to ensure that all expenditures are properly recorded and submitted to the bookkeeper and Social Services Director as appropriate for submission to grantor.

Qualifications

MINIMUM QUALIFICATIONS REQUIRED:

Education and Experience:

Bachelor's degree from an accredited college or university in Social Work, Behavioral Science, or a related field,

and

Three years progressively responsible experience providing direct case management social services including accessing clients' needs and developing individual, comprehensive, long-term action plans for recovery utilizing a wide variety of resources,

or

any equivalent combination of training and experience which provides the required knowledge, skills, and abilities.

Salary/Hours	\$42,000/40 hours
Employer/Agency	The Salvation Army
Address	2202 Main Street
City, State, Zip	Houston, TX 77002
Contact Person	Rafael Sarango
Contact Title	Program Manager
Telephone Number	713-658-9207
Fax Number	713-658-9206
Email Address	Rafael_Sarango@uss.salvationarmy.org
Application Method	Email
Opening Date	8/5/15

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