## **Conversations with Staff**

# **Parking and Transportation Services**

Presented on October 17, 2016

UNIVERSITY of HOUSTON PARKING

### Who are we?

### PTS provides Parking and Transportation Services to the UH Community

- Permit sales and management
- Parking Enforcement
- Lot Maintenance and Construction
- Visitor and Event Parking
- Transportation services
  - Cougar Line Shuttles
  - o Zipcar
  - Alternative Transportation Options (COAST)

### **PTS is an Auxiliary Service**

- Self supported from parking service fees
- No state funding
- Cannot use other university funds
- Can enter into debt service

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### Transportation and Parking Advisory Committee (TPAC)

### **Committee Purpose:**

The Transportation & Parking Advisory Committee (TPAC) is a standing committee reporting to the Office of the Executive Vice President for Administration & Finance (VPAF).

TPAC works closely with the Department of Parking & Transportation Services (PTS) serving as a conduit for the exchange of information and ideas between the community, PTS and University Management. TPAC provides advice and assistance regarding plans for the development of parking facilities, parking enforcement issues, parking fees and fines, shuttle bus operations and transportation and parking issues.

### **Voting Members:**

Student Government Association and SHRL (5) Faculty Senate (4) Staff Council (3)

#### **Staff Members:**

Lynn Smith – <u>lsmith20@central.uh.edu</u> Matthew Castillo – <u>mcastillo10@uh.edu</u> Elsie Myers – <u>emyers@central.uh.edu</u>

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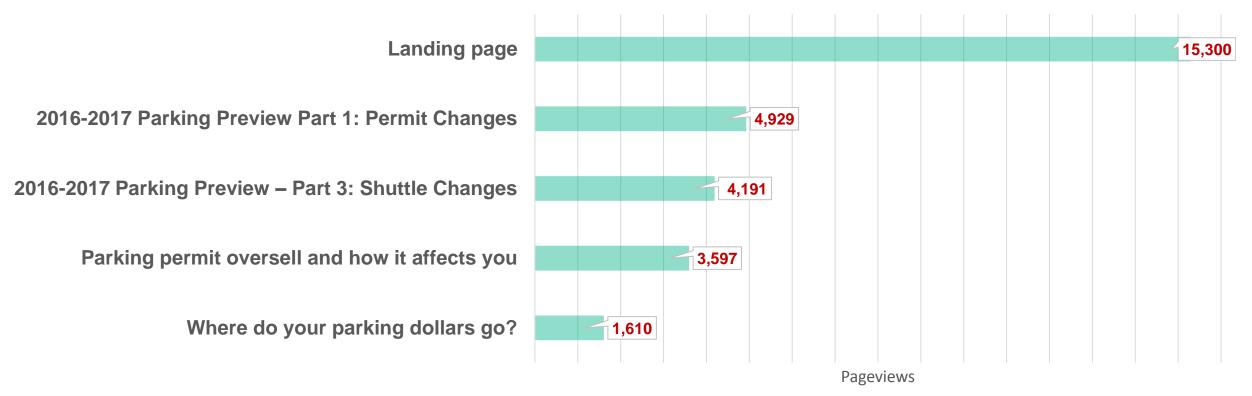
# uh.edu/tpac

### **Communication and Outreach**

### Word on the Street Blog

- Launched Nov. 2015
- 36 posts to date

### Web Traffic Nov. 2015 – Oct. 2016



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### **Communication and Outreach**

### Word on the Street Blog

#### Award-winning



UH Brand Champion – Best internal long copy

• "Parking permit oversell and how it affects you"



IABC Houston Bronze Quill Award of Excellence

Digital Communication category

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### **Communication and Outreach**



#### **Street Team**

- Shuttle changes campaign
- SGA meetings
- Picnic in the park



### **METRO Partnership Events**

- Discover Bus 10/20 and 11/17
- Faculty / Staff Info session 11/1



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### PTS COAST Program

#### 1,686 Members Currently Participating

	Current	FY17 Goal	Variance
METRO Ridesponsor Student	998	600	398
METRO RideSponsor F/S	236	140	96
Carpool	452	75	377
Spaces Offset	1,054	509	545



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### **Student Discounted METRO Q-Card Program**

FY17 Requested/Picked-Up Discounted Q-Card: 437/258 Day Passes: 65/32

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## uh.edu/coast

### **Upcoming Projects and Initiatives**

### **Paving of Gravel Lots**

Pave gravel lots 8A and 9B over winter break.

#### **Indoor Football Practice Facility**

Start date December 2016. Approximately 350 parking spaces in parking Lot 12B will be taken out of service.





## UNIVERSITY of HOUSTON PARKING

### **Upcoming Projects and Initiatives**

**Conversion of Faculty/Staff Gated Lots** – Faculty/staff gated lots will be converted from the current BASIS system to T2 Systems Access and Revenue control.

**Economy Parking** – complete transition of economy parking to ERP Fall 2017

**Garage 5** – garage 5 to be constructed on Lot 18A. Project includes the rebuild and redirection of campus road.



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