UNIVERSITY of HOUSTON GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 08.20.14

Job Title	Case Manager Specialist: Housing Case Manager
Employer/ Agency	The Salvation Army, A Georgia Corporation. Houston Social Services
Job Description	Provides comprehensive, long-term, structured, complex, case management services as well as referrals for professional assistance for clients experiencing multiples losses and emotional trauma and stress caused by devastation due to homelessness, loss of jobs, and communities. Works in teams and triages client cases based upon the most urgent need. Develops comprehensive housing plans for assigned clients to recover permanent housing; provides assistance in obtaining and maintaining self-sustaining sources of income, benefits, and other economic supports as well as professional resources that provide assistance in enhancing clients' psychosocial well-being. Serves as the primary representative/advocate for assigned clients across all agencies serving as a central-point-of-contact regarding the needs and progress of assigned clients. Reports progress to Lead Case Manager. Accepts cases with higher difficulty of resolution. Must be willing to participate in ongoing training and coaching in Motivational Interviewing and Trauma Informed Care. Ability to work with a diverse staff and participate in a learning environment.
Qualifications	Master's degree from an accredited college or university in Social Work, or Experience providing direct case management social services including accessing client's needs and developing individual, comprehensive, long-term action plans for recovery utilizing a wide variety of resources and a vital agency referral network with evidence of proven client recovery, and ability to speak a second language in addition to English is highly desired
Salary/Hours	\$42,000 annual + benefits / 40 hours per week
Employer/Agency	The Salvation Army, A Georgia Corporation. Houston Social Services
Address	2202 Main Street
City, State, Zip	Houston, TX 77002
Contact Person	Margot Durbin
Contact Title	Program Manager
Telephone Number	713-658-9205
Fax Number	713-658-9206
Email Address	Margot_durbin@uss.salvationarmy.org
Application Method	Email
Opening Date	Immediate

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