

Job Title	Bilingual Client Navigator/Case Manager
Employer/ Agency	Epiphany Community Health Outreach Services
Job Description	<p>Summary</p> <p>The ECHOS organization is seeking two Client Navigator/Case Manager(s) who can assist clients in navigating complex healthcare, homelessness/eviction prevention, and social services systems. Our case managers promote equity by improving healthcare and social services benefits access. The ideal candidate must have a good understanding of the unique problems and barriers faced by clients. You should be a team player, possess excellent customer service skills, and have a servant heart with flexibility. The list of duties and responsibilities of this position is not exhaustive and may include other tasks as needed.</p> <p>Essential Duties and Responsibilities:</p> <ul style="list-style-type: none"> • Work in the housing stability and eviction prevention programs. • Organize 6-tab files and complete state housing assistance applications. • Interview clients and assess their current condition, needs, strengths, and opportunities to overcome weaknesses. • Aid members of his/her community in accessing the available services—removing or minimizing both real and perceived barriers to access. Coaching and setting goals to overcome obstacles. • Plan, coordinate, manage, and implement strategies to help clients deal with difficulties and overcome dependencies on their path to self-sufficiency. • Follow up weekly with cases and have case management sessions. • Advise clients as to other wraparound services available at ECHOS and in the community to meet needs they may have. • Participate with staff in community health outreach events and application assistance events. • Other duties as needed and assigned.
Qualifications	<p>Qualifications:</p> <ul style="list-style-type: none"> • Bilingual Spanish/English required, other languages a plus.

	<ul style="list-style-type: none"> • Must have a high school diploma—college degree preferred. • Must be able to work in the United States legally. • Community Health Worker certification preferred. <p>Skills Needed:</p> <ul style="list-style-type: none"> • Must be computer literate. Microsoft Office and database experience a plus. • Must be able to maintain client confidentiality. • Must be able to interact and maintain good working relationships with individuals of varying social and cultural backgrounds. • Must be a “team player” with a can-do attitude, willing to help when needed. • Must be able to lift 25 pounds.
Salary/Hours	Full-time
City, State, Zip	Houston, TX
Application Method	Apply Here: https://www.linkedin.com/jobs/view/bilingual-client-navigator-case-manager-at-epiphany-community-health-outreach-services-echos-3901034663
Opening Date	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.